



Item Summary Sheet (ISS) Packet
Program Development (PD) Meeting
August 25, 2026

Item #: 3

Item Title/Project Name: Regional Technology Plan

Project Contact: Austin Stanion

Agency/Organization: GoTriangle

Email: astanion@gotriangle.org

Item Type: ☒ Action

☐ Information

Executive Summary/Key Points:

GoTriangle will share discussion and recommendation from the regional technology working group regarding the implementation of the Regional Technology Plan in Wake County.

Attachments:

Regional Technology Plan Draft Funding Schedule for Implementation

Regional Technology Plan Wake Funding Framework

Background/Discussion:

Partners from across Wake County, including GoTriangle, GoRaleigh, GoCary, GoApex, Wake County, and CAMPO have worked together to produce the Regional Technology Plan. The Regional Technology Plan was approved in March 2026 by the CAMPO TCC to guide future investments in transit technology. In the months since, the regional technology working group has drafted a framework and funding schedule for implementation to realize the goals of the Regional Technology Plan in Wake County.

Action Description: Recommend Technology Plan Implementation Framework to TPAC for Adoption

Next Steps: Bring action item to September 17 TPAC

Item #: 4**Item Title/Project Name:** 2026 Wake Transit Annual Bus Service Performance Review**Project Contact:** Steven Mott**Agency/Organization:** Senior Wake Transit Planner**Email:** steven.mott@campo-nc.us**Item Type:** ☐ Action☒ Information☐ For Review (Deadline: _____)**Executive Summary/Key Points:**

Staff will present the findings from the 2026 Annual Bus Service Performance Review, which provides evaluation on the route-level performance of Wake Transit-funded fixed-route bus service operated by GoCary, GoRaleigh, and GoTriangle from FY2025/Q2 through FY2026/Q3. This review differs from years previous, in that provider interviews were not conducted as part of this since the Bus Plan is ongoing which seeks to analyze route-level performance data and provide guidance for future routes through the Wake Bus Plan. In place of partner interviews, staff has prepared a set of questions, attached to this agenda, and distributed to GoCary, GoRaleigh, and GoTriangle with written responses requested by September 4, 2026.

Attachments:

- 2026 Wake Transit Annual Bus Service Performance Review Memo
- Provider-Specific Questions Document for Evaluated Transit Providers

Background:

The Bus Service Performance review is conducted annually to evaluate the performance of route-level performance of Wake Transit-funded fixed-route bus service operated by GoCary, GoRaleigh, and GoTriangle. The performance is evaluated against metrics outlined in the Service Standards and Performance guidelines document, which provides goals for performance metrics covering productivity, cost-efficiency, and on-time performance. The period of evaluation for this review is from FY2025/Q2 through FY2026/Q3 and covers 39 routes. 17 out of 39 of the routes were within their 18-month development period, which acts as a grace period for new and significantly altered bus routes and provides an on-ramp for meeting the performance standard metrics.

The Service Standards and Performance Guidelines document is currently being evaluated and updated through the Wake Bus Plan. The updated document will provide updated metrics and route typologies that will provide the standards used in future bus service performance reviews. Additionally, the Bus Plan is evaluating the route-level performance of routes for GoCary, GoRaleigh, and GoTriangle through the Short-Range Transit Plans, the Project Management Team, and the Core Technical Team, where recommendations on route-level service design based on performance, existing conditions, and public engagement will be provided for TPAC review. Therefore, it was found that the interviews, typically done as part of the review, would be redundant. In its place, however, staff

developed a list of questions based on individual route-level performance that will be sent to providers at GoCary, GoRaleigh, and GoTriangle directly. Responses to these questions are requested by September 4, 2026.

Discussion:

Staff will walk through the memo and its findings on the metrics observed and analyzed for the review.

Action Description:

Informational Item

Next Steps:

None

Item #: 5

Item Title/Project Name: Draft Update to Wake Transit Work Plan Amendment Policy

Project Contact: Suvir Venkatesh

Agency/Organization: Wake Transit Planner

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Phone: 984-542-3608

Item Type: ☐ Action

☒ Information

☐ For Review (Deadline: _____)

Executive Summary/Key Points:

CAMPO is currently managing an update to the Wake Transit Work Plan Amendment Policy. Staff will be presenting any proposed changes and collecting partner feedback to be incorporated into the final draft policy. The updates seek to clarify lead agency roles in administering the amendment process, establish thresholds for transfers that will need to be approved through the amendment process and consolidate the two existing types of amendments into a single category.

Attachments: None

Background: After the adoption of the Work Plan every fiscal year, project sponsors have the opportunity to make changes to the scope or budget of their approved projects. These changes happen quarterly through the Work Plan amendment cycle. The Wake Transit Amendment Policy outlines the procedures and regulations surrounding these changes and assigns responsibilities to lead agencies regarding the administration of this process

Discussion: This year, CAMPO is proposing several revisions to the existing policy. These include

- Eliminating difference between major and minor amendments to remove ambiguity and to create a standardized public comment period for all amendment requests
- Establishing a standard 20% threshold for budget transfers vs amendments. The following scenarios would require a Work Plan amendment:
 - o A transfer between two different budget ordinance appropriations within the same fiscal year that is over 20% of a project appropriation.
 - o A transfer within the same budget ordinance appropriation within the same fiscal year that is over 20% of a project appropriation.
 - o A transfer between two different budget ordinance appropriations or within same budget ordinance appropriation but between fiscal years that is over 20% of total project appropriation.
 - o Any transfer in the above scenarios that are under 20% could be done through a budget transfer and are not required to go through the amendment process.

- Clarifying lead agency roles on community and removing references to defunct committees (e.g., B&F Subcommittee, CE Subcommittee) and websites (GoForward)

Action Description: Informational Item

Next Steps: Feedback from the August PD meeting will be incorporated into the Amendment Policy draft. Please have all comments submitted to CAMPO by **Friday, September 4th**. The final draft will be available for review at the September PD Subcommittee meeting. Action will be taken to recommend this document for TPAC review in October with Governing Board action scheduled for November.

Item #: 6

Item Title/Project Name: Updated Wake Transit Performance Tracker Website

Project Contact: Suvir Venkatesh

Agency/Organization: Wake Transit Planner

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Phone: 984-542-3608

Item Type: ☐ Action

☒ Information

☐ For Review (Deadline: _____)

Executive Summary/Key Points: CAMPO staff recently completed development of a new and improved Wake Transit Tracker to help address issues with the previous site developed in 2021. The new site will be hosted on CAMPO's ArcGIS Online platform. CAMPO staff will be providing a walkthrough of the new website and collecting feedback from the PD subcommittee prior to official launch.

Attachments: None

Background: Since 2021, CAMPO has been responsible for managing the Wake Transit Performance Tracker, an interactive website tracking progress made by the Wake Transit Program since its inception. The original tracker was developed by WSP several years ago and was hosted by them at an annual fee of \$750. CAMPO staff frequently encountered technical issues with the tracker such as glitches in the user interface and difficulty in updating data. CAMPO staff have been working on creating a new tracker website using CAMPO's ArcGIS Online platform modelled off the tracking website created for the Durham Transit Plan several months ago.

Discussion: CAMPO was interested in creating a new website on our own AGOL platform as it eliminates the need to pay an annual hosting fee to an external organization, saving the Wake Transit Plan money and to address the technical issues mentioned above. The new site consists of a homepage with navigation aids as well as general information about the Wake Transit Program. Tabs located at the top of the page direct users to the Project Tracking Map and Program Performance Dashboard as well as a link to the Wake Transit community engagement hub. Staff will provide a walkthrough on the new site and is seeking feedback from the PD Subcommittee.

Action Description: Informational Item

Next Steps: CAMPO staff will incorporate PD subcommittee feedback into the final website and will work to finalize all elements of the website by the end of August. Please have all comments submitted to CAMPO by **Friday, September 4th**

Item #: 7

Item Title/Project Name: Updated Funding Request Forms for the FY 2028 Wake Transit Work Plan

Project Contact: Steven Mott

Agency/Organization: Senior Wake Transit Planner

Email: steven.mott@campo-nc.us

Item Type: ☐ **Action**
 ☒ **Information**
 ☐ **For Review (Deadline: _____)**

Executive Summary/Key Points:

Staff will go over the updated funding request forms for the FY 2028 Wake Transit Work Plan development cycle. Continuing from last year, there are two forms: one for capital requests, and one for operating requests. The forms have been reformatted for ease of use, with dropdown boxes instead of check boxes, less merged cells, and an overhauled visual appearance. A few additions have been added, as well, including extending the funding horizon to FY35 to match the Wake Transit Plan and the horizon for the extended multi-year operating program and capital improvement plan, being developed as part of the ongoing Bus Plan, providing transparency into the financial impact of the projects within the funding horizon. A new question has been added, asking if other Transit Plan funds are being solicited or expecting to support the project, to understand when cross-Transit Plan coordination is needed as part of the development cycle. The funding request forms are for internal Wake Transit use and are available to the relevant partner agencies on the Wake Transit SharePoint.

Attachments:

None

Background:

The Wake Transit Work Plan development cycle kicks off with the opening of funding requests submissions. Each year, funding request forms may receive minor edits to reflect lessons learned from previous work plan development cycles. This year, the Work Plan kickoff is occurring at the TPAC meeting held on August 27, 2026, at 9:30am.

Discussion:

Staff will walk through the funding requests forms and answer any questions.

Action Description:

Informational Item

Next Steps: None

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