What a remarkable year! To meet the needs of our community, we doubled our capacity by increasing to 75 guest rooms and suites – keeping our guests as safe as possible during the pandemic. We couldn’t have done it without our generous donors, wonderful volunteers, and resilient staff. We are so thankful!

Janice McAdams
Executive Director
97% of guests feel that we have a positive impact on their emotional well-being and sense of safety.

$106
Operating cost per room

$42
Average payment per room

TOP REASONS FOR STAY

1002
Cancer Related Surgery & Treatment

310
Heart, Lung, or Abdominal Transplant

214
Bone Marrow Transplant

167
Surgery (non-cancer related)

133
Cardiology-Related Treatment

113
Neurology-Related Treatment

54
Burn Treatment

42
Trauma

OVER 28,000 FAMILIES HAVE STAYED WITH US SINCE OPENING OUR DOORS IN 2008. THIS FISCAL YEAR WE SERVED 2,332 GUESTS, PROVIDING LODGING MEALS, SUPPORTIVE PROGRAMS, TRANSPORTATION, AND A CARING SUPPORT NETWORK — HELPING THEM REST, HEAL, AND GATHER STRENGTH WHEN THEY NEED IT THE MOST.

A significant gap exists between what our guests can afford and our actual operating cost. The contributions of our supporters enable Family House to bridge that gap.

IT'S ALL ABOUT OUR GUESTS.

FINANCIALS AT A GLANCE

TOTAL OPERATING EXPENSES
$2.7 million

TOTAL OPERATING REVENUE
$2.7 million

* Other revenue includes funds received under the Payroll Protection Program and Employee Retention Credit of the CARES Act.
AND OUR INCREDIBLE SUPPORTERS.

Our Supporters make Family House a special place for those traveling to UNC Hospitals. From individual donors providing funding, to our wonderful volunteers donating their time, to companies donating goods — our supporters take on many forms.

Many individuals donate not only their time, expertise, or service, but contribute funds, meals, goods, or help with other fundraising efforts.

**VOLUNTEERS & DONORS**

- **763** Total Volunteers
- **271** Meals Provided
- **70** Volunteer Music and Arts Programs
- **904** Donors
- **82** Companies
- **24** Foundations
- **147** Former Guest Donors

**TOTAL FUNDS RAISED**

$1,301,454

“When people are faced with health issues, there are so many things to worry about. Family House not only provides that home away from home but also provides meals, smiles, and comfort. I know they help as many guests as possible regardless of the financial means of the guest. Family House addresses a need that so many families are faced with during a difficult time.”

Andrea Eason, CPA
Family House Board Treasurer
Volunteer, Luminary Donor
SECU Family House is a safe, nurturing, affordable home for patients and their loved ones who travel great distances to UNC Hospitals for life-saving procedures and serious illnesses.

Scan to Support Family House Guests

THANK YOU FOR YOUR SUPPORT!

BOARD OF DIRECTORS FY 2021-22

Ali Fromme, CPA, President
Allyson Lawless, JD, Vice President
Andrea Eason, CPA, Treasurer
Matt Arnold, Secretary
Yomi Adigun, PhD
Cheryl Batchelor
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Rowell Daniels, PharmD
Kevin FitzGerald, MPH
Amos Fodchuk
Tony Gilmore
Reagan Greene, MBA
Jay Patel, MMH
Sherene Shakib Min, MD

I've only ever stayed in hotels. The cleanliness and service was the best I have ever seen or had. My sickness causes me to have a lot of stress. The experience in this SECU house put a smile on my face and warmed my heart.

Guest from Linden, NC

Thank you so much for a clean, beautiful place at a very reasonable price during our time of need.

Guest from Biscoe, NC

Everything here is clean, well-organized and stocked and very nicely done. I am impressed. This is so much nicer than a hotel.

Guest from Hendersonville, NC

IN FY 21-22, FAMILY HOUSE SERVED 2,332 GUESTS FROM NORTH CAROLINA AND 17 OTHER STATES.

WHAT OUR GUESTS ARE SAYING