# Good Neighbor Plan Report – January 1-31, 2017

The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the 15<sup>th</sup> of each month.

Transitional Housing Program	This Month	Total for the Year (7/1-6/30)	This Month Last Year	Total for Last Year	% Change for Year
New Admissions	6	61	8	26	135%
Reversions to Stage I*	0	1	1	1	0%
Departures from Stage I*	6	35	3	17	106%
Total Stage I residents at the end of the month (20 bed capacity)	19	n/a	15	n/a	n/a
Graduations to Stage II	7	33	4	9	267%
Reversions to Stage II*	0	0	0	0	no change, zero both years
Departures from Stage II*	3	14	4	9	56%
Total Stage II residents at the end of the month (20 bed capacity)	20	n/a	12	n/a	n/a
Graduations to Stage III	0	7	1	8	(12)%
Departures from Stage III*	0	5	0	1	400%
Total Stage III residents at the end of the month (12 bed capacity)	12	n/a	7	n/a	n/a
Graduations from Program	2	12	1	7	71%
Average # of beds filled	49	47	35	36	31%
% of beds filled	94%	90%	67%	69%	30%

Note: The reporting year matches IFC's fiscal year: July 1 – June 30

<sup>\*</sup>A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

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Emergency Shelter – open due to general conditions	This Month	Total for the Year	This Month Last Year	Total for Last Year	% Change for Year		
# of nights shelter open	17	57	26	51	12%		
Average # of overnight guests	6	<mark>5</mark>	9	4	<mark>25%</mark>		
total # of guests, duplicated	99	298	221	284	5%		
total # of guests, new this fiscal year	23	67	29	53	26%		
# of nights # of guests > 17*	0	0	0	0	no change, zero both years		
Emergency Shelter – open due to individual needs							
# of on-premises admissions resulting from police or emergency services request*	4	8	5	8	0%		
Safety and Security							
# of guests admitted with current, government-issued photo ID	15	93	23	40	133%		
# of guests admitted with other ID	1	1	0	0	no % change; total change = 1		
# of guests admitted without ID*	7	27	6	13	108%		
# of scheduled visitors (i.e. service providers, meetings)	48	334	30	224	49%		
# of walk-up visitors seeking shelter	6	12	3	14	(14)%		
# of other walk-up visitors (i.e. donations, public tours)	18	114	27	168	(32)%		
# of times a resident or guest left Community House after curfew without authorization*	0	4	1	1	300%		
# of times when staff instructed someone to leave the premises*	5	49	6	32	53%		
# of times when 911 and/or police are called to premises for non-medical reasons*	0	2	2	2	0%		
# of times a resident or guest charged with a crime that occurred on premises*	0	0	0	0	no change, zero both years		
# of guests who were found to be a sex offenders staying on premises*	0	0	0	0	no change, zero both years		
* if this occurs, the monthly report	will includ	le an explai	nation as well	as a count			

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X By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

#### **DEPARTURES FROM STAGE 1:**

# **Involuntary**:

JM: Discharged due to incarceration.

CH: Discharged due to disagreement with rules.

GE: Discharged due to disagreement with rules.

CA: Discharged due to disagreement with rules

## Voluntary:

JT: Moved out.

JB: Moved out to permanent housing.

#### **DEPARTURES FROM STAGE 2:**

### Involuntary:

JG: Discharged for disagreement with rules.

## Voluntary:

FR: Moved to permanent housing RH: Moved to permanent housing

#### **# OF ADMISSIONS RESULTING FROM POLICE:**

1/1/17 Police brought guest N.C. to Community House to stay for the night.

1/7/17 Police brought guest D.M. to Community House to stay for the night.

1/29/17 Police brought guest D.T. to Community House to stay for the night.

1/31/17 Police brought guest S.C. to Community House to stay for the night.

#### **GUESTS ADMITTED WITHOUT PHOTO ID:**

A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID. The one guest admitted with "Other" type of ID had an ID card from another shelter.

**DIRECTED TO LEAVE THE PREMISES:** Same as Involuntary Discharges listed above (5); personal visitors to residents were informed that we do not allow personal visitors and were instructed to leave premises (5)

#### ADDITIONAL INCIDENT:

Some of our inclement weather guests have jobs that end at night after Community House transportation has ended and/or begin in the mornings before Community House transportation begins. Rather than deny an employed individual shelter space during the cold, we allowed them to take the bus to/from Community House or drive themselves on 1/8/17, 1/10/17 and 1/19/17.