

Financial Policy

DLP Person Urgent Care, LLC



Dear Valued Client,

If you are ill or injured, please write in your specific symptoms: _____.

Thank you for choosing to return to MedAccess Urgent Care! Our facility is contracted and set up to directly bill the following insurances:

- Aetna
- Blue Cross Blue Shield
- Cigna
- Duke Select
- Humana Medicare
(Commercial Humana **NOT**
Accepted)
- First Health
- Gateway Health
- Medcost
- Medicare
- Tricare
- UMR
- United Healthcare
- Wellpath/Coventry

We do not accept any form of Medicaid or Medicaid HMO. We only accept the insurances listed above. If your insurance is not on the list you will be treated as a self-pay patient.

If your insurance is co-pay based, we will collect a co-pay at check-in for an urgent care visit and bill your insurance for the balance. If you have a deductible, we will file your insurance and you will be billed for the balance.

If we are out of network for your insurance, we will collect payment in full at the time of service. We will bill your insurance company on your behalf and reimburse you for any fees discounted.

If you do not have insurance, we collect a \$120 deposit at check-in. At the end of your visit, we calculate and collect for any additional charges. Self-pay costs must be paid, in full, at the time of service and have been greatly discounted.

It is the patient's/guarantor's obligation to provide us with accurate, current insurance information at time of service. Failure to do so will result in the patient/guarantor assuming responsibility for the bill in its entirety.

Initials

Date

Thank you again for choosing MAUC. Please let us know how we may best serve you. If you have any billing questions, please contact us at 336-330-0400.

FOR INTERNAL USE

Patient Last Name: _____

Record Number: _____