March 13, 2024

| Year: | 2024 | TPAC Subcommittee Work Task List - MONTHLY REPORT FORM | | |
|----------------------|------------------------------------|--|---|--|
| Period: | February-July Community Engagement | | nity Engagement | |
| | | | | |
| Task Type | Task Month(s) | Description | Progress Notes | |
| Recurring/A nnual | Feb-May | Participate in the development of engagement strategies for | Feb: Work Plan strategy finalized and materials created for in-person and | |
| | | the FY25 Wake Transit Work Plan and support the community | digital engagement. Public comment period runs 2/26-3/26/24. | |
| | | outreach process | | |
| Recurring/A nnual | May-June | Receive an update to the Wake Transit project sponsor | | |
| | | engagement strategy presentations schedule to include | | |
| | | applicable FY2018-2025 projects | | |
| Recurring/A nnual | liviarch - June | Receive the draft and recommended FY25 Work Plan | | |
| | | engagement summary report | | |
| Recurring/A nnual | | Participate in the annual engagement & communications after- | | |
| | | action review process, including recommendations for CE | | |
| | | Policy updates when needed | | |
| Recurring/A | | Receive project sponsor engagement activity presentations | Feb: Received strategy presentation for FY24 Q4 Work Plan amendment | |
| nnual | | including CE Strategies and Engagement Plans, as well as | requests, and for the Wake Transit Plan Update PEP. | |
| innual | | launch updates. | | |
| Recurring/A | Feb-July | Review and provide feedback on Wake Transit program-level | Feb: Sample materials were ordered and will be revised to include Wake | |
| nnual | | print and electronic materials developed for public distribution | Transit specific brand identification. | |
| | | or partner use. | | |
| | Feb-July | Provide strategic support and promotion of Wake Transit | Feb: Partners were asked to help amplify the Draft Work Plan and the | |
| Recurring/A | | program-level engagement and communications activities, | FY24 Q4 review periods. | |
| nnual | | and project-level as requested (Ex. Wake Transit Plan Update, | | |
| | | return to fares, rider technology updates, etc.) | | |
| Recurring/A nnual | Feb-July | Receive notice when the Wake Transit Tracker is updated to | | |
| | | help promote the site | | |
| Recurring/A nnual | Feb-July | | Jan: Results of the 2023 Onboard Customer Survey were presented. | |
| | | final reports (Ex. household survey, onboard results, ridership | | |
| | | input, etc.) | | |
| Specialized | | Develop a policy statement that addresses the use of Wake | Feb: GoT consulted with its legal team. Discussion with TPAC | |
| | • | Transit funds for incentivizing community engagement | members is the next step. | |
| | | participation | | |

| Specialized | Feb-March | Receive access to and instructions for utilizing the Wake Transit SharePoint site, specifically the WT Engagement folder that includes the strategy and reporting templates and other resources | Jan: Introduced the WT Engagement SharePoint file and reviewed uploaded documents. |
|----------------------|------------|--|--|
| Specialized | Jan-March | Review methodology for establishing a project's engagment specific performance targets and receive the basic countywide, ACS data backed, equity performance targets. | Feb: received countywide equity analysis results using ACS data released in December. |
| Specialized | Jan-March | Receive instructions on how to conduct an engagement- focused equity analysis for various project geographic boundaries | |
| Specialized | Feb-July | Participate in engagement planning and implementation activities for the FY2035 Wake Transit Plan Update process including the rebranding of Wake Transit | |
| Specialized | Feb-July | Participate in ongoing development of Wake Transit's boilerplate language for use in outreach materials | |
| Specialized | Feb-July | AAR Recommendation: Create variety of Wake Transit communication materials (Ex. video script, The Ride, website updates, PowerPoint presentations, etc. | Feb : Discussed idea to develop a new animation video and related marketing campaign for Wake Transit awareness campaign. |
| Specialized | Feb-July | AAR Recommendation: Community Engagement Strategy Forms: Update in progress (Level 1 & Level 2) | Jan : Level 1-3 forms presented and are in use. Will be finalized and incorporated into CE Policy, summer 2024. |
| Recurring/A nnual | June-July | Develop and adopt the CE Aug-Jan Work Task List | |
| Recurring/A nnual | Nov-Dec | Receive presentations on Wake Transit-funded engagement- related expenditures (Ex. project #TO002-D) | |
| Specialized | March-July | Finalize recommendations for CE Policy updates and incorporate as needed into the Work Plan Funding Request and Amendment Request application materials | |