



FREQUENTLY ASKED QUESTIONS

Once I complete this form where do I send it?

If you are requesting records from an MRPG provider/location, you can fax, email or mail the form to the address listed on the top left corner. If you are requesting records from another provider (not MRPG) send the form directly to that provider's office.

What information is included in the Abstract Transfer of Care option?

We offer a comprehensive Transfer of Care option at no charge that is recommended for transferring care to a new provider. It includes: Chart summary (list of diagnosis, allergy information & immunizations), last physical/acute visit, lab flowsheet, preventative screening (colonoscopy, pap smear & mammograms), recent imaging (CT, MRI etc.), and recent consultation records.

Who can sign the release form?

Patients are required to sign their own release form. Patients that are minors, Parents will need to sign release form. All other signatures must have legal documentation to support signing on behalf of the patient. (Ex: Guardianship papers)

***Please note: all signatures must be hand written or digitally signed. Typed font is not accepted.**

I am the Health Care Proxy for my loved one can I sign the release form?

We only accept the signature if the following requirements are met: Health Care Proxy must be invoked by the Provider (documentation required) and can only be used to transfer records to another Provider for continuity of care.

How do I obtain copies of radiology images?

You will need to contact Milford Regional Medical Center at (508) 473-1190 and follow the prompts for Radiology.

Is there a cost to obtain my complete record?

The cost will vary depending on the request. We reserve the right to charge a reasonable cost-based fee for producing and mailing the copies according to HIPAA 45 CFR, 164.254. We do offer email delivery at no charge.

For more information visit our website at www.milfordregionalphysicians.org The Medical Records page is listed under the About tab.