

INTER-FAITH COUNCIL FOR SOCIAL SERVICE

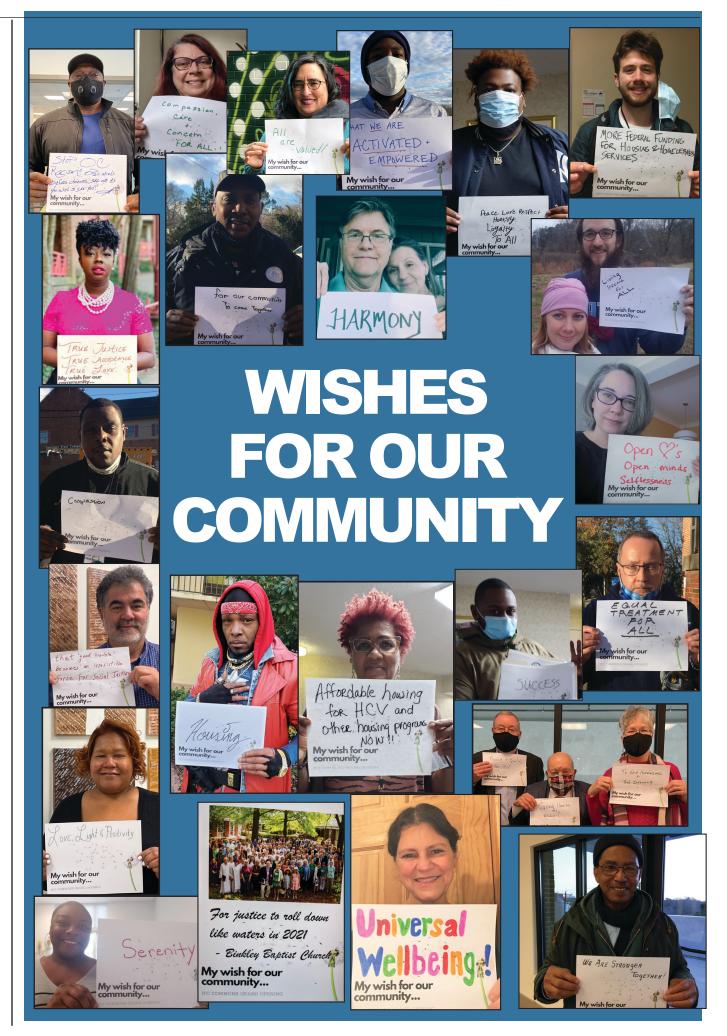
Spring 2021 | Volume 42, Number 1

About IFC

In 1963, a group of seven local women united their volunteer efforts to address the conditions of poverty in Chapel Hill and Carrboro. Almost six decades later, Inter-Faith Council continues its mission to confront the causes and respond to the effects of poverty in our community.

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Inter-Faith Council for Social Service 110 W. Main Street Carrboro, NC 27510



From the President & CEO: Connecting



Jackie Jenks

means being present for each other individually and for the community-at-large. It means listening to what is said, and what goes unsaid. It means sitting with someone as they grieve or

For me, *connecting* means

showing up. Connecting

writing a note to someone who needs support. It means showing up at the polls and advocating on local government boards to stand up for what we value. And it means celebrating accomplishments together.

At IFC, we believe that *connection* is a basic human need. We believe that for community to be uplifted, everyone must be able to show up authentically and contribute meaningfully. That means that people from all backgrounds and experiences are equally considered for board service, employment opportunities, and participation in local government. It also means that lived experience of poverty, homelessness and oppression is important in those leadership roles.

Our work is inherently relational. We *connect* with people around the most basic of human needs. Yes, many times we initially meet people when they seek housing and food. But ultimately we connect with people's spirits. In recognizing our shared humanity, we say "you matter, you are valued." And what's so amazing about this work is that the connection is reciprocal. The support is mutual in beautiful and surprising ways.

Better *connectivity* is one of the reasons that building IFC Commons was so necessary. Combining services and gathering spaces into one community hub promotes relationship-building and coming together. Those who supported the building project were invited to connect – to share their wishes for the community on the occasion of the building's grand opening. Some of these wishes are featured on the cover of this newsletter. All of the wishes we received can be seen on the grand opening video available on our homepage, ifcweb.org.

Connecting is fundamental to all that we do. In this issue, you'll find the names of many people and organizations who connect by giving of their financial resources. These gifts are more critical now than ever because we are facing the repercussions of double pandemics: coronavirus and systemic racism. In addition, we are settling into our new building, complete with updated infrastructure and the corresponding costs to support that infrastructure.

Many people also *connect* with us by giving of their time. Volunteers have been a crucial part of our team at IFC since the first days when there were no paid staff. Today we continue to rely upon hundreds of volunteers to fulfill our daily operations, to maintain and strengthen our relationships with faith communities, and to serve as members of the Board. Being a volunteer at IFC also means actively participating in conversations about race and equity. Connecting means getting personal, getting real, getting vulnerable. And our volunteers definitely do that.

The great thing about *connection* is that it does not look the same on any given day. Some days you may *connect* by sharing resources. Some days you may *connect* by listening. Other days you may *connect* by receiving support. And the fact that anyone could be a giver or receiver at any time makes *connectivity* what it is – a mutual gift. We invite you to connect with us in a way that is meaningful to you.

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Development and Communications Manager: Stephani Kilpatrick

> Project Manager: Allan Rosen

Finance and Operations Associate: Tara Stephenson Facilities Staff: Sylvester Bethea, Eric Davis



University Baptist Church hosted 2020 Holiday Meal distribution.

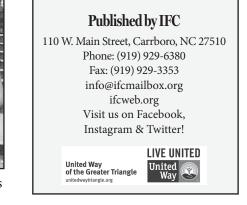
A few of the folks who connect with IFC.



Dan Zipple and Sandra Newton created a firewood fundraiser.



Triangle Park Chapter of the Links organized a sock drive.



IFC PROGRAMS

REAL TRANSFORMATION (Race.Equity.Action.Leadership.)

IFC's REAL Transformation initiatives are how we directly live out our mission to confront the causes of poverty in our community.

IFC's goals: Transform into an anti-racist and liberatory organization. Stand with lowincome residents and workers as they raise their voices in public forums and within IFC regarding their lived experience and priorities.

Activate! IFC

A program that increases civic engagement among IFC members and residents and BIPOC (Black Indigenous and People of Color) community members. Activate IFC! develops leaders to increase representation of BIPOC and low-income people in the political process and advocates for policies important to our members, such as affordable housing, improved transit, and living wage jobs.

• Activate! IFC Coordinator: Quinton Harper

Activate! IFC Staff: Darian Buck, Paris Miller

REAL Transformation Team

REAL Team is leading the organization in transforming IFC's culture by disrupting racism on the staff, volunteer, and member levels, including developing liberatory policies, procedures and practices.

• REAL Transformation Coordinator: Soteria Shepperson

SHELTER AND HOUSING

The number of chronically homeless individuals in Orange County has increased during the past three years; and since the start of 2020, the number of calls and emails to the county housing helpline, along with requests for emergency housing assistance, are also increasing steadily according to the Orange County Partnership to End Homelessness.

IFC's goal: Facilitate access to permanent housing for people experiencing homelessness, while honoring their right to make choices about how to live their lives and work toward their goals.

Community House: Shelter for Men

HomeStart: Shelter for Women and Families

The only shelters in Orange County for people experiencing homelessness, Community House and HomeStart are open 24/7 and house 52 men, 14 women and 10 families. IFC also opens 20 cots to overnight guests during cold weather. Staff connect residents with resources such as income, transportation, medical or mental health care, or childcare to help them maintain housing.

During the COVID-19 pandemic, single residents are staying at a local hotel until it is safe to return to congregate living. Shelters have been modified to promote health once residents and staff return.

Shelter amenities include an onsite health clinic run by Piedmont Health Services, libraries, a playground for children, and gym equipment for adults. Best practices include: housingfocused case management, trauma-informed, emergency shelter.

Housing Support

IFC administers rent subsidies and provides case management for residents to support their retention in permanent housing. Permanent Supportive Housing (PSH) is a federal program for the county's most vulnerable residents. Master-Lease subsidies are funded by the Town of Chapel Hill. Best practices include: housing-first, trauma-informed, public- private partnership.

• Shelter and Housing Director: Jessica Aldavé

Community House Manager: Ka'Tiera Truett

HomeStart Manager: Tracey Hagan

Shelter Team Lead: Lucia Drinkwalter

Shelter Staff: Natalee Atwater, Marlina Avery, Darian Buck, Angela Clapp, Drake Clapp, Annette Clark, Shan Collins, Richard Gary, Rosalio Hermosillo, Charlotte Horton, Anna Kenion, Ronnie Kimble, Rhonda Lee, Zach Meredith, Halimat Oloko, Travon Outlaw, Kaneesha Person, Kris Quick, Greg Watrous, Algin Wiley

Shelter Case Managers: Bernestine Austin, Tom Bainbridge, Linda Ellison, Rebecca Tate, Annette Clark, Debra Vestal

Housing Support Case Managers: Bernestine Austin, Tom Bainbridge, Debra Vestal

COMMUNITY SERVICES

In Orange County 50 percent of renters are cost-burdened, spending more than 30 percent of their income on housing and utilities (5-Year American Community Survey). This leaves little to sustain through a crisis or to meet basic needs for food, clothing, transportation, essential medications, or school supplies.

IFC's goal: Prevent the instability of housing loss by increasing a family's financial flexibility.

Community Market

The largest pantry in the county with broadest eligibility requirements.

Members may shop for pantry staples, fresh foods and hygiene items as often as once a month. Households choose the foods most appropriate for their families and receive about a week's worth of groceries.

During the COVID-19 pandemic, market services are fully operational and conducted with social distancing measures until we may safely invite members in again.

From March to June 2020 IFC's Community Market served 25% more new households than we did during the same time period the year before.

Best practices include: memberchoice, walk-in and scheduled appointments, access to fresh food, and Spanish-language materials.

Emergency Financial Assistance

IFC schedules 12 appointments every week for people seeking financial assistance to apply toward rent, utilities and other essential needs. Members are eligible to receive up to \$200 once every 12 months. From July-December 2020 IFC served 24% more households seeking emergency financial assistance than in the same time period the year before. Best practices include: public-private partnership, housing loss prevention.

Community Kitchen

Co-located with the Community Market, the Community Kitchen is open 365 days a year so that nobody has to go hungry. Approximately 50 volunteer groups rotate to serve lunch every day and dinner every weekday. Like the Community Market, nearly all of the food is donated.

During the COVID-19 pandemic, the kitchen is fully operational and meals are provided at a safe distance in take-out containers until it is safe for us to open the dining room again. Best practices include: low barrier - no questions asked and no sign-in required.

• Community Services Director: Kristin Lavergne

Community Services Manager: Gricelidy Marrero

Community Services Staff: Shannon Gigliotti, Valeria Hernandez

Community Kitchen Manager: Bill Culton

Community Kitchen Staff: Vonzell Williams, Thomas Lee

In Memoriam

Irene Briggaman Venton Cates Christoper Kennedy Michelle Martinez Ryan May Ronald Earl Mayse William Murray Raney K. Norwood Robert Seymour

2020 Annual Fund Donors

Thank you for being a part of IFC!

Please accept our sincere apologies should you discover any mistakes. Feel free to contact Jennifer Gill, Development Director, at 919-929-6380 x2031 with any questions or corrections.

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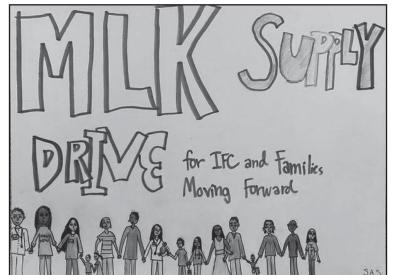
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WAYS TO GIVE

Many households are seeking support for the first time due to fallout from the pandemic. The call to embrace our community is stronger than ever.





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Use the enclosed envelope and consider sending a gift regularly.

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Use your credit card at ifcweb.org and schedule a recurring gift.





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Designate a gift to IFC on a timeline that is comfortable for you.

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If you are 70 1/2 years of age or older, designate your Required Minimum Distribution to IFC.

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Complete a transfer electronically by contacting Jennifer Gill at jgill@ifcmailbox.org or 919.929.6380 x2031.

PLANNED GIFT

Ensure our work continues in the years to come. Contact Jennifer Cill at jgill@ifcmailbox.org or 919.929.6380 x2031 to discuss.



Donations are tax-deductible. IFC's EIN is 59-1224041.



Remembering Three Special People

IFC remembers fondly three people who had a special impact on our community. Here we pay tribute to Raney Norwood, Irene Briggaman, and Robert Seymour for the bright light and warmth that they shared with all of us at IFC. Please join us in honoring their lives.

We remember Raney Norwood our co-worker and friend (by Stephani Kilpatrick, Development Manager). By the time I came to work at Community House in 2011, I saw that Raney was like the grandfather of the shelter: he was full of wisdom and not someone you wanted to disappoint. He was compassionate and gentle yet firm. Although not much fazed him, he was emotional about the people he worked with. He had relationships with the guys who lived in the shelter from living in the community with them for years. He was introspective and self-reflective, able to admit when he was wrong and change course and add it to his deep well of experience. Raney was a leader who we all looked to for the example of how to do this work.



Raney K. Norwood

We honor Irene Briggaman who, for more than 30 years, was an integral part of the IFC community. She gave her heart and soul to RSVVP, an event that she founded to support IFC's food security efforts. Irene nurtured the program by giving personal attention to every restaurant participant, and grew it into a celebration of community. Though we grieve her recent passing, we celebrate her life and her compassionate leadership that so positively affected the community she called home.



Irene Briggaman

We remember with admiration Reverend Robert Seymour who passed last fall. Within the IFC community he was beloved for his compassion, fierce determination, and lifelong commitment to social justice. He was a mentor, a friend, and a spark for hope and change. Dr. Seymour worked alongside our founders as our first board president, co-chaired two capital campaigns (Community House and IFC Commons), and was an honorary lifetime board member. He was a true giant in our community, a pioneer. We stand on his shoulders as we work to make ours a more equitable community.



Robert Seymour