# Good Neighbor Plan Report - March 1-31, 2017

The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the  $15^{th}$  of each month.

| 9 0 6 | 78<br>4<br>50                          | 9  | 40   | 95%   |
|-------|--|--|--|---|
| 6     |  |  | 3  |   |
|       | 50                                     |  |  | 33%   |
|       |  | 2  | 21   | 138%  |
| 16    | n/a                                    | 15                                       | n/a  | n/a   |
| 0     | 34                                     | 3  | 18   | 89%   |
| 0     | 0                                      | 0  | 0  | no change, zero<br>both years   |
| 3     | 18                                     | 2  | 13   | 38%   |
| 19    | n/a                                    | 12                                       | n/a  | n/a   |
| 1     | 8                                      | 1  | 11   | (27)%   |
| 1     | 8                                      | 2  | 4  | 100%  |
| 11    | n/a                                    | 8  | n/a  | n/a   |
| 5     | 19                                     | 3  | 11   | 73%   |
| 48    | 47                                     | 35                                       | 35   | 34%   |
| 92%   | 90%                                    | 67%                                      | 67%  | 34%   |
|       | 0<br>3<br>19<br>1<br>1<br>1<br>11<br>5 | 0 34 0 0 3 18 19 n/a  1 8 1 8 1 n/a 5 19 | 0     34     3       0     0     0       3     18     2       19     n/a     12       1     8     1       1     8     2       11     n/a     8       5     19     3       48     47     35 | 0     34     3     18       0     0     0     0       3     18     2     13       19     n/a     12     n/a       1     8     1     11       1     8     2     4       11     n/a     8     n/a       5     19     3     11       48     47     35     35 |

Note: The reporting year matches IFC's fiscal year: July 1 – June 30

<sup>\*</sup>A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

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| Emergency Shelter – open due to general conditions  | This<br>Month | Total for the Year | This Month<br>Last Year | Total for<br>Last<br>Year | % Change<br>for Year             |  |  |  |
|---|---------------|--------------------|-------------------------|---------------------------|----------------------------------|--|--|--|
| # of nights shelter open  | 15            | 79                 | 7                       | 77                        | (3)%                             |  |  |  |
| Average # of overnight guests   | 7             | 5                  | 7                       | 6                         | (17)%                            |  |  |  |
| total # of guests, duplicated   | 114           | 489                | 51                      | 549                       | (11)%                            |  |  |  |
| total # of guests, new this fiscal year   | 18            | 97                 | 6                       | 72                        | 35%                              |  |  |  |
| # of nights # of guests > 17*   | 0             | 0                  | 0                       | 0                         | no change, zero<br>both years    |  |  |  |
| Emergency Shelter – open due to individual needs  |               |                    |                         |                           |                                  |  |  |  |
| # of on-premises admissions<br>resulting from police or emergency<br>services request*        | 1             | 10                 | 0                       | 12                        | (17)%                            |  |  |  |
| Safety and Security   |               |                    |                         |                           |                                  |  |  |  |
| # of guests admitted with current,<br>government-issued photo ID                              | 17            | 121                | 5                       | 56                        | 116%                             |  |  |  |
| # of guests admitted with other ID  | 0             | 2                  | 0                       | 0                         | no % change;<br>total change = 2 |  |  |  |
| # of guests admitted without ID*  | 1             | 28                 | 1                       | 16                        | 75%                              |  |  |  |
| # of scheduled visitors (i.e. service providers, meetings)                                    | 56            | 449                | 60                      | 315                       | 43%                              |  |  |  |
| # of walk-up visitors seeking shelter   | 2             | 16                 | 7                       | 26                        | (38)%                            |  |  |  |
| # of other walk-up visitors<br>(i.e. donations, public tours)                                 | 22            | 165                | 27                      | 223                       | (26)%                            |  |  |  |
| # of times a resident or guest left<br>Community House after curfew<br>without authorization* | 0             | 5                  | 2                       | 3                         | 67%                              |  |  |  |
| # of times when staff instructed someone to leave the premises*                               | 7             | 66                 | 9                       | 50                        | 32%                              |  |  |  |
| # of times when 911 and/or police are called to premises for non-medical reasons*             | 0             | 2                  | 0                       | 4                         | (50)%                            |  |  |  |
| # of times a resident or guest charged<br>with a crime that occurred on<br>premises*          | 0             | 0                  | 0                       | 0                         | no change, zero<br>both years    |  |  |  |
| # of guests who were found to be a sex offenders staying on premises*                         | 0             | 0                  | 0                       | 0                         | no change, zero<br>both years    |  |  |  |
| * if this occurs, the monthly report will include an explanation as well as a count           |               |                    |                         |                           |                                  |  |  |  |

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X By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

# **DEPARTURES FROM STAGE 1:**

## Involuntary:

JT: Incarcerated.

## Voluntary:

BK: Moved out to permanent housing.

RR: Moved out - unknown.

WL: Moved out due to probation.

JT: Moved out - unknown.

BG: Moved out to permanent housing.

#### **DEPARTURES FROM STAGE 2:**

## **Involuntary**:

TJ: Discharged for disagreement with rules. BANNED for 30

#### Voluntary:

MK: Moved out to permanent housing.

MM: Moved out to permanent housing.

# **DEPARTURES FROM STAGE 3:**

#### Voluntary:

JT: moved out to permanent housing

**# OF ADMISSIONS RESULTING FROM POLICE:** 3/4/17 Police brought guest R.W. to Community House to stay for the night.

**GUESTS ADMITTED WITHOUT PHOTO ID:** A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID. The one guest admitted with "Other" type of ID had an ID card from another shelter.

**DIRECTED TO LEAVE THE PREMISES:** Same as Involuntary Discharges listed above (2); personal visitors to residents were informed that we do not allow personal visitors and were instructed to leave premises (3) and walk-up visitors seeking shelter (2)

**ADDITIONAL INCIDENT**: Some of our inclement weather guests have jobs that end at night after Community House transportation has ended and/or begin in the mornings before Community House transportation begins. Rather than deny an employed individual shelter space during the cold, we allowed an individual to leave Community House on his own 3/13/17 at 6am.