#### **Ellen Brenner**

From: Ellen Brenner <ellen@fleetfeetrochester.com>

**Sent:** Friday, March 11, 2022 4:59 PM

To: 'Ellen Brenner'

**Subject:** FW: Your RUN585 Deferral - Register for 2022!



**RUN585** Race Series

Wed June 8 - Wed August 17, 2022

SIGN UP

LOCATION: ROCHESTER, NY US 14611 <u>DIRECTIONS</u> TYPE: RUN OR RUN/WALK

Hi, %FIRST\_NAME%!

We hope that this email finds you well and healthy!

We are happy to announce that the RUN585 Series is returning to Genesee Waterways for Summer 2022!

Race 1 - Wednesday, June 8th - The Big Run 5K Race 2 - Wednesday, July 20th - Summer in the City 8K Race 3 - Wednesday, August 17th - Hot Summer Night 5K

You are receiving this email because you deferred your registration from 2020 and chose not to participate in 2021. If by chance you did participate in 2021, I apologize that you are receiving this email, please disregard it.

**Starting at NOON on Sunday, March 13**, registration will be opening for the 2022 events. It is at that time that you will be able to complete your deferral following the instructions listed below. If you try to complete your deferral before noon on Sunday, March 13, it will not work!

## You have until 11:59pm on Thursday, March 31st to complete your deferral.

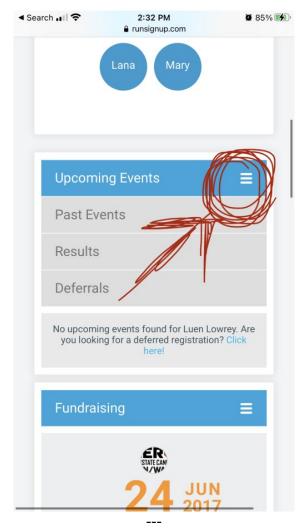
If you do not claim your deferral, you will be forfeiting your previously paid registration fee. There are no refunds, transfers, or further deferrals.

## How to Claim your RUN585 Series or individual event Registration

- Log into your **RunSignUp.com** account
  - Go to your profile
- Scroll down and click on the "Deferrals" tab
  - Find RUN585
  - Click "Complete Deferral"
  - Verify the event, click "Start Transfer"
- Make your way through the registration process. (if you registered for more than 1 individual event, **NOT** the series, you will need to complete this process for each registration)
- NO money should be exchanged. If you are being asked to pay and did NOT add any additional events, please STOP and email us! Do NOT complete your registration!

  Step by step tutorial with pictures!

If you are trying to do this on your mobile device and can't find your "Deferrals" tab, please see the image below.



**Special Notes** 

- The above option is the only one available. Refunds, transfers, or deferring your registration further are not available.
  - The option to complete your deferral will close at 11:59pm on March 31st!
  - Registration will be open to the general public, so encourage your friends/family to join you!
  - You cannot complete your deferral until registration opens at noon on Sunday, March 13, it will not work before then!

Please let us know if you have any questions!

Thank you, YellowJacket Racing

**Race Sponsor** 



# **RUN585 Race Series**

Rochester, NY Wed June 8 - Wed August 17 2022

### **Contact Race**

If you would like to unsubscribe and stop receiving these emails <u>click here</u>.

Thank you,

**Luen Lowrey** 

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