ASHE COUNTY FAIR HOUSING COMPLAINT PROCEDURE

Ashe County has Community Development Block Grant (CDBG) projects currently in progress. The CDBG program requires that a Fair Housing plan and complaint procedure be adopted by the County.

Housing discrimination is prohibited by Title VIII of the Civil Rights Act of 1968 and by the North Carolina State Fair Housing Act. In an effort to promote fair housing and to ensure that the rights of housing discrimination victims are protected, Ashe County has adopted the following procedures for receiving and resolving housing discrimination complaints:

- 1. Any person or persons wishing to file a complaint of housing discrimination in Ashe County may do so by informing the Ashe County Manager of the facts and circumstances of the alleged discriminatory act or practice.
- 2. Upon receiving a housing discrimination complaint, the Ashe County Manager shall inform the North Carolina Human Relations Commission (Commission) about the complaint. The Ashe County Manager shall then assist the Commission and the complainant in filing an official written housing complaint with the Commission, pursuant to the State Fair Housing Act and Title VIII.
- 3. The Ashe County Manager shall offer assistance to the Commission in the investigation and conciliation of all housing discrimination complaints, which are based upon events occurring in Ashe County.
- 4. The Ashe County Manager shall publicize that the Ashe County Manager is the local official to contact with housing discrimination complaints based upon events occurring in Ashe County by posting this complaint procedure in the County Administration Building and Courthouse and publishing it in the local newspaper.
- 5. All complaints shall be acknowledged within ten (10) days of receipt.

If you have any questions about the complaint procedure or would like to register a complaint, please contact The Ashe County Manager by mail at 150 Government Circle, Suite 2500, Jefferson, NC 28640 or by phone at (336) 846-5501 or for TDD assistance call 7-1-1.

Adopted this 15th day of February, 20 21.

Chairman

ATTEST:

Clerk