



COVID-19 Frequently Asked Questions

<u>Question</u>	<u>Answer</u>
<i>Has the 2019-2020 school year been canceled?</i>	<ul style="list-style-type: none"> • Although our physical building is closed in compliance with the guidance received by Governor Ducey and Superintendent Kathy Hoffman on March 30th, our teachers are continuing to provide online instruction to your child as well as creating work packets if online learning cannot be accessed.
<i>How will the 2019-2020 8th Grade Promotion and Kinder Graduation be handled?</i>	<ul style="list-style-type: none"> • All school events are canceled at this time. Please look for updates on our website and social media for more information.
<i>Do I need to pick up an academic work packet for my child?</i>	<ul style="list-style-type: none"> • Academic work packets are reserved for our students without internet access and/or access to a device. The assignments included in the packet mirrors what our online students experience. • Students who are learning online do not need a packet • Packets are distributed on a bi-weekly basis and include two weeks of assignments in each content area including specials. • Packet downloads can be downloaded on our website by clicking here.
<i>When will food service be providing meals?</i>	<ul style="list-style-type: none"> • Food service times are Tuesday and Thursday of each week from 6-9:30am • Tuesday meals (T/W) • Thursday (Th,F,M)
<i>Who is eligible for school meals?</i>	<ul style="list-style-type: none"> • Any child in your household ages 18 and under • Children regardless of enrollment may benefit from this program.

<p><i>How do I access a Chromebook?</i></p>	<ul style="list-style-type: none"> • Our IT Director is available upon appointment. Please email: jhowell@plccharterschools.org
<p><i>Where can I find guidance about supporting my child with online learning?</i></p>	<ul style="list-style-type: none"> • Our grade levels have created a weekly distance lesson plan for online learning to support families. This document includes live lesson times, Lunch Bunch, and contact information for your child's teacher/team. This guide can be found by visiting our Academic Resources Page by clicking here.
<p><i>How will I receive my child's Spring pictures and yearbook?</i></p>	<ul style="list-style-type: none"> • We will communicate distribution days once we have received our delivery from Lifetouch.
<p><i>Are distance learning assignments being graded?</i></p>	<ul style="list-style-type: none"> • Academic feedback is important. Teachers will assign participation grades for completed packets and online assignment submission. Please continue to check ParentVue for assignment feedback.
<p><i>What if my child refuses to complete assignments?</i></p>	<ul style="list-style-type: none"> • Please keep in mind that this unprecedented moment in time is stressful for children and adults. We ask that you prioritize your relationship with your child, seek support from your child's teacher, and learn as a family.
<p><i>Is state testing canceled?</i></p>	<ul style="list-style-type: none"> • Yes, statewide testing is canceled. Governor Ducey, in partnership with our State Superintendent of Instruction have canceled statewide testing for the 2019-2020 school year.
<p><i>How do I know my child won't fall behind?</i></p>	<ul style="list-style-type: none"> • Our team of educators are prepared to provide remediation based on our beginning of the year benchmark assessments. This data will allow our teachers to adequately assess the individual needs of our students and drive their instructional planning.
<p><i>Will my child need to repeat their grade level next school year?</i></p>	<ul style="list-style-type: none"> • The COVID-19 school closures will not require your child to repeat their current grade level. If your child was at risk for retention prior to school closures, please reach out to our Principal Ramirez at aramirez@plccharterschools.org. Mrs. Ramirez is happy to answer your questions and provide guidance.
<p><i>How are you supporting my child with special needs?</i></p>	<ul style="list-style-type: none"> • Services for our students with special needs are commensurate with those in general education. Please contact your child's teacher if you need something specific. You may also reach our ESS Director, Kristin Bienvenue at kbienvenue@plccharterschools.org for additional questions or support.

<i>When will I receive my child's report card?</i>	<ul style="list-style-type: none">• Report cards will be postponed until further notice.