



Wake County Transit Planning Advisory Committee (TPAC)

January 23, 2025 • 9:30am

The livestream will begin once the TPAC Chair has brought the meeting to order.

1. Welcome and Introductions

TPAC Chair: David Eatman, City of Raleigh

Vice Chair: Kelly Blazey, Town of Cary

2. Adjustments to the Agenda

David Eatman, TPAC Chair

3. General Public or Agency Comment

David Eatman, TPAC Chair

Commenters are allotted three (3) minutes. Comments sent in via email in advance of the meeting, prior to 9:00am, will be summarized by staff and attached to the final meeting minutes.

4. 2025 TPAC Chair & Vice Chair Election

Stephanie Plancich, TPAC Administrator

Nomination period for the 2025 Chair & Vice Chair positions were open December 19th to January 10th. Primary voting members of the TPAC are eligible to serve.

Requested Action:

Elect a TPAC Chair and Vice Chair for the 2025 term.

5. 2025 TPAC Meeting Schedule

Stephanie Plancich, TPAC Administrator

Attachment B

Recommendation is to maintain the current TPAC meeting schedule of 9:30am-12:00pm on the 3rd Thursday of each month. Meetings are held in-person unless otherwise noted on the agenda and calendar invitation. No comments were submitted.

Requested Action:

Adopt the TPAC's 2025 meeting schedule.

6. 2025 Weighted Voting Structure

Stephanie Plancich, TPAC Administrator

Attachment C

In accordance with TPAC bylaws, the weighted voting structure is updated annually to reflect the most current state population totals. There were some documented population changes, but none resulted in a change to TPAC voting structure from the previous year.

Attachment C

MEMBER	MEMBERS	JURISDICTION POPULATION ESTIMATE FOR 2024	JURISDICTION POPULATION ESTIMATE FOR 2025	WEIGHTED VOTE BASED ON POPULATION AND ILA PARTIES WITH EQUAL VOTE	TOTAL WEIGHTED VOTE W/ ADDITIONAL VOTE FOR PROVIDING DISCRETIONARY FUNDING FOR FIXED-ROUTE SERVICE	PERCENTAGE OF WAKE COUNTY POPULATION TOTAL
Apex	1	69465	71958	2	3	6.02%
Cary	2	176356	177197	4	5	14.83%
Fuquay-Varina	1	38516	41010	1	1	3.43%
Garner	1	33310	38211	1	1	3.20%
Holly Springs	1	45066	46052	1	1	3.85%
Knightdale	1	20383	20957	1	1	1.75%
Morrisville	1	32009	32210	1	1	2.70%
Raleigh	2	474736	488279	10	11	40.86%
Rolesville	1	10484	11268	1	1	0.94%
Wake Forest	1	48273	51411	1	2	4.30%
Wendell	1	11290	13550	1	1	1.13%
Zebulon	1	7868	8326	1	1	0.70%
Wake County	2	203575	194471	5	5	16.28%
Capital Area Metropolitan Planning Organization	2	--	--	5	5	
GoTriangle - Triangle Transportation Authority	2	--	--	5	6	
Research Triangle Park Foundation	1	--	--	1	1	
North Carolina State University	1	--	--	1	2	
Total		1,171,331	1,194,900	42	48	99.99%

6. 2025 Weighted Voting Structure

Stephanie Plancich, TPAC Administrator

Requested Action:

Receive as information

7. 2025 Subcommittee Task Lists and Election Results

Stephanie Plancich, TPAC Administrator

Attachment D & E

Program Development Administrative Actions

The PD subcommittee met on Tuesday, January 21st.

2025 Election Results

PD Chair

Caleb Allred, Morrisville

Vice Chair

Tracy Chandler, Raleigh

Relax Election Eligibility Standard

Voted to allow any qualified PD member to be eligible to serve as Chair or Vice Chair, removing the requirement that one person on the leadership team must represent planning & programming and the other finance.

Program Development Administrative Actions

January-June Work Task List

Voted to adopt the PD's January-June Work task List as presented, Attachment E.

2025 Meeting Schedule

Voted to continue meeting on the 4th Tuesday of each month between 1:30-3:30pm

Voting Record: Apex, CAMPO, Cary, Fuquay-Varina, GoTriangle, Morrisville, NC State, Raleigh, Rolesville, Wake County, Wake Forest, Wendell

Community Engagement Administrative Actions

The CE subcommittee met on Tuesday, January 21st.

2025 Election Results

CE Chair

Tim Gardiner, Wake County

Vice Chair

Andrew Miller, Raleigh

Modify the CE Structure

Voted to modify the CE structure while the lead agency for Wake Transit assignment is being reviewed and reassigned.

Community Engagement Administrative Actions

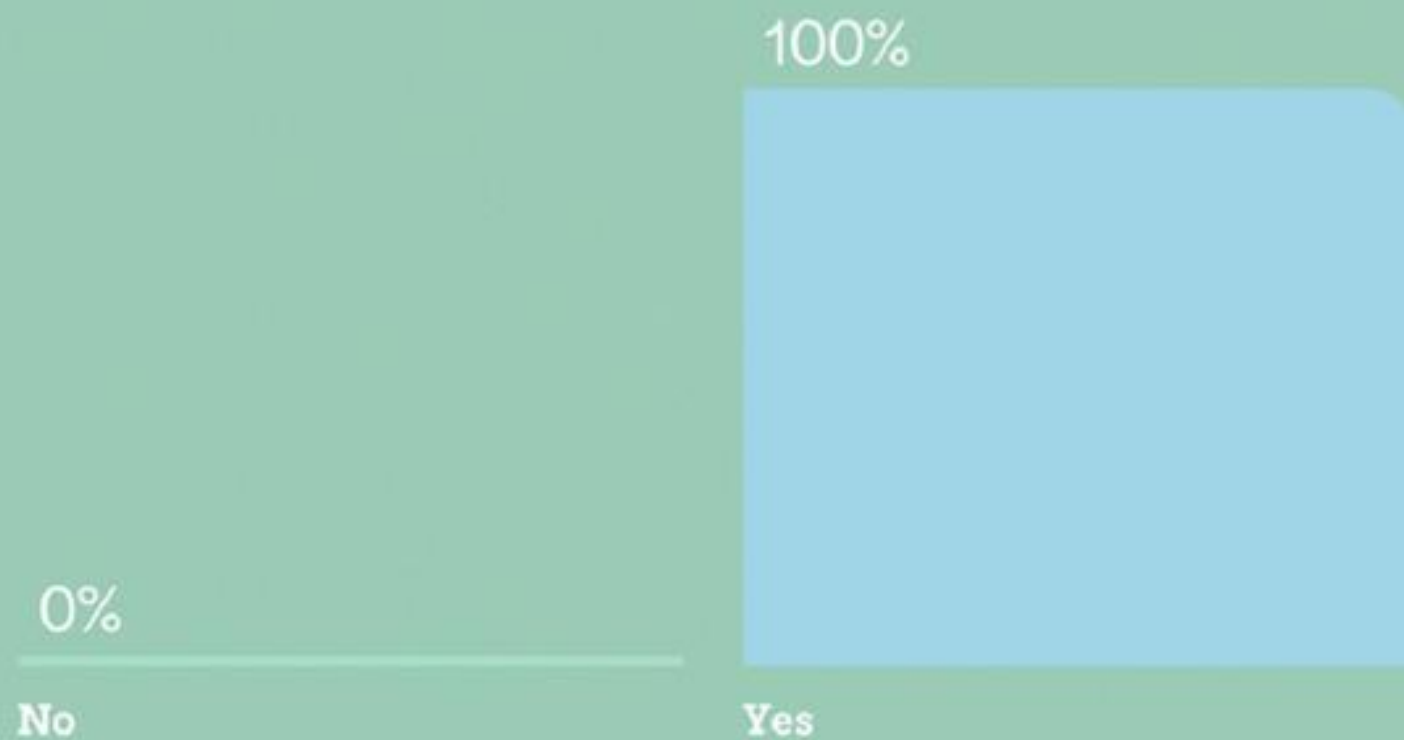
Recommendation

1. The Chair and Vice Chair will facilitate any meetings that are called and will meet monthly with TPAC Administrator and current lead agency staff to develop member communications.
2. Meetings will stay on member calendars on 4th Thursday from 1:30-3:30pm and will be confirmed or cancelled as needed.
3. CE meetings will be held when there are significant action items or discussion that needs to occur.
4. Members will receive regular email updates and notifications.
5. This structure will be adjusted as needed during the transition process and/or to mirror any new measures that are approved.

Voting Record: Apex, CAMPO, Cary, Fuquay-Varina, GoTriangle, Holly Springs, NC State, Raleigh, Rolesville, Wake County, Wake Forest, Wendell

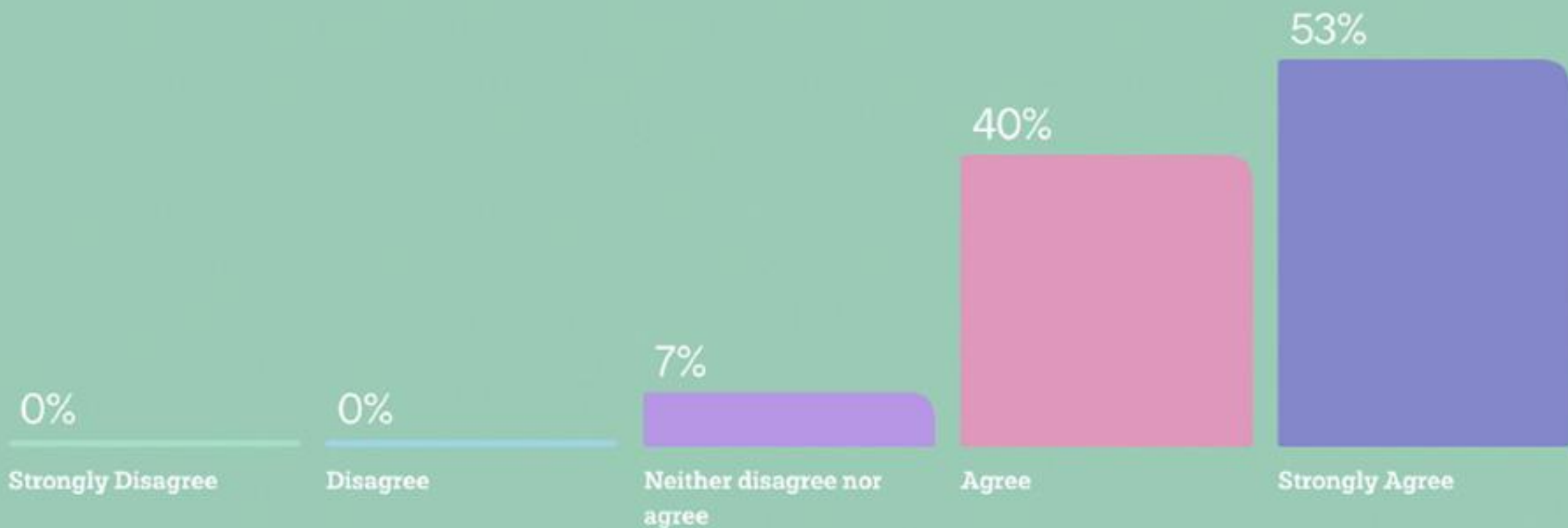
Question 3

Is it ok to keep the 4th Thursday on your calendar with a commitment from staff to cancel it as soon as possible if the meeting is not needed?



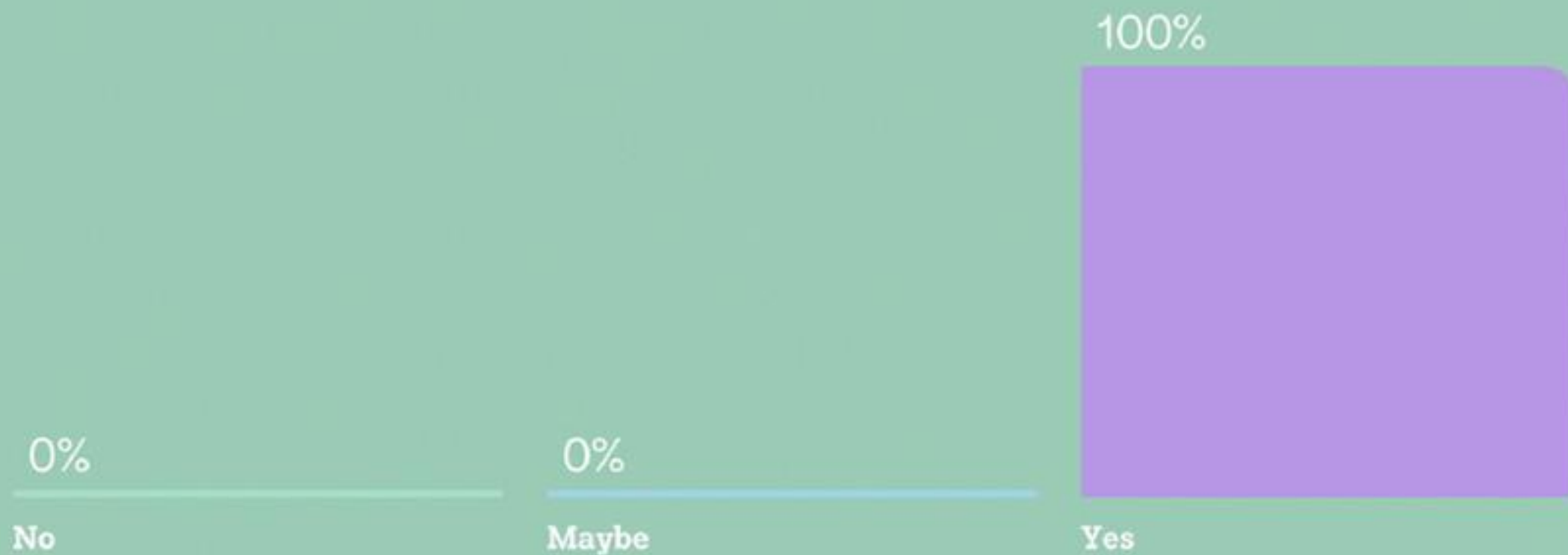
Question 2

How do you feel about holding CE Subcommittee meetings ONLY when there are action items and/or items of significant consequence on the agenda?



Question 1

Do you agree with the recommendation to modify our meeting and communication structure during this lead agency transition phase?



7. 2025 Subcommittee Task Lists and Election Results

Requested Action:

Endorse the results of the subcommittee administrative action items.

8. Development Progress for the FY2024 Wake Transit Progress Report and ACFR

GoTriangle Staff

Requested Action:

Receive as information

9. Application of VRT Revenue in draft FY2026 Work Plan

Ben Howell, CAMPO

Wake Transit Conference Committee Update

- Wake Transit Conference Committee agreed in July to \$2.528M of VRT Revenue (approximately ½ of Wake County Share of Regional VRT Revenue) allocated to FY 2025 Wake Transit Work Plan
 - Agreed to mediation for future years' VRT Revenue with deadline for decision of April 2025
- Wake Transit Conference Committee held Mediation in December
 - No agreement currently from Mediation on Vehicle Rental Tax (VRT) Revenue for FY 2026 or beyond
 - One Conference Committee Member from GoTriangle must be replaced – Term on Board expired
 - One Conference Committee Member from Wake County must be replaced – Resigned from Board
- Adopted Financial Model from 10-Year Wake Transit Plan (adopted in 2021) includes Wake County portion of regional VRT revenue – Estimated to be \$5.182M in FY 2026
 - Current Budget from Tax District shows \$0 VRT Revenue in FY 2026 (“TBD” in Future Assumptions)

Draft Operating Budget Summary

Revenues		
Tax District Revenues		
Article 43 1/2 Cent Local Option Sales Tax	\$	51,177,720
\$7.00 Vehicle Registration Tax	\$	7,190,000
\$3.00 Vehicle Registration Tax (Transfer from Wake Tax District)	\$	3,076,000
Other Tax District Revenues	\$	779,076
Total Revenues	\$	62,222,796

Draft Operating Budget Summary

Expenditures		
	Tax District Administration	
	Salaries and Benefits	\$ 493,794
	Contracted Services	\$ 174,124
	Transit Plan Administration	
	GoTriangle	\$ 2,565,877
	CAMPO	\$ 872,265
	Raleigh	\$ 2,334,322
	Cary	\$ 975,975
	Reserve	\$ 479,723
	Bus Operations	
	GoTriangle	\$ 8,300,957
	Raleigh	\$ 34,643,839
	Cary	\$ 5,441,213
	GoWake Access	\$ 872,705
	Wendell	\$ 4,992
	Zebulon	\$ 6,720
	Reserve	\$ 948,458
	Community Funding Area	
	Apex	\$ 501,746
	Morrisville	\$ 412,884
	Wendell	\$ 233,184
	Reserve	\$ 2,960,018
	Total Expenditures	\$ 62,222,796

Draft Capital Budget Summary

Revenues		
	Tax District Revenues	
	Article 43 1/2 Cent Local Option Sales Tax	\$ 93,822,280
	Allocation from Wake Capital Fund Balance	\$ 22,899,686
Total Revenues		\$ 116,721,966

Draft Capital Budget Summary

Expenditures		
	Capital Planning	
	CAMPO	\$ 250,000
	GoTriangle	\$ 731,580
	Bus Rapid Transit (BRT)	
	Raleigh	\$ 55,000,000
	Bus Infrastructure	
	Cary	\$ 5,470,000
	Raleigh	\$ 24,300,694
	GoTriangle	\$ 9,317,440
	NC State University	\$ 500,000
	Vehicle Acquisition	
	Raleigh	\$ 13,230,000
	GoTriangle	\$ 5,678,000
	Wake County	\$ 1,800,000
	Reserve	\$ 444,252
	Allocation to Wake Capital Fund Balance	\$ -
	Total Expenditures	\$ 116,721,966

Outstanding Budget Question – VRT Revenue

- **Requested action: Provide guidance to CAMPO and TDA staff on inclusion of VRT Revenues in Draft FY 2026 Wake Transit Work Plan**
 - \$0 VRT Revenue as included in TDA Budget
 - “Full” Wake County portion - \$5.182M
 - Same percentage as FY 2025 - \$2.591M
 - Other option(s)?
- Program Development Subcommittee unanimously recommended to show “TBD” for VRT Revenue in FY 2026 Work Plan Budget at their meeting on January 21st

9. Application of VRT Revenue in draft FY2026 Work Plan

Ben Howell, CAMPO

Requested Action:

Provide direction to CAMPO and TDA staff on inclusion of VRT revenue in the draft FY26 Wake Transit Work plan

10. BRT Extensions

Concept of Operations Study

Ben Howell, CAMPO

Background

- BRT Extensions added in to Wake Transit Plan in 2021 Update
- BRT Extensions Major Investment Study (MIS) completed in 2022
- MIS recommended several “next steps” to move BRT Extensions project(s) forward
- Wake Transit funded the BRT Extensions Concept of Operations Study in FY 2025 Work Plan to accomplish the next steps
 - At conclusion of Concept of Operations Study, BRT Extensions will be able to move into Engineering/Design Phase
 - BRT Extensions expected to receive \$100 Million in NCDOT STIP funding
- Staff has been working with NelsonNygaard to develop scope for Concept of Operations Study

Proposed Concept of Operations Study Scope

- Project Management & Partner Coordination
 - Regular meetings with CTT comprised of funding partners and stakeholders
 - TPAC Meeting Presentations
 - Stakeholder Coordination & Meetings
 - Confirmation of BRT Program Design Guidelines
 - Review and Propose Updates to BRT Design Guidelines developed by Raleigh
 - Definitions, Infrastructure Requirements
 - Standards and Specifications
 - Branding
 - Scenario Analysis
 - Development of 3 Unique Scenarios for Each Extension
 - Service Design, Alignment Strategies, Stops, Operating Tech
 - Detailed Operating and Capital Plan
 - Final Alignment, Deployment of BRT Operating Technology
 - Operating Cost, Capital Cost, Ridership Estimates
 - Funding and Implementation Plan
 - Detailed Implementation Schedule
 - Assisting Project Sponsor with Concurrence Process
 - Concept of Operations Report
- Estimated 9 Month Project Timeline
- Anticipate Project Kickoff in late February/early March

10. BRT Extensions

Concept of Operations Study

Ben Howell, CAMPO

Requested Action:
Receive as information.

11. FY25/Q3 Wake Transit Work Plan Amendment Requests

Steven Mott, CAMPO

Attachment F & G

FY2025 Q3 Amendment Request Calendar

ACTION	DATE
Submission Deadline	November 22, 2024
Released for Public Comment	December 9, 2024
PD Subcommittee Review	December 17, 2024
Public Comment Period Ends	January 10, 2025
TPAC Considers Amendment Requests	January 23, 2025
TCC Considers Amendment Requests	February 6, 2025
CAMPO Board Considers Approval of Amendment Requests	February 19, 2025
GoTriangle Board Considers Approval of Amendment Requests	February 26, 2025

Operating Amendment Requests

Project ID #	Agency	Project Title	FY 24 Original Funding Allocation	FY 25 Original Funding Allocation	FY 25 Requested Funding Allocation	FY 25 Funding Impact	Reason for Major/Minor Amendment Status
Operating Budget Amendment Requests							
TO005-BG	Town of Morrisville	Morrisville Smart Shuttle	\$ 375,012	\$ 402,814	\$ 408,534	\$ 5,720	Major Amendment: As part of the CFA Program, Morrisville is requesting 1/4 year of funding for expanded Sunday service, with this cost annualizing in future years. The expectation is this additional vehicle relieves well known and established capacity issues on Saturdays. Morrisville expects "seat unavailable" messages, the measure of demand/capacity, to decrease following the additional shuttle going into service. The requested FY26 impact is \$20,521.
TBD	Wake County	GoWake Access Admin	-	-	\$ 60,257	\$ 60,257	Major Amendment: GoWake Access is requesting Wake Transit funds to supplement FY25 administration funds requested from NCDOT.
Total Operating Funding Impact						\$ 65,977	

Capital Amendment Requests

Project ID #	Agency	Project Title	Original Funding Allocation	Requested Funding Allocation	Funding Impact	Reason for Major/Minor Amendment Status
TC003-F	CAMPO	Extension of Planning Horizon for Wake Transit Vision Plan with CFAP MP	\$ 430,000	\$ 530,000	\$ 100,000	Major Amendment: The purpose of this amendment is to add \$100,000 to the project budget of the Wake Transit Plan Update to fund additional consultant assistance with public engagement for Phases 2 and 3. This assistance will provide for the ability to plan and attend numerous events throughout Wake County to gather public feedback on the investment priorities for the next 10 years of the Plan. The allocation displayed here is for FY25 only.
TC002-E	Town of Cary	Regional Bus Operations and Maintenance Facility	\$ 63,445,203	\$ 76,049,433	\$ 12,604,230	Major Amendment: The additional funds for the GoCary operations center reflects the cost estimate increase within final review as the project looks to go into the construction phase. The increase would allow for the Town of Cary to encumber the anticipated construction contract in Spring 2025. This project's previous fiscal years' allocations total \$63,445,203.
TBD	Wake County	GoWake Access Vehicle Replacement	\$ -	\$ 2,226,883	\$ 2,226,883	Major Amendment: GoWake Access Transportation request funds to replace a total of 20 new vehicles. The requested vehicles include 18 wheelchair lift revenue vehicles and 2 non-revenue vehicles. The purpose of this purchase is to maintain the current level of service demand for the community. The requested vehicles are not on GoWake's state vehicle replacement plan for eligibility under 5311.
TBD	Wake County	GoWake Access Vehicle Replacements	\$ -	\$ 917,403	\$ 917,403	Major Amendment: GoWake Access was approved for a 5310 grant that will replace 3 of the 10 vehicles eligible for replacement. GoWake is requesting Wake Transit to provide the local match for that grant which totals \$53,783. GoWake is also asking Wake Transit to fund the replacement of the remaining 7 eligible vehicles including additional administrative expenses totaling \$863,620 (camera installation, vehicle wrapping, vehicle registration, etc.)
TBD	Wake County	GoWake Access Vehicle Replacements	\$ -	\$ 58,000	\$ 58,000	Major Amendment: GoWake Access Transportation is requesting 5311 matching funds to replace a total of 5 new vehicles. The requested vehicles include 5 wheelchair lift revenue vehicles and associated funds. The purpose of this purchase is to maintain the current level of service demand for the community.
TC002-BL	Town of Knightdale	Knightdale Boulevard Corridor Pedestrian Improvements	\$ 232,660	\$ 569,272	\$ 336,612	Major Amendment: The Town of Knightdale was provided CFA funds for this project for FY24 to construct the three crosswalks related to transit infrastructure. The Town's bids for the remaining two intersection improvements (out of three total) requires additional funds to account for higher than expected construction and design costs. The total funding gap for the project is \$686,962.40. The amount requested reflects CFA's 49% match established in their original application and award. The approved funding for the project for FY24 is \$232,660.
Total Capital Funding Impact					\$ 16,243,128	

Modification to Wake County Request

FY 2025, Quarter 3, Requested Wake Transit Work Plan Amendments

REQUESTED MODIFICATION TO WAKE COUNTY AMENDMENT REQUEST

Capital Budget Amendment Requests							
Project ID #	Description	Agency	Project Title	Original Funding Allocation	Requested Funding Allocation	Funding Impact	Reason for Major/Minor Amendment Status
TBD	Original Request	Wake County	GoWake Access Vehicle Replacement	\$ -	\$ 2,226,883	\$ 2,226,883	Major Amendment: GoWake Access Transportation request funds to replace a total of <u>20 new vehicles</u> . The requested vehicles include 18 wheelchair lift revenue vehicles and 2 non-revenue vehicles. The purpose of this purchase is to maintain the current level of service demand for the community. The requested vehicles are not on GoWake's state vehicle replacement plan for eligibility under 5311.
TBD	Modified Request	Wake County	GoWake Access Vehicle Replacements	\$ -	\$ 2,197,644	\$ 2,197,644	Major Amendment: GoWake Access Transportation request funds to replace a total of <u>19 new vehicles</u> . The requested vehicles include 18 wheelchair lift revenue vehicles and 1 non-revenue vehicle. The purpose of this purchase is to maintain the current level of service demand for the community. The requested vehicles are not on GoWake's state vehicle replacement plan for eligibility under 5311.
Difference in Requested Amount						\$ 29,239	

- Modification removes one non-revenue vehicle.
- Reduction of request by \$29,239.
- TPAC must review this modification and include it in their recommendation to the Governing Boards.

Financial Impact of Amendment Requests:

Operating Budget Amendment Requests

Ordinance Tag	Agency	Description	FY25 Wake Transit Adopted Funding	Wake Transit Proposed Amended Budget	Revised FY25 Wake Transit Plan Funding	Revised FY26-FY30 Adopted Wake Transit Plan Funding	Total FY25-FY30 Adopted Wake Transit Plan Funding
Bus Operations	Wake County	GoWake Access Admin	\$0	\$60,257	\$60,257	\$0	\$60,257
Community Funding Area	Town of Morrisville	Morrisville Smart Shuttle	\$402,814	\$5,720	\$408,534	\$2,356,111	\$2,764,645
Community Funding Area	Reserve	Community Funding Area Program Reserve	\$950,712	(\$342,332)	\$608,380	N/A	N/A
Wake Transit Operating Expenditures			\$1,353,526	(\$276,355)	\$1,077,171	\$2,356,111	\$2,824,902

Capital Budget Amendment Requests

Ordinance Tag	Agency	Description	Wake Transit Project Funding since Inception	Wake Transit Proposed Amended Budget	Revised Wake Transit Plan Funding	FY26-FY30 Adopted Wake Transit Plan Funding	Total Project Adopted Wake Transit Plan Funding
Capital Planning	CAMPO	Ext. of Planning Horizon for WT Vision Plan with CFAP MP (1)	\$600,000	\$100,000	\$700,000	\$0	\$700,000
Transit Infrastructure	Town of Cary	Regional Bus Operations and Maintenance Facility	\$63,445,203	\$12,604,230	\$76,049,433	\$0	\$76,049,433
Community Funding Area	Town of Knightdale	Knightdale Boulevard Corridor Pedestrian Improvements	\$232,660	\$336,612	\$569,272	\$0	\$569,272
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacement	\$0	\$2,226,883	\$2,226,883	\$1,800,000	\$4,026,883
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacements	\$0	\$917,403	\$917,403	\$0	\$917,403
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacements	\$0	\$58,000	\$58,000	\$0	\$58,000
Vehicle Acquisition	Reserve	Paratransit Expansion Vehicles	\$321,407	(\$321,407)	\$0	\$924,788	\$924,788
Wake Transit Capital Expenditures			\$64,599,270	\$15,921,721	\$700,000	\$0	\$83,245,779
Total Financial Impact - FY25 Wake Transit Work Plan				\$15,645,366			

¹ Does not include funding from previous version of project (Adopted 4/2021) and future year FY 28 process.

Revised Financial Impact of Amendment Requests:

FY25-Q3 Amendment Financial Impact

Revised January 2025

Operating Budget Amendment Requests

Ordinance Tag	Agency	Description	FY25 Wake Transit Adopted Funding	Wake Transit Proposed Amended Budget	Revised FY25 Wake Transit Plan Funding	Revised FY26-FY30 Adopted Wake Transit Plan Funding	Total FY25-FY30 Adopted Wake Transit Plan Funding
Bus Operations	Wake County	GoWake Access Admin	\$0	\$60,257	\$60,257	\$0	\$60,257
Community Funding Area	Town of Morrisville	Morrisville Smart Shuttle	\$402,814	\$5,720	\$408,534	\$2,356,111	\$2,764,645
Community Funding Area	Reserve	Community Funding Area Program Reserve	\$950,712	(\$342,332)	\$608,380	N/A	N/A
Wake Transit Operating Expenditures			\$1,353,526	(\$276,355)	\$1,077,171	\$2,356,111	\$2,824,902

Capital Budget Amendment Requests

Ordinance Tag	Agency	Description	Wake Transit Project Funding since Inception	Wake Transit Proposed Amended Budget	Revised Wake Transit Plan Funding	FY26-FY30 Adopted Wake Transit Plan Funding	Total Project Adopted Wake Transit Plan Funding
Capital Planning	CAMPO	Ext. of Planning Horizon for WT Vision Plan with CFAP MP (1)	\$600,000	\$100,000	\$700,000	\$0	\$700,000
Transit Infrastructure	Town of Cary	Regional Bus Operations and Maintenance Facility	\$63,445,203	\$12,604,230	\$76,049,433	\$0	\$76,049,433
Community Funding Area	Town of Knightdale	Knightdale Boulevard Corridor Pedestrian Improvements	\$232,660	\$336,612	\$569,272	\$0	\$569,272
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacement	\$0	\$2,197,644	\$2,197,644	\$1,800,000	\$3,997,644
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacements	\$0	\$917,403	\$917,403	\$0	\$917,403
Vehicle Acquisition	Wake County	GoWake Access Vehicle Replacements	\$0	\$58,000	\$58,000	\$0	\$58,000
Vehicle Acquisition	Reserve	Paratransit Expansion Vehicles	\$321,407	(\$321,407)	\$0	\$924,788	\$924,788
Wake Transit Capital Expenditures			\$64,599,270	\$15,892,482	\$700,000	\$0	\$83,216,540
Total Financial Impact - FY25 Wake Transit Work Plan				\$15,616,127			

¹ Does not include funding from previous version of project (Adopted 4/2021) and future year FY 28 process.

Financial Impact of Amendment Requests:

Net Impact to FY25 Wake Transit Plan = **(\$15,616,127)***

- The FY25 Reserve Community Funding Area budget will **decrease** \$342,332.
- The FY25 Town of Morrisville Community Funding Area budget will **increase** \$5,720.
- The FY25 Town of Knightdale Community Funding Area budget will **increase** \$336,612.
- The FY25 Wake County Bus Operations budget will **increase** \$60,257.
- The FY25 Campo Capital Planning budget will **increase** \$100,000.
- The FY25 Town of Cary Transit Infrastructure budget will **increase** \$12,604,230.
- The FY25 Wake County Vehicle Acquisition budget will **increase** \$3,173,047.*
- The FY25 Reserve Vehicle Acquisition budget will **decrease** \$321,407.**

*Reflects the proposed modification for the Wake County vehicle acquisition request.

**FY25 Reserve Vehicle Acquisition for Paratransit Expansion Vehicles budget proposed to be used for Wake County requests.

Community Engagement

- Comment period for the amendment requests spanned from Dec. 9 to Jan. 10.
- The notice was posted on CAMPO and GoForward websites with relevant social media posts.
- Four comments were received, available on page 55 of the attachment.
- All comments were reviewed by CAMPO staff and input was considered.
- No changes have been made as a result of the comments.

Community Engagement

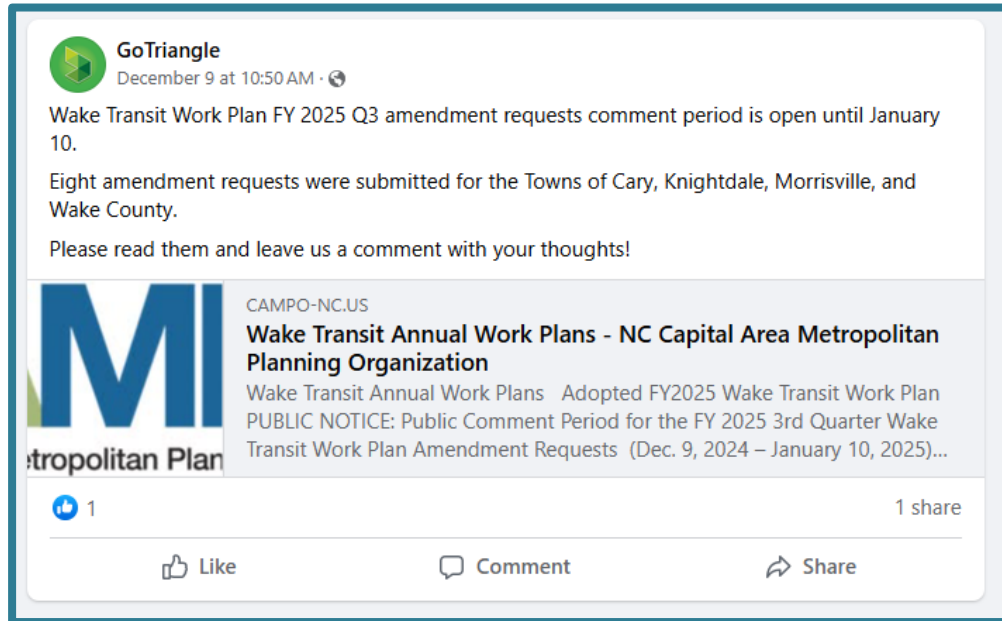
Comment period from December 9, 2024 – January 10, 2025.

The screenshot shows the CAMPO website page for 'Wake Transit Annual Work Plans'. At the top, there is a navigation bar with 'About' and 'Programs & Studies'. The main heading is 'Wake Transit Annual Work Plans'. Below it is a green button labeled 'Adopted FY2025 Wake Transit Work Plan'. The central focus is a dark blue box with white text that reads: 'PUBLIC NOTICE: Public Comment Period for the FY 2025 3rd Quarter Wake Transit Work Plan Amendment Requests (Dec. 9, 2024 – January 10, 2025)'. Below this, there is a paragraph of text explaining that eight amendment requests were submitted and are available for public review and comment for thirty days. At the bottom of the blue box, there are two green buttons: 'FY25 3rd Quarter Amendment Request Packet' and 'Submit Questions/Comments'.

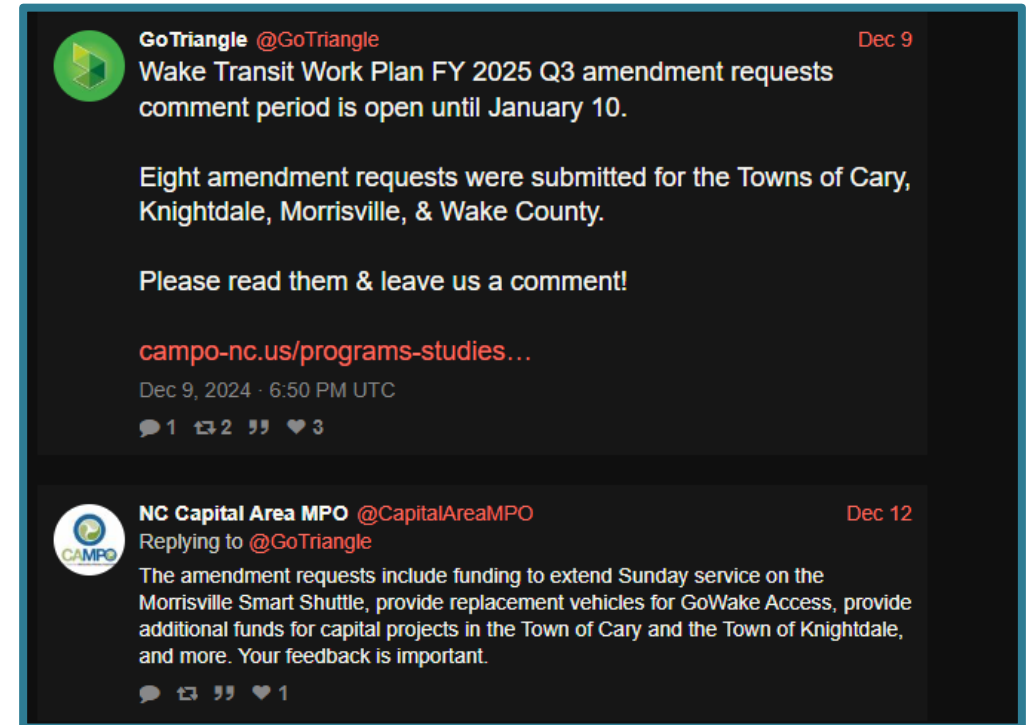
The screenshot shows the CAMPO website page for 'Public Notices & News'. The navigation bar includes 'About', 'Programs & Studies', 'Transportation Plan', 'Funding', 'Maps/Data', and 'Get Involved'. The main heading is 'Public Notices & News'. Below the heading, there is a light blue box containing a notice: 'NOTICE: The December meetings of the Executive Board and the Technical Coordinating Committee (TCC) have been cancelled.' This is followed by a bulleted list of meeting dates: 'January 2nd at 10am - Next meeting date for TCC' and 'January 15th at 4pm - Next meeting date for Executive Board'. Below the list, it states: 'CAMPO Executive Board and TCC meetings are held In-Person. An online link to view/listen to the meeting, but not participate, is available. Meeting Details webpage (includes public speaker sign-ups)'. At the bottom of the light blue box, there is a 'Parking Update' section. To the right of the light blue box, there is a list of public notices: 'Parking and Construction at CAMPO Office Building', 'Public Comment: FY25/Q3 Wake Transit Work Plan Amendment Review Period' (highlighted with an orange border), 'Public Engagement: 2035 Wake Transit Work Plan Update', and 'Public Comment: Proposed Goals and Objectives for Destination 2055'.

Community Engagement

Comment period from December 9, 2024 – January 10, 2025.



A screenshot of a Facebook post from GoTriangle. The post is dated December 9 at 10:50 AM. The text of the post reads: "Wake Transit Work Plan FY 2025 Q3 amendment requests comment period is open until January 10. Eight amendment requests were submitted for the Towns of Cary, Knightdale, Morrisville, and Wake County. Please read them and leave us a comment with your thoughts!". Below the text is a link to "CAMPO-NC.US Wake Transit Annual Work Plans - NC Capital Area Metropolitan Planning Organization" with a sub-headline "Wake Transit Annual Work Plans Adopted FY2025 Wake Transit Work Plan PUBLIC NOTICE: Public Comment Period for the FY 2025 3rd Quarter Wake Transit Work Plan Amendment Requests (Dec. 9, 2024 – January 10, 2025)...". The post shows 1 like and 1 share. At the bottom are buttons for Like, Comment, and Share.



A screenshot of a Twitter thread. The first tweet is from GoTriangle (@GoTriangle) dated Dec 9. The text says: "Wake Transit Work Plan FY 2025 Q3 amendment requests comment period is open until January 10. Eight amendment requests were submitted for the Towns of Cary, Knightdale, Morrisville, & Wake County. Please read them & leave us a comment! campo-nc.us/programs-studies...". The tweet has 1 reply, 2 retweets, and 3 likes. The second tweet is from NC Capital Area MPO (@CapitalAreaMPO) dated Dec 12, replying to @GoTriangle. The text says: "The amendment requests include funding to extend Sunday service on the Morrisville Smart Shuttle, provide replacement vehicles for GoWake Access, provide additional funds for capital projects in the Town of Cary and the Town of Knightdale, and more. Your feedback is important." This tweet has 1 like.

11. FY25/Q3 Wake Transit Work Plan Amendment Requests

Steven Mott, CAMPO

Requested Action:

Recommend the FY2025 3rd Quarter amendment requests, with the Wake County modification, to the governing boards for approval.

TPAC Roll Call Vote

- 1. Confirm 2025 TPAC Election Results**
- 2. Confirm 2025 TPAC Meeting Schedule**
- 3. Endorse subcommittee administrative action item results (PD and CE)**
- 4. Approve a level of inclusion of VRT revenue in draft FY26 Work Plan**
- 5. Recommend FY25/Q3 Amendment request Packet to governing boards**

Apex
CAMPO (2)
Cary (2)
Fuquay-Varina
Garner
GoTriangle (2)
Holly Springs
Knightdale
Morrisville
NCSU
Raleigh (2)
Rolesville
RTF
Wake County (2)
Wake Forest
Wendell
Zebulon

12. Wake BRT Construction Contracts Update

Het Patel, Raleigh



12. Wake BRT Construction Contracts Update

Requested Action:
Receive as information.

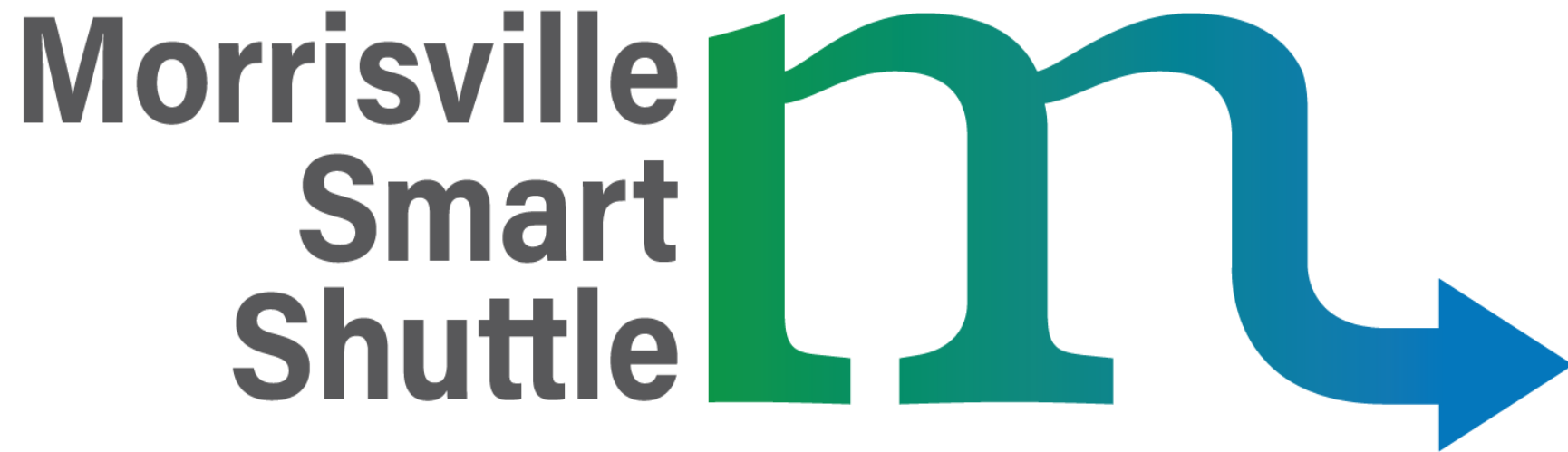
13. Update on Wake Transit Supported Microtransit Services

Caleb Allred, Morrisville

Bryan Coates, Wendell

Emma Linn, Wake Forest

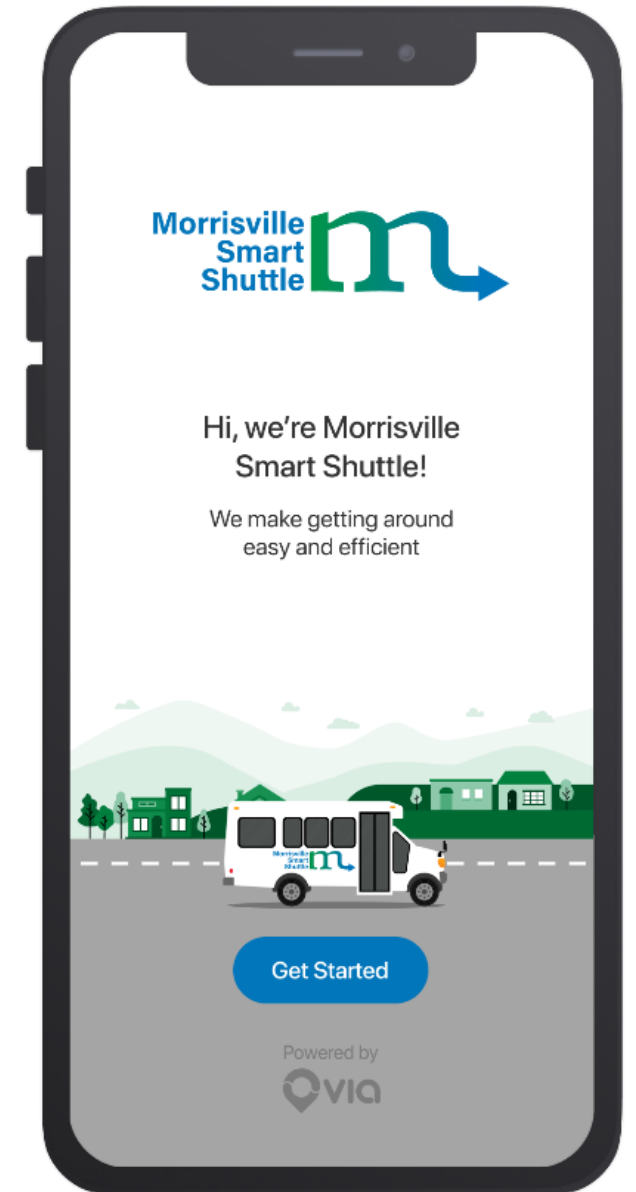
Melanie Rausch, Raleigh



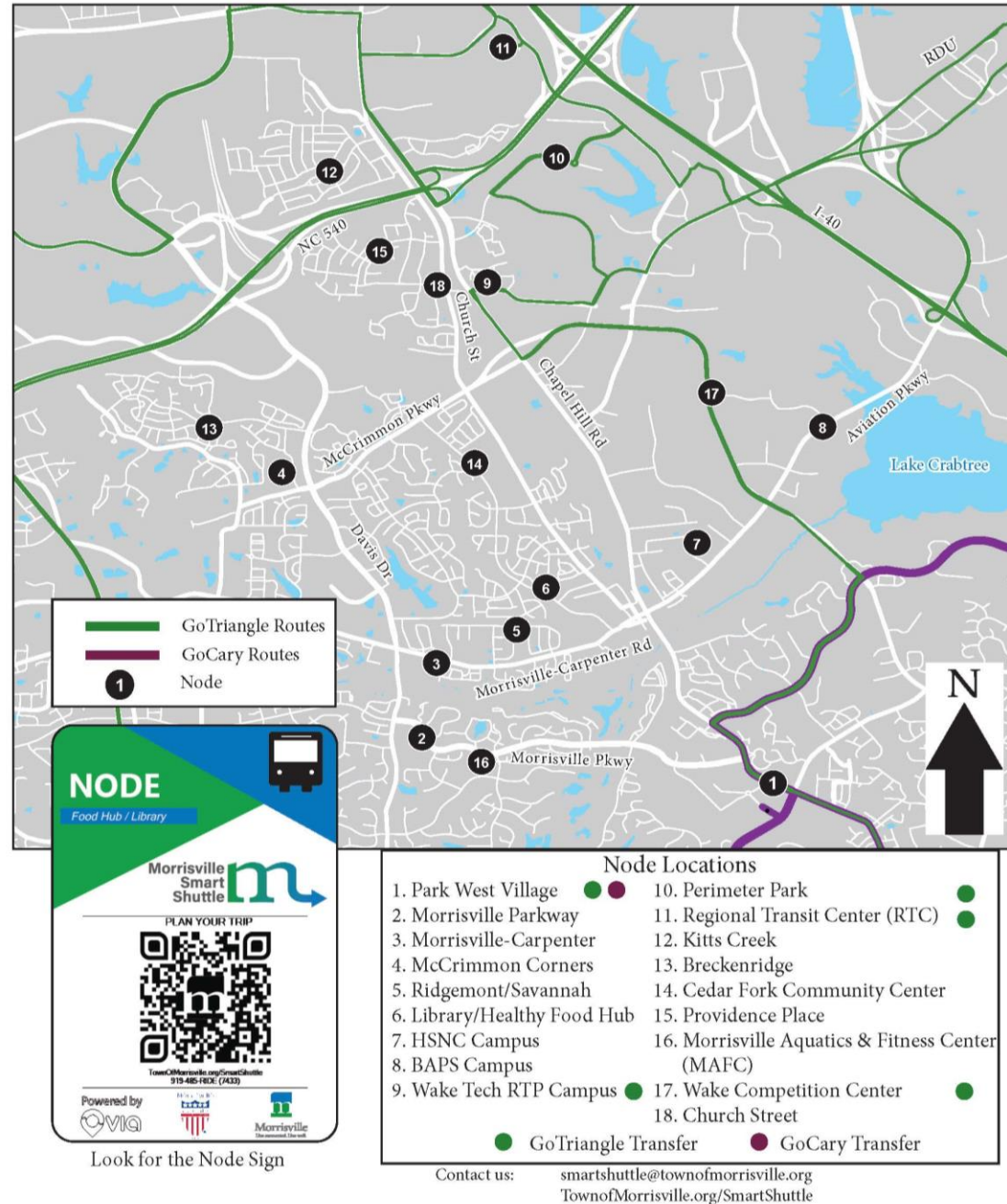
Caleb Allred, Planner II - Transportation

Smart Shuttle Highlights

- On Demand, app-based, microtransit
- Serving 18 nodes around the Morrisville area
- Service 7 days a week
 - Monday through Friday: 7AM-9PM
 - Saturday: 8AM-8PM
 - Sunday: 8AM-7PM
 - Launched October 2021



Smart Shuttle Node Map



Performance Metrics

October 2022 – September 2024

- = progress from previous quarter
- = regression from previous quarter
- = no change from previous quarter

Goals	Metric	Target	FY23 Q2	FY23 Q3	FY23 Q4	*FY24 Q1	FY24 Q2	FY24 Q3	FY24 Q4	FY25 Q1
Ridership	Average boardings per hour	4.2	2.97	↑ 3.38	↓ 3.22	↑ 4.14	↓ 3.53	↑ 3.77	↑ 4.01	↓ 3.94
	Shared rides percentage	50%	50%	↑ 55%	↓ 52%	↑ 56%	↓ 51%	↓ 50%	↑ 61%	→ 61%
Service reliability	On time performance (average delay beyond estimated ETA)	<4 min	2.9 min	↓ 2.5 min	↓ 2.4 min	↓ 2.3 min	↓ 1.1 min	↓ .6 min	↑ 2 min	↓ 1.9 min
	Seat unavailable booking response	<8%	7%	↑ 8%	→ 8%	↓ 6%	↑ 7%	↑ 8%	↑ 12%	↑ 13%

*First full quarter with algorithm adjustment from 40-60 min maximum ETA

** Arrows represent the change from the previous quarter



Performance Metrics

October 2022 – September 2024

- = progress from previous quarter
- = regression from previous quarter
- = no change from previous quarter

Goals	Metric	Target	FY23 Q2	FY23 Q3	FY23 Q4	FY24 Q1	FY24 Q2	FY24 Q3	FY24 Q4	FY24 Q1
Cost efficiency	*Cost per boarding	\$25	\$32.68	↓ \$30.50	↑ \$32.78	↓ \$29.11	↑ \$34.80	↓ \$32.61	↓ \$29.40	↑ \$31.10
Other Data	Average walking distance (feet)	N/A	226	↑ 237	↑ 247	↓ 242	↓ 230	↓ 220	↑ 244	↑ 274
	Out of Service Hour requests	N/A	3%	→ 3%	↑ 4%	→ 4%	↓ 3%	→ 3%	↑ 4%	↓ 3%

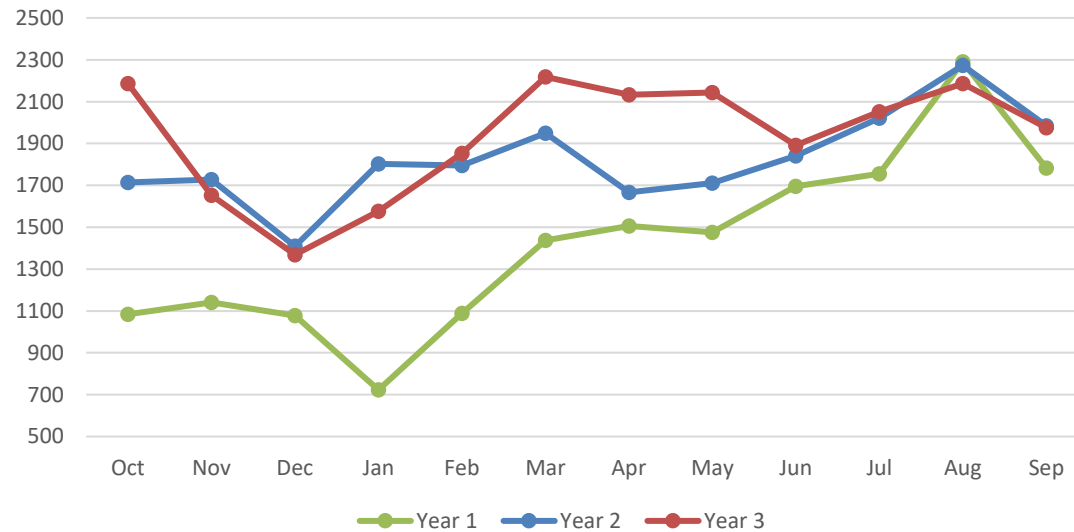
*Cost per boarding does not account for the 50% CFAP match

*Hourly rate of service increases each fiscal year

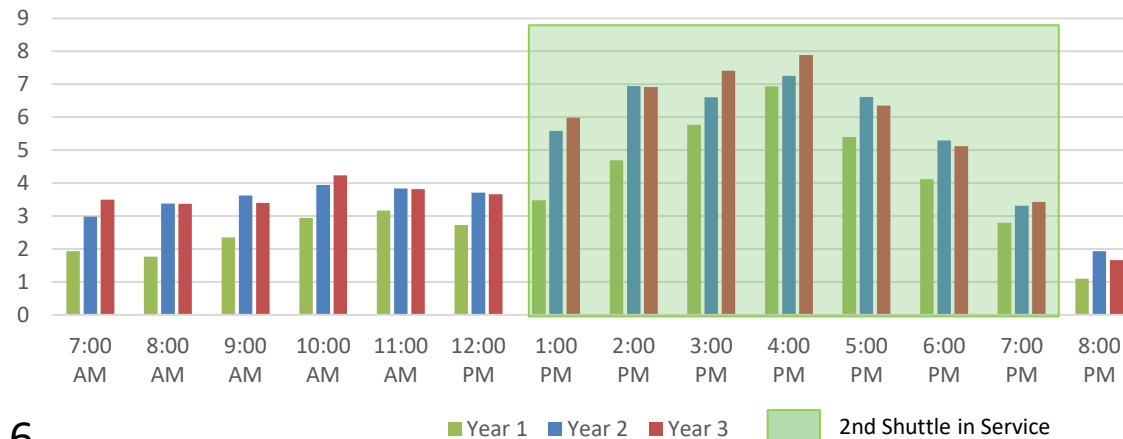


Ridership Trends

October 2021 – September 2024



Average Boardings per Hour (Weekday)



Total Boardings

1st Year: 17,054

2nd Year: 21,896 (+28%)

3rd Year: 23,236 (+6.1%)

Seat Unavailable – Weekday

1st Year: 6%

2nd Year: 5%

3rd Year: 7.25%



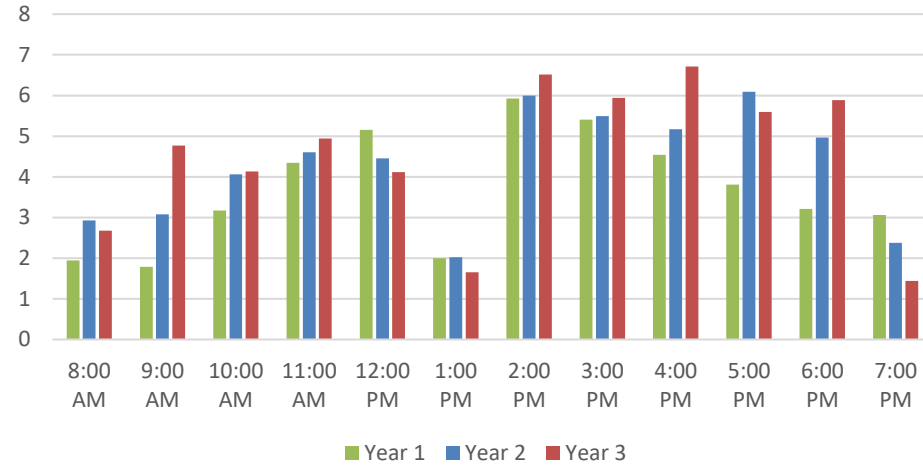
Ridership Trends

October 2021 – September 2024

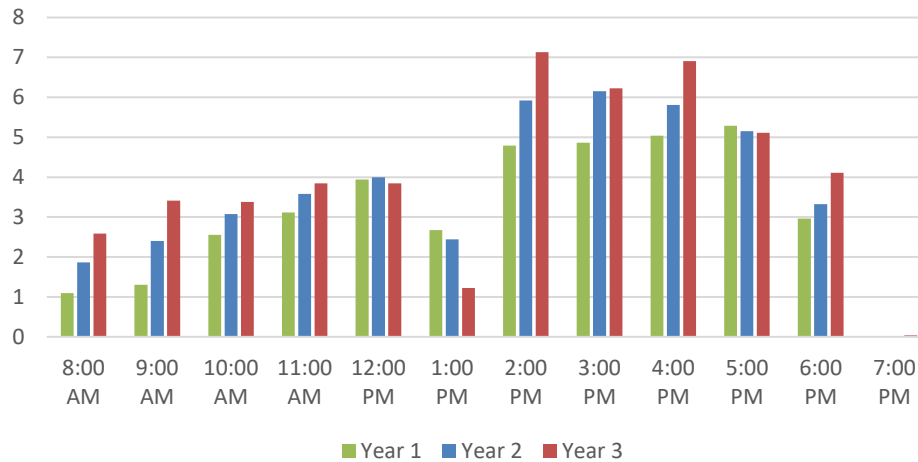
Seat Unavailable - Saturday

1st Year: 16.1%
 2nd Year: 16.4%
 3rd Year: 18.3%

Avg Boardings per Hour (Saturday)



Avg Boardings per Hour (Sunday)



Seat Unavailable - Sunday

1st Year: 15.2%
 2nd Year: 10.5%
 3rd Year: 14.5%

A second shuttle only operates Mon-Fri.

Weekend service hours are as follows:

Sat: 8AM-8PM

Sun: 8AM-7PM

*2nd Saturday vehicle starting in January

*2nd Sunday vehicle start in Spring 2025



Performance Metrics & Ridership

Key Highlights

- Ridership is strong but fluctuates throughout the year.
- With an average pickup ETA being 28 minutes, shuttle tends to be in use and has little time between bookings.
- Minor improvements over time have been maximized to increase service efficiency (i.e. technology, algorithm, etc.).
- Shopping centers and public facilities are more popular, and travel to office parks are less popular.



Projects

- New Nodes
 - Wake Competition Center North/South (June 2024)
 - Church Street (January 2025)
- Service Expansion
 - 2nd Saturday Shuttle (January 2025)
 - 2nd Sunday Shuttle (anticipated by April 2025)



Questions?

**Morrisville
Smart
Shuttle** 



GoWake SmartRide NE

Presented by Bryan Coats, Town of Wendell

TPAC January 2025



Project Overview

- Wake County awarded an FTA Integrated Mobility Innovation (IMI) grant
- Improve access to jobs, school, healthcare, and other services for northeast county residents
- Objective is to launch microtransit services that provide first 5-mile, last 5-mile for rural residents

Microtransit

- On-demand and real-time – book when you're ready
- Dynamic routing and scheduling – route will vary
- Operates within a “geofenced zone” – shorter trips
- Leverages your smartphone and new tech

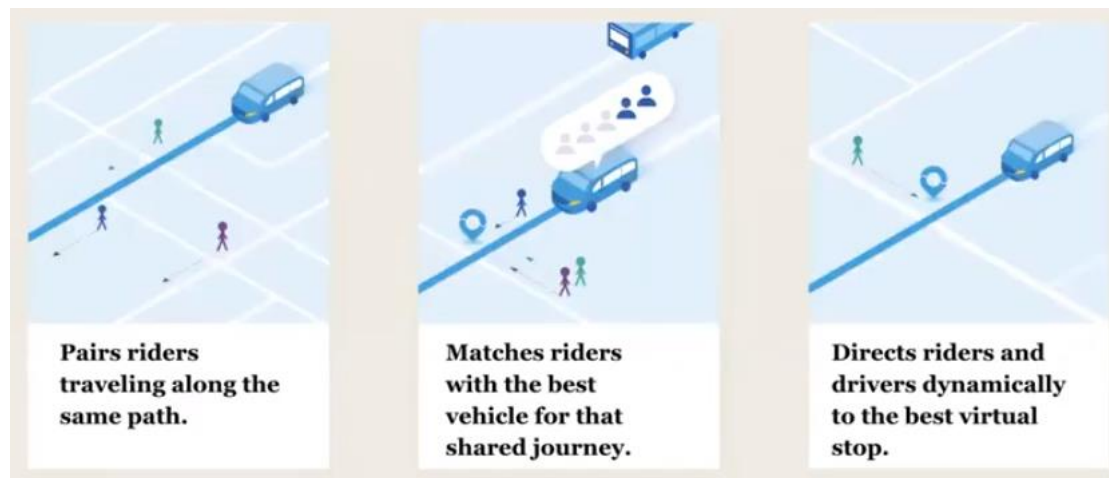


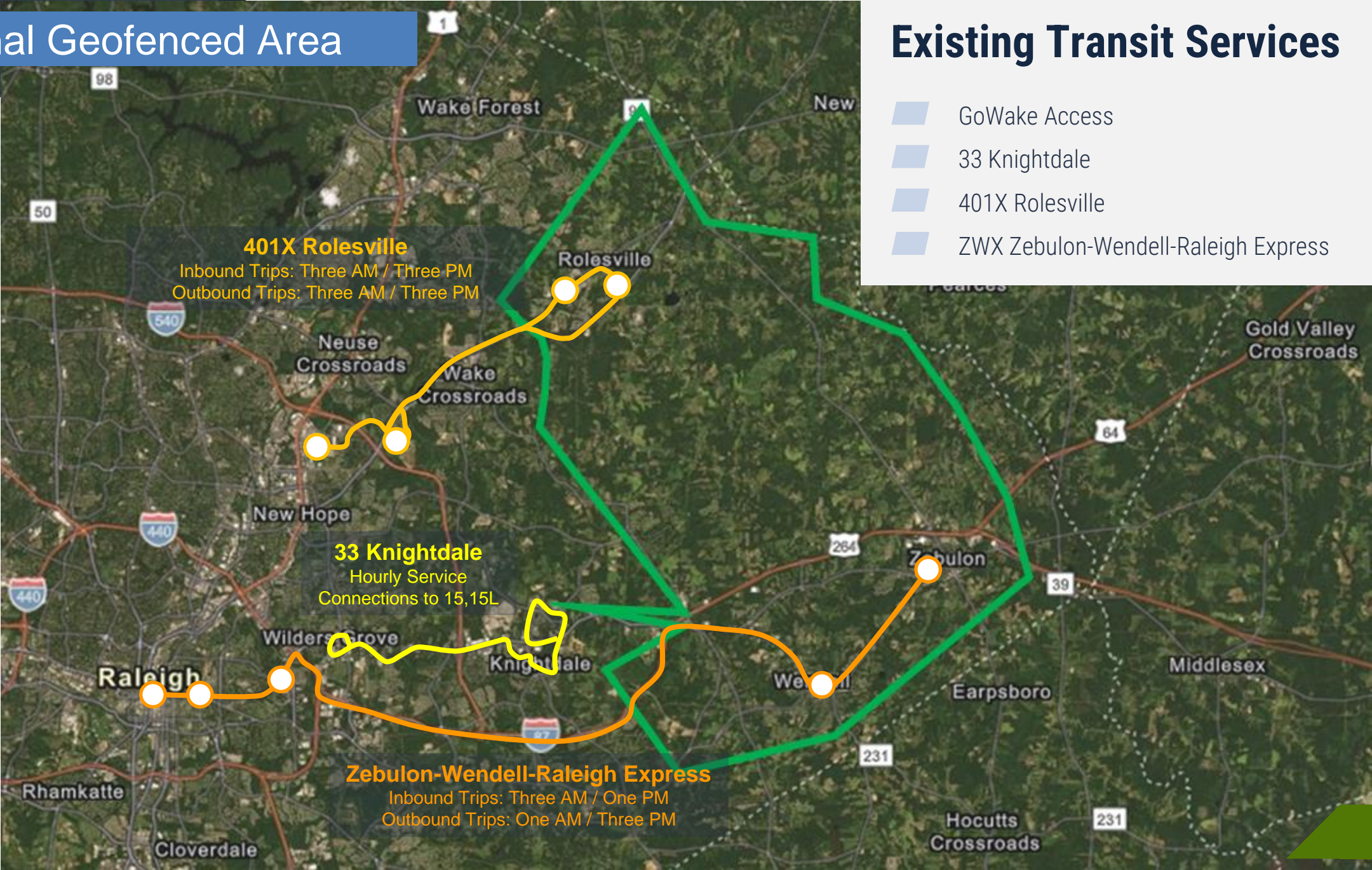
Image Source: Via

Microtransit Goals

- Quicker and easier trip scheduling
- More convenient and shorter trips
- Connections to regional commuter routes
- Real time arrival updates



Original Geofenced Area



Existing Transit Services

- GoWake Access
- 33 Knightdale
- 401X Rolesville
- ZWX Zebulon-Wendell-Raleigh Express

401X Rolesville

Inbound Trips: Three AM / Three PM
Outbound Trips: Three AM / Three PM

33 Knightdale

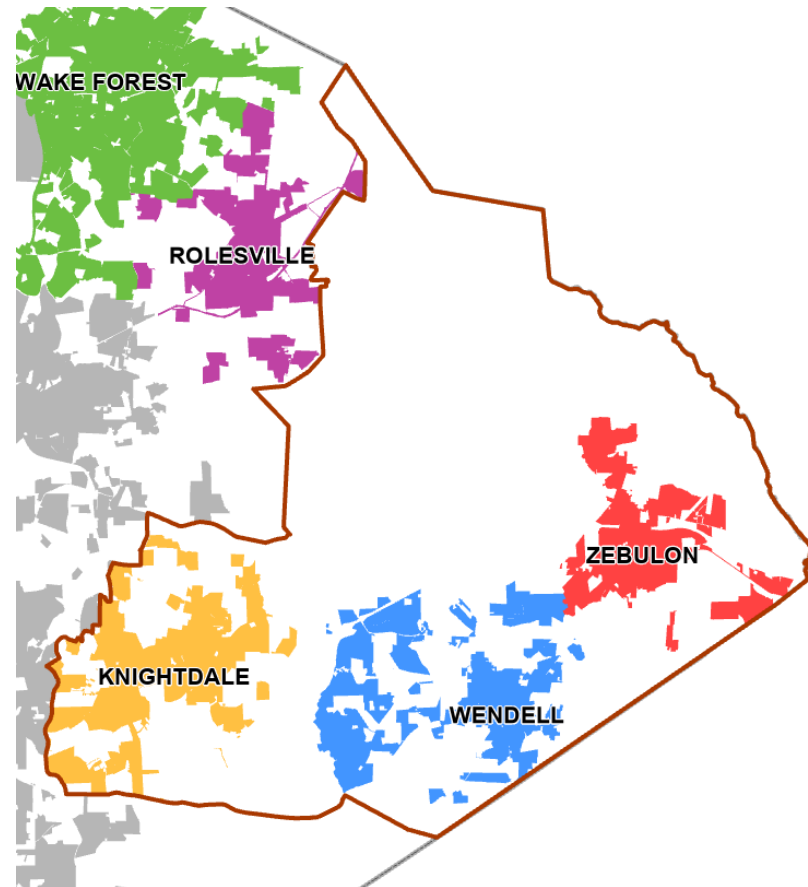
Hourly Service
Connections to 15,15L

Zebulon-Wendell-Raleigh Express

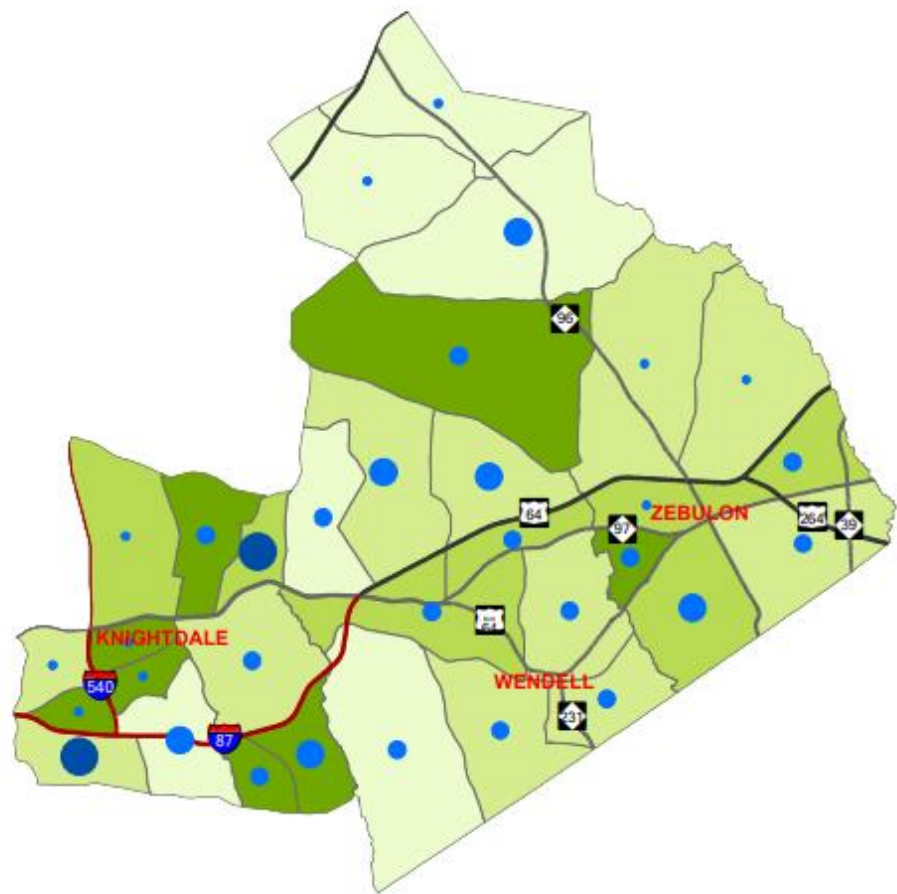
Inbound Trips: Three AM / One PM
Outbound Trips: One AM / Three PM

Knightdale Expansion

- Community Funding Area Grant
- On July 1st 2024, SmartRide amended the geofenced area to include Knightdale
 - The City of Raleigh's Microlink now serves the previously included Town of Rolesville



2024 SmartRideNE Geofence Service Area
Percent Black and Latino Residents Counts by
2020 Census Block Groups



Legend

Percent Black/African American	Percent Hispanic/Latino
5.9 - 17.2	5.9 - 14.9
17.3 - 28.4	15.0 - 23.9
28.5 - 39.7	24.0 - 32.9
39.8 - 51.0	33.0 - 41.9

Pilot Community Outreach – Wake County

Focus Groups

- Seniors
- Latino Community
- Disability Advocates
- Veteran Affairs

Surveys

- 383 completed surveys:
- 78% would use the service
- 89% own & use a smartphone
- 37% commonly use Uber, Lyft, etc.

Senior Training Class



Political Support



Outreach – Town of Knightdale

- Flyers at Town festivals
- Flyers in display cases at Town parks
- Flyers at Route 33 bus stops
- Social media posts forthcoming once agreement is signed

Outreach – Zebulon

- Handed out flyers and engaged with the public about the SmartRide Program at the Rock the Block Community Event
- Flyers made available at Town Hall
- Social media posts forthcoming



Outreach – Town of Wendell

- Social Media Posts
- Senior Center Community Meetings
- Food Truck Rodeo
- Church/Non-Profit Meetings



East Wake and Knightdale High Schools

- Drivers expressed concerns about student behavior on vehicles
- Student Rider Application
 - ▶ Transition to student application
 - ▶ Meeting with principals
 - ▶ Designated pick up spots
- No more incidents to date



GoWake SmartRide Student Rider Application

The below form is for riders age 13-18 who are students at East Wake and Knightdale High Schools. Middle schools students may use SmartRide for NON-SCHOOL related transportation only. Students MUST apply to utilize the SmartRide system after October 1st, 2024. The applicant's name, phone number, and email MUST match with their corresponding GoAccess/Mobility by Ecolane profile, or the rider will be refused service. The application will remain open after the enforcement date. Please allow up to 14 days for staff to review your application. You will receive confirmation of your profile activation via email. You will be asked to acknowledge the rider guide at the end of this form. The guide is located on the Wake County website: Wake.gov/smartride. Riders who fail to meet rider expectations regarding behavior and cancellations will have their accounts deactivated. All entered information is protected under Wake County privacy guidelines.

*****PARENTS: GoWake SmartRide is a transportation program available to the general public. By allowing your child to ride, you acknowledge that GoWake is NOT responsible for managing where the student is and is not allowed to travel off of school grounds*****

Thank you and we look forward to serving you on GoWake SmartRide.

* Required

1. Has the rider previously created a Mobility by Ecolane profile? Please be advised that as of July 1st 2024, GoWake SmartRide has moved to the GoAccess! app available in the Apple and Android app stores. If you previously created a Mobility by Ecolane account, your information will be transferred to the GoAccess! app.

Yes

No

Ridership Data

Trip Statistics

- Over 9,678 trips completed to date
- Transported 11,166 riders

Performance Metrics

- Average 2.67 trips per revenue hour
- Average wait time is 23 minutes
- Average cost per rider is \$24.48 compared to our On Demand service of roughly \$54.58

Add'l Information..

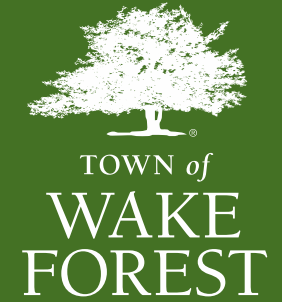
- 65% of trips are shared
- 30.53% of customers use the app for booking

GoWake SmartRide NE Video



QUESTIONS?

Planning Department



Go Wake Forest

Presented by Emma Linn

Transitioning from the Wake Forest Loop fixed-route service to townwide, on-demand microtransit.

What is Go Wake Forest?

Fare-free rides
from your doorstep

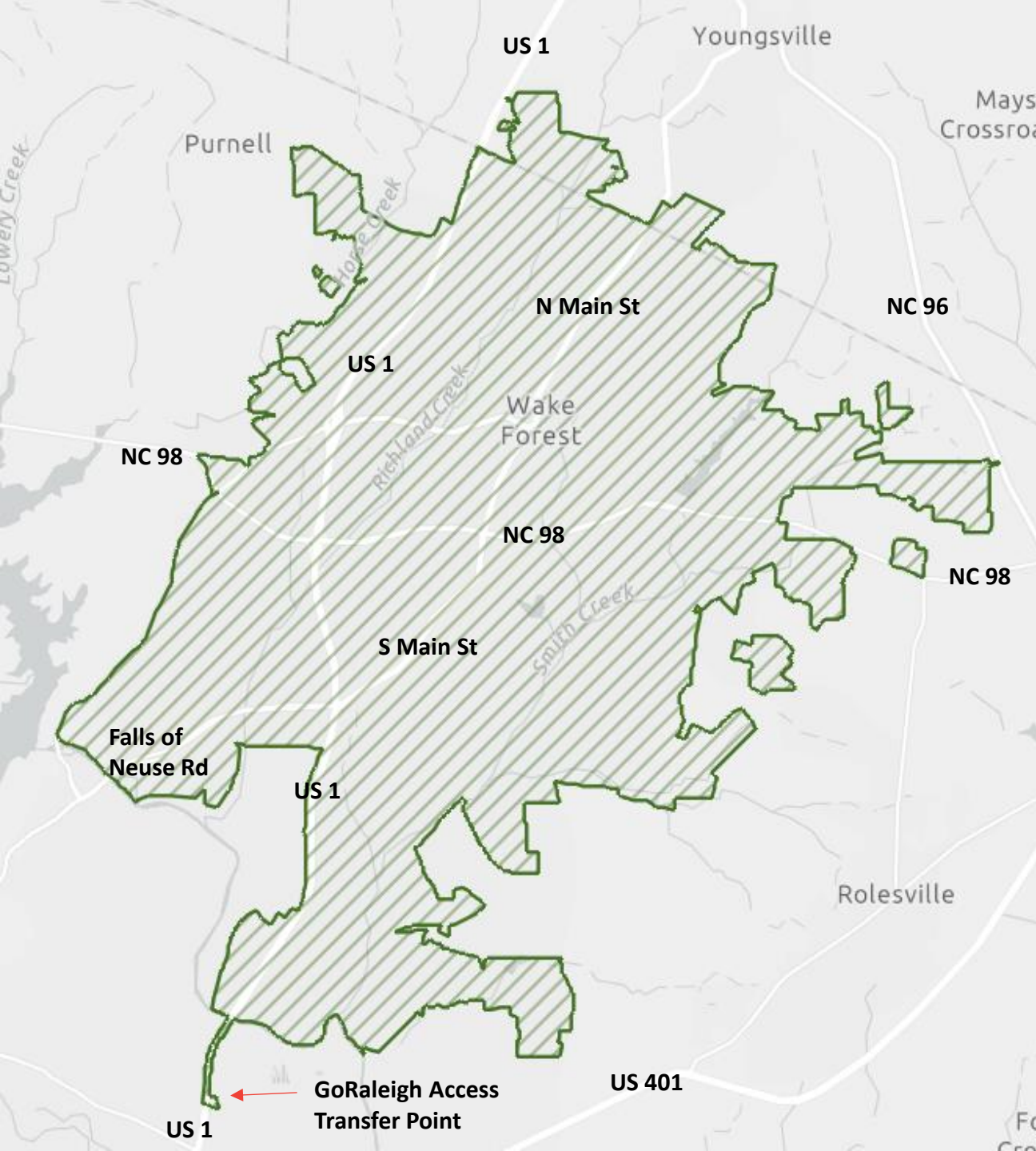


- Go Wake Forest is a **door-to-door on-demand microtransit service** that can take you directly to your destination from your doorstep.
- This flexible transit service features ADA accessibility as well as bike racks.



Where can Go Wake Forest take you?

- You can travel anywhere within the specified Go Wake Forest service zone which includes the **entire Wake Forest limits** and most of Raleigh's neighborhood, **Wakefield**.



Service Zone

- Go Wake Forest operates within these boundaries, which we call the “service zone.”
- Includes GoRaleigh Access paratransit transfer point (Sheetz).
- [Interactive Service Zone Map](#)



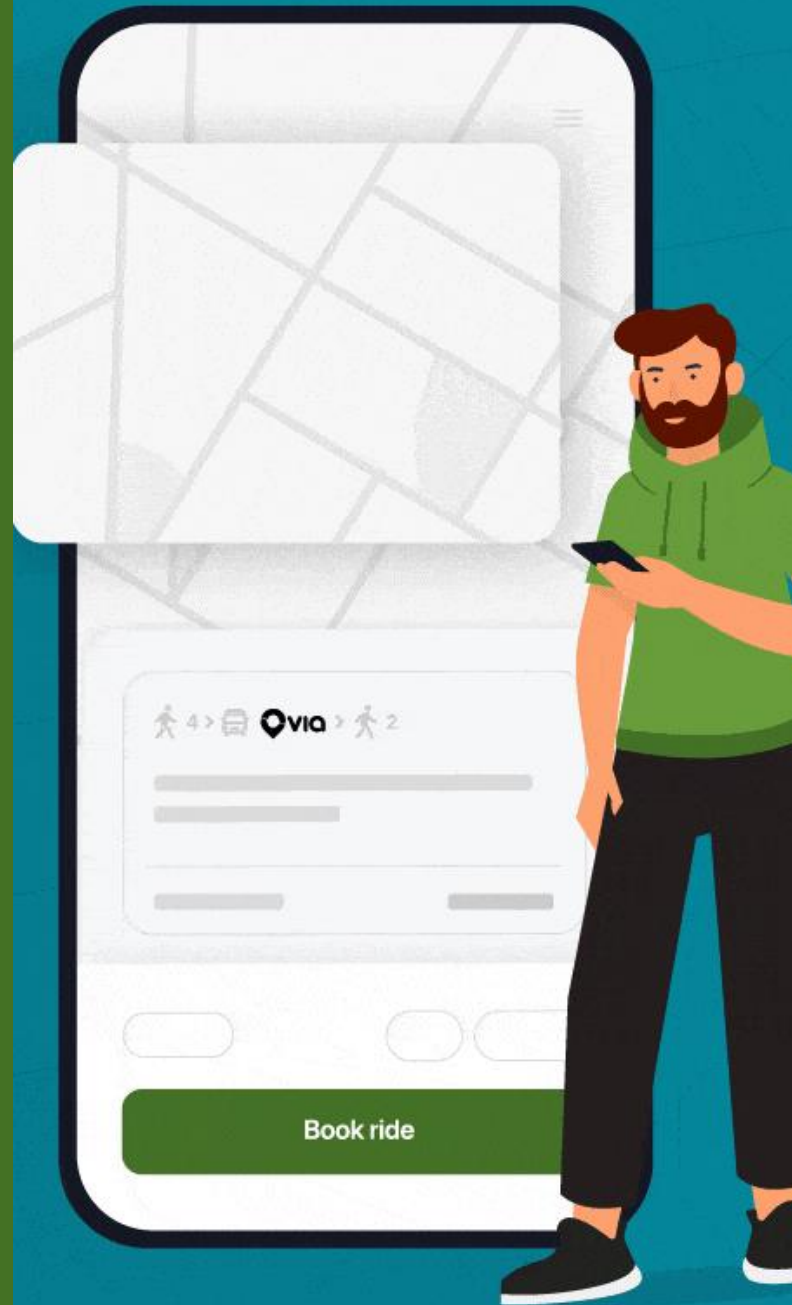
How much will Go Wake Forest cost?

- During the pilot program, Go Wake Forest will be free to ride.
- Pilot program phase will continue indefinitely until all significant service issues have been addressed and ridership goals met.



When will Go Wake Forest will operate?

- **Monday – Thursday:** 6 a.m. to 9:30 p.m.
- **Fridays:** 6 a.m. to 10:30 p.m.
- **Saturdays:** 8 a.m. to 10:30 p.m.
- Go Wake Forest does not operate on Sundays, Thanksgiving, Christmas, or New Year's Day.

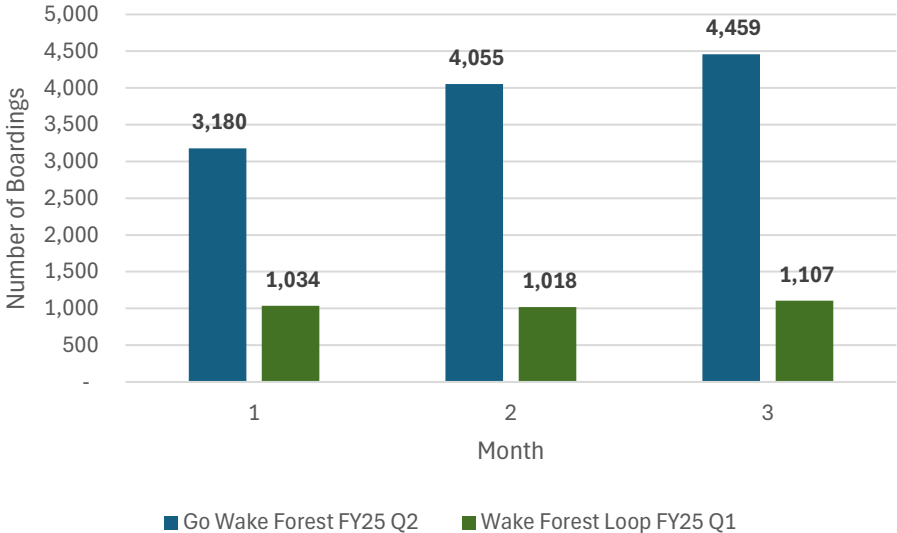


Requesting a Ride

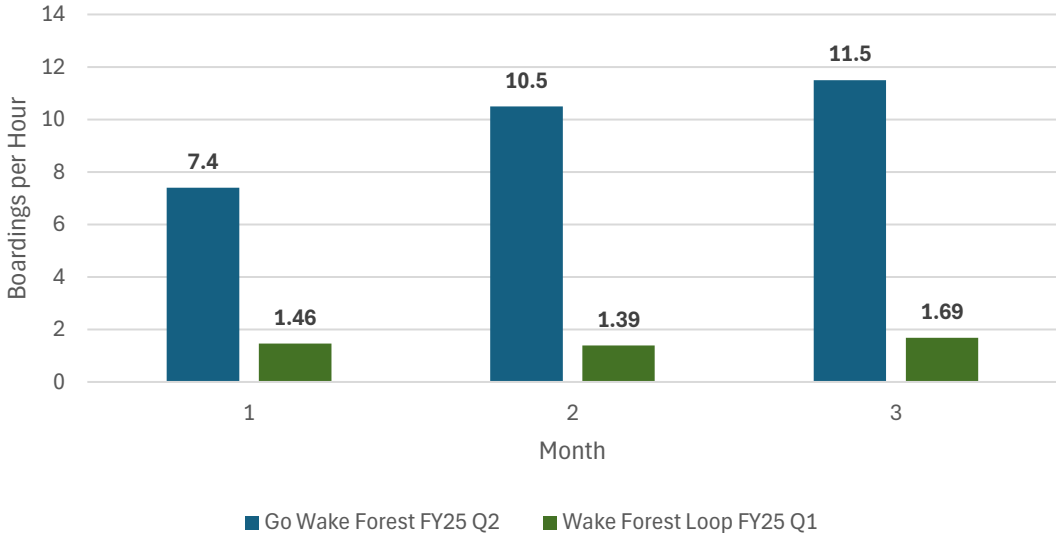
- Download the Go Wake Forest app; or
- Request a ride by calling 984-342-2319.

Go Wake Forest by the Numbers October 2024 – December 2024

Total Boardings



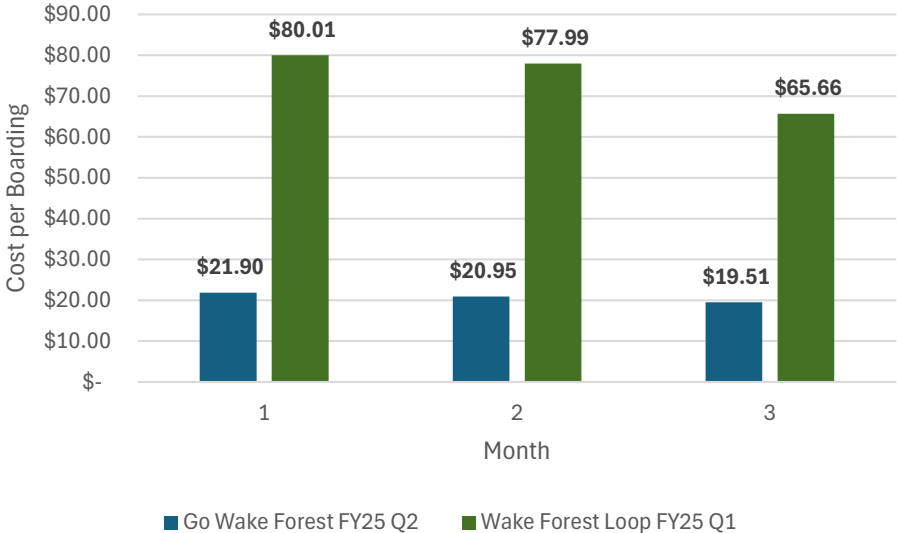
Boardings per Hour



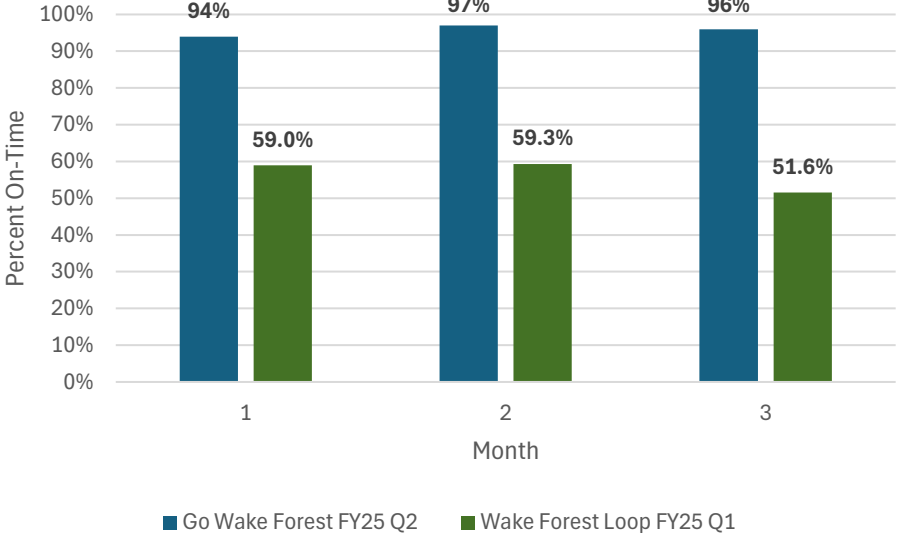
Go Wake Forest by the Numbers

October 2024 – December 2024

Cost per Boarding

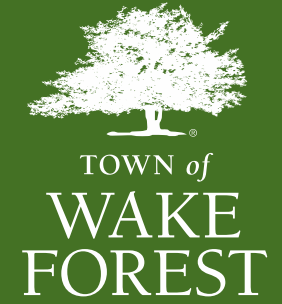


On-Time Performance



“Our ultimate goal is to provide safe, reliable, and affordable transit to our residents, and rider input is essential for this to occur,”





Questions?

wakeforestnc.gov

Search "Go Wake Forest" for Frequently Asked Questions



ROLESVILLE MICROLINK

MELANIE RAUSCH

JANUARY 23, 2025

AGENDA

- MicroLink Service Parameters
- Launch
- Progress



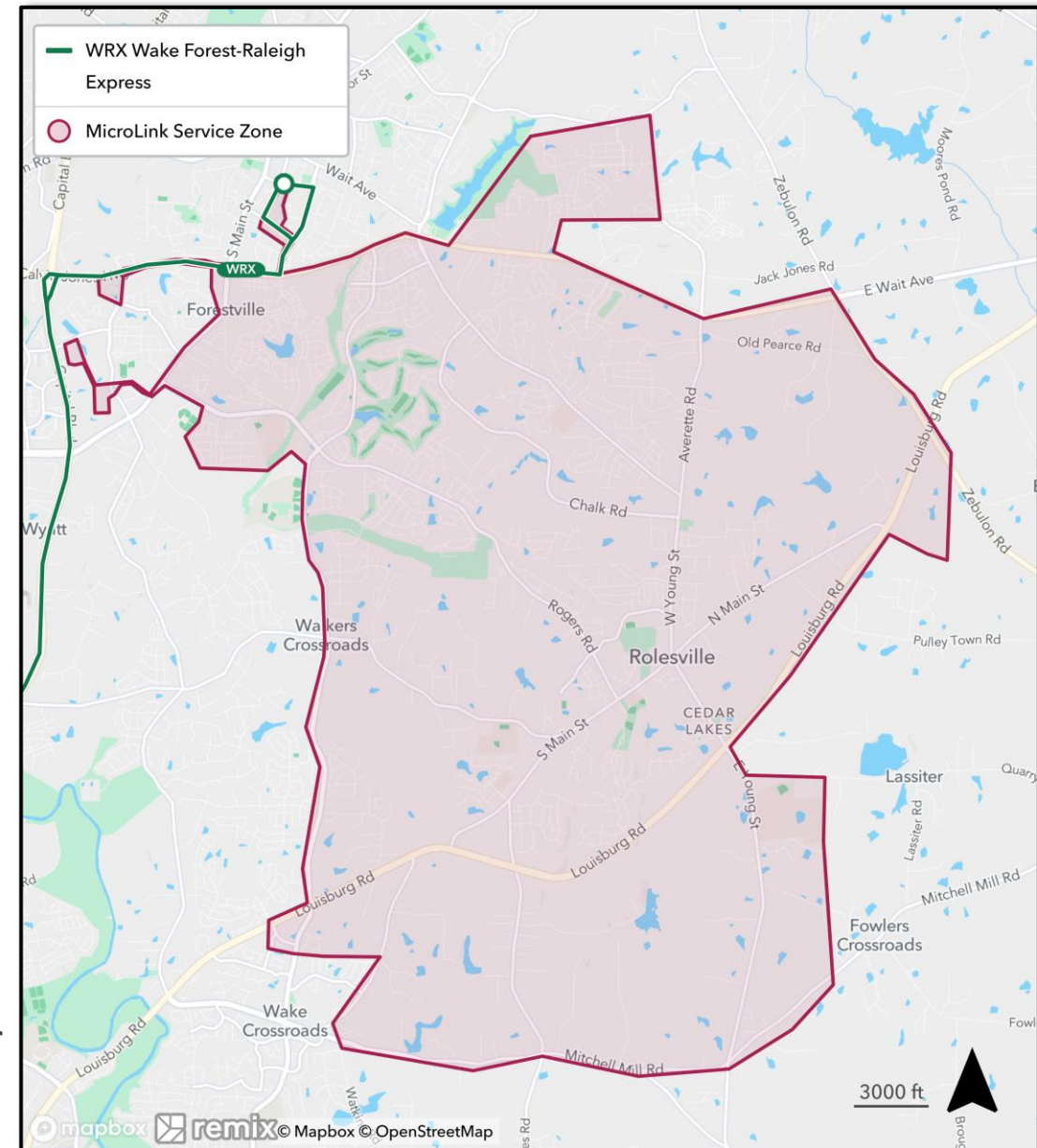
ROLESVILLE MICROLINK

SERVICE HOURS: Monday – Friday 7am to 6pm

ZONE SIZE: 27 Square Miles

CONNECTIONS: Go Wake Forest, WRX

KEY DESTINATIONS: Rolesville High School
Food Lion, Rolesville
Publix, Wake Forest
Lowes Foods
Walmart
Wegmans
Wake Forest Library
Northern Wake Senior Center



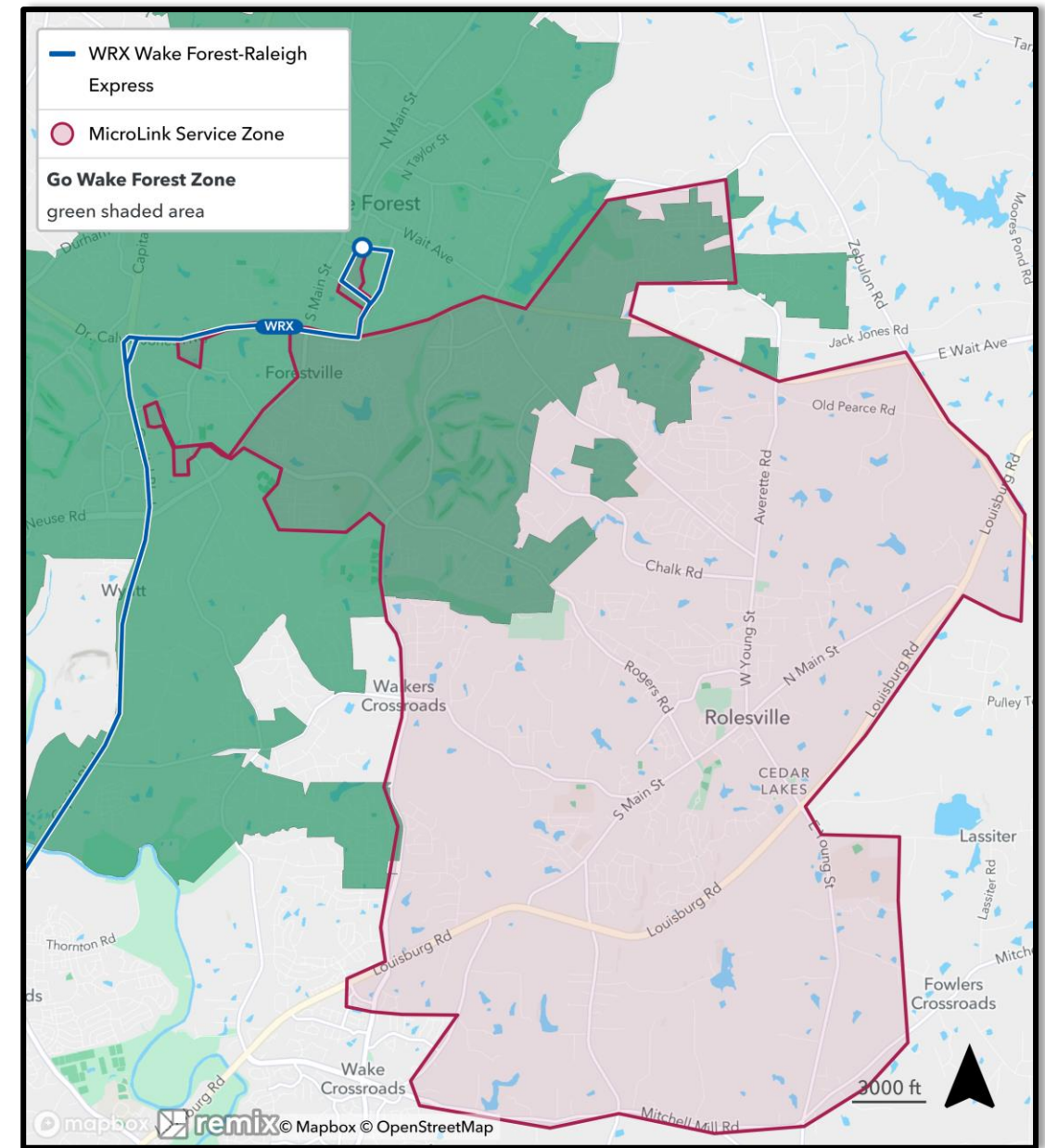
ROLESVILLE MICROLINK

SERVICE TYPE: Curb to curb

VEHICLES: 2 Ford Cutaways

CONNECTIONS: Go Wake Forest, WRX

LAUNCH DATE: September 16, 2024



MICROLINK LAUNCH

LAUNCH DATE: September 16, 2024

MAIDEN VOYAGE: September 16, 2024

PROMOTED SERVICE: Rolesville Facebook
GoRaleigh Facebook
Rolesville Instagram
GoRaleigh Instagram
Rolesville X
GoRaleigh X
Rolesville Newsletter
GoRaleigh Newsletter



MICROLINK LAUNCH PROMOTIONAL EFFORTS

DIGITAL MARKETING



Download MicroLink to Start Your Journey

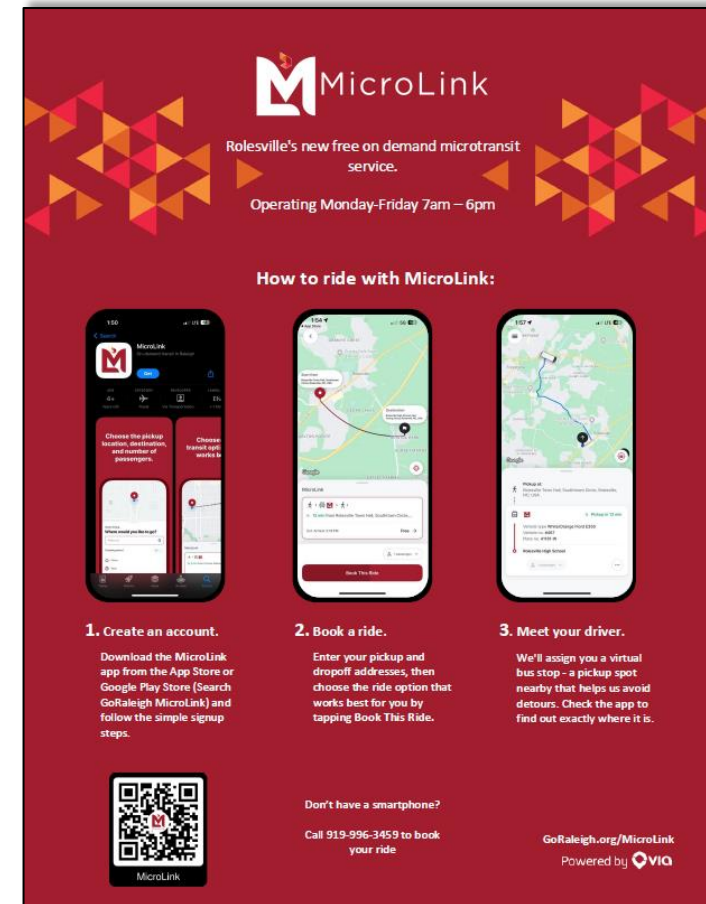
Rolesville's free on-demand microtransit service

MicroLink

Powered by **VIA**

The graphic features a red background with a white MicroLink logo in the top right. Below the logo, the text 'Download MicroLink to Start Your Journey' is written in white. Underneath, it says 'Rolesville's free on-demand microtransit service'. In the center, there is an illustration of a white MicroLink van with a red 'M' logo. A person in a wheelchair is in the foreground, and three other people (two men and one woman) are standing nearby. The VIA logo is in the bottom left corner.

PRINT MARKETING



MicroLink

Rolesville's new free on demand microtransit service.

Operating Monday-Friday 7am – 6pm

How to ride with MicroLink:

- 1. Create an account.**
Download the MicroLink app from the App Store or Google Play Store (Search GoRaleigh MicroLink) and follow the simple signup steps.
- 2. Book a ride.**
Enter your pickup and dropoff addresses, then choose the ride option that works best for you by tapping Book This Ride.
- 3. Meet your driver.**
We'll assign you a virtual bus stop - a pickup spot nearby that helps us avoid detours. Check the app to find out exactly where it is.

Don't have a smartphone?
Call 919-996-3459 to book your ride

GoRaleigh.org/MicroLink
Powered by **VIA**

MicroLink

The flyer has a red background with a pattern of colorful triangles in shades of orange, yellow, and red. At the top, it features the MicroLink logo and the text 'Rolesville's new free on demand microtransit service.' and 'Operating Monday-Friday 7am – 6pm'. Below this, it says 'How to ride with MicroLink:' followed by three numbered steps with corresponding smartphone app screenshots. A QR code is located at the bottom left, and contact information is at the bottom right. The VIA logo is in the bottom right corner.

MICROLINK PROGRESS

TOTAL RIDES COMPLETED: **998**

AVERAGE WAIT TIME (MIN): **10**

RIDES/REVENUE HOUR: **2.5**

AVERAGE RIDE DISTANCE (MILES): **4**

ON TIME PERFORMANCE: **100%**

AVERAGE RIDE DURATION (MIN): **13**

QUESTIONS



13. Update on Wake Transit Supported Microtransit Services

Requested Action:
Receive as information.

14. TPAC Subcommittee Update

Program Development

Caleb Allred, Chair

Town of Morrisville

Tracy Chandler, Vice Chair

City of Raleigh

Next Meeting:

Tuesday 2/25

1:30-3:30pm

Community Engagement

Tim Gardiner, Chair

Wake County

Andrew Miller, Vice Chair

City of Raleigh

Next Meeting:

Thursday 2/27

1:30-3:30pm

15. Workgroup Updates



Fare Workgroup

- **Coordinator:**
Steve Schlossberg
- **Next Meeting:** TB
D

Technology Workgroup

- **Coordinator:**
Austin Stanion
- **Next Meeting:**
2/6/25
10:00am

Financial Policies Workgroup

- **Coordinator:**
Paul Kingman
- **Next Meeting:**
TBD

Baseline Funding Workgroup

- **Coordinator:**
Ben Howell
- **Next Meeting:**
1/29/25
2:00pm

Safety & Security Workgroup

- **Coordinator:**
Steven Mott
- **Next Meeting:**
1/29/25
3:00pm

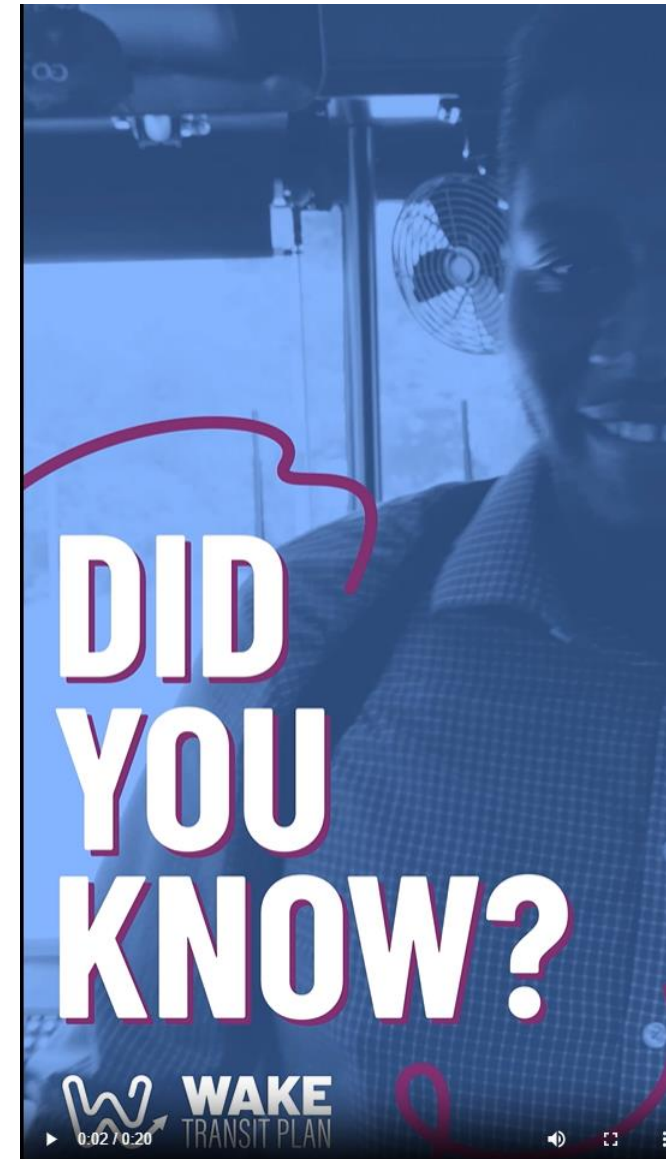
16. Other Business

- CAMPO staff are requesting that partners help push the 2035 Wake Transit Plan Update, Phase 2 survey out through the end of the month. 4 video reels have been made available on the project webpage. Please share through your department channels, ask your board members to share it out to constituents, etc. Active engagement ends on January 31st.

<https://publicinput.com/WakeTransit2035>

[Rail Focus Video](#)

[Safety & Comfort](#)





City of Raleigh

Celebrating 50 Years
of Transit





16. Other Business

Any other business or news to share from the partners?



17. Adjourn

Upcoming TPAC meeting:

Thursday, February 20, 2025

GO FORWARD
A COMMUNITY INVESTMENT IN TRANSIT