

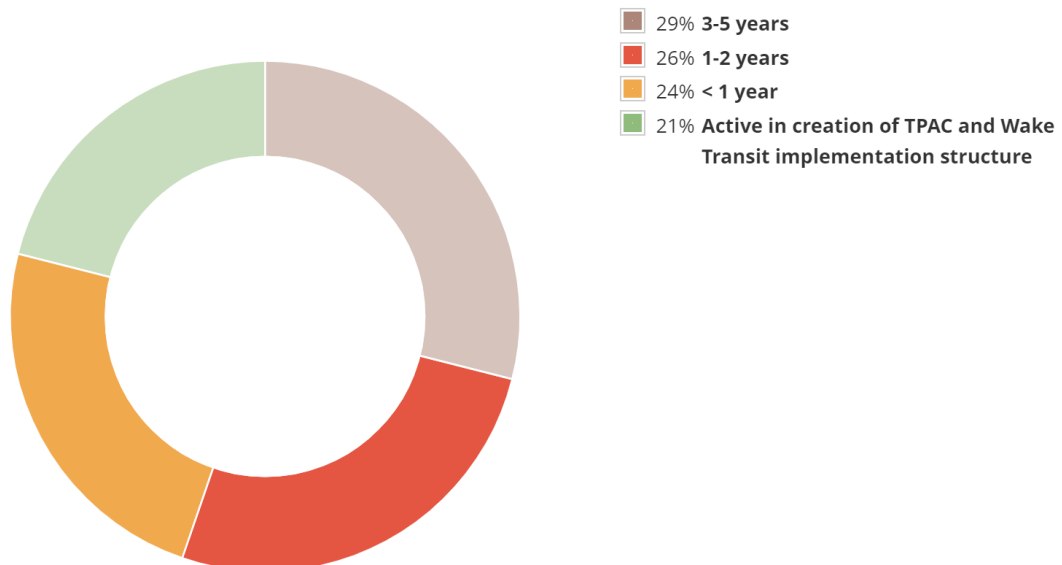
TPAC Members Survey – Results presented to TPAC on January 12, 2022

* What is your current role with the TPAC?

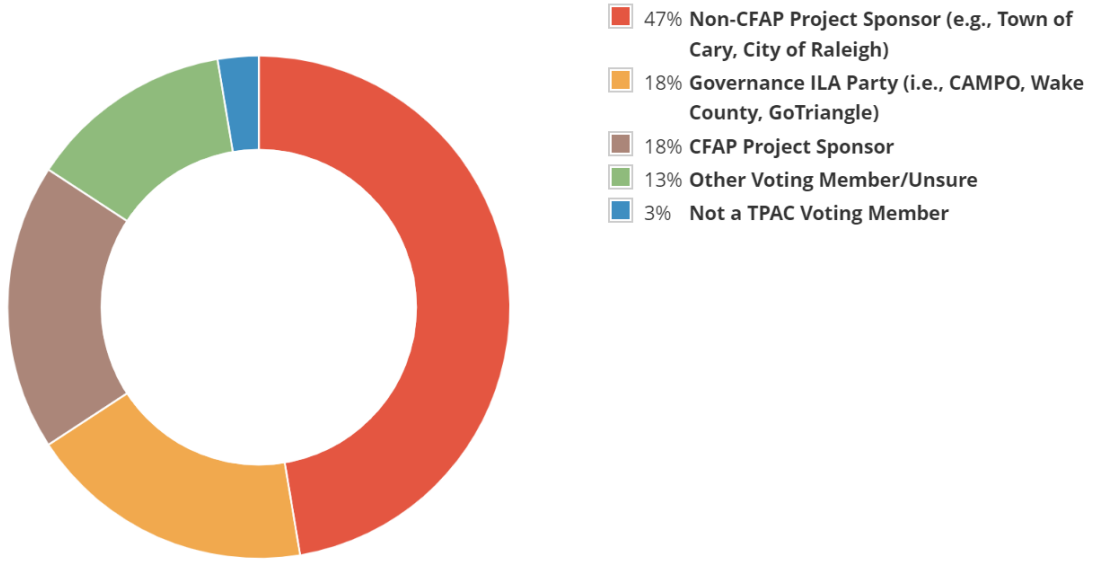
46%	Primary Voting Member	17 ✓
38%	Alternate Voting Member	14 ✓
16%	Subcommittee Member Only	6 ✓
0%	Non-Member/Interested Citizen	0 ✓

* 17 of the TPAC's 22 designated primary voting members participated. This is a great response rate.

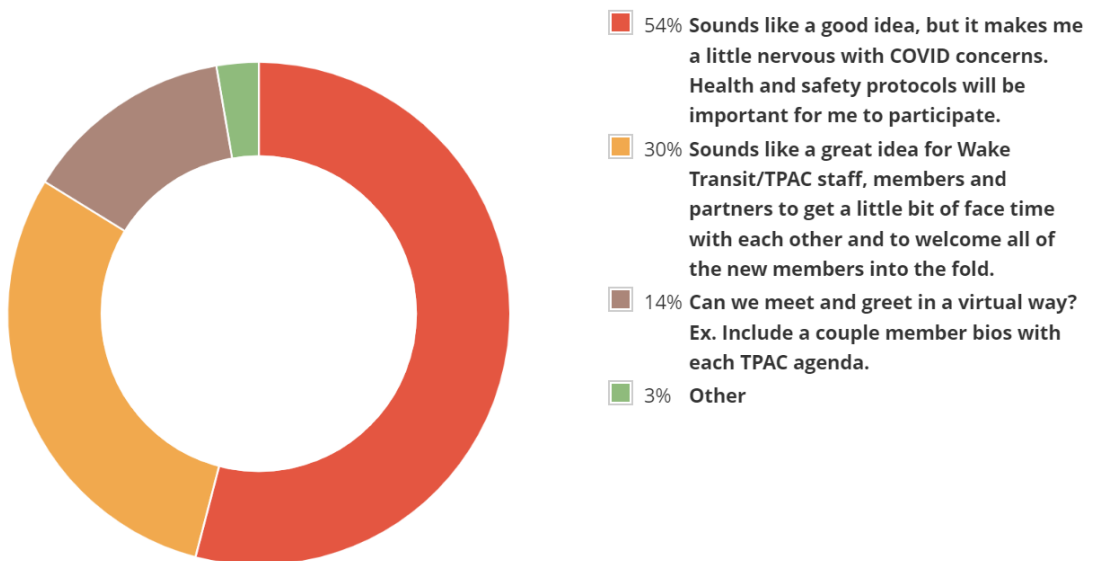
* How long have you been a TPAC participant?



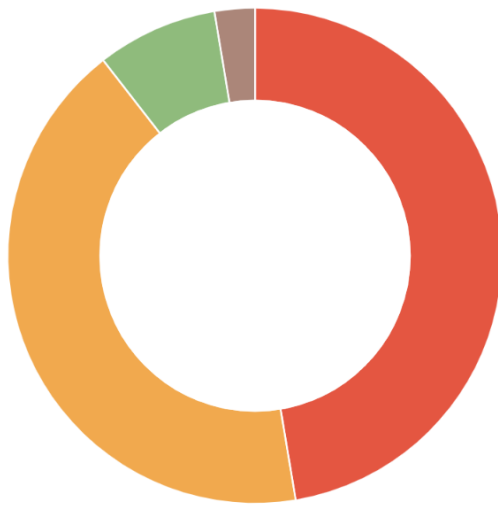
*** Which type of TPAC member organization do you represent?**



*** How do you feel about a TPAC meet-and-greet event to be held in 2022? This event could be a couple of hours long and be set up to allow members to spend a little time reconnecting or getting to know each other, to meet and interact with Wake Transit lead agency staff, to talk about activities in the upcoming year, and could include a transit-related presentation or educational activity.**



* Thinking about our meeting format for 2022, what is your preference?



- 47% Keep virtual for now but revisit the option to meet in person if COVID risks reduce more.
- 42% Continue hosting TPAC meetings virtually. I believe we have and will continue to conduct business at a high level of quality and see benefit in keeping our regular meetings online.
- 8% I'd like to keep the regular meetings virtual but think the meet and greet event is important for at least one face-time opportunity.
- 3% I'd like to see us begin to return to meeting in-person regularly. Every month or maybe once per quarter.

If you selected the option to keep our meetings virtual, what are some of the reasons or benefits you see in doing so?

Convenience, flow of meeting, saving taxpayer funds by not spending agency staff time traveling to the TPAC meetings.

22 hours ago

I prefer that TPAC meetings are in-person due to the content and length, but virtual is a necessary for us to safely meet at all currently.

3 days ago

Meetings are long and the entire agenda it is not always relevant. Virtual allows multi-tasking and dropping off if no further value can be offered.

4 days ago

The rise in cases currently and new variant are my primary concern.

4 days ago

Increases participation by allowing stakeholders in outlying communities a more convenient way to attend.

4 days ago

Flexibility in scheduling and a lot of people are still working from home or will be teleworking in the future

4 days ago

global pandemic

5 days ago

Easier to attend and takes less time out of the day, particularly since so many of us are juggling multiple commitments

5 days ago

time efficiency, reducing needless travel

5 days ago

Virtual TPAC meetings are one way to minimize the "time footprint" of TPAC attendance.

6 days ago

I do think it keeps things moving along more expeditiously, so long as there is enough of a pause time for folks to chime in.

6 days ago

With so many regional meetings going on, it's saves times joining virtually, however, I'd be in favor meeting in person a couple times a year.

8 days ago

Greater level of participation, reduced travel time

8 days ago

Virtual meetings allow much greater flexibility for both TPAC members and interested citizens.

8 days ago

It is much easier for me as an alternate/transitory member to attend meetings online. I am able to stay informed, but not have to commit travel time.

8 days ago

Participation is much higher with virtual meetings. It's not as convenient for people to attend who don't work in downtown Raleigh.

14 days ago

It's more convent (reduced time spent driving to the meetings and ease of working remote) and it reduces potential COVID spread.

19 days ago

greater participation by not needing to commute

20 days ago

TPAC has the tendency to run long, it is more efficient for our staff to participate here an not lose drive time, while also balancing other meetings

20 days ago

Reduce carbon footprint for meetings.

20 days ago

The travel time is a big consideration for me- I have to block out at least an extra hour strictly for travel.

20 days ago

Saves time and resources traveling to and from meetings, especially for communities on the outer edges of Wake County.

20 days ago

certainly easier to combine back to back with other meetings, but losing relationship building is a concern. maybe a mix of virtual/in-person best

20 days ago

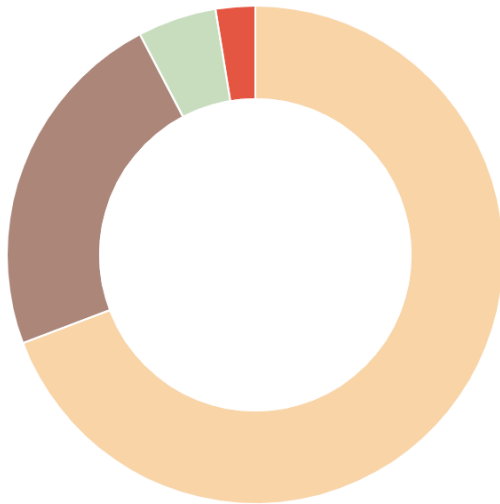
Any time I don't have to drive somewhere for a meeting is time I can be using for other tasks

20 days ago

In person meetings require travel to and from Raleigh. That takes a lot of time our of our day when we could otherwise be working on other projects.

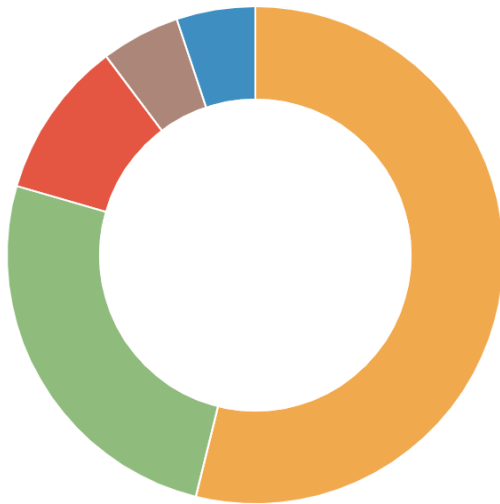
20 days ago

* TPAC meetings have been hosted using WebEx since 2020. How do you feel about us keeping that as our platform moving forward?



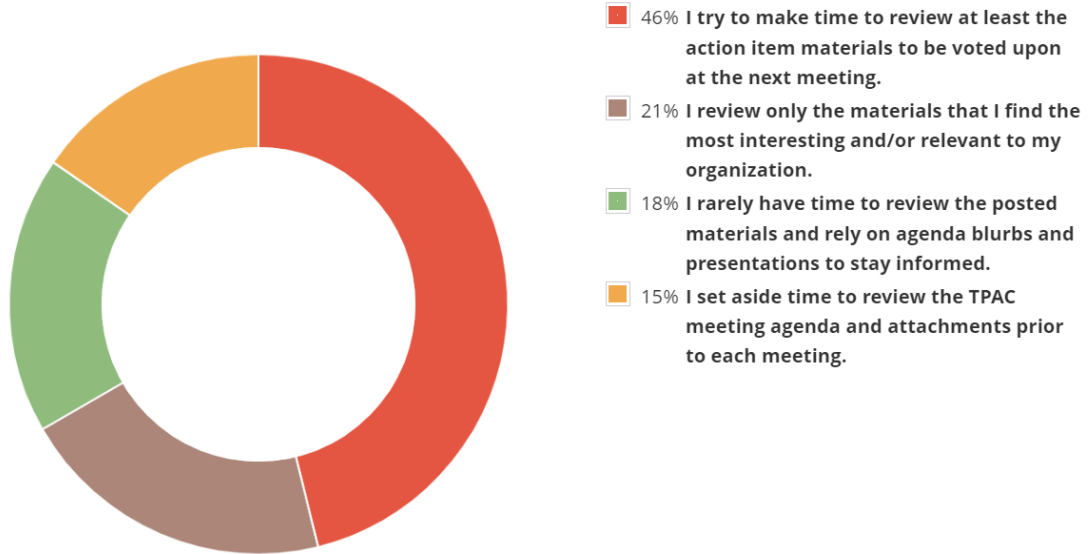
- 69% WebEx is working well. I am comfortable with it and think we should keep going as we have been.
- 23% Can we explore the option to switch to TEAMS for our meetings?
- 5% Other
- 3% I've had some trouble with the TPAC's WebEx events, but overall think we should keep using it.

* The TPAC's regular monthly meeting is scheduled from 9:30am-12:00pm on the 2nd Wednesday of each month. Most months, we do not use the full 2.5-hour time slot. On average, our meetings end between 11:15am and 11:30am, but some continue to noon. Over the past year, we have noted a drop in attendance at meetings that go longer than 11:00am. We'd like to understand why that is so we can improve agenda planning and better engage members in planned discussions. Please let us know how you typically plan your mornings on TPAC meeting days.

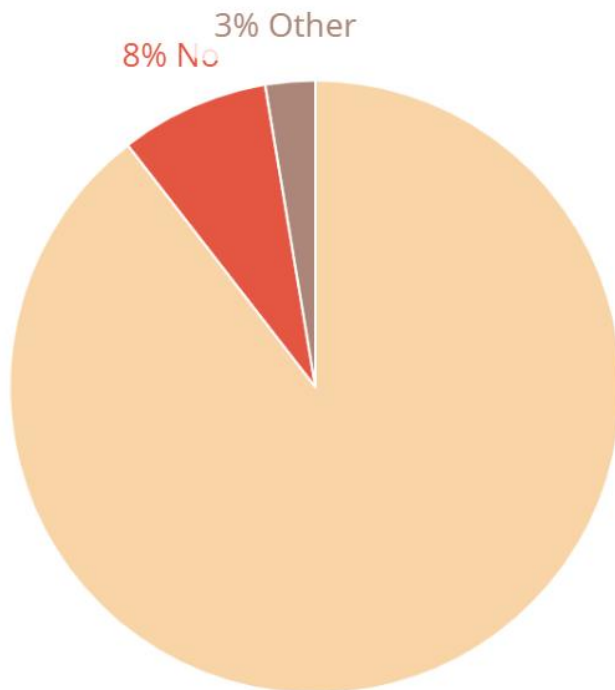


- 54% I keep the full 9:30am-12:00pm time slot blocked on my calendar each month.
- 26% I need to move, eat, go to the bathroom; I feel burnt out; or I am just not paying attention by 11:30am.
- 10% I regularly have other meetings scheduled to begin between 11:00-11:30am on TPAC meeting days.
- 5% I regularly have other meetings scheduled to begin between 11:30am-12:00pm on TPAC meeting days.
- 5% I don't feel that the informational items at the end of the agenda need my participation, I read them on the agenda itself.

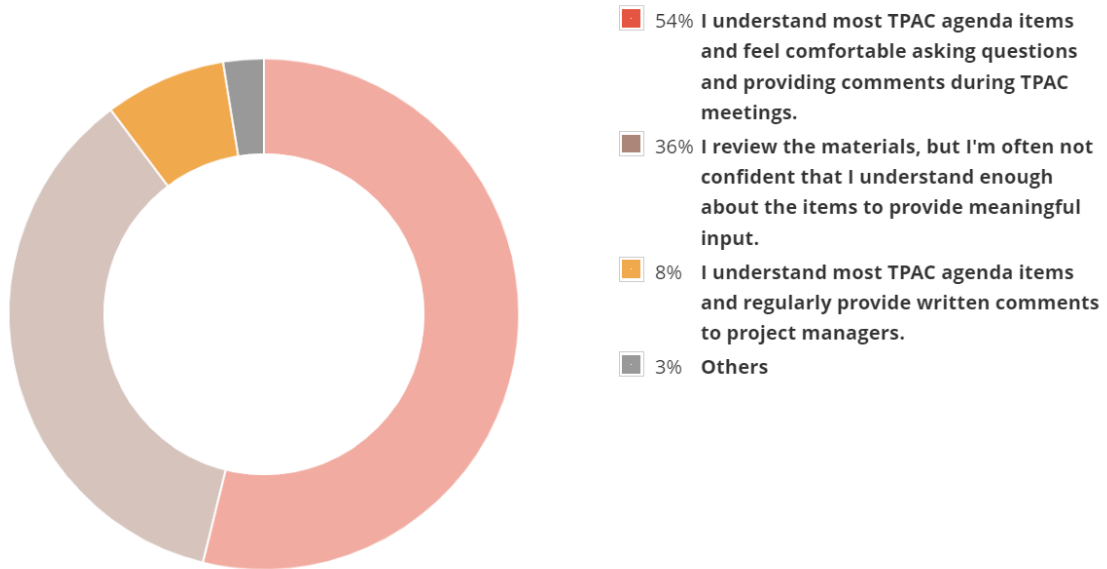
* Every TPAC agenda packet includes materials posted for member review. Member input that informs program-level planning efforts, as well as components of larger-impact projects, is a critical role of the TPAC. How often are you able to review posted materials in advance of the meetings.



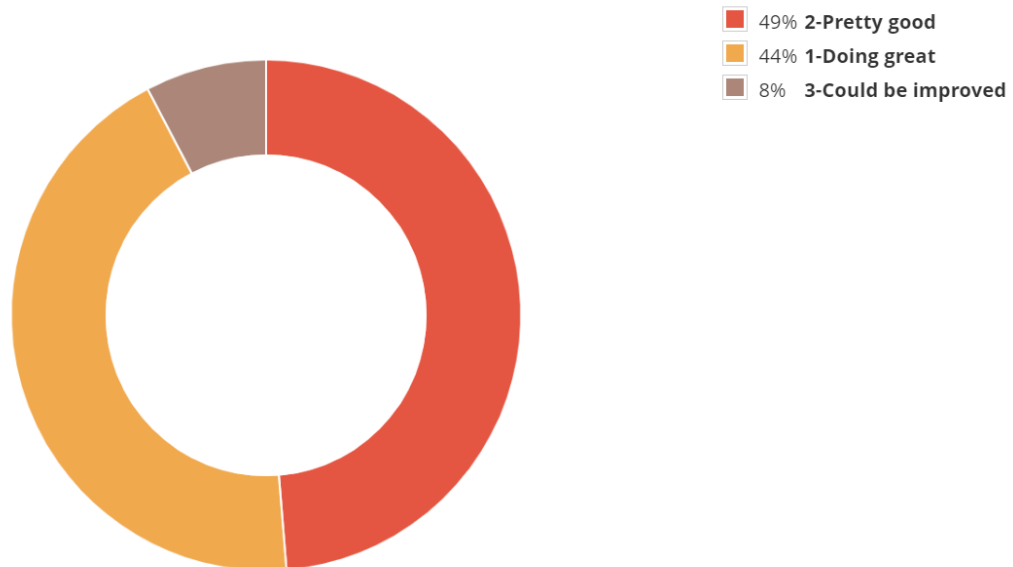
* A few years ago, TPAC members asked for more explanation of the agenda items to be included on the agenda itself instead of as separate supplemental attachments. This has evolved into an executive summary-like blurb being published for many agenda items. Do you find this level of information on the agenda helpful?



What is your confidence level with providing input, asking questions or making comments on TPAC agenda items?



*** Overall, how would you rank TPAC-related communications with you? For example meeting invitations, subcommittee meetings, web posts, emails and other methods of communication.**



Why did you select that ranking? Do you have any suggestions to share?

A refresher each year in January as part of annual organization describing where to find all the materials for each meeting and how communications are sent out to members is probably a good idea.

22 hours ago

Monthly TPAC meetings should be shorter, designed to give a brief, near-term next steps show the stage in the long-term process, and should show clear delineation between showing participants high-level updates and decision/input areas for attendees.

4 days ago

N/A

4 days ago

Current communication methods are working well.

4 days ago

No suggestions

5 days ago

To prepare for future key decisions the TPAC has defaulted to prepping all decisions as key decisions. Need to facilitate conversations around how to focus TPAC energies on key decisions. Sub-comms are doing a good job of vetting small stuff

6 days ago

It is A LOT. Please try to consolidate invites and updates as much as possible - for many of us, this is just one of many things that we are trying to find time to fit in.

6 days ago

Generally the communication efforts are pretty good, but often find materials to be dense and difficult to physically read. For example, review a recent quarterly report.

6 days ago

Regarding the question about schedule and meeting participation, perhaps just shorter meetings would be better.

6 days ago

There can be so many different regional meetings that it's often hard to keep track of them all. I also don't always receive calendar invites or emails about sub-committee meetings. They seem to be random and it's not clear who participates when.

8 days ago

I appreciate the regular updates, summary info and reminders.

8 days ago

No

14 days ago

The emails are helpful, but there is such a large volume. I appreciate the materials being posted online - I do reference the online links regularly when looking for particular agenda items.

14 days ago

I think that communications could be done more efficiently. For example, consolidating emails or using one main location to disseminate information to TPAC members.

19 days ago

No suggestions

20 days ago

With most standing meetings, I get an email or an update to the calendar invite with the agenda and meeting information specific to that month's meeting. I don't get that with TPAC, so I often forget to review the materials.

20 days ago

I find the number of TPAC communications to sometimes be overwhelming, lengthy, or redundant (such as multiple meeting invites/cancellations).

20 days ago

There have been occasional issues with the meeting invites and some miscommunication on meeting dates, but overall, things go pretty smoothly

20 days ago

I feel communication is strong but I am still getting caught up with what different subcommittees roles and responsibilities are and how TPAC fits into that.

20 days ago

An important responsibility of TPAC and subcommittee members is to disseminate Wake Transit information back to their organization's leadership team, planning and public relations staff, and to share public-facing notices with their community members. Do you need anything else from staff to better prepare you to communicate with your audiences?

Constant reminders that as a TPAC member/alternate receiving information it is my responsibility to share info with my agency/org's staff and to collaborate internally to communicate with one voice back on any items needing a response/feedback.

22 hours ago

Briefer, more concise, targeted directly at the specific communities whose members are in attendance to relay those specifics to their municipality's administration, organizations and residents.

4 days ago

No

4 days ago

Not at this time.

4 days ago

more direct briefing materials; some presentations too long

4 days ago

No, the information you provide is great.

5 days ago

No

6 days ago

No

6 days ago

I don't think so.

8 days ago

No

14 days ago

TPAC does a good job of preparing and providing material for TPAC members to easily share.

19 days ago

No, provided handouts, flyers, etc. are great

20 days ago

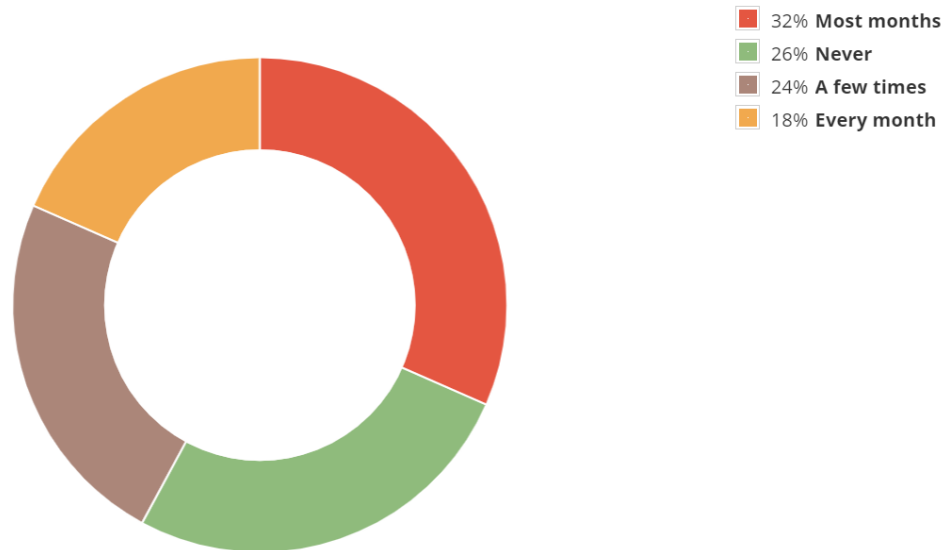
usually have all that I need, and when need more, I ask staff.

20 days ago

Nope! Staff does a great job of preparing outreach material.

20 days ago

* Each month, a brief summary report of subcommittee activities is posted as part of the TPAC meeting agenda packet. How often have you opened and read the report in the past year?



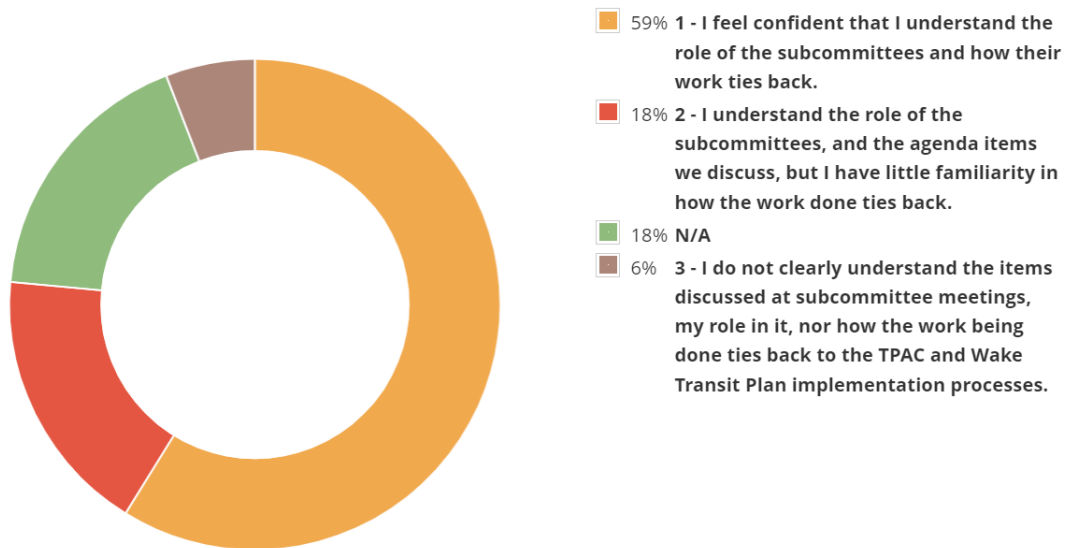
* It is the hope that TPAC member organizations will have a representative participate with each of the TPAC subcommittees: Budget & Finance (B&F), Planning & Prioritization (P&P), and Community Engagement (CE). Please let us know your organization's current level of participation.

	I attend as the voting member of this subcommittee	Another person is assigned to attend and vote on our behalf	Unsure if we regularly attend and vote at these meetings
B&F	17% I attend as the voting member of this subcommittee	49% Another person is assigned to attend and vote on our behalf	34% Unsure if we regularly attend and vote at these meetings
P&P	26% I attend as the voting member of this subcommittee	49% Another person is assigned to attend and vote on our behalf	26% Unsure if we regularly attend and vote at these meetings
CE	28% I attend as the voting member of this subcommittee	36% Another person is assigned to attend and vote on our behalf	36% Unsure if we regularly attend and vote at these meetings

* Thinking about the past year, please let us know how often you have participated with each subcommittee.

	I attend regularly	I attend most meetings	I've attended a few this year	I do not attend these meetings
B&F	28% I attend regularly	6% I attend most meetings	22% I've attended a few this year	44% I do not attend these meetings
P&P	43% I attend regularly	6% I attend most meetings	23% I've attended a few this year	29% I do not attend these meetings
CE	25% I attend regularly	14% I attend most meetings	31% I've attended a few this year	31% I do not attend these meetings

* Thinking about subcommittee agenda items, rate your level of familiarity and understanding with the discussion topics and how they fit into the larger TPAC and Wake Transit Plan implementation process.



At this point in time, we plan to keep all TPAC subcommittee meetings virtual. Do you have a concern or comment about this plan?

Agree

22 hours ago

No.

4 days ago

No

4 days ago

None.

4 days ago

No

5 days ago

No.

6 days ago

No

6 days ago

No concerns or comments

6 days ago

None.

8 days ago

I would prefer all subcommittee meetings to remain virtual. My team currently works 50/50 - in the office and at home.

8 days ago

No

14 days ago

I support keeping the meetings virtual. I would like to attend all of the subcommittee meetings, but my schedule would not allow that if it was in person.

14 days ago

No

19 days ago

There are too many meetings, and virtual meeting fatigue is particularly bad.

20 days ago

No, I think that works great at this time.

20 days ago

Nope, that sounds great.

20 days ago

Do you have any suggestions to improve subcommittee meeting participation, procedures, etc?

Wish we could identify ways to get subcommittees especially into more discussion of items. Thank goodness for Morgan Simmons!

22 hours ago

Shorter, more concise, and directed to specific municipalities and what input is needed from their constituents.

4 days ago

No

4 days ago

Smaller municipalities should be given more leadership roles within TPAC subcommittees, which are currently dominated by the larger project sponsor organizations.

4 days ago

How is the meeting participation affecting the work of the subcommittees? I don't understand the issue enough to comment.

4 days ago

No

5 days ago

Likely need to determine how the financial oversight line item if it is approved will overlap with B and F.

6 days ago

It would be helpful to receive calendar invites and agendas to know when the meetings are taking place.

8 days ago

I like our agenda format, but would be helpful to have "action items" more fleshed out in the agenda. Ex: what needs to be accomplished today, or voted on, etc. with more of a blurb of info. Next steps would also be helpful.

8 days ago

No

14 days ago

The meetings tend to be dominated by the same few voices. I would like to see more opportunity and encouragement provided to hear other opinions.

14 days ago

No

19 days ago

Fewer meetings. It often feels like a lot of what is discussed at the subcommittees only involves CAMPO and GoTriangle staff. Not clear to me why everyone else needs to be present for some of these discussions.

20 days ago

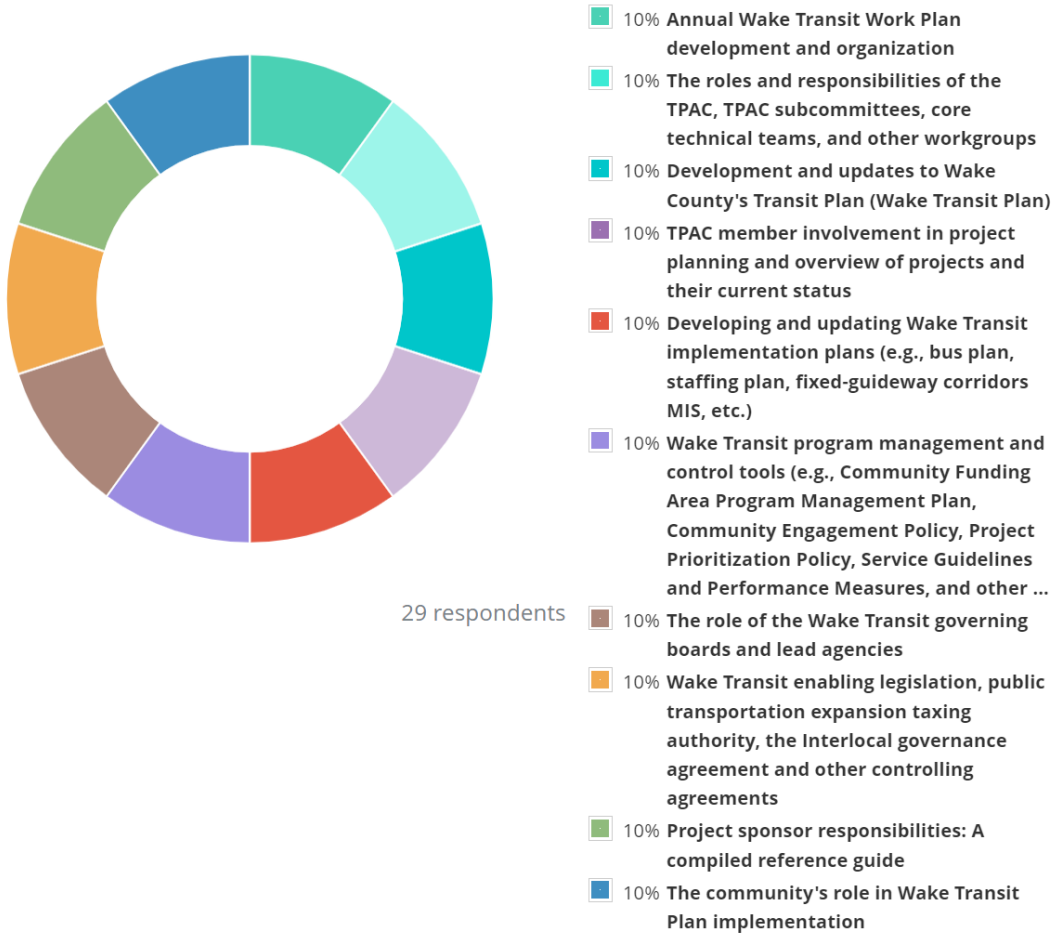
I think it would be great to have a basic orientation packet/information sheet for new members to make sure they are up to speed on the processes and procedures.

20 days ago

None!

20 days ago

* Please put the following Wake Transit 101 training topics in order of importance to you. Click each item to add it to your prioritized list. You can then further shift the options around.



* Looking at the same list, which two (2) Wake Transit 101 topics do you think your COMMUNITY MEMBERS would benefit from and/or be most interested in?



6%	The role of the Wake Transit governing boards and lead agencies	Rank: 1.00	2 ✓
72%	The community's role in Wake Transit Plan implementation	Rank: 1.17	23 ✓
50%	Development and updates to Wake County's Transit Plan (Wake Transit Plan)	Rank: 1.63	16 ✓
31%	Developing and updating Wake Transit implementation plans (e.g., bus plan, staffing plan, fixed-guideway corridors MIS, etc.)	Rank: 1.70	10 ✓
25%	Annual Wake Transit Work Plan development and organization	Rank: 1.75	8 ✓
6%	Project sponsor responsibilities: A compiled reference guide	Rank: 2.00	2 ✓
6%	The role and responsibilities of the TPAC, TPAC subcommittees, core technical teams, and other workgroups	Rank: 2.00	2 ✓
3%	Wake Transit enabling legislation, public transportation expansion taxing authority, the Interlocal governance agreement and other controlling agreements	Rank: 2.00	1 ✓
0%	TPAC member involvement in project planning and overview of projects and their current status		0 ✓
0%	Wake Transit program management and control tools (e.g., Community Funding Area Program Management Plan, Public Engagement Policy, Project Prioritization Policy, Service Guidelines and Performance Measures, and other policies)		0 ✓

* Again, using the same list of options, which two (2) Wake Transit 101 topics do you think your ORGANIZATION'S LEADERSHIP AND ELECTED OFFICIALS would benefit from and/or be most interested in?



23%	The community's role in Wake Transit Plan implementation	Rank: 1.14	7 ✓
20%	Wake Transit enabling legislation, public transportation expansion taxing authority, the Interlocal governance agreement and other controlling agreements.	Rank: 1.33	6 ✓
10%	The role and responsibilities of the TPAC, TPAC subcommittees, core technical teams, and other workgroups.	Rank: 1.33	3 ✓
33%	The role of the Wake Transit governing boards and lead agencies.	Rank: 1.40	10 ✓
27%	Developing and updating Wake Transit implementation plans (e.g., bus plan, staffing plan, fixed-gateway corridors MIS, etc.)	Rank: 1.50	8 ✓
20%	Annual Wake Transit Work Plan development and organization.	Rank: 1.50	6 ✓
40%	Development and updates to Wake County's Transit Plan (Wake Transit Plan).	Rank: 1.67	12 ✓
13%	Wake Transit program management and control tools (e.g., Community Funding Area Program Management Plan, Public Engagement Policy, Project Prioritization Policy, Service Guidelines and Performance Measures, and other policies)	Rank: 1.75	4 ✓
7%	Project sponsor responsibilities: A compiled reference guide	Rank: 2.00	2 ✓
7%	TPAC member involvement in project planning, the overview of projects and their current status.	Rank: 2.00	2 ✓