



**Franklin County Corona Virus & COVID-19  
Joint Information Center (JIC)**  
Monday – Friday, 8:00am – 5:00pm  
**(919) 496 – 8113**  
**Franklin-County-Specific Virus Information**

Franklin County residents may also choose to email their questions/concerns to [CoronaVirus@franklincountync.us](mailto:CoronaVirus@franklincountync.us)

**If you have a medical emergency, call 911 immediately. Do not call 911 for NON-emergencies.**

**Dial 2-1-1 or text COVIDNC to 898211 for free, confidential information 24/7 to help you find resources within your community.** They can connect you with people and groups that can help with questions about access to food, shelter, employment and child care.



<https://www.facebook.com/FranklinCountyHealthDepartment/>

**General State & Regional NC Information** on the Coronavirus can also be obtained by going to the NCDHHS website by following this link:

<https://www.ncdhhs.gov/divisions/public-health/coronavirus-disease-2019-covid-19-response-north-carolina>

You can also get Coronavirus information by calling poison control at 1-800-222-1222.

**NEW**

**To make a report of people not following the Governor's executive order for mass gatherings, the stay-at-home order, or of non-essential businesses operating, please call 919-496-2186.**

## **Positive Cases:**

**NC case count by county** can be found here:

<https://www.ncdhhs.gov/covid-19-case-count-nc#county-map>

## **Personal Protection Measures:**

- Avoid touching your face (including eyes, mouth, nose and ears);
- Wash your hands frequently & thoroughly (front & back) with warm water and soap for at least 20 seconds AND if available, use hand sanitizers frequently;
- Cough/sneeze into your elbow/arm, and avoid any physical contact greetings (i.e. no handshakes etc.);
- avoid others if you're sick;
- If you're sick, stay home from work/school and don't visit anyone (especially older adults, children and those with chronic health conditions).
- Avoid public gatherings of 10 people or more
- Avoid being closer than 6 feet (or 3 feet at a minimum) for longer than 10 minutes with anyone
- At home and at work, frequently clean high-touch surfaces

