



Agenda Item Summary Sheet PD Meeting July 28, 2026

Item Title/Project Name: Annual Review Updates

Project Contact: Steven Mott

Agency/Organization: CAMPO

Email: steven.mott@campo-nc.us

Item Type: ☐ Action
☒ Information

Executive Summary/Key Points:

CAMPO staff will provide an update on the annual Bus Service Performance (BSP) Review and the Project Progress and Expenditure (PP&E) Review. Data collection and analysis are currently under review for the 2026 Bus Service Performance Review, which will be the final review conducted under the current performance standards. Future reviews will be informed by standards & metrics adopted through the Wake Bus Plan. For the PP&E Review, staff will present and discuss potential path-forward options for how the review is conducted going forward

Attachments:

None

Background:

Bus Service Performance (BSP) Review

The Bus Service Performance Review is conducted annually to evaluate route-level bus service performance across the Wake Transit service area. Data collection and analysis for the 2026 review are currently underway. This will be the last review completed under the current performance standards: the Wake Bus Plan is separately analyzing annual service trends as part of its market analysis and route-level performance evaluation, and future performance metrics and route typology considerations will be developed through that process. Because this analysis will provide an additional layer of detail to inform those future standards, this year's review is expected to be narrower in scope than in past years, and operator interviews are not being conducted as part of this year's review.

Project Progress and Expenditure (PP&E) Review

The PP&E Review monitors the progress and expenditure of capital and operating projects against their programmed allocations in the Wake Transit Work Plan. Staff will present and discuss potential path-forward options for improving the review process, including:

- Standard budget variance thresholds to flag projects that are significantly over- or under-budgeted, for discussion of potential FY28 budget shift recommendations.
- Development of milestones that capital projects must meet for their programmed allocations to continue to be carried forward into the upcoming fiscal year. Given the wide variability between project types (e.g. for example, bus stop improvements versus large-scale BOMF or transit center projects) milestones will need to be developed collaboratively, and, especially for large-scale capital projects, on a case-by-case basis.

The goal behind these potential improvements is to ensure that funding is allocated to projects when it is needed, while avoiding prematurely activating funding that will not be used or have reimbursement requested within the applicable fiscal year. A key change for this year's review is that it will examine a full fiscal year of funding activity, as requested during last year's PP&E Review. Staff intend to use the provider interviews and discussions conducted as part of the review to gather further input on what process improvements should be carried forward into a policy document.

Discussion:

Bus Service Performance (BSP) Review

Staff will provide a brief status update on the 2026 Bus Service Performance Review, noting that data collection and analysis are ongoing and that operator interviews are not being planned for this year given the overlapping detail already being captured through the Wake Bus Plan's trend analysis and consistent communication with the transit providers through SRTP development.

PP&E Review

Staff will present potential path-forward options for the PP&E Review and lead a discussion on which approaches the Subcommittee would like to see carried forward.

Action Description: Information only

Next Steps: Staff will incorporate Subcommittee feedback into a refined approach for the PP&E Review and will continue coordinating the Bus Service Performance Review's findings with the Wake Bus Plan's development of updated performance metrics and route typology standards. The 2026 Bus Service Performance Review report will be included in the August PD Subcommittee & TPAC agendas.