WAKE TRANSIT Operating Guidelines for Lead Agencies

GO FORWARD A COMMUNITY INVESTMENT IN TRANSIT

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Wake Transit Operating Guidelines for Lead Agencies

Guidance

The Transit Governance Interlocal Agreement (ILA), Article III, establishes the Transit Planning Advisory Committee (TPAC). Section 3.02 ('Membership, Organization, and Objectives'), item (c), number (5), directs the TPAC to identify one or more parties to serve as the Lead Agency for each of the responsibilities enumerated in Section 3.03. The summarized list of Section 3.03 responsibilities includes:

- 1. The Wake County Work Plan including its separate elements
- 2. Detailed elements of the Multi-Year Service Implementation Plan (i.e. The Wake Bus Plan and Fixed Guideway Corridor Major Investment Study)
- 3. A staffing model and staffing expectations plan
- 4. A Community Funding Area program management policy and plan
- 5. Templates for project and financial reports
- 6. Project prioritization Policy to guide the Capital improvement program and multi-year operating program
- 7. Designation of project sponsors responsible for each Work Plan implementation element
- 8. Updates to the Multi-year vision plan (the Wake Transit Plan)
- 9. Articulated strategies for each implementation element or agreement (i.e. The concurrence process)
- 10. Articulated strategy for incorporating public outreach, involvement and communications

The ILA clarifies that the TPAC shall not exclude any item from this list of responsibilities but may add to the list by its internal deliberation processes. The complete ILA and current list of Lead Agency assignments can be downloaded from the Wake Transit/TPAC Document Library at https://www.campo-nc.us.

Purpose

The purpose of developing a template and compiling these Lead Agency Operating Guidelines into a single document is to provide a practical resource for existing and new TPAC participants. Individuals who are new to Wake Transit and the TPAC, especially those who will be assigned a role in the execution of tasks and deliverables will find it a useful tool. Existing TPAC and governing board members can use it to bolster their general awareness of the work being done in support of the Wake Transit Plan as well as to understand how and when deliverables can be anticipated.

However, this is not a set of prescribed rules or procedures. Lead Agencies shall utilize the information documented for each responsibility/task as a guide to ensure that the work required for Wake Transit program implementation is adequate and timely for all parties involved. Opportunities for Lead Agencies to report on task planning and progress to the TPAC occurs as appropriate or required for the specific deliverables listed.

Lead Agency Definition

A Lead Agency is recommended for designation by the TPAC, which is then considered for approval by the Governing Boards; the CAMPO Executive Board and GoTriangle Board of Trustees. The Lead Agency must be a party to the Wake Transit Interlocal Governance Agreement or a TPAC voting member. Lead Agencies



are assigned with the development, coordination, and/or publication of a deliverable associated with a specific Wake Transit Plan Implementation task. The assignment empowers that agency to direct and guide the task and produce any deliverables that correspond to it.

Coordination and Partnership

Once assigned to a new Wake Transit implementation task, one of the Lead Agency's first responsibilities is to complete the Operating Guidelines template, Appendix A. In doing so, the agency is provided the opportunity to define the specific task assigned to them and clarify its understanding of the TPAC's expectations early in the planning and development process. As part of the initial effort to define the task and associated deliverables, the Lead Agency will notate on the template:

Partnership Opportunities/Coordination Needs with TPAC Subcommittees

Many, but not all, deliverables included on the task worksheets, will require some level of participation or input from one or more of the TPAC subcommittees. The Lead Agency will check the box next to each subcommittee that is anticipated to be involved in the development of or approval process for a specific deliverable. Other participating working groups, committees or organizations should be noted in the partnership notes section of the worksheet.

TPAC and Governing Board level of Participation

In addition to checking which subcommittees will be involved in accomplishing a deliverable, the Lead Agency will also select the level of involvement of the TPAC and Governing Boards. There are three options. 1) Check "Info" to note that the entity will receive information on the deliverable, but no action is required, 2) Check "Approval" to note that the deliverable will require some type of action prior to being finalized, and 3) Leave all boxes blank indicating that the deliverable can be accomplished without additional review.

Management and Oversight

CAMPO is the assigned Lead Agency for executing the administrative functions of the TPAC. Management of the Lead Agency Operating Guidelines packet falls within the purview of this assigned role. The TPAC Administrator will maintain a current copy of the Guidelines, make them available electronically through the TPAC pages of the CAMPO website, will present update information in accordance with the process defined below, will coordinate the update process and will be responsible for coordinating an appropriately scaled conflict resolution process should that effort be needed.

Major Updates

Major updates are those that involve Lead Agency Assignments. Examples of major updates include the addition or removal of a task, the initial assignment of a lead agency to a new task and a change in Lead Agency assignment from one entity to another. Major updates must be accomplished through some action of the TPAC and the Governing Boards prior to being reflected in the Lead Agency Operating Guidelines. The TPAC Administrator will present major update recommendations for consideration.

Minor Updates

Minor updates can be accomplished through an administrative process undertaken by the Lead Agencies and TPAC Administrator. They do not require TPAC action but are provided as information and made available electronically. Minor edits and updates can be recommended by the TPAC, its subcommittees, and/or



Lead Agency staff. Examples include, but are not limited to; adding, editing or removing deliverables within an existing task and changing a contact person's name or information. Minor updates are reviewed with appropriate lead agency staff and the TPAC subcommittees. Changes made will be noted in the appendix. The revised packet will be posted online as soon as the materials are finalized and the TPAC will be informed that a revised version is available. No action of the TPAC is required for minor updates.

The Update Process

The update process will be accomplished in three steps.

1. Annual Call for Updates

There will be an annual call to review the Lead Agency Operating Guidelines packet and to discuss the need for updates. The call will be initiated by the TPAC Administrator and is meant to ensure information contained within the Lead Agency Operating Guidelines remains current and that tasks are being accomplished in accordance with TPAC guidance. Updates can be proposed at any time, but only once per year will there be a formalized effort to ensure compliance and accuracy.

The call will be disseminated to the TPAC with targeted engagement of the Cabinet, which is made up of the Chairs and Vice Chairs serving the TPAC, and the Lead Agency staff listed as current Lead Agency contacts. The call will include a defined review period and deadline for submitting recommended changes, whether major or minor and will occur to align with Work Plan development activities. The TPAC Administrator will compile all comments and requests for changes and present to the cabinet for initial review and to outline next steps.

2. Subcommittee Review

The TPAC Administrator will share the compiled list of recommended updates with the Cabinet. Collectively, the group will determine which TPAC subcommittees will be engaged in the review process and for which recommended updates. Selected subcommittees will have time to review the materials and submit questions prior to a joint meeting that will be held to discuss and finalize the recommended updates.

Minor updates selected to move forward will be added to the Lead Agency Operating Guidelines without further action.

Major updates will be presented for TPAC consideration and then will follow the established Lead Agency Assignment process which requires approval of the Governing Boards. Once approved, the updates will be added to the Lead Agency Operating Guidelines.

3. Presentation of Lead Agency Operating Guidelines

The TPAC Administrator will provide a presentation to the TPAC at least once per year at the conclusion of the Call for Updates to the Lead Agency Operating Guidelines. The presentation will include an overview of all minor changes made, if any, and will report out on any major update recommendations for consideration. Updated Lead Agency Operating Guidelines will be posted to the CAMPO website, specifically on the Wake Transit Document Library web page.



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Lead Agency Operating Guideline Worksheets

Lead Agency: CAMPO

Purpose:												
The Annual Work Plan defines the	e Wake Trans	it projects	implemented	l each fiscal yea	r as part of the Wake	Transit Plan.	In compiling all defi	ned elements in				
Section 2.38 of the ILA-into a sin	igle documen ⁻	t, a coherer	nt vision of W	'ake Transit pro	jects, including proje	cts programme	ed for later years, is	made available				
for TPAC and Governing Board c	onsideration,	and for revi	iew and com	ment by the pu	blic.							
Deliverables:	Timefra	me:			TPAC Process Flow:	-	•					
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees				
Receive and compile work plan requests for subcommittee revie	w Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval				
Compile components of the ann Work Plan (listed in the ILA) and prepare the draft and recommended work plan documents for review	ual 🛛 Annual	□ Semi- Annual	□ Quarterly	Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval				
Share compiled document to po on the GoForward website and t administer public comment peri	o (Appual	□ Semi- Annual	□ Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	⊠Info □ Approval	⊠Info □Approval				
Update the work plan as quarter amendments are approved by th governing boards, and post the updated document to the CAMF website		□ Semi- Annual	⊠ Quarterly	Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval				
Partnership Notes:												
Potential project sponsors will b	e notified of t	ne annual c	all for work p	lan requests. O	uarterly amendment	schedules wil	l be developed and	distributed to				
project sponsors, and quarterly	amendments	will be proc	essed by CAN	MPO staff for co	onsideration by the TF	PAC and Wake	Transit governing b	ooards.				
Contact Person: N	ame		Title		E-mail		Phone Num	iber				
Primary B	ret Martin		WT Progran	-	Bret.Martin@camp	o-nc.us	919-996-44	919-996-4410				
Secondary E	van Koff		WT Planner		Evan.Koff @campo-	nc.us	919-996-41	77				



Task 2: Compile and Maintain the Multi-year Operating Program

Lead Agency: CAMPO

Purpose:									
The Multi-Year Operating Progra use Wake Transit funding. By upo schedule and budgets for planne	dating the MYO	P annuall [,] operating	y, using infor	mation regardin	ng the current health	of the operati	ng fund, discussion	s regarding the	
Deliverables:	Timefrar	Timeframe: TPAC Process Flow:							
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees	
Update the Multi-Year Operating Program to identify operating projects, project sponsors, project funding sources, projects scopes and project expenditures for all years included in the current planning horizon	ct 🛛	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval	
Coordinate the Multi-Year Opera Program with the Metropolitan Transportation Plan, Transportat Improvement Plan, and annual programs maintained by the designated recipient of the Ralei Urbanized Area federal formula transit grant	ion Annual	□ Semi- Annual	⊠ Quarterly	⊠ Other: Every 4 years for MTP	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	⊠Info ⊠ Approval	□Info □Approval	
Prepare Multi-Year Operating Program document for inclusion Wake Transit Work Plan	in Annual	□ Semi- Annual	□ Quarterly	C Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval	
Partnership Notes:	4					•			
This task will require coordination w project sponsors. Further, there may		-			-	model. It will als	so require ongoing co	oordination with	
Contact Person: N	ame		Title		E-mail		Phone Num	nber	
Primary Br	ret Martin		WT Progran	n Manager	Bret.Martin@campo	o-nc.us	919-996-44	10	
Secondary									



Lead Agency: CAMPO

Secondary

Deliverables:	Timefra	me:			TPAC Process Flow:			
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Host TPAC meetings	□ Annual	□ Semi- Annual	Quarterly	⊠ Other: Monthly	□ B&F □ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Support all TPAC proceedings as prescribed in the adopted TPAC bylaws	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Ongoing / Recurring	□ B&F □ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Provide support to all TPAC subcommittee proceedings as prescribed in the endorsed Subcommittee Operating Guidelii	Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Ongoing / Recurring	⊠ B&F ⊠ PE&C ⊠ P&P ⊠ Process	□Info □Approval	□Info □ Approval	□Info □Approval
TPAC administrative policy documents, or amendments there	eto Annual	□ Semi- Annual	□ Quarterly	⊠ Other: As needed	□ B&F □ PE&C □ P&P ⊠ Process	□Info ⊠Approval	⊠Info ⊠ Approval	⊠Info ⊠Approval
Partnership Notes:								
		1	and a staff and	بالمسمعة ممالم				واللاري ممر متماطلان والما
The TPAC Administrator will prov bring information to the TPAC an endeavor to meet with all TPAC v organizational needs are being m Any action items from the TPAC t	d/or Wake Tra oting member et. hat require go	nsit gover organizat	ning boards o ions at least t	on any impleme wice per fiscal	entation task under th year to allow technic	ne TPAC's purv al assistance s	iew. The TPAC Adm upport, as well as e	ninistrator shall nsuring
The TPAC Administrator will prov bring information to the TPAC and endeavor to meet with all TPAC v organizational needs are being m Any action items from the TPAC t meetings following the date of TP	d/or Wake Tra oting member et. hat require go	nsit gover organizat	ning boards o ions at least t	on any impleme wice per fiscal	entation task under th year to allow technic	ne TPAC's purv al assistance s	iew. The TPAC Adm upport, as well as e	ninistrator shall nsuring t governing board

Bret.Martin@campo-nc.us

WT Program Manager

Bret Martin



919-996-4410

Task 4: Manage Development of a Staffing model and Staffing Expectation Plan (for Wake Transit Implementation) Lead Agency: CAMPO

Purpose:													
The staffing plan guides the us	se of ope	erating fun	nds for sta	affing resourc	es based on an	ticipated implementa	tion timelines	and overall tax dist	rict and transit				
plan administration and project needs for Wake Transit projects. The original staffing plan was completed and endorsed on 8/8/18 and will be used to inform													
ongoing conversations related to staffing requests.													
Deliverables:		Timeframe: TPAC Process Flow:											
						Subcommittees	ТРАС	CAMPO	GoTriangle Board				
						Subcommittees	TFAC	Executive Board	of Trustees				
Reference and provide inform	nation												
from the staffing plan in discu	ssions												
related to staffing associated	with	\boxtimes	Semi-	\boxtimes	Other:	🖾 B&F 🗆 PE&C	□Info	□Info	□Info				
annual work plan developmer	nt or	Annual	Annual	Quarterly	Enter details	🛛 P&P 🗆 Process	⊠Approval	Approval	□Approval				
any applicable work plan			AIIIIuai		Enter details								
amendments													
Potential updates to staffing p	olan				\boxtimes								
following any updates to Wak	e		L Somi		Other:	🗆 B&F 🗆 PE&C	□Info	□Info	□Info				
County Transit Plan		Annual	Semi-	Quarterly	Every 4	□ P&P □ Process	⊠Approval	Approval					
			Annual		years								
Partnership Notes:													
For any discussion related to s	staffing r	equests, C	CAMPO st	aff will partn	er with the app	licable project sponse	ors to discuss v	vhether or how the	requests align				
with the staffing plan. For pot	ential up	odates to t	he staffin	ig plan, CAMI	PO staff will rec	onvene a Staffing Pla	n CTT to help 🛿	guide those update	S				
Contact Person: Name Title E-mail Phone Number									iber				
Primary	Bret Ma	t Martin WT Program Manager Bret.Martin@campo-nc.us 919-996-4410											
Secondary													



Lead Agency: CAMPO

Purpose: The Community Funding Area Program Management Plan (CFA PMP) provides strategic guidance for the oversight of the CFA Program. The PMP was developed and adopted by the Wake Transit governing boards in November 2018, but policies regarding the CFA program may need to be revisited in later years of the program. **Deliverables:** Timeframe: **TPAC Process Flow: GoTriangle Board** CAMPO Subcommittees TPAC Executive Board of Trustees The performance of the CFA PMP's ability to guide program \square \square management will be evaluated, \boxtimes \square \square B&F \square PE&C ⊠Info ⊠Info ⊠Info Semi-Other: which may result in a reevaluation □ P&P □ Process Annual Quarterly ⊠Approval ⊠ Approval ⊠ Approval Annual Enter details of program requirements or processes, as necessary Convene and Coordinate a CFA \times \square \square B&F \square PE&C ⊠Info □Info □Info program Working Group, as needed Semi-Other: □ P&P □ Process □ Approval □ Approval □Approval Annual Quarterly As needed Annual **Partnership Notes:** CAMPO staff will consult with sponsors for funded projects, selection committee members, and TPAC members more generally throughout the program year to ascertain program successes and failures. In later years, it is anticipated that this may develop into a more formal committee which can guide and inform improvements to the Community Funding Area Program Management Plan. **Contact Person:** Name Title E-mail **Phone Number** Evan.Koff@campo-nc.us Primary Evan Koff WT Planner 919-996-4177 Secondary 919-996-4410 Bret Martin WT Program Manager Bret.Martin@campo-nc.us



Lead Agency: CAMPO

Purpose:								
The Community Funding Area Pr	•	•		, ,	e , ,	•		ating transit
funding, spurring localized trans			managemen	t includes ensu	· ·	•	ed policies.	
Deliverables:	Timefrai	ne:			TPAC Process Flow: Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Maintain interface for submissio project applications	n of Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Ongoing	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Ensure all interested applicants a aware of training and pre-submi meetings prior to call for project	ttal	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Receive, score, and prepare proj applications for review	ect 🛛 🖂 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Recruit selection committee, schedule meetings, coordinate committee requests with applica	Ints Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Coordinate projects with the development of the annual Wor Plan and, if applicable, the TIP	< ⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Prepare and execute Project agreements	⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Host kick-off meeting, mid-year project review, and annual revie with selected grantees	w 🗌 Annual	⊠ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:								
B&F and P&P coordination for W		on. PE&C		needing public		ojects may invo		
	ame		Title		E-mail		Phone Num	
	van Koff		WT Planner		Evan.Koff@campo-		919-996-41	
Secondary B	ret Martin		WT Progran	n wanager	Bret.Martin@camp	o-nc.us	919-996-44	10

Task 7: Provide Technical Assistance to Community Funding Area Jurisdictions

Lead Agency: CAMPO

Purpose:								
Communities eligible for partic preparing an application for the helping eligible communities no	e Communi	ty Funding A	ea Program. Tl	ne provision of	technical assistance f	or these comn	nunities will consist	
Deliverables:		neframe:			TPAC Process Flow			
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Host applicant training session Nov) and pre-submittal review meetings (Dec-Jan) in coordina with the annual call for project	ition An	⊠ □ nual Sem Annu	Quarterly	Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Review project plans and proje performance at kick-off meetir (July), mid-year project reviews (January), and annual reviews selected grantees	ng S An	⊠ □ nual Sem Annu	Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Provide any supplemental consultation request from CFA program applicants / awardees order to successfully implement new transit service in those are	s in nt An	□ □ nual Sem Annu	Ouarterly	⊠ Other: As needed	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:								
In addition to providing direct	technical as	sistance to e	igible CFA Prog	ram communit	ies, CAMPO staff may	/ recommend a	and help set up con	sultation with
transit service providers or pot	ential joint	sponsors.						
	Name		Title		E-mail		Phone Num	nber
Primary	Evan Koff		WT Planner		Evan.Koff@campo-	nc.us	919-996-41	77
Secondary	Bret Martin		WT Program	n Manager	Bret.Martin@camp	o-nc.us	919-996-44	10

Task 8: Develop and administer a Project Prioritization Policy (to guide development of CIP and Multi-Year Operating Program) Lead Agency: CAMPO

Purpose:											
The Project Prioritization Polic	cy will he	lp guide d	ecisions a	bout project	implementatio	on sequencing if the fu	unding outlool	< for the Wake Trar	isit plan changes		
significantly. The original polic	•	•	•		-	•	e policy will al	so be used to priori	tize any re-		
envisioned transit service investments recommended by Wake Transit Vision Plan updates.											
Deliverables:		Timeframe: TPAC Process Flow:									
						Subcommittees	ТРАС	САМРО	GoTriangle Board		
						Subcommittees	IFAC	Executive Board	of Trustees		
CAMPO staff will continue to											
reference (and possibly admir	nister if										
normal ongoing coordination	does										
not yield acceptable results) t	he										
project prioritization policy fo	r	\boxtimes	Semi-		Other:	🖾 B&F 🗆 PE&C	⊠Info	⊠Info	⊠Info		
annual work plan developmer		Annual	Annual	Quarterly	Enter details	🛛 P&P 🗆 Process	□Approval	Approval	□Approval		
cases for which its use is need			Annuar		Linter details						
fit bus service funding prioriti											
financial parameters for any g	given										
year											
CAMPO will continue to asses					\boxtimes						
efficacy of the policy on an on		\boxtimes			Other:	🗆 B&F 🗆 PE&C	□Info	□Info	□Info		
basis as it is used; however, th		Annual	Semi-	Quarterly	Every four	\square P&P \square Process	⊠Approval	⊠ Approval	⊠Approval		
policy may be revisited with p		/ 11110001	Annual	Quarterry	years						
updates to the multi-year bus	plan				years						
Partnership Notes:											
CAMPO staff will continue to	work wit	h a bus pla	an CTT if t	here is a nee	ed for the policy	to be revisited with	an update to t	he bus plan.			
Contact Person:	Name			Title		E-mail		Phone Num	ber		
Primary	Bret Ma	artin		WT Progran	n Manager	Bret.Martin@camp	o-nc.us	919-996-44	10		
Secondary	Evan Ko	off		WT Planner		Evan.Koff@campo-i	nc.us	919-996-41	77		



Task 9: Designate Project Sponsors

Lead Agency: CAMPO

Purpose:											
Designation of project sponsor	s ensures that projects ide	entified in the Work Plan are	e assigned to a respon	sible agency w	ith appropriate tec	nnical capacity and					
allows projects to move forwar	rd in a coordinated manne	er.									
Deliverables:	Timeframe:		TPAC Process Flow	:							
			Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees					
CAMPO will continue to take for action to designate project spo for any major capital projects a cases for which project sponso designations cannot be determ through updates to the bus pla development of annual work p	nsors and in 🛛 🗍 r Annual Annual n or	□ ⊠ Other: As needed	□ B&F □ PE&C □ P&P □ Process	⊠Info ⊠Approval	□Info ⊠ Approval	⊠Info □Approval					
Partnership Notes:											
CAMPO will coordinate with TP		-									
designations. Formal project sp	-		•			-					
agencies to serve as respective	project sponsors. All othe	er project sponsor designation	ons are institutionalize	ed through the	Wake Transit Worl	v Plan process.					
For sponsor designation to occur through the Wake Transit Work Plan, TPAC must recommend the Work Plan, after which it must also be adopted by the CAMPO Executive Board and the GoTriangle Board of Trustees.											
For formal sponsor designation	n for major capital projects	s, TPAC recommendation is	encouraged, the CAM	PO Executive E	Board must take act	ion, and the					
GoTriangle Board of Trustees w	vill receive an update as in	formation.									
Contact Person:	Name	Title	E-mail		Phone Num	iber					
Primary	Bret Martin	WT Program Manager	Bret.Martin@camp	o-nc.us	919-996-44	10					
Secondary	Stephanie Plancich	TPAC Administrator	Stephanie.Plancich	@campo-nc.us	919-996-44	101					



Lead Agency: CAMPO

Purpose:									
The original Wake County Tran	isit Plan o	created a	vision fo	r Wake Transi	t investment t	nrough FY2027. As thi	is horizon year	approaches, there	is a need to
expand the plan horizon to guid		•					-		efforts, the Vision
Plan update cycle will be design				ment of the N	letropolitan Tr		•	l every four years.	
Deliverables:		Timefran	ne:		TPAC Process Flow:				1
						Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Update the Multi-Year Vision P	Plan				\boxtimes				
on a schedule aligning with upo	dates				Other:	🗆 B&F 🗆 PE&C	□Info	□Info	□Info
to the MTP		Annual	Semi- Annual	Quarterly	Every four	□ P&P □ Process	⊠Approval	🛛 Approval	⊠Approval
			AIIIIuai		years				
Convene a scoping committee	and				\boxtimes				
core technical team (CTT) to gu	uide				Other:	🗆 B&F 🗆 PE&C	⊠Info	⊠Info	⊠Info
the update process		Annual	Semi-	Quarterly	Every four	□ P&P □ Process		Approval	
			Annual		years				
Develop a solicitation or scope					\boxtimes				
description document defining	roles				Other:	🗆 B&F 🗆 PE&C	⊠Info	⊠Info	⊠Info
and responsibilities of involven	nent	Annual	Semi-	Quarterly	Every four	□ P&P □ Process		Approval	□Approval
in the vision plan update proce	ess		Annual		years				
Review and oversee developme	ent of				\boxtimes				
consultant deliverables and res	spond				Other:	🗆 B&F 🗆 PE&C	⊠Info	⊠Info	⊠Info
to input of CTT members		Annual	Semi-	Quarterly	Every four	□ P&P □ Process		Approval	□Approval
			Annual		years				
Produce components of vision	plan				\boxtimes				
update to be developed international	ally				Other:	🗆 B&F 🗆 PE&C	⊠Info	⊠Info	⊠Info
		Annual	Semi-	Quarterly	Every four	□ P&P □ Process		Approval	□Approval
			Annual		years				
Partnership Notes:									
Significant feedback from Visio		TT, the TI	PAC, Wak		ners, and the b		expected thro	<u> </u>	•
	Name			Title		E-mail		Phone Num	
	Bret Ma			WT Program		Bret.Martin@campo		919-996-44	
Secondary	Stephan	ie Plancic	h	TPAC Admin	istrator	Stephanie.Plancich@	@campo-nc.us	919-996-44	01



14 Wake Transit Operating Guidelines for Lead Angecies

Task 11: Develop and Administer the Wake Transit Concurrence Process

Lead Agency: CAMPO

Purpose:												
The concurrence process is desig	ned to stre	amline and f	ormalize the v	verification of ju	irisdictional complian	ce processes f	or major capital pro	ojects. The				
concurrence process was adopted by the Governing Boards in February of 2019 and will be administered for any major capital projects.												
Deliverables:	Time	eframe:			TPAC Process Flow:							
					Subcommittees	ТРАС	CAMPO	GoTriangle Board				
					Subcommittees	IFAC	Executive Board	of Trustees				
Identify projects subject to				\boxtimes	🗆 B&F 🗆 PE&C	□Info	□Info	□Info				
concurrence process	Ann	Semi-	Quarterly	Other:	$\square P\&P \square Process$		Approval					
	AIII	Annua	Quarterry	As needed								
Identify necessary participation				\boxtimes								
from cooperating or participatin	g 🗌] Semi-		Other:	🗆 B&F 🗆 PE&C	□Info	□Info	□Info				
agencies, and invite these agence	ies Ann	ual Annua	Quarterly	As needed	□ P&P □ Process	□Approval	Approval	□Approval				
to concurrence meetings		Annua	I									
Schedule meetings distribute				\boxtimes	□ B&F □ PE&C	□Info	□Info	□Info				
meeting materials, and moderat	e Ann	Semi-	Quarterly	Other:	\square P&P \square Process		□ Approval					
and record meeting proceedings		Annua	Quarterry	As needed								
Keep mailing lists for concurrence				\boxtimes	□ B&F □ PE&C	□Info	□Info	□Info				
participants, providing updates of	na Ann	Semi-	Quarterly	Other:	\square P&P \square Process		□ Approval					
specified basis by project	/ (111	Annua	Quarterry	As needed								
Make concurrence information				\boxtimes	□ B&F □ PE&C	□Info	□Info	□Info				
available on the CAMPO website	Ann	Semi-	Quarterly	Other:	\square P&P \square Process		□ Approval					
	/ \111	Annua	Quarterry	As available								
Partnership Notes:												
The concurrence administrator v			•	• •			ncies appropriate to	o participate in				
each Concurrence Process. (Part	icipant defi	nitions are in	the adopted	Wake Transit C	oncurrence Process d	ocument)						
Project sponsors will likely seek		•	•		•	-	ees or other projec	t-level teams.				
These non-verification groups fa	ll outside o	t the scope o	t the concurre	ence process an	d are not included in	this task.						
Contact Person: N	ame		Title		E-mail		Phone Num	ber				
Primary B	ret Martin		WT Program	n Manager	Bret.Martin@camp	o-nc.us	919-996-44	110				
Secondary S	ephanie Pl	ancich	TPAC Admin	nistrator	Stephanie.Plancich	@campo-nc.us	919-996-44	101				



Task 12: Develop a Wake Transit Public Engagement Policy

Purpose:									
Develop a Public Engagement P	olicy that clarifi	es which V	Vake Transit p	rojects require	e public engagement	plans and lays	out the specific exp	pectations for	
those plans. This policy ensures uniform approaches to public engagement for each project type and project sponsor.									
Deliverables:	Timefrar	Timeframe:			TPAC Process Flow:	:			
					Subcommittees	TPAC	CAMPO	GoTriangle Board	
					Subcommittees	TFAC	Executive Board	of Trustees	
Develop a Wake Transit Public				\boxtimes					
Engagement Policy		L .		Other:	🗆 B&F 🛛 PE&C	□Info	□Info	□Info	
	Annual	Semi-	Quarterly	Initial	□ P&P □ Process	⊠Approval	🖂 Approval	⊠Approval	
		Annual		Creation					
Partnership Notes:									
CAMPO managed the initial crea	ation process fo	or the Wak	e Transit Publ	ic Engagement	t Policy.				
The final draft was adopted by t	he Governing E	oards as o	f January 201	9.					
Ongoing maintenance of the Po	licy is a respons	ibility of th	ne Lead Agend	cy for Public Er	ngagement & Commu	nications, and	is include in Task #	23	
Primary B	ret Martin		WT Program	Manager	Bret.Martin@camp	o-nc.us	919-996-44	110	
Secondary E	Secondary Bonnie Parker CAMPO Communications Bonnie.Parker@campo-nc.us 919-996-4403								
Lead Agency: CAMPO			-		•		· · · · ·		

Lead Agency: CAIVIPO

Task 13: Compile and Maintain the Annual Capital Budget Ordinance (supplied for the Wake Transit major capital fund) Lead Agency: GoTriangle

Purpose:									
Annual Capital Budget ordinar	nce is the	e ordinanc	e that ind	cludes funds t	for the capital p	orojects identified in t	he Wake Trans	sit Work Plan. The	Capital Budget
Ordinance shall be tied to the	multi-ye	ear Capital	Improve	ment Plan an	d include capita	al project funding agr	eements that i	implement needed	capital projects.
Deliverables:		Timefrar	ne:			TPAC Process Flow:			
						Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Develop capital ordinance for projects.	capital	🛛 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	B&F D PE&C	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Adhere to the Wake Transit Financial Policies and Guidelin	ies.	⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Validate reimbursement requirare consistent with approved ordinance.	ests	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: When Submitted	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Validate revenue and expense in balance.	es are	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Always	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Completion of Wake Capital F Budget Ordinance and Special Fund Ordinance.		🛛 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C □ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Partnership Notes:									
Coordination with Budget and									
Coordination with CAMPO wit	h includ	ing final/a	mended		nto Work Plan a				
Contact Person:	Name			Title		E-mail		Phone Nun	
Primary		a Freemar		CFO		SFreeman@gotrian		919-485-74	
Secondary	Steven	Schlossbe	rg	Budget/Fina	ance Manager	SSchlossberg@gotri	angle.org	919-485-7	590



Task 14: Compile and Maintain Updates of the Wake Transit Financial Plan and Financial Model Assumptions

Purpose:										
The financial model is the tool	used to fo	recast t	he curren	t Wake Trans	sit Work Plan a	nd financial feasibility	of the Wake [·]	Transit Plan into th	e future.	
Deliverables:	Ti	imefran	ne:			TPAC Process Flow:	:			
						Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees	
Validate that only Wake Transi Revenue including Wake Coun Revenue and expenditures pro in support of the Wake Transit shall be included.	ty Tax ojects	⊠ .nnual	□ Semi- Annual	□ Quarterly	⊠ Other: Always	⊠ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval	
Maintain financial model by incorporating any changes app by the CAMPO Executive Board GoTriangle Board of Trustees a provide technical assistance or interim financial model scenar runs.	d and and n any A	⊠ .nnual	□ Semi- Annual	□ Quarterly	⊠ Other: As Needed	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval	
Validate that financial model adheres to the financial policy guidelines.	and A	□ Innual	□ Semi- Annual	□ Quarterly	⊠ Other: Always	B&F D PE&C	□Info □Approval	□Info □ Approval	□Info □Approval	
Partnership Notes:										
Coordination with CAMPO staff of Coordination with Budget and Fin Coordination with Planning and P Ongoing coordination with project Coordination with Financial consu- The Financial Model shall be the r The Financial Model shall be the r	ance Subco rioritization it sponsor o iltant on de main tool ut	mmittee Subcom n misc. a bt and m ilized for	mittee on ctivities (i. odel viabi forecastir	e. model scen lity. ng future year	arios, sensitivity revenue and exp	penditures that impact	Wake Transit fu	nding.		
Contact Person:	Name			Title	•	E-mail		Phone Num	nber	
Primary	Saundra F	reeman		CFO		SFreeman@gotriangle.org		919-485-74	919-485-7415	
Secondary	Steven Scl	hlossbei	g	Budget/Fina	nce Manager	SSchlossberg@gotri		919-485-75	90	



Purpose:											
The purpose of these agreeme	nts is to guide d	eliverable	s for funds a	ppropriated in	the Wake Transit maj	or capital fund	Is appropriated by	the tax district.			
Deliverables:	Timefrai	me:			TPAC Process Flow:						
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees			
Draft and provide sample Capit Agreement for review with partners.	al 🛛 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F ⊠ PE&C □ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval			
Draft language for any propose and agreed upon changes/additions to agreemen on an annual basis.	\boxtimes	□ Semi- Annual	□ Quarterly	Other: Enter details	⊠ B&F □ PE&C □ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval			
Draft all Capital Agreements an the Exhibit A's for transit project		□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval			
Send all partners agreements for execution.	or 🛛 🖂 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval			
Provide fully executed agreeme to partners.	nts 🛛 🖂 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval			
Maintain originals of all agreements.	X Annual	□ Semi- Annual	□ Quarterly	Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval			
Partnership Notes:											
Ongoing coordination with CAN Coordination with Process Subo Coordination with Budget and I Ongoing Coordination with pro	ommittee. inance Subcom		hanges or up	dates.							
	ame	Title		•			E-mail		Phone Num	Phone Number	
Primary	homas Henry	as Henry General Counsel			el thenry@gotriangle.org (919) 485-7589			7589			
Secondary	uzanne Clyburr	,			sclyburn@gotriang	le.org	(919) 314-8	3747			



Purpose:								
The purpose of these agreements	is to guide de	eliverables	for funds ap	propriated in t	he Wake Transit majo	or operating fu	nds appropriated b	y the tax district.
Deliverables:	Timefra	me:			TPAC Process Flow:			
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Draft and provide sample Operati Agreement for review with partne	-	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C □ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Draft language for any proposed a agreed upon changes/additions to agreements on an annual basis.		□ Semi- Annual	□ Quarterly	Other: Enter details	⊠ B&F □ PE&C □ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Draft all Operating Agreements ar the Exhibit A's for transit projects	d 🛛 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P ⊠ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Send all partners agreements for execution.	⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Provide fully executed agreement to partners.	S 🛛 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Maintain originals of all agreemer	ts. 🛛 Annual	□ Semi- Annual	□ Quarterly	Dther: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:								
Ongoing coordination with CAMPO staff on agreement changes or updates. Coordination with Process Subcommittee. Coordination with Budget and Finance Subcommittee. Ongoing coordination with project sponsors.								
Contact Person: Na	me		Title		E-mail		Phone Num	nber
Primary Th	omas Henry		General Co	unsel	thenry@gotriangle	.org	(919) 485-7	7589
Secondary Su	Suzanne Clyburn Par				sclyburn@gotriang	le.org	(919) 314-8	3747

Task 17: Manage Development and Updates to Detailed Elements of the Multi-Year Service Implementation Plan

Purpose:										
Provide support to all partner age			•				-			
County, while also providing supp	port to all	l relevant s	takeholdei	rs to ensure di	stribution of rele			ajor Investment Stud	ies)	
Deliverables:		Timefrar	ne:			TPAC Process Flow:				
						Subcommittees	ТРАС	САМРО	GoTriangle Board	
						Subcommittees	ITAC	Executive Board	of Trustees	
Develop updates to the multi-yea		\boxtimes				🛛 B&F 🖾 PE&C	□Info	□Info	□Info	
operating program (in coordinatio	on with	Annual	Semi-	Quarterly	Other:	\boxtimes P&P \boxtimes Process	⊠Approval	⊠ Approval	⊠Approval	
CAMPO)		Annual	Annual	Quarterry	Enter details	A PAP A PIOLESS				
The delivery of updated versions of					\boxtimes					
Wake Bus Plan (GoTriangle is ider					Other:	🖾 B&F 🖾 PE&C	□Info	□Info	□Info	
as the lead agency in the Interloca	al	Annual	Semi-	Quarterly	every four	⊠ P&P ⊠ Process	⊠Approval	🛛 Approval	⊠Approval	
Governance Agreement) Annual Annual years										
Act as project manager for other	transit				\boxtimes					
service plans and studies approve			Semi-		Other:	🗆 B&F 🛛 PE&C	⊠Info	□Info	□Info	
annual Wake Transit work plans for		Annual	Annual	Quarterly	as needed	🛛 P&P 🗆 Process	□Approval	Approval	□Approval	
which GoTriangle is Project Spons	sor									
Active participation on TPAC					\boxtimes	🖾 B&F 🖾 PE&C	⊠Info	□Info	□Info	
subcommittees		Annual	Semi-	Quarterly	Other:	\boxtimes P&P \boxtimes Process		□ Approval		
		/	Annual	Quarterry	monthly					
Participation as a stakeholder on		_		_	\boxtimes					
technical and advisory committee			Semi-		Other:	🗆 B&F 🗆 PE&C	⊠Info	□Info	□Info	
transit service projects led by othe		Annual	Annual	Quarterly	as needed	□ P&P □ Process		Approval		
Project Sponsors in Wake County							<u> </u>			
Partnership Notes: Coordination with all partner age	ncies on t	the double	nment of t	ransit sorvice	proposals and pl	205				
Coordination with Budget and Fin										
Coordination with Planning and P						atim budget.				
-	Coordination with the Process subcommittee to ensure all plan updates are following the identified and approved procedure.									
Coordination with Wake County n			•		-					
Contact Person:	Name			Title		E-mail		Phone Num	nber	
Primary	Jenny G	Green		Transit Serv	vice Planner	jgreen@gotriangle.	org	(919) 485-7	529	



Task 18: Compile and Maintain Annual Operating Budget Ordinances

Purpose:								
Annual Operating Budget ordina reserves, and transfers to other include the general administrati	funds such as ot	her Wake	e Transit majo	or funds identif	ied by the Componen			
Deliverables:	Timefran	ne:			TPAC Process Flow:	:		
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Produce Operating Ordinance w will appropriate funds for opera and administration of transit projects.		□ Semi- Annual	□ Quarterly	Other: Enter details	B&F PE&C	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Adhere to the Wake Transit Financial Policies and Guidelines	s. 🛛 🖾 Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	B&F DPE&C	□Info □Approval	□Info □ Approval	□Info □Approval
Validate reimbursement reques are consistent with approved ordinance.	ts 🗌 🗆 Annual	□ Semi- Annual	□ Quarterly	⊠ Other: When Submitted	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Validate revenue and expenses in balance.	are	□ Semi- Annual	□ Quarterly	⊠ Other: Always	B&F PE&C	□Info □Approval	□Info □ Approval	□Info □Approval
Validate guidelines of Ordinance followed.	e are	□ Semi- Annual	Quarterly	Other: Always	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:								
Coordination with Budget and Fina Coordination with CAMPO including			into Work Pla	in and TPAC activ	rities.			
Contact Person: N	lame	Title		E-mail		Phone Num	nber	
Primary S	aundra Freemar	1	CFO		SFreeman@gotrian	gle.org	919-485-74	115
Secondary S	iteven Schlossbe	ven Schlossberg Budget/Finance Manager SSchlossberg@gotriangle.org 919-485-7590					590	



Purpose:									
Maintain adequate Operating	Fund Bala	ances and	d Capital I	und Balance	s in the Wake T	ransit major operatir	ng and capital f	funds per debt and	capital policies
and guidelines.									
Deliverables:	٦	Timefran	ne:			TPAC Process Flow:			
						Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Maintains financial model.		⊠ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: As needed	⊠ B&F □ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Prepares budget and facilitate budget development process a of annual work plan developm	as part	⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info ⊠Approval	□Info ⊠ Approval	□Info ⊠Approval
Annual Financial Reporting (Ad vs Budget) via Yearly CAFR (Comprehensive Annual Finan Report).		⊠ Annual	□ Semi- Annual	□ Quarterly	Other: Enter details	B&F DPE&C	⊠Info □Approval	⊠Info □ Approval	⊠Info □Approval
Partnership Notes:									
Coordination with CAMPO star	ff on Annເ	ual Budg	et and TP	AC activities.					
Coordination with Budget and	Finance S	Subcomn	nittee.						
Coordination with Planning an	nd Prioritiz	zation Su	bcommitt	ee on projec	t selection.				
Ongoing coordination with pro	oject spon	isor on m	nisc. activi	ties.					
Contact Person:	Name	me Title E-mail Phone Number						ıber	
Primary	Saundra	dra Freeman CFO				SFreeman@gotrian	SFreeman@gotriangle.org 919-485-7415		
Secondary	Steven So	even Schlossberg Budget/Finance Manager				SSchlossberg@gotr	iangle.org	919-485-75	590



Purpose:								
Maintain templates that contain	ninimum stan	dards and	release com	prehensive rep	orts on Wake Transit	Work Plan act	ivities throughout t	he preceding
quarter/year.								
Deliverables:	Timefrai	ne:			TPAC Process Flow: Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Financial templates that provide quarterly information for Operati and Capital projects.	ng 🗌 Annual	□ Semi- Annual	⊠ Quarterly	Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Templates that provide quarterly progress reports.	□ Annual	□ Semi- Annual	⊠ Quarterly	Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Validate deliverables on progress templates match project exhibit a		□ Semi- Annual	⊠ Quarterly	Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Upload templates to Wake Trans SharePoint 30 days after quarter ends.	t 🗌 Annual	□ Semi- Annual	⊠ Quarterly	□ Other: Enter details	⊠ B&F □ PE&C ⊠ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:					•			
Coordination with CAMPO staff c	n TPAC activiti	es and rep	ort delivery.					
Coordination with Budget and Fir	ance Subcomr	nittee on ⁻	financial deli	verables.				
Coordination with Planning and F			•	-				
Ongoing coordination with project	t sponsor on n	nisc. activi	ties (i.e. proj	ect reporting, e	etc.).			
Contact Person: Na	me		Title		E-mail		Phone Num	nber
Primary Sa	aundra Freeman CFO SFreeman@gotriangle.org 919-485-7415						15	
Secondary St	Steven Schlossberg Budget/Finance Manager SSchlossberg@gotriangle.org 919-485-7590							



Lead Public Engagement, Communicat Develop, implement and monitor a co	mprehensi	ve engage	ment plan ti	nat provides an	opportunity for all sta		l communities, inclu	uding traditionally
underserved populations, to provide i Deliverables:	nput on the Timefrar		Vork Plan wł	hile keeping the	TPAC informed. TPAC Process Flow:			
				Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees	
Review and revise the Public Engagement (PE) Plan and outreach schedule	⊠ Annual	□ Semi- Annual	Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	⊠Info □ Approval	⊠Info □Approval
Execute and report on the PE Plan implementation elements assigned to the Lead Agency	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: ongoing	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Monitor and report on the PE Plan implementation elements assigned to other project sponsors/agencies	□ Annual	□ Semi- Annual	Quarterly	⊠ Other: Monthly	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Collect, compile and share received public input with project sponsors and the P&P Subcommittee Chair	 Annual	□ Semi- Annual	Quarterly	⊠ Other: Weekly/ Monthly	□ B&F □ PE&C ⊠ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Create a public engagement summary report and presentation for TPAC and the Governing Boards	⊠ Annual	□ Semi- Annual	□ Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	⊠Info □ Approval	⊠Info □Approval
Create and post public engagement results and feedback for the public	⊠ Annual	□ Semi- Annual	Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Facilitate an after-action review meeting and produce a report of findings	⊠ Annual	□ Semi- Annual	□ Quarterly	□ Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval

The Lead Agency will collect and compile public comments and feedback and provide them to project sponsors weekly during public comment periods and monthly throughout the rest of the year or as they are received. The Planning & Prioritization (P&P) Subcommittee Chair will also receive the comments for inclusion on P&P meeting agendas as needed.

The Public Engagement & Communications (PE&C) Subcommittee will be involved in the after-action review and reporting process as well as the discussion of updates needed for next year's Public Engagement Plan.

PE&C members, will support the Lead Agency by reporting out on activities conducted in support of the plan development process, sharing public comments received, attending regular subcommittee meetings and sharing unique knowledge with Lead Agency staff.

Contact Person:	Name	Title	E-mail	Phone Number
Primary	Juan Carlos Erickson	Engagement Manager	JErickson@gotriangle.org	(919) 485-7569
Secondary				



Task 22: Track and Support Public Engagement & Communications activities for Plans, Programs & Projects Lead Agency: GoTriangle

Purpose:								
Support public engagement compliant	ce efforts a	and provic	le a mechani	ism of support i	for project sponsors r	esponsible for	developing and im	plementing public
engagement activities related to Wake	e Transit fu	unded plai	ns, programs	and projects				
Deliverables:	Timefrar	ne:			TPAC Process Flow:			
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Create/update checklists, templates								
and other resources made available				\boxtimes	🗆 B&F 🗆 PE&C	□Info	□Info	□Info
to project sponsors required to	Annual	Semi-	Quarterly	Other:	\square P&P \square Process		□ Approval	
develop Public Engagement (PE)	Annuar	Annual	Quarterry	As needed				
Plans								
Coordinate with the Annual Work								
Plan Lead Agency to identify which	\boxtimes				🗆 B&F 🗆 PE&C	⊠Info	□Info	□Info
investments will require a PE Plan in	Annual	Semi-	Quarterly	Other:	\square P&P \square Process		□ Approval	
the next fiscal year and list them	7 11110 011	Annual	Quarterry	Enter details				
with quarterly due dates								
Provide the complete list for	_		_					
subcommittee review and	\square	Semi-		Other:	□ B&F ⊠ PE&C	□Info	□Info	□Info
subsequent action to adopt the list	Annual	Annual	Quarterly	Enter details	□ P&P □ Process	⊠Approval	🛛 Approval	⊠Approval
into the Annual Work Plan								
Discuss PE&C support needs with	_		_	\boxtimes				
the project sponsor, provide sample		Semi-		Other:	□ B&F ⊠ PE&C	⊠Info	□Info	□Info
resources and identify initial lead	Annual	Annual	Quarterly	Ongoing	□ P&P □ Process		🗆 Approval	□Approval
agency execution assistance				0 0				
Review and provide PE Plan recommendations for discussion			\boxtimes		🗆 B&F 🛛 PE&C	□Info	□Info	□Info
with subcommittee	Annual	Semi-	Quarterly	Other:	□ P&P □ Process		Approval	□Approval
		Annual		Enter details				
Execute agreed upon Public				\boxtimes	🗆 B&F 🖂 PE&C	⊠Info	□Info	□Info
Engagement and Communications		Semi-		Other:			-	-
support activities with project	Annual	Annual	Quarterly	ongoing	□ P&P □ Process		🗆 Approval	□Approval
sponsors								
Track and coordinate with PE&C					🗆 B&F 🗵 PE&C	□Info	□Info	□Info
Chair to provide updates on PE Plan	Annual	Semi-	Quarterly	Other:	□ P&P □ Process		Approval	
development and schedule progress		Annual	. /	ongoing		112		•••



Ensure that Wake Transit Puble Engagement Policy requirement are met for all major updates amendments listed in the Ann Work Plan or as they arise	nts	□ Semi- Annual	□ Quarterly	⊠ Other: As needed	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:								
The Public Engagement & Com	•	•			•	e ,	ewing and making re	ecommendations
regarding the Public Engageme	ent (PE) Plans deve	eloped for	Wake Transit	t funded plans,	programs and project	ts.		
The Lead Agency collects, compiles and conducts an initial review of submitted plans, then the subcommittee discusses the information before drafting final adjustment recommendations for project sponsor consideration. The subcommittee is also responsible for communicating PE Plan implementation progress, escalating concerns and making recommendations to the TPAC.								
Contact Person:	Name		Title		E-mail		Phone Num	ber
Primary	Juan Carlos Erick	son	Engagement	t Manager	JErickson@gotriang	le.org	(919) 485-75	569
Secondary								



Task 23: Lead Public Engagement & Communications Program Administration

Lead Agency: GoTriangle

Purpose:

Manage the Wake Transit public engagement & communications administrative functions to ensure that the policies and procedures in place to administer the Wake Transit PECO elements reflect best practices, new communications tools, and will meet the needs and expectations of the community, TPAC and subcommittee members.

Deliverables:	Timeframe:			TPAC Process Flow:				
					Subcommittees	ТРАС	CAMPO	GoTriangle Board
					Subcommittees	TPAC	Executive Board	of Trustees
Review the Wake Transit Public								
Engagement Policy and provide	\boxtimes	L Comi			🗆 B&F 🖾 PE&C	□Info	□Info	□Info
recommendations for amendments	Annual	Semi-	Quarterly	Other:	□ P&P □ Process	⊠Approval	🛛 Approval	⊠Approval
and modifications as needed		Annual		Enter details				
Collect, compile and evaluate data				\boxtimes				
for the Wake Transit Engagement		Ll Comi		Other:	🗆 B&F 🛛 PE&C	⊠Info	⊠Info	⊠Info
Calendar and provide updates when	Annual	Semi-	Quarterly		□ P&P □ Process		Approval	□Approval
issues/opportunities are identified		Annual		Ongoing				
Work with PE&C Chair and TPAC								
Administrator to develop meeting				\boxtimes	🗆 B&F 🛛 PE&C	□Info	□Info	□Info
agendas, produce and present		Semi-		Other:			-	-
materials that align with the	Annual	Annual	Quarterly	Monthly	□ P&P □ Process		🗆 Approval	
subcommittee Work Task List.								

Partnership Notes:

The Lead Agency will work with both the PE&C Chair and TPAC Administrator to ensure that the PE&C subcommittee staffing and programmatic needs are being met.

With TPAC Administrator, Cabinet and PE&C support, the Lead Agency will review the Wake Transit PE Policy annually to make sure it is meeting current TPAC needs and expectations. If updates or amendments are needed to the Policy or its supporting documents, the Lead Agency will present their findings and change recommendations to the PE&C, who will make a formal recommendation to the TPAC.

Contact Person:	Name	Title	E-mail	Phone Number
Primary	Juan Carlos Erickson	Engagement Manager	JErickson@gotriangle.org	(919) 485-7569
Secondary				



Task 24: Create, Conduct and Coordinate General Wake Transit Communications

Purpose:								
Provide General Wake Transit Communications Support and Services. Develop and execute the Wake Transit Communications Strategy.								
Deliverables:	Timeframe:			TPAC Process Flow:				
					Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
Develop/Update the Wake Transit communications strategy to educate, inform and increase Wake Transit investment awareness amongst the TPAC, stakeholders and the general public	🛛 Annual	□ Semi- Annual	□ Quarterly	⊠ Other: As Needed	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	⊠Info □ Approval	⊠Info □Approval
Strategically evaluate the Annual Work Plan to identify programmatic level communication opportunities	⊠ Annual	□ Semi- Annual	Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Equip TPAC members and key stakeholders with communications tools to be able to provide Wake Transit updates in the community	 Annual	□ Semi- Annual	⊠ Quarterly	Other: Enter details	□ B&F ⊠ PE&C □ P&P □ Process	⊠Info □Approval	□Info □ Approval	□Info □Approval
Track and provide an update on progress implementing the communications strategy	□ Annual	□ Semi- Annual	Quarterly	⊠ Other: Ongoing	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Provide the support requested and agreed upon with the project sponsors in PE Planning meetings	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Ongoing	B&F PE&C	□Info □Approval	□Info □ Approval	□Info □Approval
Act as the primary point of contact for Wake Transit communications, including media relations	□ Annual	□ Semi- Annual	□ Quarterly	⊠ Other: Ongoing	□ B&F ⊠ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Maintain the Wake Transit Contact Database and GoForward Website including the upload of Wake Transit Engagement Calendar data	□ Annual	□ Semi- Annual	□ Quarterly	Other: Enter details	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval



Partnership Notes:

With PE&C participation, the Lead Agency will develop a Wake Transit Communications Strategy for continuously educating and informing the community of investment program activities.

The Lead Agency will work with the Annual Work Plan Lead Agency and TPAC Administrator to identify possible opportunities for special communications. PE&C would review and refine the list each year and present timelines and tactics to the TPAC for endorsement into the subcommittee's Work Task List.

Contact Person:	Name	Title	E-mail	Phone Number
Primary	Juan Carlos Erickson	Engagement Manager	JErickson@gotriangle.org	(919) 485-7569
Secondary				



Appendix A:

Blank Template for Lead Agency Operating Guidelines



Task:						Lead Agen	cy:
Heading 2 font							
Paragraph/Normal font							
Purpose:							
Deliverables:	Timeframe:			TPAC Process Flow:	-		-
				Subcommittees	ТРАС	CAMPO Executive Board	GoTriangle Board of Trustees
	Annual Annual	()uarterly	D Other:	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
	Annu Annual Sem Annual Annu	i- Ouarterly	Enter details Other: Ongoing	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
	Annual Annu	. Quarterly	□ Other: Monthly	□ B&F □ PE&C □ P&P □ Process	□Info □Approval	□Info □ Approval	□Info □Approval
Partnership Notes:							
Contact Person:	Name	Title		E-mail		Phone Nun	nber
Primary							
Secondary							



Appendix B:

Lead Agency Operating Guidelines Updates Tracker



Edit	Update	Task	Update Description
Date	Туре	#	
2/14/20	Minor	15	Replace Shelly Blake with Thomas Henry as the primary contact for this task
2/14/20	Minor	16	Replace Shelly Blake with Thomas Henry as the primary contact for this task
2/14/20	Minor	17	Swap Jenny Green and Jenny Green roles (Erik is now the primary contact)
2/14/20	Minor	17	Remove example language from the task description (Wake Bus Plan/CHSTP)
2/14/20	Minor	12	Edit deliverable to clarify CAMPO's role was to oversee initial development. Ongoing maintenance of policy and supporting materials is now within the Public Engagement & Communications Program Administration task (#23)