

# Coordinated Plan Community Survey

The Capital Area Metropolitan Planning Organization (CAMPO) is conducting a short survey in an effort to learn more about transportation needs and challenges in Wake County and neighboring portions of Chatham, Franklin, Granville, Harnett, and Johnston counties. Your input is requested so that the recommendations included within the Coordinated Public Transit-Human Services Transportation Plan address as many mobility gaps as possible. Thank you for your participation!

On the list below, please select all of the responses that apply to you. Your responses to this question, while optional, are incredibly important. They help to ensure that the strategies included in the Coordinated Plan best represent the diverse needs and interests of the community.

- My primary language is English or I speak and read English well
- I am 17 years old or younger
- I am 18-24 years old
- I am 25-64 years old
- I am 65 years old or older
- I identify as a woman
- I identify as a man
- I identify as non-binary or other gender
- I am or consider myself to be disabled
- Five (5) or more people live in my household
- My household's combined income is at or under \$53,000 per year
- I am of Hispanic, Latinx, or Spanish origin of any race
- I represent a minority race or 2+ races (African American, Asian, South Asian, American Indian, Alaska Native, Middle Eastern, Hawaiian, or Pacific Islander)



NC Capital Area Metropolitan Planning Organization

In which county or counties do you live, work, and/or attend school?

	<b>Live</b>	<b>Work</b>	<b>Attend school</b>
Wake County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school
Chatham County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school
Franklin County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school
Granville County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school
Harnett County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school
Johnston County	<input type="checkbox"/> Live	<input type="checkbox"/> Work	<input type="checkbox"/> Attend school

## What is the closest city or town to where you live?

- Apex (Wake County)
- Angier (Harnett County)
- Archer Lodge (Johnston County)
- Bells (Chatham County)
- Brickhaven (Chatham County)
- Bunn (Franklin County)
- Butner (Granville County)
- Cary (Wake County)
- Clayton (Johnston County)
- Coats (Harnett County)
- Corinth (Chatham County)
- Creedmoor (Granville County)
- Franklinton (Franklin County)
- Fuquay-Varina (Wake County)
- Garner (Wake County)
- Holly Springs (Wake County)
- Knightdale (Wake County)
- Lillington (Harnett County)
- Moncure (Chatham County)
- Morrisville (Wake County)
- Raleigh (Wake County)
- Rolesville (Wake County)
- Wake Forest (Wake County)
- Wendell (Wake County)
- Wilson's Mills (Johnston County)
- Youngsville (Franklin County)
- Zebulon (Wake County)
- Other

What are the closest cross-streets to your home? **Address or intersection:**

---

## Tell us how you travel around your community...

What types of transportation do you use on a regular basis?  
(Select all that apply)

- Walking/biking
- Wheelchair/mobility aid
- Local or regional bus service
- Paratransit (Access or Door to Door)
- Human/social service agency service
- Drive own personal vehicle
- Ride with friend or family member
- Transportation Network Company (e.g., Uber or Lyft)
- Taxi
- Other

How often do you use public transit service?

- Regularly (multiple times per week)
- Semi-regularly (about once a week)
- Sometimes (less than once a week)
- Rarely (less than once a month)
- I do not use transit services
- I would ride if it were available

If you currently use public transportation (e.g., bus or paratransit), please indicate which services. (Select all that apply)

- GoApex
- GoApex Door to Door
- GoCary
- GoCary Door to Door
- GoRaleigh
- GoRaleigh Access
- GoTriangle
- GoTriangle Access
- GoWake Access
- GoWake SmartRide NE (micro-transit in Rolesville/Wendell/Zebulon area)
- HARTS (Harnett County)
- JCATS (Johnston County)
- KARTS (Franklin and Granville counties)
- Morrisville Smart Shuttle
- NCSU Wolfline
- I don't use public transportation
- Other

What three types of destinations do you need/want to go to most often? Rank your top three options by placing them in order as #1, #2, and #3.

- Medical appointment/hospital
- Dialysis
- School or job training
- Work or volunteer
- Grocery store/pharmacy
- Bank/salon/other errands
- Parks/recreation center
- Visit friends and family/social events
- Social service agency
- Religious and/or cultural activities
- Other

How far away from your home are the places you most often need to go?(Select all that apply)

- Less than 1 mile
- 1-2 miles
- 3-10 miles
- 10-20 miles
- Greater than 20 miles

What types of transportation services are available in your area?  
(Select all that apply)

- Public transit services (fixed-route or door-to-door)
- Church transportation
- Non-profit/social services transportation
- Friends and family who provide rides
- Taxi, Uber, or Lyft
- I don't know
- Other

## Tell us about your transportation challenges...

If your community is served by public transportation and you do not use it, tell us why. (Select all that apply)

- Bus stop is too far from my home
- Bus stop is too far from my destination
- Doesn't operate when I need to travel
- Doesn't go where I need to travel
- Too expensive
- I'm not eligible for Access or Door to Door paratransit services
- Don't know how to request on-demand service
- Don't know how to get transit information
- Don't feel safe onboard the bus
- Don't feel safe waiting for the bus
- Not applicable - I use public transportation
- Other

Are there physical barriers that prevent you from accessing public transportation services? (Select all that apply)

- Incomplete/missing/damaged sidewalks
- Unprotected way to cross major streets/roads
- Lack of lighting
- Unsafe due to traffic
- Unsafe due to other conditions
- Too far to walk
- Other

Are there any important social service destinations that are not accessible to you with your current transportation? If so, describe them. (If not, put "not applicable" or N/A.)

---

---

---

Do you have reliable transportation to/from work?

- Yes     No     Not applicable

If you live in a household with one or more school-age children, please answer the following questions.

	<b>Yes</b>	<b>No</b>	<b>Unsure/not applicable</b>
Do you live within the defined attendance zone for the school(s) the children attend?	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Unsure/not applicable
Are you eligible for transportation services from the school(s) the children attend?	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Unsure/not applicable
Do the children generally have transportation to arrive at school on time?	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Unsure/not applicable
Do the children generally have transportation from school to after-school care?	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Unsure/not applicable
Do the children generally have transportation from school to home (if no after-school care)?	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Unsure/not applicable

If you answered no to any of the above questions, tell us more about the challenges you are having with school transportation. (Otherwise, put "not applicable" or N/A.)

---

---

---

Are there any specific trips that you regularly have trouble making?

- Yes     No

Where do you need or want to go that you have trouble getting transportation to? (Select all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Medical appointments/hospital | <input type="checkbox"/> Dialysis                               |
| <input type="checkbox"/> School or job training        | <input type="checkbox"/> Work or volunteer                      |
| <input type="checkbox"/> Grocery store/pharmacy        | <input type="checkbox"/> Bank/salon/other errands               |
| <input type="checkbox"/> Parks/recreation center       | <input type="checkbox"/> Visit friends and family/social events |
| <input type="checkbox"/> Social service agency         | <input type="checkbox"/> Religious and/or cultural activities   |
| <input type="checkbox"/> Other                         |   |

Tell us about the specific trip(s) you have trouble making.

---

---

---

What else would you like us to know about your transportation needs?

---

---

---

Name (optional)

Email (optional)

Address (optional)

---

**Please return this survey to the organization where you got it, or contact Crystal Odum, Transit Planner, by phone at 984-542-3601 or email [Crystal.Odum@campo-nc.us](mailto:Crystal.Odum@campo-nc.us) in order to arrange for pickup or obtain mailing address.**