



Ashe County Office Closing COVID 19/Coronavirus

Effective Monday March 23, 2020, Ashe County Offices will be closed to the public.

Departments will remain open under regular hours and will be available to respond via email, phone and fax.

The following offices will be open with limited availability or by appointment only:

Department of Social Services (DSS): DSS will remain open through appointment at the Courthouse. Clients can still access services online or over the phone. Visitors to the courthouse will be asked to wait in the rotunda and staff will address their needs.

Clerk of Court: will remain open through appointment. Clients are asked to wait in the rotunda of the courthouse until met by court staff. Online services are offered at www.nccourts.gov.

County Departments:

Administration: please call or email at 336-846-5501 or administration@ashecountygov.com

Airport: remains open but, no public visitors.

Animal Control: Will respond to calls regarding animals, but will screen calls before making visits to property. The shelter is closed, unless authorized by staff to visit for abandonment.

Building Inspections: The Building Inspections Office will continue to process permit and inspections via phone, email, and fax and through the online portal at iWork:

<http://www.ashecountygov.com/departments/building-inspections>

Questions can be made via phone at 336-846-5511. Staff reserves the right to not make an inspection during this time period.

Cooperative Extension Office: please call 336-846-5850

Economic Development: please call 336-846-5535 or by email at cathy.barr@ashecountygov.com or visit the departments website at www.ashencedc.com.

Elections Office: please call or email at 336-846-5570 or email ashe.boe@gmail.com
<http://www.ashecountygov.com/departments/board-of-elections>

Emergency Management: please call or email at 336-846-5521 or patty.gambill@ashecountygov.com
<http://www.ashecountygov.com/departments/emergency-management>

Environmental Services: the landfill and convenience center location will remain open to the public.

Finance: please call or email at 336-846-5501 or finance@ashecountygov.com
<http://www.ashecountygov.com/departments/finance>

Parks and Recreation: Family Central park office will be closed but staff can be contacted at 336-982-6185 or by email at kevinanderson@ashecountygov.com. Ashe Park will remain open.

Planning: please call or email 336-846-5528 or planning@ashecountygov.com. Plats can still be signed with prior approval. Plats will be left in the register of deeds drop box in the rotunda of the court house.

Soil and Water: please call 336-246-8875

Tax Office: please call or email at 336-846-5577 or taxadmin@ashecountygov.com. Most tax inquires can be processed or review at the tax offices website: <https://ashecountytax.com/>

Tag Office: please call 336-846-5530 or taxadmin@ashecountygov.com. Most vehicles taxes and license renewals can be made online at www.ncdot.gov/dmv.

Register of Deeds: the register of deeds office will be closed to the public, but can be reached at 336-846-5580 or by email at registerofdeeds@ashecountygov.com. Most records can be obtained at <http://www.ashecountygov.com/departments/register-of-deeds>. Other records needed to be filed can be done so, but not without prior approval. A drop box will be set up in the rotunda of the courthouse and all visitors will be asked to wait in the rotunda of the courthouse.

Sheriff's Office: The Ashe County Sheriff's Office will remain open at this time. This will be changing soon, but at this time make all inquiries to (336) 846-5633 or by email to info@asheso.com. Gun Permits & Fingerprinting will have a new schedule that will go in effect on Wednesday, March 25 and is not available at the time of this printing.

Veterans Office: please call or email at 336-846-5575.