

Attachment G: FY 2023 Quarter 3 Amendment Request Package

WAKE COUNTY TRANSIT PLAN

Engagement Summary Report

In accordance with the Wake Transit Amendment Policy and Community Engagement Policy, CAMPO and GoTriangle staff posted the two (2) requested FY2024 Quarter 3 amendment requests for public review from December 8, 2023, to January 5, 2024. As part of this process, it was ensured that TPAC members, stakeholders and community members were aware of the opportunity to review and provide comment on the requested amendments by posting the engagement notices on the CAMPO Website, the GoForwardNC webpage dedicated to Wake Transit involvement activities, and all associated social media accounts. Copies of the web posts are included as Appendix A and the engagement report is included in Appendix B.

Those who engaged with the online materials and wanted to provide a comment were given the opportunity to provide input on each of the amendment requests received. There were two (2) amendment requests from the City of Raleigh. A total of thirty-five (35) direct comments were received, with some comments directed at both City of Raleigh amendment requests. Twenty-three (23) direct comments addressed the City of Raleigh Amendment Requests, and twelve (12) comments addressed issues unrelated to the specific nature of these amendment requests.

All comments were reviewed by CAMPO staff and input was considered in relation to the FY2024 Quarter 3 amendment requests. After consideration of all the comments received, it was decided that no changes were to be made to the amendments. A table including all raw comments can be seen in Appendix C.

CAMPO Public Review of Comment Period Advertisement.



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Wake Transit Annual Work Plans

**NOTICE: Public Review of Comment Period
December 7, 2023 to January 5, 2023
Wake Transit Work Plan
FY 2024 3rd Quarter Amendement Requests**

Two (2) Wake Transit Work Plan amendment requests were submitted for consideration in the FY 2024 3rd quarter amendment cycle. Per the Wake Transit Amendment Policy, both are "Major" amendments having an impact on the Wake Transit financial model and/or requiring a project scope modification.

One (1) is an Operating budget request, and one (1) is a capital budget request. Wake Transit partners, members of the community, transit stakeholders, and other interested parties are encouraged to review the FY 2024 3rd Quarter Wake Transit Amendment Request Review Packet, which includes detailed information about each request. The public review and comment period runs from December 8, 2023, to January 5, 2023.

[CLICK HERE](#) to view the FY 2024 3rd Quarter Amendment Request Review Packet
[CLICK HERE](#) to submit a question or comment to the planning team

Wake Transit Links

Wake Transit Plan Implementation

- [Annual Work Plans](#)
- [Community Funding Area Program](#)
- [Wake Transit Concurrence Process](#)

TPAC (Transit Planning Advisory Committee)

- [Meetings](#)
- [Meeting Archives](#)
- [Subcommittees](#)
- [Document Library](#)

CAMPO Transit Programs & Studies

- [Locally Coordinated Human Services Transportation Plan](#)
- [Section 5310 Transit Funding](#)

GoTriangle Public Comment Period Advertisement:



During the fiscal year, there may be a need for changes in scope or budget for approved Wake Transit Work Plan projects, or there may be a need for projects to be added or removed from the Work Plan. In these cases, the annual Work Plan may be amended.

Two amendments of the Wake Transit Work Plan open for review

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Public comment is open through Friday, January 5, 2024.

Your Opinion Matters

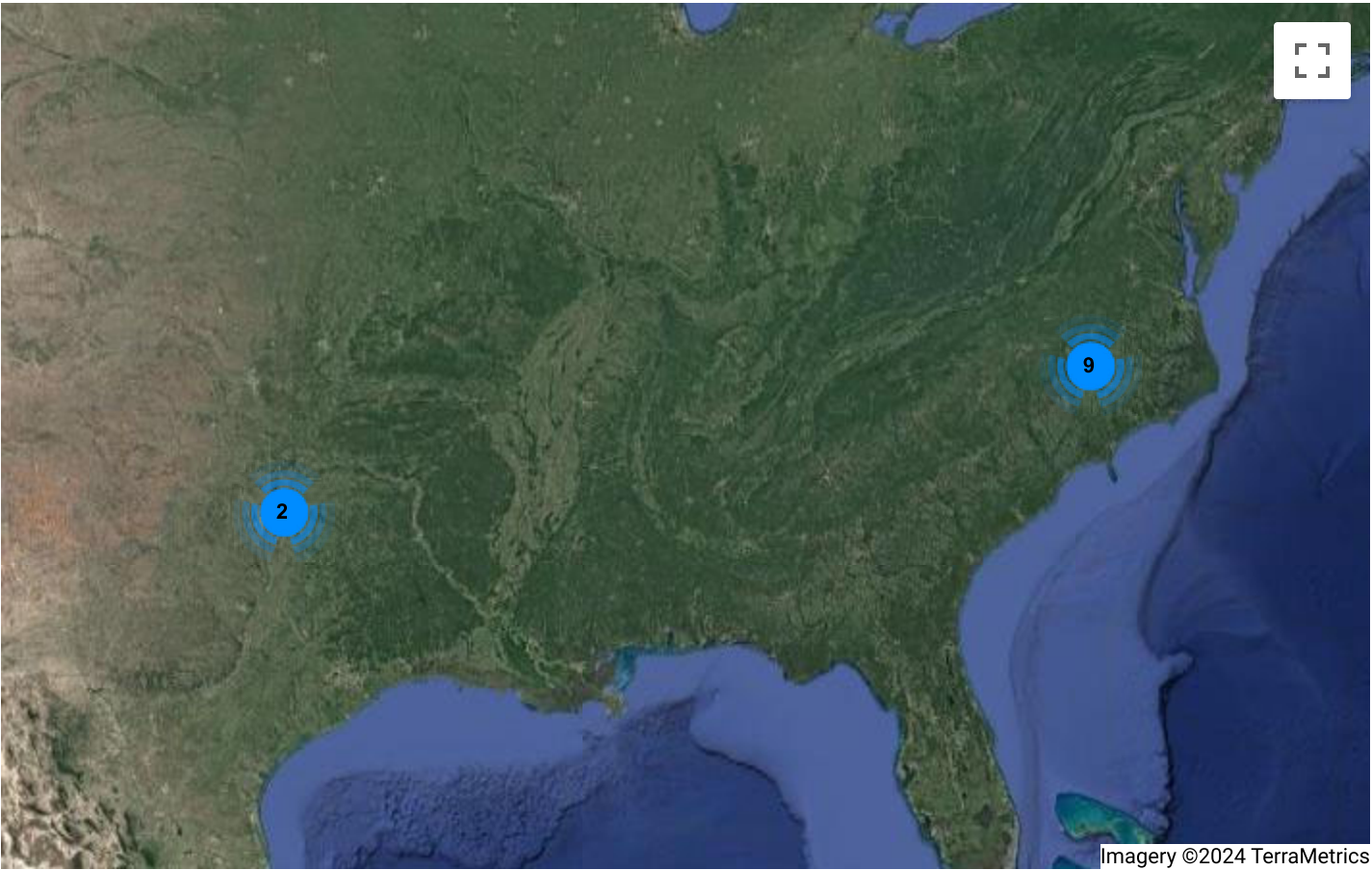


FY2024 Q3 Wake Transit Work Plan Amendment Requests Copy

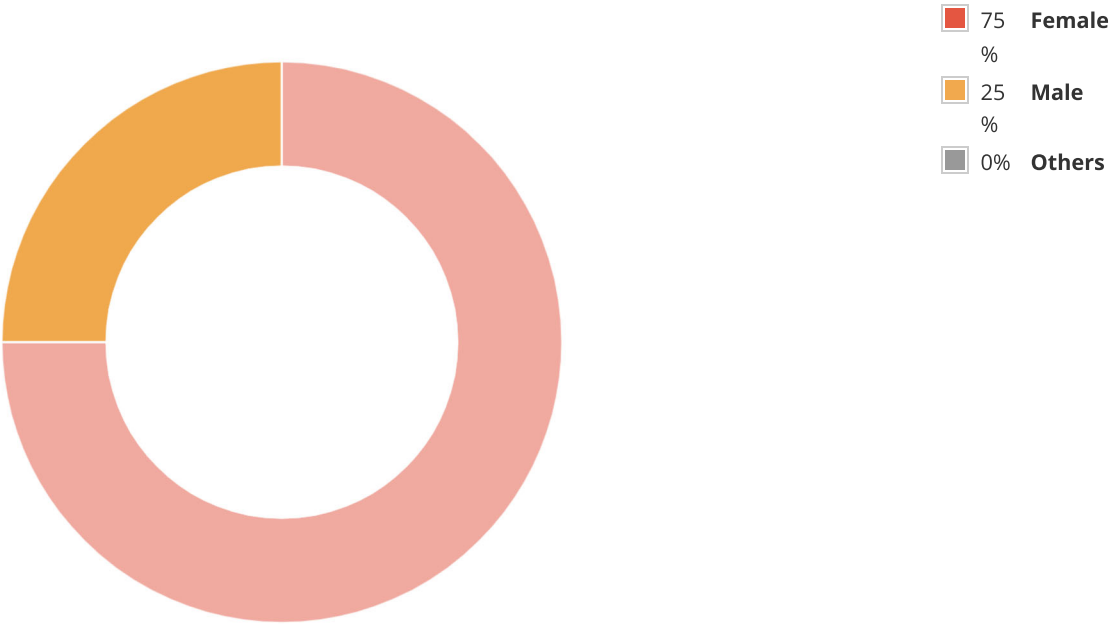
Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS	SUBSCRIBERS
65	33	35	35	5

Please provide your home zip code.

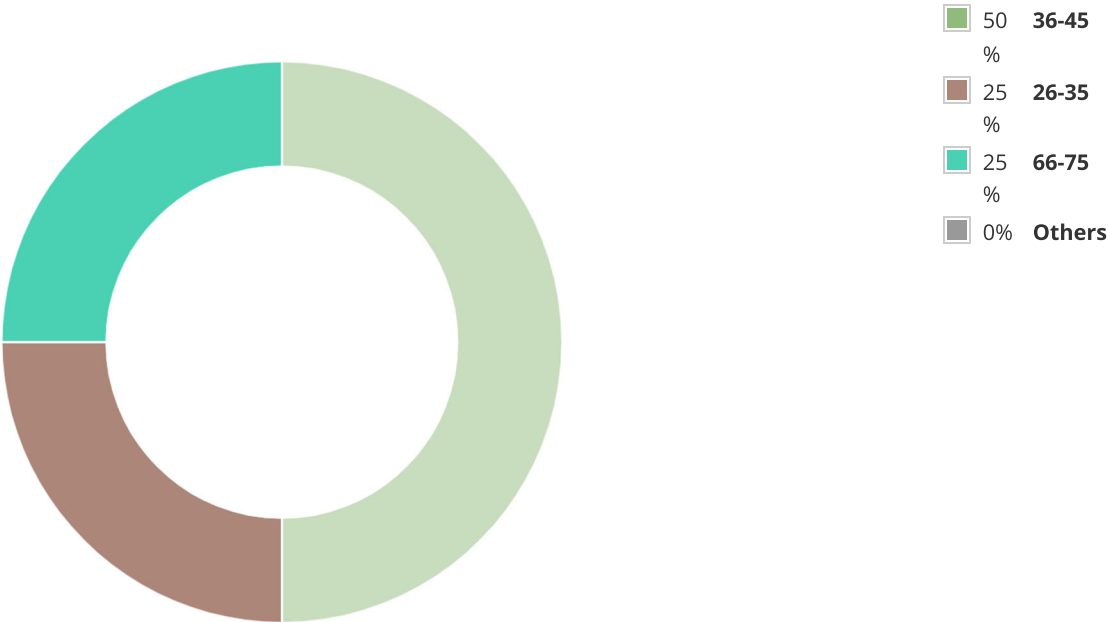


What is your gender?



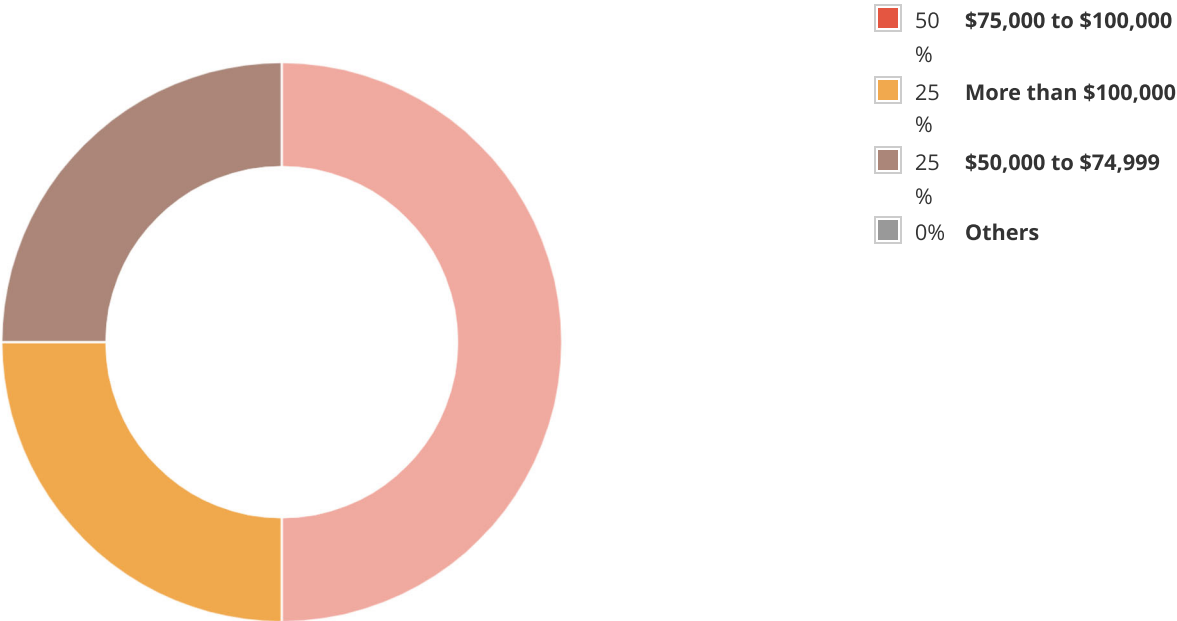
4 respondents

What is your age?



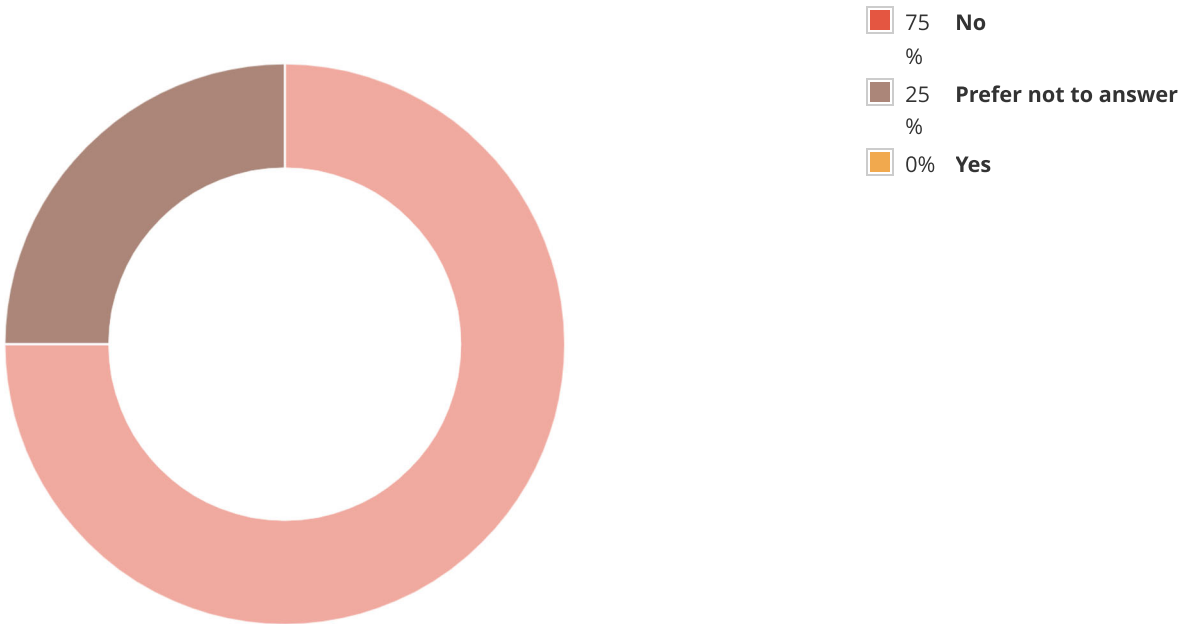
4 respondents

Which of the following groups does your total annual household income fall into?



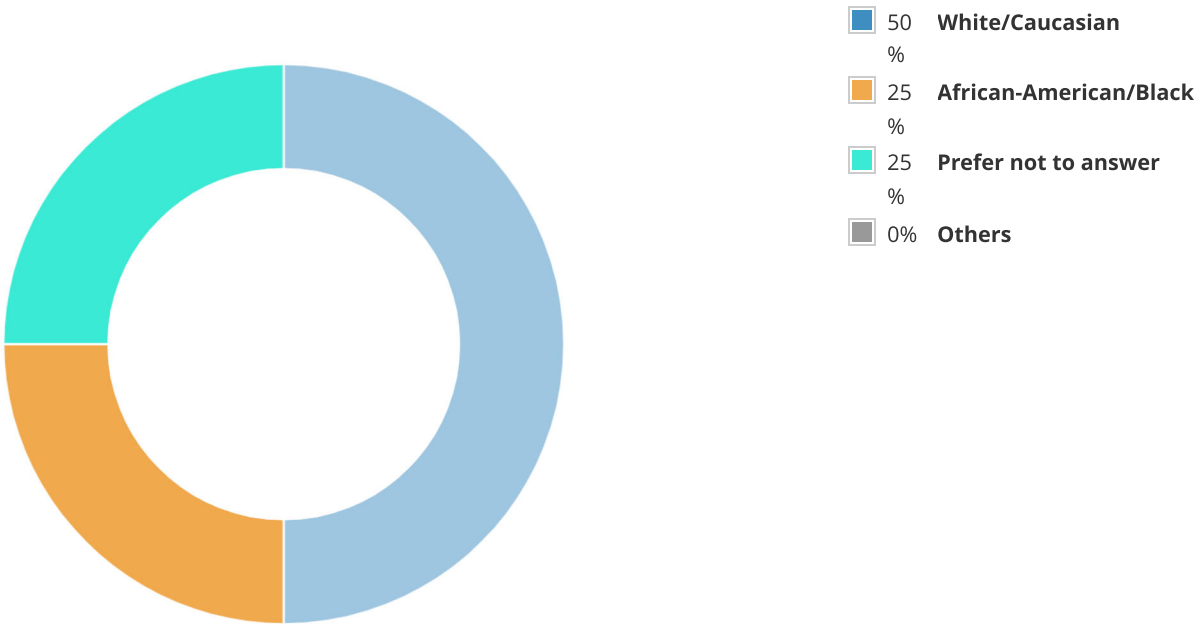
4 respondents

Are you of Hispanic, Latino, or Spanish origin?



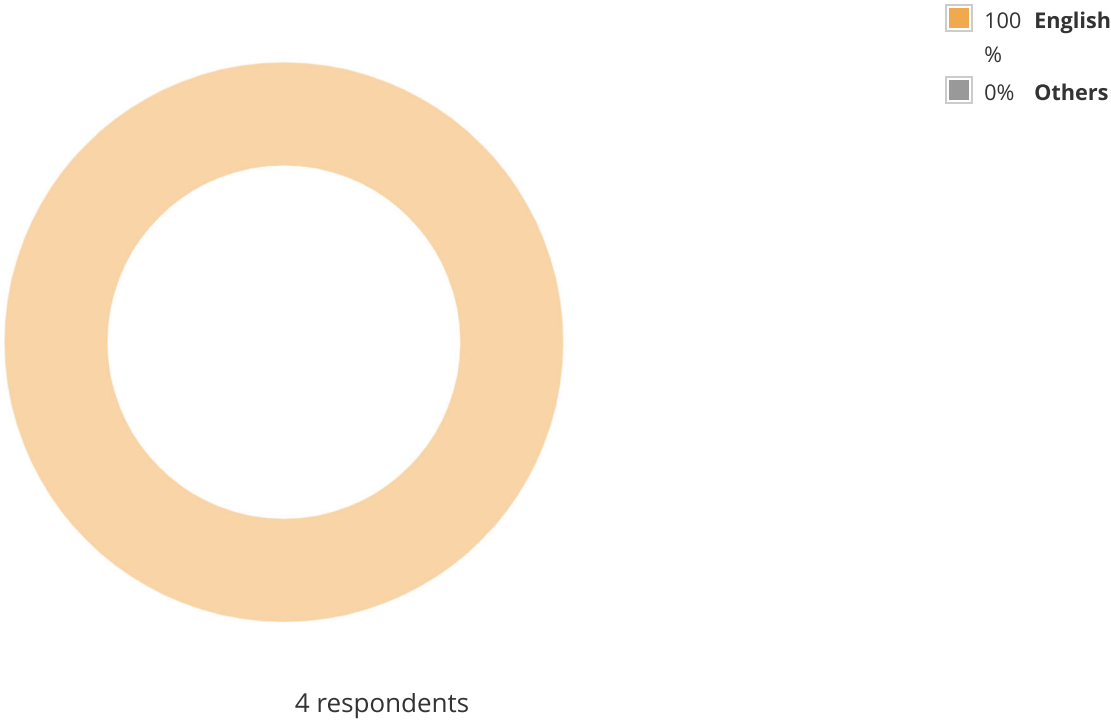
4 respondents

What is your race/ethnicity? Please select all that apply. If you select "Other" you can type in additional responses.



4 respondents

What language do you most often speak at home? If you select "Other" you can type in additional responses.



Public Comments in Support of the Work Plan Amendments

Comment	Date & Time	Relevant Partner
Increased \$, so whats new in today's economy. Approved for increase	12/11/2023 9:13 AM	City of Raleigh
Increased frequency for route 21 and having to allocate more funds to ensure meeting the funds for contingency for construction makes sense. Approved.	12/11/2023 9:20 AM	City of Raleigh
Fine for Raleigh, but East Wake County needs more Public Transit options.	12/11/2023 10:23 AM	City of Raleigh
Sounds good to me, more transit the better	12/11/2023 11:34 AM	City of Raleigh
I'm in favor of the proposed funding amendments. Car infrastructure can only scale up so far, and we are past the point of needing serious alternatives to personal vehicle use that support and incentivize more efficient land-use patterns (density, mixed-use, walkability, transit connectivity). The planned BRT lines are a good first step.	12/11/2023 4:14 PM	City of Raleigh
More funding for more frequent busing during peak hours is long overdue. The current amount of time to get from the south side of the county to other areas is way to long to be a truly beneficial for customers who need to work in other parts of the county. Families that need to rely on the bus system will greatly benefit from the extra time this change to the system will allow. Please approve this change.	12/11/2023 8:43 PM	City of Raleigh
Yes. I'm in favor of these amendments.	12/12/2023 2:05 PM	City of Raleigh
I support these amendments.	12/12/2023 3:12 PM	City of Raleigh
More transit. Approved.	12/12/2023 5:28 PM	City of Raleigh
<p>I support both changes and am excited to have more parts of Raleigh served by frequent transit.</p> <p>I did have one question about the changes to Route 21. It appears that these improvements include an upgrade to 30min service during the evenings, which is not currently the case for the three existing frequent routes (1, 7, 15). Can we be expecting these other routes to see evening service improvements in the near future, or are we going</p>	12/14/2023 3:28 PM	City of Raleigh

to have to wait until the BRT routes come online? Thank you!		
I support the proposed changes!	12/21/2023 6:27 PM	City of Raleigh
Sounds good. We need more transit. Hope there is more to come sooner than later.	12/25/2023 10:44 AM	City of Raleigh
Add to the operational cost of increase transit frequency is reasonable, and added construction cost for major transit project is also expected.	12/29/2023 7:26 AM	City of Raleigh
I am in favor of the funding increases as requested. Increasing frequency of bus transit is critical as it doesn't work as a real form of transportation for people unless it comes quickly enough to make car transportation less attractive. Increasing funding for building out bus infrastructure is also important. Please, more transit, more transit, more transit. Let's make this an actual, functional, city.	1/3/2024 11:50 AM	City of Raleigh
I support Go Raleigh Transportation. I am disabled and use Go Raleigh Access to get to work.	1/4/2024 7:16 AM	City of Raleigh
I am in favor of both shortening the time for next bus on both busy and slow routes as noted from 30 to 15 minutes and 60 to 30 minutes. Many folks who do not have their own transportation use these routes for doctor, therapy, etc visits and the tighter schedule is much more convenient. I am also in favor of the new New Bern terminal station. I would like to see emergency after hours transportation options for the ADA disabled if bus routes are not running especially for those in wheelchairs. It is not easy to pick up a taxi, Uber etc when you need a handicap ramp. There should be an ADA after hours emergency number. Please add this to your scope of discussion. Thank you	1/4/2024 3:45 PM	City of Raleigh
I support both amendments. It is important to reduce wait times for all workers and those who need to keep appointments. I support the New Bern terminal as that is a busy road with many going to work and especially the hospital who do not have transportation. I am interested in emergency after hours ADA hotline for those stranded in wheelchairs and cannot get home due	1/4/2024 3:52 PM	City of Raleigh

to no fault of their own. When can something like this be initiated?		
Both projects are essential. As the parent of an adult child with autism who uses the public transportation greatly, lowering wait times not only is more efficient and allows people to get to places more quickly, it is also a huge SAFETY issue. My daughter is vulnerable and knowing she will only have to wait 15 minutes to and from work would be a blessing.	1/5/2024	City of Raleigh
The second project is also necessary due to the growth of Raleigh and influx of people from other places where public transportation is ubiquitous. It also allows for low-income families to get to necessary jobs and shopping.	1/5/2024	City of Raleigh
Positive! In support of both amendment requests	1/5/2024	City of Raleigh
I support the changes for more frequent bus times and allotting extra money to cushion any potential construction increases. Would also like to recommend putting more bus services in southern Wake County--Willow Spring, Fuquay Varina.... we out here too don't forget about us. Also, it may be costly, but having monitors or support staff on the buses themselves. As a parent of an adult with special needs who does not drive but needs supports to ride public transportation, it would be great to know that someone is there to make sure he gets off at right stop, makes him feel comfortable, etc. Thanks for trying to address the much-needed transportation needs in our communities.	1/5/2024	City of Raleigh

Public Comments Against the Work Plan Amendments

Comment	Date & Time	Relevant Partner
The proposed changes submitted for comment are not accompanied by adequate information about the possible and/or probable impact of the proposed increased expenditure on other services, programs or taxes. While I use and support public transportation, I oppose the proposed changes without having knowledge of their potential impact on taxes or other services.	12/11/2023 7:50 AM	City of Raleigh

Is this amendment showing it costs \$789,535 to run the Caraleigh every 15mins; and it costs \$51 Million to convert the New Bern WakeMed Route 15 into a BRT, why not just run the New Bern Route 15 every 15 minutes?... that would leave \$50 Million to run a bunch of other routes every 15 mins.... Is this how Raleigh is spending the 1/2-cent sales tax? I work at WakeMed and just want the current bus to run every 15 mins, we don't need a new "BRT" \$51 Million for only one bus route seems like excessive spending and a waste of money by the city of Raleigh.... More 15 min bus schedules, we don't need new fancy bus stations !!	12/23/2023 7:09 PM	City of Raleigh
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Public Comments Not Related To Current Work Plan Amendments

Comment	Date & Time	Relevant Partner
Will these transit lanes include future planning for light rail? Bus transit is not going to meet the needs of the most rapidly growing part of the city- the east and south sides. This plan may already be inadequate to meet the needs in 2025, just as the current bus system is inadequate for current needs for reliable transit within the city and into the county. It's better than nothing, but way less than cities of comparable size have available to reduce car dependence to make travel to work affordable for everyone. I can support an expansion/quicker service along Route 21 but question the ability of the BRT plan to adequately meet the needs of residents that are way underserved already along New Bern Avenue and surrounding neighborhoods. There are thousands of houses, apartments, mobile homes, and townhomes in surrounding neighborhoods without access to any type of public transportation on the east side of the city. I hope as transit planners, you can begin to see the city as it will be, instead of serving how it is now.	12/11/2023 8:46 PM	Rail/Wake County
Okay. But when will Route 6 get frequent 15-minute service? It's now been three years since this has been delayed. Same goes for the new Route 9. Also, bring back the R-Line, that may help bring more people to Fayetteville Street and alleviate the crime plaguing that part of downtown.	12/12/2023 12:58 PM	City of Raleigh

Seconded. I'd also like some communication on the frequency reductions that were implemented in September 2022. We're aware that driver shortages have delayed restoration of these services as well as implementation of new services, but the radio silence has been frustrating. A simple "here's where we're at, here are our timeline estimates, and here are things that may not be implemented or restored" would be greatly appreciated. Even if it's bad news, it's better than leaving us in the dark.	12/14/2023 3:16 PM	City of Raleigh
Can y'all please bring back the maynard bus route for gocary lots of people including myself relied heavily on it we would appreciate the help	12/12/2023 4:19 PM	Town of Cary
Agreed and extend GoCary 5 to TenTen Ed.	1/3/2024 8:01 PM	Town of Cary
Sounds good more transit is needed in wake county especially in West cary .where there are currently no triangle transit stops or routes at all.	12/21/2023 11:46 AM	Town of Cary
I would like to see improved bus access to route 401 in north Raleigh with stops in Rolesville and near the Forrestville shopping area going to downtown Raleigh.	1/3/2024 11:46 AM	City of Raleigh
We are so far behind and it's time to catch up with other places .and once again west cary in a lot of places have nothing no stops no routes nothing options for all .not just raleigh thank you.	1/3/2024 1:04 PM	Town of Cary
It would help to monitor all busses running off peak hours to see how many passengers they have. Some buses could cancel some of there trips because there are no rider. Too often I have seen empty busses. There needs to be a more efficient transportation system.	1/3/2024 2:19 PM	All Providers
Some pay raise for the drivers could be nice and could attract more drivers too.	1/3/2024 4:10 PM	City of Raleigh
What about expanded service area, like to 27613 area?	1/4/2024 8:47 PM	City of Raleigh
I think you should express these cost increases in terms of a percentage increase that will result to our property taxes and as a projected increase that renters will have to bear as well.	1/6/2024	All Providers