



Paramedic Field Training Sergeant

Franklin County Emergency Services Department is recruiting for a full-time, Paramedic Field Training Sergeant. An employee in this class performs skilled work in all aspects of Paramedic duties and assists the EMS Field Training Officer in evaluating Emergency Medical Technicians (EMT), Advanced EMT, and Paramedics. Duties involve continuous evaluation of assigned employees' pre-hospital job performance through observation and skills testing. Under the direction of the EMS Field Training Officer, employee implements on-the-job training for new employees and remedial training for employees with performance deficiencies. Employees in this position must possess the ability to rapidly assess situations and intercede on behalf of the patient when necessary. Considerable tact, courtesy, and firmness are required to provide useful feedback to employees in the training program and during frequent contact with the general public. Work is performed in accordance with established EMS Standard Operating Guidelines and Procedures Manual and under local medical director approved protocols. Work is performed under the general supervision of an EMS Shift Supervisor and the EMS Training Program Coordinator, and is evaluated based upon verbal and written performance, reports on employees trained, through observation, and periodic conferences.

Duties and Responsibilities:

- Responds to emergency calls, providing basic and advanced life support treatment to patients, as well as transportation to the appropriate medical facility.
- Assists with precepting students enrolled in approved EMS educational programs.
- Assists with the training, mentorship, and evaluation of Emergency Medical Technician, Advanced EMT, and Paramedic personnel.
- Assists with pre-employment testing and orientation.
- Facilitates learning to ensure employees acquire the knowledge and skills necessary to become a successful employee.
- Serves as mentor, role model, and educational resource for fellow employees.
- Assists in the development and implementation of guidelines, policies and procedures for training, field practice, and medical standards.
- Responsible for ensuring employees are performing in accordance with established treatment standards.
- Functions at the Paramedic level.
- Abides by, enforces, and participates in the implementation and ongoing oversight of Franklin County government safety standards and regulations.
- Serves as a rotating member of the EMS System Quality Control Committee.
- Performs emergency medical acts in accordance with protocols and standards established by the EMS System and Medical Director.
- Administers approved medications via approved access routes, administers specified solutions by vascular access infusion, performs pulmonary ventilations, and obtains 12-lead EKGs for cardiac diagnostics.
- Performs patient assessment and basic life support techniques in accordance with established protocol including: airway management and cardiopulmonary resuscitation; oxygen administration; hemorrhage control; treatment for shock; bandaging and dressing soft tissue injuries; splinting of fractures and dislocations; treatment of injuries to the head, face, eye, neck, and spine; treatment of injuries to the chest, abdomen, and genitalia; provision of basic life support for medical injuries; assisting in normal and abnormal childbirth; treatment of injuries as a result of exposure to heat and cold; treatment of burns; lifting and moving patients for transfer to a medical facility.
- Responds to non-emergency calls, such as requests to transport patients from hospital to their homes or from a local medical facility to a specialized medical center.
- Participates in a continuous training program to improve competence in medical technical work.
- Studies streets, road patterns, and networks of the County in order that future runs may be made with minimum difficulty and delay.
- Inspects and tests EMS units and apparatus, maintaining proper inventory of equipment and supplies; cleans and sanitizes vehicles, units, apparatus, and equipment daily; ensures that they are in proper working order; makes routine adjustments, but reports other than minor defects for specialized attention.
- Maintains cleanliness and performs minor maintenance of Emergency Medical Service facilities; cleans, sweeps, mops, etc.
- Assists with the direction and control during disaster situations.
- Coordinates and leads participants in daily informal training activities and in formal in-service training classes to maintain required certifications; attends other training opportunities.
- Assists the Training Division in approved EMS educational programs such as EMT continuing education at first responder agencies, initial EMT and Advanced EMT training, and agency continuing education programs.
- Participates in community outreach programs; conducts training in First Aid and CPR classes; attends programs such as Tar River Festival, Safe Kids, Bike Rodeo, car seat awareness, etc. to promote safety and prevention awareness and to provide information on services.
- Completes required paperwork and reports.

- Provides assistance to members of volunteer emergency medical service organizations as requested.
- Performs other related work as required.

Knowledge, Skills and Abilities

- Comprehensive knowledge of basic and advanced emergency medical procedures and techniques.
- Considerable knowledge of anatomy and physiology.
- Comprehensive knowledge of equipment and supplies employed in the emergency care of patients and victims of accidents.
- General knowledge of County geography and of the location of roads and streets within the County.
- General knowledge of radio communications equipment.
- Ability to operate a personal computer and related software and to type with accuracy.
- Ability to prepare ambulance call reports and other reports using appropriate grammar, medical terminology and abbreviations, and to write legibly.
- Thorough skill forming a general impression of a victim's condition and applying emergency medical care.
- Ability to perform duties in accordance with established emergency medical procedures and techniques, medical protocols, and standing orders.
- Ability to respond quickly and calmly to emergency situations.
- Ability to operate emergency vehicles for long periods of time during both day and night, in congested traffic and in unsafe road conditions caused by factors such as fog, smoke, rain, ice, and snow, and in emergency situations involving speeds in excess of posted limits, in a safe and professional manner with respect to environmental conditions, vehicles abilities, driver abilities, organizational expectations through policies, procedures, directives, and standards, and observe motor vehicle laws.
- Ability to effectively restrain patients, forcibly if necessary, using humane restraints and maneuvers to minimize injury to the patient and co-workers.
- Ability to perform medical care and other duties which may involve lifting, carrying patients over uneven surfaces, climbing up to and down from elevated surfaces, climbing through openings, carrying equipment and patients down steps.
- Ability to train, evaluate and motivate, directly and indirectly, employees.
- Ability to understand and follow oral and written direction.
- Ability to work with a diverse socioeconomic population based on the unique situations encountered.
- Ability to deal with stress, death, and dying patients.
- Ability to endure verbal abuse when confronted with the hostile views and opinions of patients, family members, and bystanders in antagonistic environments.
- Ability to read and comprehend maps.
- Ability to establish and maintain an effective working relationship with other members of the EMS system and the general public.
- Ability to maintain confidentiality of patient information.

Desirable Education and Experience:

Graduation from high school; moderate experience at the Paramedic level; completion of an agency-approved preceptor course or program is required within 6-months; Level-I EMS Instructor or ability to obtain the credential within 12 months; or an equivalent combination of education and experience.

Special Requirement:

Certification by the North Carolina Office of Emergency Medical Services as a Paramedic; Advanced Cardiac Life Support certification; Pediatric Advanced Life Support certification or acceptable equivalent; Pre-hospital Trauma Life Support certification or acceptable equivalent; Completion of NIMS 100, 200, 300, 400, 700, and 800; Possession of a valid North Carolina driver's license upon hire. Please refer to Title 21, Sub Chapter 32H, Section .0501 of the North Carolina Administrative Code for specific certification requirements.

Hiring Salary Range: \$45,520 – 47,796

Position Salary Range: \$45,520 - \$70,555

Number of Positions Available: 1

Closing Date: November 1, 2021

How to Apply: Visit <https://www.franklincountync.us/employment-opportunities/employment-center> to complete an electronic application or to obtain a printable application.

*Franklin County is an Equal Opportunity Employer.
The County prohibits discrimination based on race, sex, color, creed, national origin, age or disability.
Pre-Employment Drug Screen and Criminal Background Screening are required.*