



Capital Area Mobility Management Implementation Study

August 2021 - June 2023





What is Mobility Management?

Mobility Management programs connect people with disabilities, seniors, and low-income individuals with accessible, reliable transportation options.

These programs seek to identify gaps and barriers to public transportation that prevent individuals from using existing services. Once gaps have been uncovered, Mobility Managers work with partners from the transportation and human service communities to find creative solutions, creating a “one-stop shop” where people can find transportation service that meets their needs.

MMIS Project Goals



Provide guidance and recommendations to help determine participation levels in the regional mobility management program.



Clarify best practices, approach, and structure for implementing a mobility management program



Prepare an interagency agreement that incentivizes partnerships and coordination to build a successful, scalable mobility management program



Assist the partners in establishing a viable mobility management program that lays a strong foundation for future growth and improved coordination



Develop an implementation strategy, plan, and schedule to develop the mobility management program

