

IMPACT HIGHLIGHTS

2018-19 ANNUAL REPORT SUMMARY



United Way of Central Texas

UWCT 2-1-1 HELPLINE

UNITED WAY OF CENTRAL TEXAS 2-1-1 HELPLINE CONNECTS OUR FAMILY, FRIENDS, AND NEIGHBORS WITH HELP AND HOPE 24/7.

42,600+ The UWCT 2-1-1 Helpline connected more than 42,600 people to help in 2018.

2-1-1 Texas is a program of the Texas Health and Human Services Commission in collaboration with United Way of Central Texas.

UWCT 2-1-1 Helpline Connected:

- 1,790** veterans, active duty military, and their families to resources and services
- 3,650** senior citizens to the help they needed
- 7,900** residents in Temple & Belton to local agencies and organizations



Top Needs:

- Electric Bill Payment
- Rent Payment
- Food Pantries
- Water Bill Payment
- Homeless Shelters

VITA - VOLUNTEER INCOME TAX ASSISTANCE



VITA offers **FREE** tax preparation and filing help to individuals and families. IRS-certified volunteers ensure that clients receive **100%** of their tax refund; no hidden costs or fees!

This UWCT program is funded in part through a federal grant from the IRS and a BBVA Compass Foundation grant.

DURING 2019 TAX SEASON:

\$1.3 MILLION

in total tax refunds returned to individuals and families

1,000+

tax returns completed across 9 sites in Temple, Belton, Killeen, and Harker Heights, Hamilton & Goldthwaite

\$23,400

The average adjusted gross income of clients served

\$354,190+

returned in Child Tax Credits

\$479,000+

returned in Earned Income Tax Credits

HEALTH - LIVE WELL

BRIDGES TO WELLNESS & HEALTH

BridgeS to Wellness & Health helps eligible clients access the necessary prescriptions, equipment, transportation, and supplies to maintain or improve their health status.

170+

clients assisted through BridgeS in 2018

COMMUNITY HUB

Community Hub is a cooperative program with Scott and White Health Plan to remove barriers to quality health care and address economic and social situations that affect health status. Case managers identify and connect patients to resources.

245+

referrals to agencies since beginning in February, 2019.

Community Hub is a program of Scott & White Health Plan (SWHP) in collaboration with United Way of Central Texas providing navigation services to SWHP RightCare members.

EDUCATION - LEARN WELL

SHARED SERVICES ALLIANCE

Together with Workforce Solutions of Central Texas, we are establishing a Shared Services Alliance, a grant initiative that focuses on strengthening early child care provider services, so they can become better able to deliver high-quality child care that leads to school-ready students who will excel and become valuable members of our future workforce.

SUPPLY DRIVES

UWCT partnered with local businesses and organizations to collect school supplies and hygiene kits throughout the year in 2018. The supplies were distributed between Temple and Belton independent school districts.

2018-19 CAMPAIGN

\$1.5 MILLION

raised from workplace campaigns and grants for local programs and initiatives.



Community Investment Process

UWCT is proud to annually invest in 16 agencies and 19 programs with proven track records of measurable success. The UWCT Citizen's Review Committee of 20+ volunteers spends 2 months evaluating agency funding requests.

Companies contributing \$50,000 dollars or more:



VOLUNTEER ENGAGEMENT

United Way Volunteers

740+

Individuals volunteered with UWCT in 2018

Day of Caring

400+

Volunteers participated in Day of Caring projects

Community Service Day

500+

Troy High School students participated in Community Service Day.

Servant Leadership Day

300+

Volunteers with Belton ISD participated in Servant Leadership Day

Community Outreach

100+

Baylor Scott & White Health volunteers participated in community outreach projects

Chrome & Carols

The Chrome & Carols Committee helped raise more than

\$45,000

during the eighth annual Chrome & Carols fundraiser

Time Value

\$80,700+

The overall value of total volunteer time in 2018

View our full 2018-19 Annual Report at UWCT.org

Connect with us!

