

# North Harnett Transit Study - Phase 1

Welcome!

As North Harnett County continues to experience increased growth and development, **exploration** of various mobility options, such as public transit, is underway. The **North Harnett Transit Study** will identify transit needs and provide transit service recommendations for the northern half of Harnett County which is in the Capital Area Metropolitan Planning Organization ([CAMPO \(https://www.campo-nc.us/\)](https://www.campo-nc.us/)) boundary - this includes Angier, Buies Creek, Coats, Lillington, Raven Rock State Park, and Campbell University.

**Your** responses to this survey will help the study team understand the **community need and desire for transit, and will also be used to create a vision** for transit in North Harnett County. The survey will be available **until May 19th**.

To learn more about the Study, please visit:

**[www.northharnetttransitstudy.com](http://www.northharnetttransitstudy.com)**

How did you learn about this survey? (Select all that apply)

- Project or Study Website
- CAMPO Website
- Email
- Social Media
- YouTube
- Online News Media or Blog
- Print News Media
- In-Person from Project Staff
- Word of Mouth
- Other

What is the zip code where you **live**?

- 27312
- 27330
- 27501
- 27502
- 27504
- 27505
- 27508
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- 27511
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- 27614
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- 27703
- 27704
- 27713
- 27880
- 27882
- 28323
- 28334
- 28339
- Other

What is the zip code where you **work / attend school**?

- 27312
- 27330
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- 27880
- 27882
- 28323
- 28334
- 28339
- Other

Your responses to the following demographic questions will help ensure this planning process represents the diverse needs and interests of the study area.

**Select *ALL* options below that apply to you.**

- I am *\*17\** years or *\*younger\**
- I am *\*18-24\** years old
- I am *\*25-64\** years old
- I am *\*65\** years or *\*older\**
- I identify as a *\*woman\**
- I identify as a *\*man\**
- I identify as *\*non-binary\** or *\*other gender\**
- I am or am considered to be *\*disabled\**
- Five (5) or more people live in my *\*household\**
- My *\*household's\** total income is *\*at or under \$53,000\** per year
- My household has *\*zero cars\**
- I do *\*not\** speak, read or write *\*English\** well
- I am of *\*Hispanic, Latino or Spanish\** origin
- I represent a *\*minority\** race or *\*2+\** races (African-American, Asian, South Asian, American Indian, Alaska Native, Middle Eastern, Hawaiian, Pacific Islander)

## What are your primary modes of travel?

- Drive by Myself
- Drive with Others / Carpool
- Driven by Family/Friends (I don't have a license and/or vehicle)
- Walk
- Bike
- Transit
- Rideshare (Uber, Lyft)

## Have you used transit service before?

- Yes, I have used transit. (Please briefly list where or what transit service you've used before in the Comments below)
- No, I have never used transit.

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Are you familiar with the Harnett Area Rural Transit System (HARTS)?

- Yes, I have used the service.
- Yes, but I have not personally used the service.
- No.

What do you think about **using public transit personally**?

- |         |                         |                                 |   |                                   |                           |                       |
|---------|-------------------------|---------------------------------|---|-----------------------------------|---------------------------|-----------------------|
| I am... | <input type="radio"/>   | <input type="radio"/>           | <input type="radio"/>                               | <input type="radio"/>             | <input type="radio"/>     | <input type="radio"/> |
|         | Very<br>Inter-<br>ested | Some<br>what<br>Inter-<br>ested | Neither<br>Inter-<br>ested nor<br>Uninter-<br>ested | Some<br>what<br>Uninter-<br>ested | Very<br>Uninter-<br>ested | Unsure                |

The following statements express the value that transit provides to communities. Please **rate how important each one is to you** in deciding whether to support investment in public transit for the N. Harnett community.

	<b>Very Important</b>	<b>Important</b>	<b>Some-what Important</b>	<b>Some what Unim-port-ant</b>	<b>Unim-port-ant</b>	<b>Not Important at All</b>
Provide transportation options for low-income persons.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim port ant	<input type="radio"/> Unim port ant	<input type="radio"/> Not Important at All
Reduce unemployment by increasing access to jobs.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim port ant	<input type="radio"/> Unim port ant	<input type="radio"/> Not Important at All
Provide transportation options for seniors, disabled persons, or others who cannot drive.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim port ant	<input type="radio"/> Unim port ant	<input type="radio"/> Not Important at All
Reduce the cost of transportation for a household, or help households own fewer cars.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim port ant	<input type="radio"/> Unim port ant	<input type="radio"/> Not Important at All
Help people avoid congestion (reduces number of vehicles on roads).	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim port ant	<input type="radio"/> Unim port ant	<input type="radio"/> Not Important at All

	<b>Very Important</b>	<b>Important</b>	<b>Some-what Important</b>	<b>Some what Unim-port-ant</b>	<b>Unim-port-ant</b>	<b>Not Important at All</b>
Help people drive less to improve air quality.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim-port-ant	<input type="radio"/> Unim-port-ant	<input type="radio"/> Not Important at All
Make it easy for people to walk and bike more, to improve public health and/or reduce health costs.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim-port-ant	<input type="radio"/> Unim-port-ant	<input type="radio"/> Not Important at All
Support the development of denser, more walkable/ bikeable neighborhoods and activity centers.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim-port-ant	<input type="radio"/> Unim-port-ant	<input type="radio"/> Not Important at All
Encourage new businesses and employees to come to Harnett County.	<input type="radio"/> Very Important	<input type="radio"/> Important	<input type="radio"/> Some what Important	<input type="radio"/> Some what Unim-port-ant	<input type="radio"/> Unim-port-ant	<input type="radio"/> Not Important at All

### What concerns do you have about transit?

- Reliability of the Service
- Ease of Use for People with Mobility Challenges
- Safety and Security
- Comfort and Cleanliness
- Cost to Taxpayers
- Learning How to Use Transit
- Other

# How Would You Use Transit in North Harnett?

For each of the questions below, what would be your **top priorities** to have in a North Harnett Transit System? Ultimately, it may not be necessary to choose among the selections below. For the Study, **this exercise will help narrow down community priorities.**

Select **ONE**:

- A shuttle bus that operates along the *\*same route\** at the same *\*scheduled\** time
- A shared ride shuttle that can be reserved *\*on-demand\** and provides *\*door-to-door service\**, picking up multiple passengers along the way
- A shared ride shuttle that must be reserved *\*hours in advance\** and provides *\*door-to-door service\**, picking up multiple passengers along the way

Select up to **THREE**:

- Serve job centers with focused service around stores and business centers
- Serve residential centers
- Service during peak hours only (6AM - 9AM and 4PM - 6PM)
- Service during midday hours (9AM – 4PM)
- Service that starts early in the mornings (before 6AM)
- Service that runs later in the evenings (after 6PM)
- Service that runs on the weekends
- Faster travel time to destinations

Select **ONE**:

- Local service (destinations primarily within Harnett County)
- Regional service (destinations primarily outside of Harnett County)

Select **ONE**:

- Technology Elements (real-time arrival info, app-based bookings, etc.)
- Stop Location/Station Area Elements (shelters, benches, etc.)
- Improve Walking/Biking Areas Leading to Bus Stops (sidewalks, crosswalks, etc.)

If the priorities you selected above were available, **how often** would you use transit?

- Daily
- 4-5 times a week
- 1-3 times a week
- 1-4 times a month
- Not frequently
- Only for personal emergencies (alternate vehicle is unavailable)
- I would likely Not use transit

What **types of trips** would you use transit for?

- Work/School
- Shopping and errands
- Medical/Social Service Appointments
- Social Visits and Events
- Recreational
- Other \_\_\_\_\_

Thank you for participating in the initial public survey for the N. Harnett Transit Study!

Please return this form to the staff member you received it from, or contact Bonnie Parker to arrange to return it, here:

Email: [Bonnie.Parker@campo-nc.us](mailto:Bonnie.Parker@campo-nc.us)  
Call: 984-542-3601

Follow along with the study's progress by signing up for email or text updates at:  
**<https://www.northharnetttransitstudy.com/engage>.**