



June 25, 2026 TPAC Meeting
Agenda Item Summary Sheets

Table of Contents by Agenda Item Number:

- 4a Adopt the TPAC Meeting Minutes
- 4b Endorse the 2026 July-December PD Work Task List
- 4c Approve Suspension of Community Engagement Workgroup
- 4d Endorse the 2026 Workgroup Operating Guidelines
- 5 Wake BRT Extensions ConOps Study Report and System Guidelines
- 7 2025 Regional Onboard Customer Survey Results
- 8 FY2025 ACFR and Progress Report
- 9 FY26-Q3 Unaudited Financial Update
- 10 2035 Wake Bus Plan Phase 1 Engagement Strategy and Planning Update
- 11 Northern BRT MIS Results and Recommendations
- 12 Triangle Region Transit Survey Scope



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 4a

Item Title/Project Name: Adopt the April 2026 TPAC Minutes

Project Contact: Stephanie Plancich

Agency/Organization: TPAC Administrator

Email: stephanie.plancich@campo-nc.us

Phone: 984-542-3606

Item Type: Action
 Information

Executive Summary/Key Points:

The draft TPAC meeting minutes are presented for TPAC review and adoption.

Attachments:

Draft TPAC Meeting Minutes

Background:

TPAC typically meets monthly and minutes of each event are drafted and adopted prior to being posted to the TPAC archives here: <https://www.campo-nc.us/about-us/committees/wake-county-transit-planning-advisory-committee-tpac/archives>.

Discussion:

Submit questions, comments or corrections to Stephanie.

Action Description:

Adopt the TPAC meeting minutes.

Next Steps:

Post in TPAC Meetings Archive.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 4b

Item Title/Project Name: Endorse the 2026 July-December PD Work Task List

Project Contact: Stephanie Plancich

Agency/Organization: TPAC Administrator

Email: stephanie.plancich@campo-nc.us

Phone: 984-542-3606

Item Type: **Action**
 Information

Executive Summary/Key Points: Every six (6) months, TPAC subcommittees are charged with developing a Work Task List that described the various task that members will be asked to support or complete.

Attachments: 2026 July-December PD Work Task List

Background/Discussion: The 2026 July-December Work Task List was adopted by Program Development (PD) Subcommittee members via poll vote in June.

Voting member include CAMPO, GoTriangle, Raleigh, Cary, Apex, NCSU, Knightdale, Rolesville, Wake Forest, Fuquay-Varina, Garner and Zebulon.

The TPAC is asked to review the list to confirm that it is complete and accurate. The TPAC may choose to add or edit items as needed.

Requested Action: Endorse the 2026 July-December PD Work Task List.

Next Steps: The Work Task List will be posted to the TPAC subcommittee webpage for reference.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 4c

Item Title/Project Name: Suspension of Community Engagement Subcommittee

Project Contact: Stephanie Plancich

Agency/Organization: TPAC Administrator

Email: stephanie.plancich@campo-nc.us

Phone: 984-542-3606

Item Type: **Action**
 Information

Executive Summary/Key Points: Until a staffing structure is put into place to further projects that are typically supported by the Community Engagement (CE) Subcommittee, it is recommended that the subcommittee be suspended. The TPAC is asked to approve the suspension with understanding that

1. A new engagement section will be added to the TPAC agenda to share information,
2. That presentations of program-level activities will continue to be presented in a timely manner, and
3. Staff and the Chairs will revisit the issue around the new year, and will provide an update to the TPAC.

Attachments: N/A

Background/Discussion: Beginning in FY26, CAMPO staff have developed a new look, brand, web presence, etc. to ensure that Wake Transit engagement will be conducted in accordance with program policies as well as meeting state and federal requirements and be a consistent source of program information for the community. CAMPO has and will continue to ensure that program-level engagement activities are planned and executed, and staff will also continue to help disseminate project engagement news and notices.

What has been experienced over the past year is limited staff time take on the project tasks included on the CE Subcommittee Work Task List. Engagement and communications lead agency staff have historically been responsible for developing draft materials and preparing for subcommittee discussions. Until that help is employed, there is not adequate staff to move those projects forward.

Action Description: Approve the suspension of the Community Engagement (CE) Subcommittee.

Next Steps: A Memo to Engagement Managers of Wake Transit Projects will be drafted and sent to PD and TPAC members to clarify how engagement events and activities will be processed, presented and supported until the CE Subcommittee comes back online. At this time, project/engagement managers should plan to continue completing the 3-level Engagement process and providing an overview at each level to the TPAC either as an attachment or presentation. More clarity will be included in the memo.

Staff and the Chairs will meet to discuss opportunities to reinstate the subcommittee around the new year and present their recommendation for TPAC discussion.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 4d

Item Title/Project Name: 2026 Workgroup Operating Guidelines

Project Contact: Stephanie Plancich

Agency/Organization: TPAC Administrator

Email: stephanie.plancich@campo-nc.us

Phone: 984-542-3606

Item Type: **Action**
 Information

Executive Summary/Key Points: The TPAC will review and discuss a recommended update to the Workgroup Operating Guidelines. The 2026 update streamlines the development and management processes. No changes will need to be made to the three existing workgroups as the updated Guidelines reflect how they are currently being managed.

Attachments: Draft 2026 Workgroup Operating Guidelines

Background/Discussion: The last update to the Operating Guidelines was in 2024. At that time, the major change was in removing the formal report requirements from Workgroup Coordinators. It was discussed that having multiple convening bodies was, at times, confusing. To streamline the process and clarify roles and responsibilities, the Guidelines have been updated to state that all Wake Transit workgroups will be convened by the TPAC, with clear task assignments and timelines for presenting deliverables.

The attached comparison report provides more details about the changes between the two plans.

Action Description: Adopt the 2026 Workgroup Operating Guidelines

Next Steps: TPAC Document Library will be updated with the revised Operating Guidelines.



**Agenda Item Summary Sheet
TPAC Meeting 6/25/2026**

Item #: 5

Item Title/Project Name: Wake BRT Extensions Concept of Operations Study Report and Wake Transit BRT System Guidelines

Project Contact: Ben Howell

Agency/Organization: Wake Transit Program Manager

Email: ben.howell@campo-nc.us

Phone: 984-542-3609

Item Type: **Action**
 Information

Executive Summary/Key Points: The Wake Transit BRT Extensions Concept of Operations Study has been completed. The Study evaluated the Western (Cary to RTP) and Southern (Garner to Clayton) BRT Extensions, including several operating scenarios for each extension. The Study recommend an operating scenario and project sponsor for each corridor, provided an Operating and Capital Plan for each corridor, evaluated potential capital and operating funding, and recommended a Locally Preferred Alternative for each corridor to be approved by the CAMPO Executive Board. The Study also updated and revised the draft Wake Transit BRT System Guidelines developed by the City of Raleigh, and the TPAC is asked to endorse these Guidelines for use in developing and designing the BRT Extension Corridors and all future BRT corridors funded by Wake Transit.

Attachments:

A: Wake BRT Extensions Concept of Operations Study Final Report

B: Wake Transit BRT System Guidelines

C: Wake BRT Extensions Concept of Operations Study Scenarios Memo

D: Wake BRT Extensions Concept of Operations Study Locally Preferred Alternative (LPA) Memo

Background: CAMPO completed a Major Investment Study (MIS) of the BRT Extension corridors in 2023. The MIS identified preferred alignments for each corridor and potential stops, but recommended a Concept of Operations Study to finalize the termini, alignment, project sponsor, and provide a operating and capital plan for the two extension corridors. CAMPO started the BRT Extensions Concept of Operations Study in August 2025, which included the following funding partners:

- City of Raleigh
- Town of Cary
- Town of Morrisville
- Town of Clayton

- Research Triangle Park
- Regional Transportation Alliance

The Project Management Team, made up of CAMPO staff, staff from the 6 funding partners, and staff from Wake County, GoTriangle and NCDOT met monthly to guide the development of the study and make recommendations based on the technical analysis. The Study revised and updated the draft BRT System Guidelines developed by the City of Raleigh, as well as studied multiple operating scenarios for each extension corridor. The final study report includes recommendations for the project sponsor, alignment and terminus of each extension corridor, as well as Operating and Capital Plans and a Funding Plan for the extension corridors.

The BRT System Guidelines developed by the study consultant were presented to the TPAC in March for their review. Staff received no comments on the proposed BRT System Guidelines and is asking the TPAC to endorse the Guidelines to be used in the development and design of the extension corridors and all future BRT projects funded by Wake Transit.

CAMPO staff will present the Locally Preferred Alternative recommended by the Concept of Operations Study for both extension corridors to the CAMPO Executive Board in September. A Concurrence Team meeting will be held on June 22nd with participating and cooperating agencies to receive concurrence on the LPA prior to presentation to and approval by the CAMPO Executive Board.

Discussion: N/A

Action Description:

1. Receive the Wake BRT Extensions Concept of Operations Study Final Report, Scenarios Memo and LPA Memo; and
2. Vote to endorse the Wake Transit BRT System Guidelines.

Next Steps: Present the Final Report and LPA Memo to the CAMPO Technical Coordinating Committee and Executive Board. Request the CAMPO Executive Board approve the Locally Preferred Alternative for the Wake Transit Western and Southern BRT Extensions.



Agenda Item Summary Sheet
TPAC Meeting 6/25/26

Item #: 7

Item Title/Project Name: 2025 Onboard Regional Customer Satisfaction Survey

Project Contact: Curtis Hayes

Agency/Organization: GoTriangle

Email: chayes@gotriangle.org

Phone: 919-482-5011

Item Type: Action
 Information

Executive Summary/Key Points: The 2025 Regional Onboard Customer Satisfaction Survey was conducted to satisfy federal Title VI and ADA requirements, fulfill commitments outlined in Title VI Programs, and collect statistically valid customer feedback across GoTriangle, GoRaleigh, GoDurham, and GoCary services. The survey provides critical demographic, travel behavior, and customer experience data that supports equitable service planning, community engagement, operational improvements, and future service and fare decisions. Following a detailed advisory committee and competitive procurement process, ETC Institute was selected to administer the survey and analyze the results. Survey activities were conducted between October 2025 and Spring 2026, with final agency reports and a regional four-system report completed in May and June 2026.

Attachments: 2025 Regional Onboard Customer Satisfaction Survey Reports

Background/Discussion: The Regional Onboard Customer Satisfaction Survey was conducted to support federal compliance requirements and advance regional transit planning and customer engagement efforts. The survey serves multiple purposes, including compliance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act (ADA) of 1990. Federal Transit Administration (FTA) guidance requires qualified transit providers to collect demographic, socioeconomic, and travel pattern information from riders at least once every five years. The survey also fulfills commitments outlined in agency Title VI Programs.

In addition to meeting regulatory requirements, the survey provides valuable customer feedback regarding the onboard transit experience across GoTriangle, GoRaleigh, GoDurham, and GoCary services. The resulting data supports informed decision-making related to service planning, fare and service change analyses, operational improvements, and community engagement efforts. Survey findings help transit agencies identify

customer priorities, improve service effectiveness and efficiency, strengthen public trust, and advance long-term sustainability goals.

Project development began in Spring 2025 with the formation of an advisory committee. Following a competitive procurement process, ETC Institute was selected in August 2025 to administer the survey. Survey implementation began in October 2025, with data collection and analysis continuing through Spring 2026. Final agency-specific reports for GoTriangle, GoRaleigh, GoDurham, and GoCary, along with a regional four-system report, were completed in May and June 2026.

Action Description: Informational Item

Next Steps: ETC is contracted to conduct Regional Onboard Customer Satisfaction surveys in 2027 and 2029.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 8

Item Title/Project Name: FY25 Annual Comprehensive Financial Report (ACFR) and Progress Report

Project Contact: Steve Schlossberg and Nedra Rodriguez

Agency/Organization: GoTriangle TDA and GoTriangle Accounting & Finance

Email: sschlossberg@gotriangle.org; nrodriguez@gotriangle.org

Item Type: Action
 Information

Executive Summary/Key Points:

GoTriangle Tax District Administration (TDA) staff and Accounting/Finance staff will present an audited financial statement titled the FY25 Annual Comprehensive Financial Report (ACFR). Direct links to the completed FY25 audited ACFR are included in the presentation.

Attachments: FY25 ACFR and FY25 Year End Progress Report

Background/Discussion: The Wake Transit Interlocal Governance Agreement (ILA) designated GoTriangle-Tax District Administration (TDA) with the responsibilities related to financial management for the Wake Transit program. One of the deliverables produced annually is an audited financial statement titled the Annual Comprehensive Financial Report (ACFR) as well as annual Wake Transit report that includes project milestones, timelines and operations of the system information.

How the project and financial information is compiled and shared by GoTriangle staff was modified in 2025. Also modified in 2025, was the state's deadline for submitting ACFR data for review. The submission timeline shifted from October to December annually. The financial accounting and auditing firm Mauldin & Jenkins will produce the audited financial report later in the calendar year than was previously done.

One item to note is that TDA had planned to present this information at the May meeting; however, that meeting was canceled subsequent to the notification.

Action Description: Receive as information

Next Steps: The year-end results are reflected in the progress report posted in SharePoint. Staff are working toward the FY26 ACFR in line with the revised state-mandated due date.



**Agenda Item Summary Sheet
TPAC Meeting 6/25/2026**

Item #: 9

Item Title/Project Name: FY26-Q3 Unaudited Financial Results

Project Contact: Steve Schlossberg

Agency/Organization: GoTriangle Tax District Administration (TDA)

Email: SSchlossberg@gotriangle.org

Item Type: **Action**
 Information

Executive Summary/Key Points:

Tax District Administration (TDA) staff will present the FY 2026 Q3 Unaudited Financial Results including Revenues, Operating Expenses/Disbursements, Capital Expenses/Disbursements, and Cash and Investment balances for the quarter ending March 31, 2026.

Attachments: N/A

Background/Discussion:

The Tax District Administration housed at GoTriangle is tasked with tracking and reporting on project and financial progress throughout the year. TDA staff collect and compile quarterly progress reports that detail activities undertaken by project sponsors and program staff. They produce a technical report that is posted to the Wake Transit SharePoint site. TPAC members may request access to the SharePoint site by reaching out to TDA staff. Previous year's reports are archived for member reference.

TDA staff will continue to provide a quarterly financial summary to the TPAC following the schedule that had been discussed in previous meetings. This month's presentation is of the FY2026 Q3 unaudited financial results.

Action Description: Receive as information

Next Steps: TDA staff will provide a FY26-Q4 financial results summary to TPAC in FY27. As mentioned above, detailed technical reports are available in SharePoint.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 10

Item Title/Project Name: 2035 Wake Bus Plan Phase 1 Engagement Strategy and Planning Update

Project Contact: Jennifer Baldwin, Consultant Lead for Wake Bus Plan Engagement

Agency/Organization: Three Oaks Engineering

Email: jennifer.baldwin@threeoaksengineering.com

Item Type: Action
 Information

Executive Summary/Key Points:

Jennifer Baldwin, the consultant lead for the Wake Bus Plan engagement, will present the Phase 1 engagement strategy and share early draft materials. Phase 1 runs July 20 through September 4, a seven-week window that represents the most active planned public engagement period for the 2035 Wake Bus Plan. During this phase, the project team will solicit public input on transit service priorities, proposed Short-Range Transit Plan (SRTP) concepts for GoRaleigh, GoCary, and GoTriangle, Community Mobility Hub locations, and related plan and policy decisions.

Attachments:

- Wake Bus Plan Phase 1 Engagement Strategy (Level 2 Form)
- Draft Focus Group Agenda
- Wake Bus Plan Branding Guide

Background:

The 2035 Wake Bus Plan Engagement Plan (BPEP), presented to TPAC in April 2026, established the framework for four phases of public engagement running through Spring 2027. Phase 1 is the first of those phases. Per the BPEP's three-level engagement planning structure, the Phase 1 strategy (Level 2) details the specific events, materials, outreach tactics, and partner coordination activities for this period. The strategy is to be shared with TPAC and the Community Engagement (CE) Subcommittee at least one month before engagement launches.

Discussion:

- Phase 1 engagement will run July 20 through September 4, 2026. Events include a virtual kickoff presentation, in-person public feedback sessions and focus groups, a Spanish-language virtual feedback session, stakeholder presentations, pop-up events, and bus chats at high-ridership locations. An online survey and project website (hosted on PublicInput, accessed through WakeTransit.org) will be active throughout the phase.
- Focus group sessions are customized by service provider. Participants work through structured activities covering transit investment tradeoffs, provider-specific SRTP concepts for GoRaleigh, GoCary, and GoTriangle, and Community Mobility Hub locations. The draft focus group agenda is included as an attachment for TPAC review.
- GoRaleigh, GoCary, and GoTriangle are asked to support outreach by resharing social media posts, distributing materials through agency channels, rider apps (Umo, Transit app), and other communications platforms, and promoting events through local networks. TPAC member organizations at large are asked to display materials at public facilities, inform advisory boards and elected officials, and help identify opportunities to reach transit riders and underrepresented communities.
- All materials are being developed in English and Spanish. A social media content schedule has been developed for CAMPO, GoTriangle, and Wake Transit channels running from July 20 through September 4, with 11 planned posts including short-form reels, static graphics, and animated GIFs.
- A mid-phase evaluation is planned during the engagement window to assess participation and make any needed adjustments before September 4. A Phase 1 Engagement Summary Report will be prepared after the phase closes, with findings presented to TPAC and the CE Subcommittee and carried into Phase 2 planning.

Action:

Receive as information. TPAC input on the Phase 1 strategy and draft materials is welcome prior to the July 20 engagement launch.

Next Steps:

The consultant team will finalize development of Phase 1 materials based on feedback received at this meeting and distribute the partner toolkit ahead of the July 20 launch. A news release and social media posting schedule will go live at launch. Staff will track participation and performance throughout the phase and report findings to TPAC following Phase 1 completion.



Item #: 11

Item Title/Project Name: Northern BRT MIS Study Results

Project Contact: Melanie Rausch

Agency/Organization: Raleigh

Email: melanie.rausch@raleighnc.gov

Item Type: **Action**
 Information

Executive Summary/Key Points:

The City of Raleigh received funding through the Wake Transit Work Plan and kicked off the Northern Corridor BRT Major Investment Study (MIS) in 2021. TPAC will receive a presentation of the findings of the study related to each identified corridor: Triangle Town Center and Mid-Town. A summary of the planning process, findings and next steps will be presented for discussion.

Attachments:

Concurrence Packet (Points 1-4) for Triangle Town Center and Mid-Town Corridors.

Background/Discussion:

- 2027 Wake Transit plan set goal to build 20 miles of BRT service line on 4 core corridors, Southern, Western, New Bern and Northern.
- 2030 Wake Transit Plan identified two Northern Corridors for further study
- Northern BRT MIS was funded
- 2035 Wake Transit Plan confirms the Triangle Town Center and Mid-Town Northern BRT Corridors.

The City of Raleigh proposes implementing the Wake BRT: Triangle Town Center Corridor connecting Downtown Raleigh and northeast Raleigh. The project would include dedicated transit infrastructure improvements between Downtown Raleigh and Triangle Town Center Mall, including transit signal priority (TSP) at signalized intersections and weather-protected BRT stations. BRT stations will be designed to include branding, fare payment options, level vehicle boarding, real-time bus arrival information, ADA accessibility and safe pedestrian infrastructure between stations and surrounding infrastructure.

The City of Raleigh also proposes implementing the Wake BRT: Midtown Corridor connecting Downtown Raleigh and North Hills. The project would include dedicated transit

infrastructure improvements between Downtown Raleigh and North Hills, including transit signal priority (TSP) at signalized intersections and weather-protected BRT stations. BRT stations will be designed to include branding, fare payment options, level vehicle boarding, real-time bus arrival information, ADA accessibility and safe pedestrian infrastructure between stations and surrounding infrastructure.

Staff held a concurrence meeting on points 1-4 on June 18, 2026. Copies of the packets are attached. Community engagement will take place in August with CAMPO expected to vote to approve the LPA in September.

Action Description: Receive as information

Next Steps: Concurrence will continue as the project proceeds. Wake Transit and the BRT Team will move both corridors forward toward LPA approval at CAMPO.



Agenda Item Summary Sheet
TPAC Meeting 6/25/2026

Item #: 12

Item Title/Project Name: 2026 Triangle Region Transit Survey

Project Contact: Melanie Rausch

Agency/Organization: GoRaleigh

Email: melanie.rausch@raleighnc.gov

Phone: 919-996-2291

Item Type: Action
 Information

Executive Summary/Key Points: GoRaleigh is leading coordination for the Triangle Region Transit Survey, a region-wide tablet-based survey of fixed-route riders for routes serving Durham, Orange, and Wake Counties to obtain demographic, ridership and origin-destination data. Participating agencies include GoCary, GoDurham, GoTriangle, Orange County Transportation Services, and Wolfline. Results from this survey will help inform the Triangle regional travel demand model, meet air quality requirements, provide up to date data for the Bus Rapid Transit STOPS model and support long range transportation network plans across modes.

Attachments:

A: 2026 Triangle Region Transit Service Scope of Services

Background: GoRaleigh is kicking off the 2026 Triangle Region Transit Survey this summer. The study will include on board tablet based origin and destination survey information as well as associated demographic data collection for 5 participating agencies across the Triangle: GoCary, GoDurham, GoTriangle, Orange County Transportation Services, and Wolfline.

Information obtained from the surveys will be used to support Capital Area Metropolitan Planning Organization (CAMPO) and Durham-Chapel Hill-Carrboro MPO (DCHC-MPO) Metropolitan Transportation Plan (MTP) updates and three (3) county transit plans, to improve the Triangle regional travel demand model, to meet air quality requirements, provide up to date data for the Bus Rapid Transit STOPS model and support long range transportation network plans across modes. Survey efforts will review and be consistent with past surveying efforts in Wake, Durham and Orange counties and build on discussions and draft materials (survey instrument and methodology) previously developed. Survey data will also support Title VI and equity evaluations, allow for analysis of trends in relation to past surveys, and provide an updated baseline for future analysis and surveys.

The survey effort will kick off within the next month to prepare for a fall 2026 survey window across all systems. Raw data is scheduled to be finalized and available for use in early 2027, with final reports scheduled to be complete Spring of 2027.

The survey will be conducted through an interlocal agreement and regional partnership with GoTriangle, Durham, and Orange County. GoRaleigh sponsors the Wake County portion of the survey through 5303 funds.

Discussion: N/A

Action Description: N/A

Next Steps: Schedule kickoff meeting with partner agencies. Begin data collection from partner agencies for finalization of survey plan. Conduct survey in fall of 2026.

-----END-----