

2-1-1
HELPLINE
24/7

The United Way Central Texas 211 call center covers a seven-county region and connects individuals to resources like food, utilities, rent assistance, child care, homeless shelter locations, and more.

47,000+
CALLS ANSWERED FOR HELP IN 2023

UWCT IS THE PRIMARY POINT OF CONTACT IN TIMES OF DISASTER



DIAMOND MARTINEZ
Central Texas Call Center Manager

UWCT SPECIALISTS ALWAYS ANSWER THE CALL FOR HELP

GET INVOLVED

- Annual Drives: Fans, Hygiene Kits, & School Supplies
- Leadership Breakfast - September
- Day of Caring - October
- Chrome and Carols - December
- Read Across America - March
- Hometown Huddle - April
- Community Connections - Monthly - 3rd Wed.
- Volunteer for VITA
- Grant Review Committee
- Wrenches to Wheels
- Workplace Campaigns



VOLUNTEER TODAY!

FOR 2023 OUR PARTNERS SERVED 10,682 UNDUPLICATED CLIENTS

OUR PARTNERS

UWCT invests in non-profits & programs with proven success in UWCT focus areas.

- Central Texas 4-C
- Central Texas Youth Services
- Churches Touching Lives for Christ
- Communities in Schools of Greater Central Texas
- Families in Crisis
- Family Promise of Bell County
- Helping Hands Ministry of Belton
- Hill Country Community Action
- Ralph Wilson Youth Club
- STARRY Counseling
- Temple Community Clinic
- Temple Housing Residential Corp.
- The Salvation Army of Bell County



DONATE TODAY!



Day of Caring

GIVE. ADVOCATE. VOLUNTEER.
UWCT.org • 254.778.8616 • 4 N. 3rd St., Temple, TX 76501 • f @ t w i n



LEADING THE WAY



EVERYONE, EVERYWHERE, HAS THE OPPORTUNITY TO THRIVE

DO YOU KNOW ALICE?

ALICE, which stands for **A**sset **L**imited, **I**ncome **C**onstrained, **E**mployed, represents the growing number of individuals & families who work, but are unable to afford the basic necessities of housing, food, child care, healthcare, & transportation.

43% OF CENTRAL TX FAMILIES ARE ALICE OR BELOW THE POVERTY LINE



Bridging The Gap

UWCT is putting its services and resources where they matter the most — **helping individuals in the ALICE population** who want a better, sustainable quality of life and a path towards self-sufficiency.

UNITED IN FOCUS



HEALTH

Goal: Affordable Services



EDUCATION

Goal: Strong CenTex Workforce



FINANCIAL STABILITY

Goal: Independence & Self Sustainability

HEALTH

Lead & invest in programs that improve health access & outcomes for all Central Texans.

PROGRAMS:

- **BridgeS to Wellness & Health**
Assists uninsured & underinsured clients who are unable to afford prescriptions, equipment & transportation.
- **Community Hub**
Co-op program with BSW Health Plan to remove barriers & social determinants to quality healthcare.
- **Health Navigators**
Helps Central Texans find affordable health insurance.

EDUCATION

Lead and invest in programs that ensure access and quality learning takes place at all ages.

PROGRAMS:

- **Literacy Initiatives**
Reading is essential for success in school, work & life.
- **Read Across America Day**
Annual kid's reading celebration every March.
- **Wrenches To Wheels**
In partnership with Workforce Solutions, students from area school districts strengthen life skills through hands-on experience building bicycles.

FINANCIAL STABILITY

Lead and invest in programs that ensure individuals/families can get & keep better jobs, reduce debt & build savings for sustainable living.

PROGRAMS:

- **VITA - Volunteer Income Tax Assistance**
Free tax prep & filing help for households with less than \$64,000 annually.
- **Financial Coaching Opportunities**
Collaborative effort to help individuals understand their personal finances & become economically sustainable.

OVER \$100,000 DISASTER FUNDS

\$1.9 M IN TAX REFUNDS | **1,650** COMPLETED RETURNS | **98%** ACCEPTANCE RATE



FAMILIES ASSISTED THROUGH HEALTH PROGRAMS

1,107 HELPED BY BRIDGES TO WELLNESS AND HEALTH | **633** HUB CLIENTS | **47** MARKETPLACE CUSTOMERS

NEARLY 1,200 STUDENTS INVOLVED IN ACTIVITIES

BE A VOLUNTEER | **OVER 1,100** VOLUNTEERS | **VALUE OF A VOLUNTEER HOUR \$33.49**

United Way Central Texas provides opportunities that are meaningful to both the volunteer and the recipient.

BE A DONOR | **\$1.3M** RAISED FROM **WORKPLACE CAMPAIGNS & GRANTS FOR LOCAL PROGRAMS & INITIATIVES**

Donors donate to United Way Central Texas due to the organization's ability to create meaningful and sustainable change.