

## FY2024 Coordinated Public Transit - Human Service Transportation Plan Update

The Capital Area MPO issued a Request for Proposals soliciting firms to update the region's Coordinated Public Transit - Human Services Transportation Plan (CPT-HSTP) in fiscal year 2024. On October 2, 2023, the MPO issued a notice to proceed to the firm Moore & Associates, Inc. The update includes three (3) phases of stakeholder and public engagement and will be completed by June 30, 2024.

The last major update to the CPT-HSTP was in 2018 as a component of the initial Wake Bus Plan development process. In 2020, minor updates were made to the Plan to reflect changing priorities in the region regarding the establishment of a regional Mobility Management Program. The MPO conducted a Mobility Management Implementation Study in FY22 and FY23 to establish a framework and partnership structure for delivering a mobility management program for the CAMPO region. The MPO also established and now administers the Mobility Coordination Committee (MCC) to monitor the implementation of recommendations from the adopted 2018 CPT-HSTP and to assist with regional public transit and human service transportation services coordination. By design, the MCC acts as the technical steering committee to the FY2024 CPT-HSTP update.

In addition to helping the region remain federally compliant and eligible to receive specific federal transit grant funds, this coordinated plan is intended to help coordinate the regional transportation services, efforts, and programs initiated over the last few years particularly those that affect the elderly, disabled and low-income populations. The MPO has pooled funding with the Wake Transit program to deliver this update to the plan.

The scope of work consists of:

- Task 1: Project Management and Coordination
- Task 2: Review Plans, Studies, and Reports
- Task 3: Existing Conditions and Service Inventory Review and Assessment
- Task 4: Stakeholder Outreach and Public Engagement (3 phases)
- Task 5: Mobility Needs Assessment, Gap, and Overlap Analysis
- Task 6: Recommended Strategies for Improved Services and Coordination
- Task 7: Update the Coordinated Public Transit – Human Services Transportation

Thus far, the consultant has prepared and conducted a project overview presentation, participated in regional site visits with MCC partners and reviewed all relevant regional plans and reports. The team has prepared a public engagement plan, a Regional Plans Summary Report, stakeholder surveys, a community survey, created a database of over 400 key transportation stakeholders and identified potential locations for community engagement pop up events for the study. During the months of January through March the team will be conducting the first two engagement phases of the study.

More information can be found on the CAMPO website or by contacting Project Manager, Crystal Odum, Senior Transportation Planner by email at [Crystal.Odum@campo-nc.us](mailto:Crystal.Odum@campo-nc.us) or by phone at (984) 542-3618.

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