



Community House Model Comparison: Transitional Housing vs Housing First Emergency Shelter

Transitional Housing	Housing First Emergency Shelter
Resident calls to inquire about bed availability	Resident calls or walks up to inquire about bed availability
Staff checks sex offender registry and full criminal background before intake	Staff checks sex offender registry before intake and checks full criminal background as needed
Resident schedules appointment for intake if bed is available	Resident is offered intake immediately if homelessness is verified and there is a bed available
Staff go over guidelines at Intake	Staff go over guidelines at Intake
Resident assigned to a bed	Resident assigned to a bed
Resident changes beds throughout his stay, according to stage he is in	Resident keeps same bed throughout his stay
Assessment Completed within 1-2 weeks	Assessment Completed within 1-2 weeks
Case Manager and Staff connect resident with resources <ul style="list-style-type: none"> • medical • mental health • substance use • employment • financial 	Case Manager and Staff connect resident with resources <ul style="list-style-type: none"> • medical • mental health • substance use • employment • financial
Staff and residents spend significant time determining which facility Stage the resident should be in, and how to best help the resident function well in the community living environment	Staff and residents spend their time determining the resident's goals and needs in order to exit homelessness, and find and maintain permanent housing
Case Managers, Staff, and resident expect resident to stay for 2 years, and housing is addressed later in the resident's stay	Case Managers and Staff work with resident to come up with a Housing Goal first and foremost, allowing the resident to move out more quickly and another person to move in from living outside
Time and resources expended to try to address all of a resident's challenges while in the shelter	Case Managers and Staff assist resident in putting resources in place that will continue after resident moves out into permanent housing, and assist resident in identifying natural supports to use after moving out into permanent housing
Program works best for individuals experiencing homelessness who are low vulnerability and low needs; inadvertently leaves out those who cannot succeed in navigating higher barriers	Program works for ALL individuals experiencing homelessness, as intervention is tailored to each individual's needs