



United Way of  
Central Texas

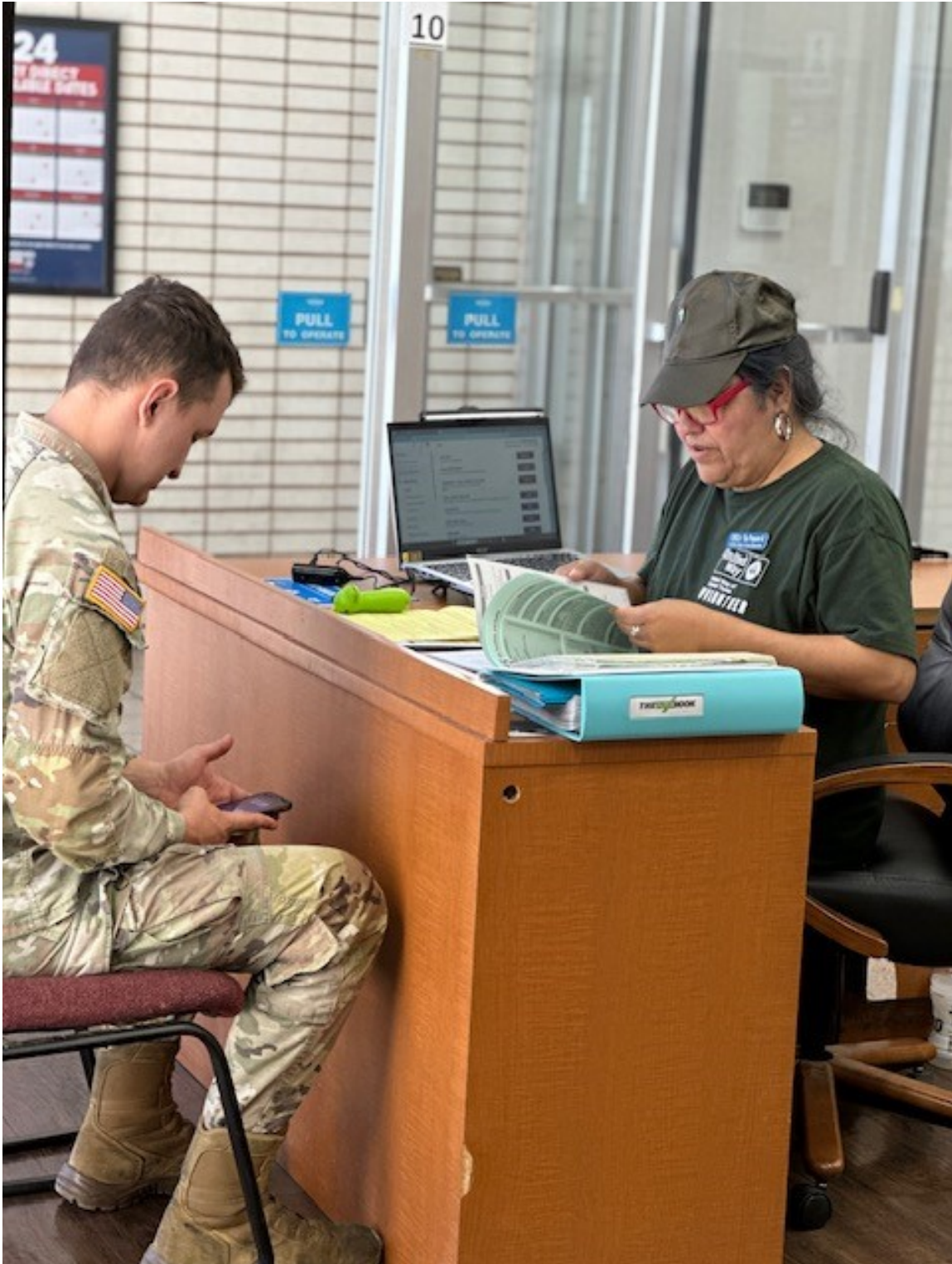
**MAR 2024**

**Thrive**

# LIVE UNITED

## VOLUNTEER INCOME TAX ASSISTANCE

Book Your Appointment Today



## What is VITA?

A program that offers free tax help to people who make \$64,000 or less ensuring that 100% of the refund goes directly back to the customer. Volunteers provide basic return preparations with electronic filing. In addition, we educate clients about valuable tax credits and deductions that they are eligible for.

VITA Tax Season runs from **January - April 2024**. We are excited about how many community members we have been able to help so far.

**Appointments are still available.** You can schedule your appointment by calling our office or visiting us at [www.UWCT.org](http://www.UWCT.org). Please contact our office for more information.



[VITA Appointments](#)

[Visit the Website](#)

## VITA Remote Site Review ACES Requirements

Remote Site Reviews (RSR) provides oversight at Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) sites. The reviews also evaluate the site's overall adherence to Quality Site requirements (QSR) and Volunteer Standards of Conduct (VSC).

Based on the results, United Way of Central Texas has met all ten of the Quality Site requirements. UWCT was commended on its commitment to the VITA program. "Your process from intake to tax prep to filing the returns is seamless and very organized. Your attention to detail allows taxpayers to have a professional, stress-free environment for their tax preparation. Your volunteers were easy to identify as they were wearing United Way name badges. The location choice for this new site is ideal and unique and will hopefully allow us to reach those most in need of VITA services, especially those serving in the military."

# UWCT awarded the STAND UP FOR TEXAS PUBLIC SCHOOLS Award



Temple ISD honored United Way of Central Texas with the "Stand Up for Texas Public Schools" recognition, a statewide honor given by the Texas Association of School Boards.

"UWCT is a tremendous partner and your support is nothing short of extraordinary!"

UWCT was publicly recognized at the Board of Trustees meeting on Monday, March 18 at 6:00 pm on the second floor of the Administration Building.

# THANK



We are on a **MISSION**



# YOU

**2023**  
Campaign



United Way of  
Central Texas

2023-2024 Campaigns continue to come in and United Way of Central Texas is excited to partner with the workforce community. Company workplace campaign meetings and UWCT express the importance of community, donor involvement, and volunteerism. We focus on collaboration, sharing the power to uplift, transform, and ignite participation and the impact it has on the lives of the community. We live united in purpose and intentionally THRIVE together to make an impact!

If you would like to know how to start a campaign in your company, contact [Veshell.Greene@UWCT.org](mailto:Veshell.Greene@UWCT.org) or call our office at 254-778-8616.

- **A New Day Learning Academy**
- **Atmos Energy**
- **Bell County**
- **Belton ISD**
- **Central National Bank**

- **HEB (Temple, Belton)**
- **Johnson Brothers Ford**
- **Materials Transportation Company**
- **McLane Company**

- **Central Texas Housing Consortium**
- **Central Texas Youth Services**
- **Churches Touching Lives For Christ**
- **City of Belton**
- **City of Temple**
- **Communities in Schools**
- **East Penn Manufacturing Co.**

- **McLane Group**
- **Temple College**
- **Temple Community Clinic**
- **Temple Daily Telegram**
- **University of Mary Hardin-Baylor**
- **United Way of Central Texas**
- **Vera Bank**



## 365 SMALL BUSINESS CIRCLE

**\$365**

\$1/DAY

Hero

**\$1,095**

\$3/DAY

Champion

**\$1,825**

\$5/DAY

Icon

### Levels of Community Participation

United Way of Central Texas continues to share the opportunity of the 365 Small Business Circle (10 employees or less) campaign with the community. We use this opportunity to educate small businesses and create an opportunity of awareness and education to small businesses so that they too can be included to support the overall mission and unite together as a community of change.

We welcome all new small businesses to become part of United Way of Central Texas and those that participate will receive a Small Business Circle window decal to showcase their partnership with UWCT and other deliverables based on their level of support. For more information, contact [monica.silcott@uwct.org](mailto:monica.silcott@uwct.org) or call the office at 254-778-8616.

Read More

Become A Partner



# READ ACROSS AMERICA



Read Across America was on March 1st and 4th, 2024. TISD was celebrated on Friday, March 1st and BISD was celebrated on Monday, March 4th. It was such a success this year! So many volunteers showed up and spent time reading to the students. It is great to be a part of a community that yearns to invest in the future and celebrate literacy. If you are interested in participating next year, please visit our website at [www.UWC.org](http://www.UWC.org)

# McLane Donates

McLane Company gave a donation of miscellaneous fruit, candy, snacks and juice to United Way of Central for a total value of \$15,000 just in time for Spring Break.

UWCT distributed the donation to the following agencies and

churches:

- Ralph Wilson Youth Club
- Temple Independent School District
- Churches Touching Lives For Christ (weekend nutrition program)
- Garden of Hope Foster Care
- Ronald McDonald House
- Kid's University
- Point Fellowship Church
- Charis Church formerly Grace Christian Center



## UWCT HAPPENINGS

### **Hunger Coalition Resource Fair – March in the Park**

Rachel Clemons, Director of Community Services, and Amahn Mckalope, UWCT's Social Work intern participated in a family resource fair hosted by the Hunger Coalition in Bell County. This event took place on Saturday, March 9<sup>th</sup>, at Long Branch Park in Killeen, TX.

Individuals who attended received information about the organizations and were able to take home a load of fresh food for themselves and their families.

UWCT was able to have many meaningful conversations with families about resources because of this event.



### **Workforce Solutions Presentations**

United Way of Central Texas was invited by Workforce Solutions of Central Texas to present at their Temple and Killeen staff meetings on March 7<sup>th</sup> and March 13<sup>th</sup>.

Rachel Clemons and Diamond Martinez shared information on UWCT's priorities and programs and gave staff members practical takeaways that they could implement in their work with clients.

UWCT is so thankful for the partnerships with agencies like Workforce Solutions. Together we can make change in the community!





### **Sly Fox Small Business Invite**

Monica Silcott, Director of Engagement was invited to a Sly Fox Coffee House event to share information about United Way of Central Texas and educate on how UWCT supports and provides the community.



**2-1-1 CALL CENTER**

# From Hello to Help, 2-1-1 is Here

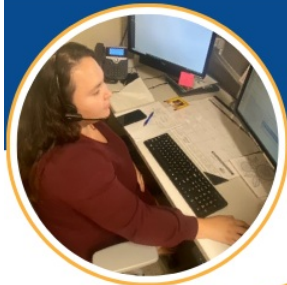
The United Way of Central Texas 2-1-1 Helpline is free and confidential, and available 24 hours, 365 days a year. 2-1-1 is staffed by trained specialists who can find real answers for callers as they work the most comprehensive social services database in the state of Texas.



From Hello to Help, 2-1-1 is here

211 in 2024

Get Connected. Get Help.



## 2-1-1 LOCAL CALL CENTER STATS FEBRUARY 2024



**211 HELPLINE:** The United Way of Central Texas 2-1-1\* HELPLINE is free and confidential, and available 24 hours, 365 days a year. The helpline is staffed by trained specialist who can find real answers for callers as they work the most comprehensive social services database in the state of Texas.

\*2-1-1 Texas is a program of the Texas Health and Human Services Commission in collaboration with United Way of Central Texas.

**2,920**  
Requests for  
HELP  
FEBRUARY  
2024 CALLS



TEXAS REQUESTS FOR SERVICES



**618**  
Request  
for  
UTILITIES



**166**  
Request  
for  
FOOD



**109**  
Calls from  
ACTIVE  
DUTY &  
VETERANS

**382**  
Request  
for SHELTER  
or HOUSING

**72**  
Request  
for MENTAL  
HEALTH &  
Addictions

**148**  
Request  
for RENT or  
MORTGAGE

**5**  
Request  
for  
EDUCATION

UWCT INCOMING CALLS

**32**  
Calls from  
18+ YRs

**4**  
Calls from  
COVID

**183**  
Request  
for  
HEALTHCARE

**16**  
Request  
for  
DISASTER

**64**  
Request  
for  
TRANSPORTATION  
ASSISTANCE

**554**  
Calls from  
SENIORS  
65+

**628**  
Calls from  
FIRST TIME  
CALLERS

## UNITED WAY IN THE NEWS

Check out this recent news article:

**January 4, 2024-Channel 25 KXXV-**[The funding isn't there.](#)

**November 9, 2023:** [United Way seeks volunteers for tax assistance program.](#)

**October 18, 2023: Temple Daily Telegram;** [United Way of Central Texas assists area residents](#)

**October 10, 2023-Channel 25 KXXV:** [United Way of Central Texas sees largest Day of Caring ever.](#)

**October 3, 2023-Channel 10 KWTX:** [National Heritage Month-Monica Slicott](#)

**June 9, 2023-Temple Daily Telegram:** United Way launches fan drive as temperatures soar

**May 16, 2023 KCEN TV:** United Way of Central Texas Fan Drive Underway

**April, 15, 2023: KDH News:** First National Bank Texas Recognized with CARE Award

**April, 7, 2023: Temple Daily Telegram:** United Way offers free online tax filing tool

**Mar 23, 2023: ABC 25:** Accounting students volunteer with United Way to prepare taxes for free.

**March 3, 2023: Temple Daily Telegram:** Volunteers read to local school children

**March 2, 2023: KCENT TV:** United Way of Central Texas to celebrate Read Across America Day in Bell County

**Mar 1, 2023: KWTX Waco, Tx** Bell County organizations ready for more calls for help after SNAP benefits reduced

**January 14, 2023:** United Way to start tax assistance program in January

**November 25, 2022:** Chrome & Carols fundraiser sold out, but virtual tickets available

**November 8, 2022:** Belton notes help in using rescue funds

**October 21, 2022: KWTX Waco, Tx**Good News Friday

**October 4, 2022: Temple Daily Telegram:** United Way Day of Caring set Friday

**October 1, 2022: Temple Daily Telegram:** Day of Caring Volunteers tackle community projects



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