

Good Neighbor Plan Report – November 1-30, 2016

The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the 15th of each month.

Transitional Housing Program	This Month	Total for the Year (7/1-6/30)	This Month Last Year	Total for Last Year	% Change for Year
New Admissions	13	49	4	12	308%
Reversions to Stage I*	0	1	0	0	0%
Departures from Stage I*	7	26	5	10	160%
Total Stage I residents at the end of the month (20 bed capacity)	18	n/a	14	n/a	n/a
Graduations to Stage II	4	21	3	4	425%
Reversions to Stage II*	0	0	0	0	0%
Departures from Stage II*	2	10	1	3	233%
Total Stage II residents at the end of the month (20 bed capacity)	20	n/a	14	n/a	n/a
Graduations to Stage III	3	7	3	3	133%
Departures from Stage III*	0	5	1	1	400%
Total Stage III residents at the end of the month (12 bed capacity)	12	n/a	6	n/a	n/a
Graduations from Program	2	9	1	3	200%
Average # of beds filled	49	46	37	37	24%
% of beds filled	94%	88%	71%	71%	24%

Note: The reporting year matches IFC's fiscal year: July 1 – June 30

*A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

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Emergency Shelter – open due to general conditions	This Month	Total for the Year	This Month Last Year	Total for Last Year	% Change for Year
# of nights shelter open	14	17	10	15	13%
Average # of overnight guests	6	4	2	2	100%
total # of guests, duplicated	77	81	23	24	238%
total # of guests, new this fiscal year	23	27	12	13	108%
# of nights # of guests > 17*	0	0	0	0	0%
Emergency Shelter – open due to individual needs					
# of on-premises admissions resulting from police or emergency services request*	2	2	2	3	(33)%
Safety and Security					
# of guests admitted with current, government-issued photo ID	59	63	7	8	688%
# of guests admitted with other ID	0	0	0	0	0%
# of guests admitted without ID*	18	18	5	5	260%
# of scheduled visitors (i.e. service providers, meetings)	48	244	88	157	55%
# of walk-up visitors seeking shelter	1	6	2	8	(25)%
# of other walk-up visitors (i.e. donations, public tours)	23	66	37	105	(37)%
# of times a resident or guest left Community House after curfew without authorization*	2	4	0	0	0%
# of times when staff instructed someone to leave the premises*	10	39	8	18	117%
# of times when 911 and/or police are called to premises for non-medical reasons*	0	2	0	0	0%
# of times a resident or guest charged with a crime that occurred on premises*	0	0	0	0	0%
# of guests who were found to be a sex offenders staying on premises*	0	0	0	0	0%
* if this occurs, the monthly report will include an explanation as well as a count					

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X By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

DEPARTURES FROM STAGE 1:

Involuntary:

CP: Discharged for disagreement with rules.

CH: Discharged for disagreement with rules.

KC: Discharged for disagreement with rules.

JD: Discharged for disagreement with rules.

ME: Discharged for disagreement with rules.

RK: Discharged for disagreement with rules.

RP: Discharged for disagreement with rules.

DEPARTURES FROM STAGE 2:

Voluntary:

EP: Moved into permanent housing.

DP: Moved into permanent housing.

GUESTS ADMITTED WITHOUT PHOTO ID:

A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID

RESIDENT LEFT AFTER CURFEW WITHOUT AUTHORIZATION: 11/22/16 An individual staying for inclement weather began having anxiety due to being in an enclosed space with so many other individuals. He decided to leave the premises, against the advisement of staff. His friend, who was also staying for inclement weather, decided to go with him for support. They are not allowed to return for inclement weather space for 30 days.

DIRECTED TO LEAVE THE PREMISES: Same as Involuntary Discharges listed above (7); the individuals who walked up seeking shelter were advised of admissions process and instructed to leave the property (1); personal visitors to residents were informed that we do not allow personal visitors and were instructed to leave premises (2)

ADDITIONAL INCIDENT:

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One of our inclement weather guests has a job that ends at night after Community House transportation has ended and begins in the morning before Community House transportation begins. Rather than deny an employed individual shelter space during the cold, we allowed him to drive his own car to Community House from work at night and away from Community House to work in the morning. He did this on 11/20/16, 11/21/16, 11/22/16, 11/26/16, and 11/27/16.