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| 1 | ID | Category | Tags | Comment | Source |
| | | | SE Raleigh, CRT, hours, | I read through the FY19 Draft Work Plan and am happy with the proposal. I am glad to see some immediate changes to bus route schedules and additional / modified routes in southeast Raleigh while there is still a focus on long term projects such as commuter rail and BRT. I support this plan. An addition I would like to see is expanded hours for the DRX route. Right now this only serves commuters but this bus could be a valuable resource for retail businesses in each city if residents had a | |
| ١, | C2 | General Work Plan | GoRaleigh, GoTriangle, DRX, BRT, GoDurham | reliable way to travel between Durham and Raleigh. Taking a cab is expensive, driving if you've had drinks is dangerous, and Amtrak's hours are also limited. Please consider this for a future update if it is not possible in FY19. | |
| 2 | CZ | General Work Flair | youth, taxes, GoRaleigh, GoCary, GoTriangle, Wake | Afficiant's flour's are also littlited. Frease consider this for a future update if it is flot possible in 1113. | Email |
| 3 | C3 | General Work Plan | County, CAMPO | See FY19 Work Plan Comments Reference C3 | Email |
| 1 | C4 | General Work Plan | taxes, Wake County | We are opposed to any tax increase. As citizens, we pay an enormous amount of taxes on food, electricity, vehicles, personal property, homes, phones, incomePlease find another way to fund this programhow about raising fares. Wake County is becoming too expensive for the middle class to live and have a decent quality of life. As citizens approaching our retirement years, we can't afford another increase in taxes. | Email |
| - | C4 | General Work Plan | SE Raleigh, CRT, BRT, | lettienent years, we can't another increase in taxes. | EIIIaii |
| 5 | C5 | General Work Plan | BRT, GoRaleigh | See FY19 Work Plan Comments Reference C5 | Email |
| 6 | C6 | General Work Plan | GoDurham, GoRaleigh, Wake County, CAMPO | See FY19 Work Plan Comments Reference C6 | Email |
| 7 | C 7 | General Work Plan | Wake County | My name is Vinte Pittman & I have received your Wake Transit Plan Fiscal Year 2019 Draft Work Plan & after read it I was very please that you are extending certain routes even longer and overall I was just very impressed at it's. Second thing I want to see improving in is, will you be providing discounts for employees with certain jobs such as Wake County employees state and federal jobs and not just for senior citizen. I would love to for your feedback and I can be reached at vintepittman@gmail.com or by phone at 919-521-3050. I look forward to hearing your feedback. | Email |

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| | | | | | |
| | | | SE Raleigh, NCMA, | | |
| | | | youth, BRT, GoTriangle, | | |
| | | | GoCary, GoRaleigh, | | |
| 8 | C8 | General Work Plan | GoDurham | See FY19 Work Plan Comments Reference C8 | Email |
| 9 | C9 | General Work Plan | outreach/comms | See FY19 Work Plan Comments Reference C9 | Email |
| | | | | Congratulations on a fine start to an improved transit system in 2018. I look forward to continued service increase in 2019. | |
| | | | | 1) It appears that some of the new positions are salaried at a high level- much more than most state employees. It would be | |
| | | | | helpful to understand the reasons. 2) My bus stop near the legislature has been moved 3 blocks further away. Route 8. It | |
| | | | staffing, route 8, | would be good to have a stop closer to the state government complex for North Raleigh workers. Both inbound and | |
| 10 | C10 | General Work Plan | GoRaleigh, commute | outbound. | Email |
| 11 | C11 | General Work Plan | intro to CAFT letter | See FY19 Work Plan Comments Reference C11 | Email |
| | | | | Spending money on expanding bus routes help lower income citizens and is a much better expense than military / | |
| 12 | C12 | General Work Plan | low-income | government pay raises. | Offline Event |
| 13 | C13 | General Work Plan | | Good plan. | Offline Event |
| | | | | More information for the rewarded proposition. Does the routes extend? Do they require less or more money for the | |
| 14 | C14 | General Work Plan | | initiated proposal? | Offline Event |
| 15 | C15 | General Work Plan | | This will be good! Drivers friendly. | Offline Event |
| 16 | C16 | General Work Plan | | Good work. do it soon. | Offline Event |
| 17 | C17 | General Work Plan | | These expansion will be need so bad there need to be more of this. | Offline Event |
| 18 | C18 | General Work Plan | | Doing good | Offline Event |
| 19 | C19 | General Work Plan | | We need this routes for people who don't or can't get to town. | Offline Event |
| 20 | C20 | General Work Plan | | I think the route extensions and added lines is a good idea. | Offline Event |
| 20 | C20 | General Work Flair | | יוווא נוופ ויטענפ פאנפוואוטווא מווע מעעפע וווופא וא מ צטטע ועפמ. | Offilie Everit |
| 21 | C21 | General Work Plan | | Love the plan. | Offline Event |
| 22 | C22 | General Work Plan | | I thinks it a good thing | Offline Event |

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| 23 | C23 | General Work Plan | Wake Tech, GoRaleigh | I live off of Litchford Road/401. One of my inputs is I have always been interested in riding the bus but there is not as far as I was looking any bus stop along Louisburg Road until after 401 merges with Capital. It seems to me that it could be something that Louisburg Road could have one bus stop. I know there is one at the Wake Tech Campus but the rest of Louisburg Road seems to be avoided. My other issue is it seems logical to me that we should have a bus stop at the Amtrak Train Station. Someone wanting to go to the bus station or getting off of the train, it would be really easy if there was a bus stop there so they could get wherever they need to go. | |
| 24 | C24 | General Work Plan | youth, route 100, SE Raleigh, GoTriangle, CRX, RDU, GoRaleigh, route 300 | See FY19 Work Plan Comments Reference C24 | Email |
| 25 | C25 | GoCary Service | GoCary, outreach/comms, GoRaleigh | I read an article about the bus routes and how you are expanding them. That is great! Have you consider a direct bus from the train station in Cary to the bus station in Raleigh? Also we often go to Walnut Creek in the summer to see concerts. Cary to Walnut Creek would also be helpful and cut some of the traffic! My friends and I have often said we would love to park in Cary and take a bus downtown, enjoy dinner or walk around and then return. Especially on the weekends! Would be a great way to connect the cities! Perhaps restaurants would want to promote this? Anyhow just a thought! Feel free to contact me if you have any questions! | |
| 26 | C26 | GoCary Service | GoCary, route 300, GoTriangle, route 300, GoDurham | See FY19 Work Plan Comments Reference C26 | Email |
| 27 | C27 | GoCary Service | GoCary, RTP, seniors, Wake Tech | See FY19 Work Plan Comments Reference C27 We really need public transport in this part of west Cary. I am resident of west Cary. I moved here recently and I was excited to know that we have public transport but soon found out that bus don't come to this part of Cary. Will be really helpful to people and Comunity. Will help to reduce traffic congestion in this area. People will be taking public transport if saves time | Email |
| 28 | C28 | GoCary Service | GoCary | and congestion on the Road. | Email |
| 29 | C29 | GoCary Service | GoCary | We would really like to see Go Cary services extended to West Cary especially around the Yates Store Road and Kelly Chapel Roadv area. Our family would greatly appreciate this service. | Email |

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| | | | | I love the draft plan posted here: http://www.waketransit.com/fy19workplan/ I am especially excited about improved | |
| | | | | Weston Parkway service in Cary. One thing that deters me from using transit to commute is that a ~25 minute drive for me | |
| | | | | from downtown Raleigh to Weston Parkway takes ~1.5 hours on transit depending on the time of day. If there was any way | |
| | | | | to get from downtown Raleigh to Weston Parkway in Cary more quickly than 1 hour I would be very interested in giving | |
| | | | | commuting by transit a chance. Do you know why the long term plans for routes like this would be when we gain our | |
| 30 | C30 | GoCary Service | CRT, GoCary, GoRaleigh | commuter rail? | Email |
| | | | commute, RTP, GoCary, | | |
| 31 | C31 | GoCary Service | bikes | See FY19 Work Plan Comments Reference C32 | Email |
| | | | | I live in West Cary and would appreciate adding public transport to this area sooner than later. This is a very growing area | |
| | | | | and with the addition of the YMCA, it would be very helpful to have public transportation. I would use it. Thank you in | |
| 32 | C32 | GoCary Service | GoCary | advance for your consideration. | Email |
| 33 | C33 | GoCary Service | youth, GoCary, RTP | I am writing to you to advocate for increased public transport for western Cary. Specifically, a collector route through western Cary that connects: -the two middle schools (Mills Park Middle and Alston Ridge Middle); -two high schools (Panther Creek High School and Green Hope High School; -the Northwest Cary YMCA; -Carolina Preserve (and other neighborhoods); and, -commercial areas such as Cary Park Town Center and the Amberly development. This collector route would foster community, provide kids with safe transportation, provide autonomy to youth and seniors. Especially, this route would provide a great number of youth an opportunity to get safely and quickly to the NW Cary YMCA. This collector route should connect the collector route to the existing route that comes out to Hwy 55 for added mobility across town and the region, in particular from western Cary to the Research Triangle Park. | |
| | C34 | GoCary Service | GoCary | I currently reside in Raleigh, but I work in Cary, NC on Evans Road as the pastor of Cary First Christian Church. Currently, public transportation is not a feasible option for me or many of my congregants because there are limited stops in Cary, NC. With the housing and economic development occurring on Evans Road in Cary, NC I would love to see a stop that could service the area of Evans Road that stretches from Aviation Parkway to Maynard Drive. | Email |

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| | C35 C36 | GoCary Service GoRaleigh Service | outer municipalities, GoDurham GoRaleigh | Thank you so much for reaching out to the public to provide feedback on transit in Northwest Cary. We live on Carpenter Creek PI which is on Morrisville Parkway and very close to the West Regional Library. I work at UNC and when I was looking for a bus to go to southpoint mall in Durham there isn't one that goes from Northwest Cary to Durham. I had to go to the Walmart main bus station in Durham to take a bus to Sourthpoint mall in Durham and then the 800 bus to UNC. There are many UNC state employees who work in Cary, Apex, Hollysprings area. It is a very long commute for all of them. They do van pools which are very early in the morning and there is a huge waiting list to get int. Also, many people come to UNC for health care. It would help the public immensely. It would be really helpful to have a bus with good frequency from West Regional Library/Davis Drive area to Durham/Chapel Hill with stops connecting the NorthWest Cary area like Parkside, UNC Wellness center etc. Hope the request will be considered. Thank you for reading. I deeply wish that there was a bus route from my neighborhood (Carolina Pines/Sierra/Lineberry/Lake Wheeler&Tryon) into downtown DIRECTLY across Lake Wheeler. Please consider converting the 7L into a route that accesses downtown via Lake Wheeler! | Email Email |
| 37 | C37 | GoRaleigh Service | hours, GoRaleigh | With a major trip generator at the PNC Arena, Service on any night there is an evening hockey or basketball game should extend to include departures from arena in both directions until 10 pm or later if Service otherwise would have ended earlier. In addition there should be trippers before and after games to handle the crowd | Email |
| 38 | C38 | GoRaleigh Service | GoRaleigh | We don't have service on 401 above perry creek road to Rolesville. Please expand service on 401. | Email |
| 39 | C 39 | GoRaleigh Service | route 100, Crabtree, ADA, Rex Hospital, Blue Ridge, Edwards Mill, commute, amenities, GoTriangle, GoRaleigh | I would like to provide these comments about your released FY2019 Draft Work Plan: - Appreciate the increase in GoTriangle bus service on Route 100. I use that route to commute to work from Raleigh to RTP. - I like the GoRaleigh improvements to bus stop facilities - Why not increase bus stop signs and ADA improvements in other areas besides Cary? - Appreciate changes to Rex Hospital - Blue Ridge - Edwards Mill routes (new NW Raleigh routes and GoRaleigh #16. Make sure to provide stops for Crabtree Mall and the commercial areas around Edwards Mill / Blue Ridge / Duraleigh and also Glen Eden businesses. | Email |
| | | | outer municipalities, | | |
| 40 | C40 | GoRaleigh Service | GoRaleigh | Please have bus route on ten ten in Apex township between Kildare farm & 401 We are regular transit users and appreciate the increased coverage and better frequency. In the Crabtree Mall area you | Email |
| 41 | C41 | GoRaleigh Service | Crabtree, GoRaleigh | must first go downtown in order to reach outlying Northeastern parts of the county. Also from, Crabtree Valley Mall hub there is not easily accessible bus service to Millbrook HS area. | Email |

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| | | | TRACS, seniors, | | |
| 42 | C42 | GoRaleigh Service | GoRaleigh | See FY19 Work Plan Comments Reference C43 | Email |
| | | | Park & Ride, Crabtree, | | |
| 43 | C43 | GoRaleigh Service | GoRaleigh | Can the new route From Western Blvd. to Crabtree swing by the Carter Finley park-n-ride lot? Thanks. | Email |
| 44 | C44 | GoRaleigh Service | Wake Tech, GoRaleigh NC State, RDU, North | My son rides the bus daily to Wake Tech- North but I have to drop him off at Northridge Shopping Center to access it. I find that others would probably consider riding the bus vs. driving their cars if it was easier and offered more direct routes that the masses would benefit from, not just to South Raleigh and Capital Blvd. locations. For what it's worth, I would like to see direct bus service that goes to NC State to several locations on campus from North | Email |
| | | | · · · | Hills Shopping Center area on Six Forks Rd. Also are they A looking into a bus that goes from North Hills area to the RDU | |
| 1 | CAE | Capalaigh Camilaa | Hills, GoRaleigh, | 1 | Email |
| 45 | C45 | GoRaleigh Service | GoTriangle | airport? | EIIIdii |
| 46 | C46 | GoRaleigh Service | ADA, route 4, GoRaleigh, healthcare, NCMA, Blue Ridge | Good day! I certainly support the #4 route change to include service to the NC Museum of Art on Blue Ridge Road. It would be a great service not just to residents wanting to get there but to all of our visitors to the area! I work in the local hospitality industry (directly with visitors) and direct a lot of visitors to the museum, and those without a car must walk about .8 miles to get to the museum from the nearest bus stop. Not a bad distance if you're young enough or in good enough shape, but for the elderly or those needing better accessibilty, it's pretty far. I myself have MS and would love to take the bus to the museum, but would not be able to in the heat of the summer or in extreme cold during the winter (very sensitive to temperature extremes). Thank you for collecting my input! | Email |
| 47 | C47 | GoRaleigh Service | NCMA, GoRaleigh outreach/comms, | Bus service to NCMA: It would be very beneficial to have bus service to the North Carolina Museum of Art. Without the availability of such service we are restricting access to this extremely valuable and wonderful resource you're not community from a large majority of its population. I strongly urge that a stop be included from one of the major downtown lines to include access to the North Carolina Museum of Art. Thank you for your consideration and insight. | Email |
| 48 | C48 | GoRaleigh Service | Crabtree, North Hills, amenities, Rex Hospital, GoRaleigh, technology | See FY19 Work Plan Comments Reference C49 | Email |

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| | | | outreach/comms, | | |
| | | | Crabtree, North Hills, | | |
| 49 | C49 | GoRaleigh Service | GoRaleigh | See FY19 Work Plan Comments Reference C50 | Email |
| | | | | I am completely in favor of the Go Raleigh Route 4 changes that will expand service to the art museum and fairgrounds. | |
| | | | GoRaleigh, route 4, Rex | That has been a service gap for far too long. My side of Rex Hospital has great service from the number 4 and 16, but | |
| 50 | C50 | GoRaleigh Service | Hospital | several riders have inquired about how to get to facilities further south. | Email |
| | | | | Actually there is another solution. According to the transit plan the Edwards Mill route that originates at Crabtree has the same proposed headways as the Creedmoor Road Route. Why not operate it as one route? If the Edwards Mill to Crabtree part has longer operating hours as the Creedmoor Road part, that's fine. Just note that on the headsigns and schedules. This | |
| 51 | C51 | GoRaleigh Service | GoRaleigh | through route will also reduce congestion at the Crabtree Terminal as there will be one less bus there making connections. | Email |
| | | | Crabtree, route 4, GoRaleigh, Creedmor, | Yes I used to ride the #4 which currently takes 15 more minutes to get downtown than transferring at Crabtree to #6 or #16. But this in the new plan is a complete re-routing. Why leave Creedmoor Road on a stub route rather than having the route go on somewhere else at Crabtree by being part of another route from Crabtree onward? In any case why does it make sense to inconvenience those who stayed on the #4 because they were going on to NCSU? Yes I will submit comments. It's clearly workable to have the Creedmoor route continue on Edwards Mill to Trinity Rd and beyond. There are probably other options besides DIMINISHING the utility of the bus service on Creedmoor. (I already did but I will amplify them). One concrete example under the old routing - if the #4 missed a connection at Crabtree (which it did a couple times a month) I could stay on the #4 to downtown and lose only 15 minutes, as opposed to standing at Crabtree for 30 minutes | |
| 52 | C52 | GoRaleigh Service | NC State | for the next #6. What's the best email to send these comments to? | Email |

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| 53 C53 | 53 | GoRaleigh Service | Crabtree, Creedmor, NC State, route 4, GoRaleigh | I am disappointed to find that in the new transit plan there will be a standalone Town North - Crabtree route along Creedmoor Road. This level of service is not acceptable. Back 7 or 8 years ago there was a similar stub and there were constant misconnections at Crabtree, to other routes. While I am aware that much of the current #4 ridership transfers to other routes at Crabtree, I see no reason who we couldn't be a segment of another route that continues on from Crabtree. For example the new Edwards Mill Rd appears to have the same headways, Why not operate it as one route? If the Edwards Mill to Crabtree part has longer operating hours as the Creedmoor Road part, that's fine. Just note that on the headsigns and schedules. This through route will also reduce congestion at the Crabtree Terminal as there will be one less bus there making connections. Yes I used to ride the #4 which currently takes 15 more minutes to get downtown than transferring at Crabtree to #6 or #16. But for the part of the ridership that heads on to NCSU the proposed changes requires a two-seat ride and a transfer. One concrete example under the old routing - if the #4 missed a connection at Crabtree to 6 or 16 to go downtown (which it did a couple times a month) I could stay on the #4 to downtown and lose only 15 minutes, as opposed to standing at Crabtree for 30 minutes for the next #6 or #16. I'm fine to have the Creedmoor Rd route be a part of ANY of the routes that come in to Crabtree. | |
| 54 C54 | 54 | GoRaleigh Service | Crabtree, GoRaleigh | Thank you. I know that interlining has been common at GoRaleigh station. I think that in my area of town even if the route interlines at Crabtree (for example becomes the Edwards Mill route) it still diminishes the information to the rider. If the route is going to continue on down Edwards Mill, tell the rider on the headsign and keep the same route number. | Email |
| 55 C55 | 55 | GoRaleigh Service | NC State, GoRaleigh | The new train station is planned to be a transit hub with easy connection to buses, etc., but an old Raleigh plan has been ignored, the Martin St. Flyover, a light pedestrian-bicycle footbridge connecting Martin St. (next to the new train station) to its old abutment at the south end of Boylan Bridge. Currently the greenway from NCSU just ends in Boylan Heights with no easy way to the new train station. Historically, the Martin St. Flyover appears as part of the 1980s plan for the new Boylan Bridge, for which the old Martin St. connecting bridge had to be removed. It reappears as part of the Western Blvd Bypass (along Dorothea Dix's section of Rocky Branch) in the 1990s. When the new train station is complete, the need for the Flyover will never have been as great. Time to build it. | Email |

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| 56 | C56 | GoRaleigh Service | | At present I can walk to get bus route 4 on either Wade or Dixie Trail. The new plan for what was route 4 means that I can't get to Crabtree SC directly. Will I be able to change to one of the other new routes to get there? Will the buses run often enough so that a 15 minute trip will not take 40-60 minutes? Will the changes be possible and safe? I am glad you are considering a stop at the Art Museum. However if the bus stops on Blue Ridge the walk to the Museum entrance is long. Is it possible for the bus to make the drive to the door? | Email |
| 57 | C57 | GoRaleigh Service | GoRaleigh | I hope the plan will include additional stops added in the buck jones and farm gate road area | Email |
| 58 | C58 | GoRaleigh Service | frequency, GoRaleigh | Route 5 should run every 30 minutes or more frequently than hourly all day. | Email |
| | | | Crabtree, route 4, GoRaleigh, NCMA, | It's unfortunate that the proposed changes to GoRaleigh Route 4 will have the likely effect of discouraging travel between the Creedmoor Road corridor and downtown Raleigh. In fact, all trips to or from the Creedmoor Road corridor would require a change of bus at Crabtree Valley Mall, unless someone happens to be going to the Mall itself. It used to be this way does anyone remember? CATS ran a connecting mini-bus up and down Creedmoor Road. Ridership was miserable. There was great hoopla when CATS decided to offer a single route all the way into downtown. I didn't expect a tax increase to result in a degradation of service. Or to put it differently, residents and employers along the Creedmoor Road corridor have apparently been tossed under the bus that service can be added to the Art Museum, Fairgrounds, and PNC Arena from Crabtree. Seems to me that the better answer is have some Route 6 buses operate along the Creedmoor Road | |
| 59 | C59 | GoRaleigh Service | route 6, Creedmor | corridor. | Email |

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| 60 | C60 | GoRaleigh Service | BRT, Park & Ride, hours, route 800, Blue Ridge, Edwards Mill, healthcare, GoRaleigh, commute, GoTriangle, CRX, route 100, route 300 | I have a few comments about the 2019 proposal: 1). I would like the Blue Ridge bus to continue down Western to the Jones Franklin turn-around area. This would allow it to connect to the 300 route and the future BRT. Maybe even make the Blue Ridge route and the Edwards Mill route a loop? 2). Increase frequency of the 300 route. We are planning the BRT as a massive transit corridor, yet that corridor is not actually serviced currently in a way that reflects that future. 3). I would like to see the CRX run till 7:30pm or 8:00pm. Most healthcare shifts run from 7am-7pm and this would allow the many commuters who work at UNC Hospitals to utilize this bus route. 4). If possible, I would like the 100 to stop at the District Drive Park and Ride Lot. Since the CRX does not run for part of the day, I sometimes take the CRX to Chapel Hill and the 800->100 back. This requires a 15 minute walk from the 100 stop to the District Drive Lot along streets that have no sidewalks and no pedestrian crossings over several intersections. While I understand that this is a very specific request, I think that generally it would be a good idea to have park and ride lots serviced by both Express routes and non-express routes so that people have options during non-peak times. | Email |
| | C61 | GoRaleigh Service | Crabtree, GoRaleigh, GoTriangle, route 4, NW Raleigh, amenities, GoDurham | See FY19 Work Plan Comments Reference C61 | Email |
| 62 | C62 | GoRaleigh Service | youth, amenities, SE Raleigh | Since many/most of the routes in SE Raleigh were already frequent or the most frequent routes due to ridership's use of public transit as sole transportation to jobs and schools, I strongly suggest that thoughtful engagement provides transit funding amenities that are beneficial to riders. Provide free rides for school age youth, esp., high schoolers. Provide a significant monthly far reduction (30-50%) for those who rely on mass transit as their only means for transportation. Provide college students w/monthly pass reduction (15-30%) Provide each bus stop with real time bus location & ETA info (text, mobile, call) Install shelter style structures at each bus stop, esp., for those who rely solely on mass transit for transportation Employ community youth esp., in neighborhoods identified w/strong, heavy ridership, to assist with the design of stop shelter structure. Use hybrid vehicles in these communities that have experienced environmental injustice -pollution, noise, renewables, etc.Establish a citizens advisory council with representative percentages reflective of community's ridership | Email |

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| 63 | C63 | GoRaleigh Service | NCMA, Edwards Mill, Blue Ridge | The North Carolina Museum of Art an Agency of the North Carolina Department of Natural and Cultural Resources supports the proposed new service to be implemented along Edwards Mill Road and Blue Ridge Road to Hillsborough Street and Western Boulevard. For many years public transportation has been inquired about and requested by our Museum's visitors, and we look forward to this new route providing service. | Email |
| | | | | Love the new proposed routes on Blue Ridge and Clark to Cameron Village. The art museum has needed a bus stop for years. Hope the pick up times along Blue Ridge are synced with other routes that connect. Would like to see more | |
| 64 | C64 | GoRaleigh Service | Blue Ridge, NCMA | circular/connecting routes (not just out from downtown). | Email |
| | | Gorialeigh Gervice | route 4, Crabtree, | energy connecting routes (not just out norm downtown) | |
| 65 | C65 | GoRaleigh Service | GoCary, GoRaleigh | See FY19 Work Plan Comments Reference C65 | Email |
| 66 | C66 | GoRaleigh Service | route 4, Creedmor, GoTriangle, Wake Tech, GoRaleigh | I am frankly appalled by the suggestion that the Creedmoor Road corridor currently served by Route 4 should lose its direct connectivity into downtown. Some of us remember when a CATS mini-bus served Creedmoor Road and all passengers for downtown had to change at Crabtree, a location often choked with traffic. People dislike changes of bus, especially if they require another change downtown to reach their destination (e.g. WakeMed). We should be striving to make routes into downtown faster, not lengthening them or making mass transit less attractive. Although today's Route 4 is not ideal because of its circuitous route into downtown, it is certainly preferable to what's proposed. It would be far better to continue some Route 6 or Route 16 buses to Towne North. Also, recognizing that people in north Raleigh travel east-west as well as north-south, I encourage the planners to consider service Brier Creek-Towne North-Six Forks/Strickland-Bent Tree-Falls Pointe to make a complete route across the north side of the city. Connecting to 25L (or subsuming 25L into such a route) would create the possibility of serving locations such as the Wake Tech North Campus without having to go deep inside the Beltline and then back out. Relying on GoTriangle 201 to provide such cross-town connectivity is misplaced. | Email |
| | | | _ | GoRaleigh is very descent in its service and after 20+ years it has benefited me going from point A to point B. Hopefully | |
| | C67 | GoRaleigh Service | GoRaleigh | there will be more extended departures for route 13. | Offline Event |
| | C68 | GoRaleigh Service | GoRaleigh | can you put a bus on litchford road? | Offline Event |
| 69 | C69 | GoRaleigh Service | GoRaleigh | a bus that comes to litchford road. busses should stop running at 12. | Offline Event |

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| | | | route 4, Rex Hospital, | | |
| 70 | C70 | GoRaleigh Service | GoRaleigh | Need have number 4 bus to rex hospital every 30 minutes or 15 minutes and some bus drivers are hateful. | Offline Event |
| 71 | C71 | GoRaleigh Service | hours, GoRaleigh | Add busses in peek time to capital route 1 | Offline Event |
| 72 | C72 | GoRaleigh Service | GoRaleigh | Everything with goRaleigh is Amazing | Offline Event |
| | | | hours, frequency, | All further red line routes every 15 min. add weekend service every 30 min and more future circulator services to help with | |
| 73 | C73 | GoRaleigh Service | GoRaleigh | route congestion frequency is important to the public. | Offline Event |
| 74 | C74 | GoRaleigh Service | route 4, ADA, GoRaleigh | I have a complaint about 4x bus. There is an apartment complex where people don't drive and need the bus. Also the time they be there not enough time plus need rides for weekends to go shopping etc I am disabled and hard to get around. | Offline Event |
| | | <u> </u> | | Need an earlier bus to work. Rt 19 to start work before 6am to be to work by 7am and leaving GoRaleigh sooner than every | |
| 75 | C75 | GoRaleigh Service | GoRaleigh | hour plz. | Offline Event |
| 76 | C76 | GoRaleigh Service | route 4, GoRaleigh | Bus #4 + Bus #11 to 12:00 PM. I work and get off at 10:00 get down here no bus. | Offline Event |
| 77 | C77 | GoRaleigh Service | GoRaleigh | Rock Quarry Ext. is a good idea. | Offline Event |
| | | | route 4, route 6, | | |
| 78 | C78 | GoRaleigh Service | GoRaleigh | Need number 4 bus more run at least 11:00 PM night and number 6 at least 11 PM | Offline Event |
| | | | | Rt 13 and 21 need earlier / later busses | |
| 79 | C79 | GoRaleigh Service | GoRaleigh | rt 18 needs more buses especially during day | Offline Event |
| | | | hours, Crabtree, route 6, route 4, amenities, Moore Square Station, GoRaleigh, NC State, | | |
| 80 | C80 | GoRaleigh Service | GoDurham | See FY19 Work Plan Comments Reference C80 | Phone Call |

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| 81 | C81 | GoRaleigh Service | NC State, Crabtree, | Thank you for the work that is being done to improve public transportation here in Wake County, and for soliciting public comment on your recently published FY 2019 Draft Wake Transit Work Plan. As an NC State student who relies on GoRaleigh service to commute from NW Raleigh, and on behalf of current and future riders who would be similarly affected, I would kindly request a comment be added to the record for your consideration. The proposed ""Northwest Raleigh Route Package"" (pp. 29-30) is an exciting development. However, as I understand it, the proposed changes would effectively eliminate direct service between NC State's main campus and the Crabtree Valley station (a significant and popular stop/transfer location). The NCSUâ€"Crabtree Valley connection is currently an important feature of Route 4 that is not reflected by other routes. As you make adjustments to the FY 2019 work plan, please strongly consider retaining service between NCSU and Crabtree Valley. | |
| | | | | Hello! I am writing to encourage you to expand service on the DRX and CRX routes, preferably with at least one or two | |
| 82 | C82 | GoTriangle Service | hours, GoTriangle | options mid-day and service a little later into the evening. | Email |
| 83 | C83 | GoTriangle Service | | I am a resident of Carrboro and I am writing with a few comments on the Wake Transit FY2019 Draft Work Plan. I strongly support an increase in CRX service, preferably in off-peak hours. It's not clear to me from the draft how much new service is being proposed - will there be additional trips made while maintaining the current 30-40 minute intervals? I am happy with recent improvements to 100 frequency, and glad to see later Sunday service. However, I very often miss transfers between routes 100 and 800 at RTC and I suggest looking into possible schedule adjustments to improve transfer reliability. Thank you very much for your time and consideration. | Email |
| 84 | C84 | GoTriangle Service | | It would be wonderful and convenient to add some earlier afternoon service back to Raleigh from Chapel Hill on the CRX route. I LOVE the convenience and speed of the express bus service, especially in the afternoons when I-40 E is so congested. However, when something happens and one needs to leave prior to the first bus at 3:37 pm, it can create significant issues. Please consider adding CRX service around 1:00 and 2:00 pm. Thank you for soliciting feedback. | Email |
| 85 | C85 | GoTriangle Service | RDU, Park & Ride, amenities, route 100, | I work just off Airport Blvd. near the airport. I would love to ride the bus to get there but a Park and Ride is not near one of the GoTriangle Route #100 stops on Blue Ridge Road. There are two GoRaleigh Park and Rides in the general vicinity (one on Trinity Road and one on the other side of Wade Avenue at District Drive Park). However there are no sidewalks that connect either one within a 1/4 mile of a stop. It would be great to have a Park and Ride, sidewalks and a covered stop in this vicinity. Parking at the fairgrounds would be great but I can't find anything that indicates this is acceptable and I won't be towed. | Email |

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| | | | route 100, RDU, Park & | | |
| | | | Ride, Blue Ridge, | | |
| | | | amenities, | | |
| | | | outreach/comms, | | |
| 86 | C86 | GoTriangle Service | GoTriangle, hours | See FY19 Work Plan Comments Reference C86 | Email |
| | | | outreach/comms, RDU, | | |
| | | | amenities, Wake Tech, | | |
| | | | FRX, GoTriangle, | | |
| | | | GoRaleigh, outer | | |
| | | | municipalities, | | |
| 87 | C87 | GoTriangle Service | GoDurham | See FY19 Work Plan Comments Reference C87 | Email |
| | | | | I ride the FRX every day. Some suggestion for consideration: | |
| | | | | 1) Put the FRX on a more timely frequency (every 30 mins.). When a bus breaks down and is unable to run, we have to wait | |
| | | | | one hour for the next bus. | |
| | | | frequency, Wake Tech, | 2) Extend the wake tech route to Fuquay (Food lion stop at least). This would offer the FRX riders a way to get home during | |
| | | | outer municipalities, | the day. I have tried to use the emergency ride home twice with no success. | |
| 88 | C88 | GoTriangle Service | GoTriangle | 3) As an alternative extend one run of the Wake Tech run (mid day) to all fuquay stops. | Email |
| | | | | | |
| | | | outer municipalities, | | |
| | | | Park & Ride, NC State, | | |
| | | | commute, FRX, | | |
| | | | GoTriangle, CRX, DRX, | | |
| | | | route 105, weekend, | | |
| 89 | C89 | GoTriangle Service | amenities, technology | See Fy19 Work Plan Comments Reference C91 | Email |
| | | | | I'm told this is the proper place to submit input on the 2019 Transit Work Plan. Thought I haven't had time to review the | |
| | | | | plan, one piece of input I would like to give is on the regularity and training of the drivers on the FRX route. Since the drivers | |
| | | | | are changed out so frequently, they often don't know their routes, and as a result have even missed pickup times | |
| 90 | C90 | GoTriangle Service | GoTriangle | completely. I'm okay with the current system as long as it runs smoothly. | Email |
| بّ | 1 | 1 | 130 | I combined the combined and combined to the co | |

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| | | | hours, outer | | |
| | | | municipalities, | | |
| 91 | C91 | GoTriangle Service | GoTriangle | Knightdale express should run in the afternoon at 3:30 P.M. | Offline Event |
| | | | | | |
| | | | route 100, GoPass, | | |
| | | | bikes, GoRaleigh, | RTSS is not mention to continue/ go away is used early morning to connect with 100/105 going to durhamwhen will one | |
| | | | GoTriangle, route 105, | pass cover all "go" buses, BRT, GORaleigh, Durham, ETc. This will help college students to attend events at other schools (no | |
| 92 | C92 | GoTriangle Service | GoDurham | tuition inc, but fees inc (parking, etc) -bike racks at bus depot or bike rentals no room on buses. | Offline Event |
| | 032 | Corriangle Service | ADA, GoRaleigh, | tartion me) but rees me (parking) etc) since racio at sus depot of since remais no room on suscess | Grimie Everie |
| | | | GoTriangle, GoCary, | | |
| | | | Wake County, | | |
| 93 | C93 | Other Service | GoDurham | See FY19 Work Plan Comments Reference C93 | Email |
| - | | | | | |
| 94 | C94 | Other Service | commute, weekend, Johnston County, GoRaleigh, Wake County, CAMPO | I would like to see the transit back in the Clayton area. The transit (connection) into the clayton area was removed recently. Once I became familiar with the route and time schedule, it was soon after the route was discontinued. Hundreds of cars (families) travel this road during peak hours (work and leisure). My family would love to experience the bus ride into and around Raleigh even on the weekends. Please reconnect to Clayton (Guy Rd.) I look forward to riding the Wake Transit from Clayton (Guy Rd) to my job in Raleigh (Archdale Bldg) in the near future. | Email |
| | | | outer municipalities, | Hello: We really could use a bus from Rolesville (Main St. to the Triangle stores, continuing down Capital Blvd to downtown | |
| 95 | C95 | Other Service | GoRaleigh | Raleigh. This would afford people with no public transp. to go shopping, go to restaurants, movies, etc. thank you | Email |
| 55 | 233 | Strict Service | Containing | As I am encouraging other transit riders to provide feedback to info@waketransit.com I am learning that folks thought they | 2.11011 |
| | | | | were providing feedback by using the survey shown on the Wake Transit website. The survey they used is at | |
| | | | | http://www.waketransit.com/ and the survey link is almost at the bottom of this page under the section Take Our Survey | |
| | | | | Drop By Meetings to Help Shape Transit Steps. The link is in orange. This old survey is not appropriate to provide the specific | |
| | | | | feedback needed on the 2019 proposed budget and it is causing confusion. It sure would be helpful it the survey was | |
| | | | outreach/comms, | removed. It would also help a lot to have the correct feedback link BOLD and working to pop open an email. Thank you for | |
| 96 | C96 | Other Service | GoTriangle, CAMPO | your help! | Email |
| | | | | Are Apex residents able to use the WakeTracs on-demand shuttle service? I'm also interested in talking with someone about | |
| | | | outer municipalities, | how Apex fits in with the new 4-prong transit plan in any other ways. If someone would, please call me (between 11:30- | |
| ~- | C97 | Other Service | TRACS, Wake County | 4:30 tends to be optimal)? 919-271-2132. Thanks! | Email |

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| 98 | C98 | Other Service | GoCary, RTP, commute, GoTriangle | I am staying in Bexley At Carpenter Village, Cary and daily doing commute to research triangle park. I have seen many families are staying in same community and do the travel to research triangle park to various offices. Can we please have bus commute on this route. | Email |
| 100 | C99 C100 | Other Service Other Service | outer municipalities, GoTriangle, GoRaleigh, Wake County, CAMPO hours | need more buses in the fuquay-varina area especially on weekends as well as Angier, Coats, Erwin, Lillington Please extend the service hour and extra hour 6am - 12am (mon-Friday) | Offline Event |
| 101 | C101 | Other Service | hours | Run busses later please. | Offline Event |
| 102 | C102 | Other Service | amenities, transfers amenities, Crabtree, | I sugest that the buses should be able to pick up people in the terminal because sometimes the buses are late connecting not at there fault. add more lighting at the bus shelters very dark at night. | Offline Event |
| 103 | C103 | Other Service | GoRaleigh | bus shelter and a rest a req at crabtree for drivers | Offline Event |
| | C104 C105 | Other Service Other Service | ADA, outer municipalities, seniors, GoRaleigh outer municipalities | Free fare for disability and senior citizens. Add all day service for smaller towns into Raleigh. Need bus down Sunnybrook and Jones sausage and old Garner Road | Offline Event Offline Event |
| 106 | C106 | Other Service | outer municipalities | y'all need to cater to other cities like Holly Springs and run to Zeb on weekends Sunday and expand the time to limited. | Offline Event |
| 107 | C107 | Other Activity | electric buses | Hi, I am submitting some feedback about the FY2018 proposed Transit plan: Might it be possible to transition to Electric buses? At least buying electric replacements for those aging out and for those bought new for the new routes? As a pedestrian, I have found that bus fumes (like all gas vehicles' fumes) really annoy me and as a lung researcher, I know that the extremely small particles released in vehicle exhaust can get deep into the lung. There is some evidence that they can trigger small cell lung cancer in the peripheral lung tissue. Bicyclists and runners/joggers are at special risk when breathing deeply as they exercise or travel alongside roadways. It would be most wonderful to reduce the load of particulates and fumes from the expanded bus system, and EVs are the best way to do so. Besides the health benefits, there will be the economic and environmental benefits of moving beyond oil. Make the Triangle region a model of Green Energy in Transit for other metropolises! | Email |

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| 108 | C108 | Other Activity | amenities, GoRaleigh, GoTriangle, GoCary | Having moved here from Seattle, I was surprised at the lack of bus shelters in Raleigh. It seems inhumane to ask people to stand outside in the rain, cold, and/or sweltering heat to wait for a bus. So, if there is any leeway in the budget, I would add more bus stops throughout the city. They certainly don't need to be fancy just simple structures to shelter riders from the elements. Another best practice from Seattle is allowing individuals to ride the bus downtown without paying a fare. This practice encourages bus use and discourages car traffic downtown. I am thrilled that the budget includes light rail. Good work! | Email |
| 100 | C108 | Other Activity | ADA, outer | WOLK: | Liliali |
| | | | municipalities, | | |
| 109 | C109 | Other Activity | GoRaleigh | See FY19 Work Plan Comments Reference C109 | Email |
| 446 | | | outer municipalities, weekend, route 311, | | |
| 110 | C110 | Other Activity | GoTriangle, GoCary | See FY19 Work Plan Comments C110 | Email |
| 111 | C111 | Other Activity | outreach/comms, amenities | I think that the Director of Transportation should ride each route himself to truly understand the public intakes of the hurdles that a Rider has to endure. Is there a reason why the schedule of routes not posted at each stop.? | Email |
| | | | | As a member of Capital Area Friends of Transit, I received an email inviting me to submit comments on the Wake Transit FY19 Draft Work Plan. As I was reviewing it, I saw the description of Project ID TO002-T on page 37, which outlines the need for a graphic design consultant to create various materials related to the transit plan. I am the creative director and owner of On Point Design, LLC, a woman-owned small business based in Raleigh. One of my current clients is Dallas Area Rapid Transit (DART). I have created social media graphics and animations, PowerPoint presentations, and print documents for them to promote the benefits of public transit to a wide audience. I have also done similar work for APTA, the American Public Transportation Association. If you are looking for a design consultant for this project, I am interested and would | |
| 112 | C112 | Other Activity | | welcome the opportunity to discuss working together. My website portfolio is available at http://onpointdesignstudio.com and I can provide other samples and references as needed. | Email |
| | 11 1 1 7 | IUTNAL ACTIVITY | | lang i can provide other samples and reterences as needed | ırmali |

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| 113 C | 113 | Other Activity | hours, healthcare, commute, amenities, bikes, GoRaleigh | Focus on Human Centric Need. 1. Sidewalk, Parallel Bicycle Path to bus lines. 2. hours that allow people who can not drive to to take the bus to hospital and retain to work after 11pm and for hospital after 10pm | Offline Event |
| 114 C | 114 | Other Activity | youth, amenities, technology, GoRaleigh, GoCary, GoTriangle | bus conditions. we are provided wifi but what about other aspects of technological opportunities like outlets. I'm a student (high school) and would like to see a change in route reliability. | Offline Event |
| 115 C | 115 | Other Activity | | I recommend air and heat on bus at all times I ride. It's summertime soon and I would like AC on a hot day or heat on a cold day. A bus driver and I were talking and she said it's not a requirement to have a seal during the summer. Please have a requirement to keep air conditioning during the summer. | Offline Event |
| 116 C | 116 | Other Activity | hours | I like riding the bus I just feel that some of the routes are really long. And sometimes if you are waiting at the stop or just getting to the stop the bus will pass you and keep going. | Offline Event |
| 117 C | 117 | Youth Fare Free | | I'm really excited about the proposal to allow teens to ride for free. This is exactly what will keep my family riding the bus. Our 3 kids are under 12 now which is why we frequently ride the bus. More routes along blueridge road will be wonderful (we live near the Crabtree mall). I should mention, we love the new Sunday service this year. We ride it to church when the weather is too bad to bike. Yesterday on the way back from astronomy day at the science museum the number 6 was nearly full. That was wonderful seeing people use such a new service. | Email |
| 118 C | 118 | Youth Fare Free | GoRaleigh, GoCary, | I just wanted to share a comment about riders under 18 riding free. I don't think you should offer this as: 1. It could become a legal way for them to just hang out by riding around town which would then make it less likely to attract other riders. Unaccompanied teens have in the past forced shopping malls and under public places to put up no loitering signs and/or no minors. 2. Teens have been shown to have the most disposable income of all age groups, so I'd rather see a different group get free services if you're giving tickets away the elderly, the disabled, those on Medicaid or WIC, those taking transportation to medical appointments just develop a voucher to be signed by a doctor | Email |

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| 119 (| | Youth Fare Free | youth, outreach/comms, staffing, transit- | I write to note that, overall, I am fully supportive of the priorities and expenditures identified in the FY2019 Draft Wake Transit Work Plan. I am particularly supportive of the Youth Fare Initiative, but believe that the initiative could be implemented at far lower cost and with greater simplicity simply by allowing and encouraging ALL riders younger than 18 to ride all routes for free. I cannot see a downside to this approach. Indeed taking this simple step would, evidently, free up nearly \$230,000 to implement a Youth Initiative Pass program. A few details I find concern or disagree with are allocation of funds at GoRaleigh to support a Traffic Signal Timing Analyst. It is unclear that the value of this position will accrue primarily to transit riders and it seems to me the benefit to transit riders will be marginal at best. I also have concerns about the allocation of support to GoTriangle staffing for a Public Engagement Specialist tasked with "public outreach and communication of the Wake Transit vision." I agree that GoTriangle should hire an individual to engage the public, but not for the purposes of pushing out the Wake Transit "vision," but rather for gathering guidance and observations from transit-dependent patrons that will shape the ""vision" going forward. Thanks for the opportunity to offer comments. | |
| | | | | I just wanted to briefly share that I think most WCPSS school counselors and social workers believe that the potential free | |
| 120 (| C120 | Youth Fare Free | GoCary | fare for students aged 13-18 is an incredible opportunity and I thank you for considering it. | Email |
| 121 (122 (| | Youth Fare Free General Work Plan* | | I enthusiastically support the Youth Fare Program proposed to allow 13-18-year-olds to ride the Go Transit buses at no charge. I believe this could be of benefit to both the WCPSS (offload some of the school bus routes to existing city bus routes as well as allow for timing flexibility with afterschool activities) and the Go transit buses (increase ridership as well as educate the parents of the students about the benefits of the transit program). It's a natural addition to the program that currently has free ridership for the 12 and under kids as well as free passes available to many of the local college students. I would hope that with this adoption, the schedule would be adjusted to accommodate the release times of students using the routes since middle schools and high schools release earlier than the adult working population typically needs. The 2:15 - 3:00 bus availability will be critical for the student population. Thank you for all your hard work on our transit program. | Email Email |
| | | | City of Raleigh - Raleigh | | |
| 123 (| C123 | General Work Plan* | Transit Authority | See Formal Letters folder | Email |

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| | | | Regional | | | | |
| 124 | C124 | General Work Plan* | Transportation Alliance | See Formal Letters folder | Email | | |
| | | | | | | | |
| 125 | C125 | General Work Plan* | American Heart Association | See Formal Letters folder | Paper Mail | | |
| 123 | C123 | General Work Flan | Association | See Formal Letters folder | rapei iviali | | |
| 126 | C126 | General Work Plan* | Habitat for Humanity | See Formal Letters folder | Paper Mail | | |
| | | | | | | | |
| 127 | C127 | General Work Plan* | GoTriangle | See Formal Letters folder | Paper Mail | | |
| | | | | | | | |
| 128 | C128 | General Work Plan* | Capital Area Friends of Transit | See Formal Letters folder | Email | | |
| 129 | C129 | General Work Plan* | Northwest Cary YMCA | See Formal Letters folder | Paper Mail | | |
| | | | Wake County Board of | | | | |
| | C130 | General Work Plan* | Commissioners | See Formal Letters folder | Paper Mail | | |
| 131 | | *Formal Letter submitted by an organization | | | | | |