

## **Regional Technology Project Manager Summary September 2024**

### **Regional Mobile Ticketing**

I built and launched GoTriangle's Umo July Promotion and assisted GoRaleigh's launch of the August Promotion. These programs combined were used by **7,153 riders** and logged **50,348 rides**. These promotions were key to getting early adoption of our new mobile ticketing system and educating riders on their options for returning to fares.

I built and launched the regional TAP (Transit Assistance Program) Pass for low income riders (Household income under \$35,000, Medicaid recipients, or SNAP/EBT recipients) across the region. This program has already helped **10,700 low income riders** take over **160,800 rides** across GoRaleigh and GoTriangle.

I built and launched the UNC, NC State, NCCU, and Duke GoPasses. These partnerships bring in valuable recurring revenue for public transit in the region and have already registered over **8,600 riders** and over **38,500 rides** across GoRaleigh and GoTriangle.

### **Regional Technology Plan Update**

I continue to convene the Regional Technology Partners meeting every two weeks, giving partners an opportunity to discuss key issues in regional technology, and share best practices. I've also convened the Regional Technology Project Management Team, which has refined the scope of the upcoming Regional Technology Plan, interviewed AECOM's team project manager, reviewed AECOM's list of resumes, and submitted a refined scope of work to AECOM to finalize and move forward with contracting and launch of the consultant's work.

### **Regional Real Time**

I coordinated with GoTriangle's service planning and quality assurance team following GoTriangle's August service change to ensure schedule changes were accurately reflected in regional real time trip planning applications.

### **Microtransit**

I conducted annual data analysis on RTP Connect, the Research Triangle Park's microtransit program which has logged **8,000 rides** over the last 6 months with ridership growing month over month. The most common destinations for the program are the Regional Transit Center, the Boxyard (RTP's restaurant and retail hub), and major regional employers including IBM, Cisco, and Biogen. This information was presented to the Research Triangle Foundation and we created plan for the expansion of the microtransit service over the coming years to meet growing demand and development in the Research Triangle Park.

### **Austin Jude Stanion, AICP**

### **Regional Technology Project Manager**

### **GoTriangle**