

REPORT TO THE COMMUNITY 2009

"The Family
House is an
immeasurable
treasure."

Randy Davenport

cancer patient and guest MORVEN, NC, ANSON COUNTY

This represents our first annual REPORT TO THE COMMUNITY,

a community that includes a considerable network of volunteers, funders, former guests, friends, family and associates of former guests—and extends to hospital administrators, nurse coordinators, social workers and others who represent the greater needs of UNC's patients. 2009 was our first full year in operation, and we wanted to provide you with a summary of services provided and major gifts received—and give you a sense of the difference we are making for families in crisis.

Our role as a contributor to health care is unique. We provide extraordinary hospitality, support, encouragement, comfort, compassion, and tangible resources to our guests.

We remind ourselves regularly of the vulnerability of our guests. They remind us of the vitality of our mission and of the importance of our role as stewards of a special home that you helped to build.

We believe in **housing**, **healing**, **and hope**. The founders, the staff and volunteers recognize that housing without intentional hospitality is simply lodging—and that healing is made possible, at least in part, only with an

- In 2009, we operated at 93% occupancy and served 1,477 patients or families of patients
- We provided 28,092 stays to patients/patient families from 92 of NC's 100 counties, 32 other states, and 3 foreign countries
- Eighty-eight percent of our guests came from North Carolina
- The average stay for guests was 6.6 nights, with the longest being 11 months
- Excluding depreciation, our operating cost per room per night was \$50.52
- The average contribution from guests per room per night was \$23

orientation towards hope. Our volunteers, board of directors, and staff consciously create a culture of concern, respect, and compassion. I am grateful to them for the essential role they play. We are grateful to all of you for contributing in your own significant ways to maintaining this place of respite.

This House is a measure of how this community—through some of its most thoughtful visionaries —responds to the needs of North Carolinians and to those in its midst who otherwise would suffer, in greater numbers, alone.

Through your ongoing support, you continue to grant our guests a place to share their stories, console one another, to rest and relax in privacy, and to gain strength from the knowledge that they are **not** alone. On behalf of the entire staff and board, and of those we serve, thank you.

Greg Kirkpatrick

2009 Circle of Hope

CORNERSTONE SOCIETY (\$25,000+)

Francis Adams Hendricks and Edith T. Hendricks Foundation Frank and Shelayne Sutton UNC Health Care

KEYSTONE SOCIETY (\$10.000+)

Big Rock Blue Marlin Tournament and Foundation James and Jean Blaine Fred Dalldorf and Jane Bultman-Dalldorf **Butch and Tammy Davis** Morgan Creek Capital Management (in kind) Andrew and Margaret Silton State Employees Combined Campaign

CAROLINA CIRCLE (\$5,000-\$9,999)

Anonymous Bertsch Family Charitable Foundation, Inc. Clancy & Theys Construction Co. Gray Clark Sara and Poly Cohen The Leon Algernon Dunn, Jr. and Pattie McCav Dunn Foundation Susan Fellner, MD Lynda and Richard Goldberg Lee and Brenda Henningsen Low Fat Designs (in kind) Dr. Uday and Laura Reebye Roche, Inc. Tom and Kathy Shea Skanska USA Building Inc. UNC Mens' Basketball Team

64 bone marrow transplant patients and their loved ones stayed with us in 2009

STEWARD (\$2,500-\$4,999)

Anna Family/RESOLUTE Companies Charitable Fund

Anonymous

BIAC

BlueCross BlueShield of North Carolina

The Carolina Club

Corley Redfoot Zack Inc.

Gilead Sciences, Inc.

Eleanor Kilgour

Yvonne Knutson

Local Government Federal Credit Union

MHAworks, PA

Oral and Maxillofacial Surgery Associates Ann Petersen

PPD, Inc.

Gregory and Dabney Ruff

Chris and Ann Smith

State Employees Credit Union,

Pittsboro Street, Chapel Hill

Summit Hospitality Group, Ltd.

Truebridge Capital Partners LLC

Wells Fargo Advisors

Women of Carolina Football

Mark and Rhonda Zack

CAREGIVER (\$1,000-\$2,499)

Eugene Anderson

Anonymous

Atma Hotel Group, Inc.

Lori and James Black

Jacob Burns Foundation, Inc.

David and Carol Callahan

Mary and Dale Carey

CJ&P Advertising

Munroe and Becky Cobey

Cathy and Mike Fields

Rob and Melrose Fisher

Anna Garcia

David and Ann Gerber

Richard and Barbara Gordon

Holmes Oil, Inc.

Hope Community Church

iContact

Greg and Lauren Kirkpatrick

Tina and Kevin McLeod

Meadowmont Realty

Mike and Elston Miles

Steve and Kay Mills

Paul and Ann Muenzner Patricia Munns

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PHE, Inc.

Laura Piver

Raintite Seamless Gutters

Resolute Building Co.

The Sanders Family Foundation

Shirley Siegel

Eddie and Jo Allison Smith

Family Foundation, Inc.

Brian and Laura Stabler

State Employees Credit Union,

North Chatham Park, Chapel Hill

State Employees Credit Union,

Churton Grove, Hillsborough

State Employees Credit Union,

Old Hwy 86, Hillsborough

Dwight and Diane Stone Richard and Pamela Turrill

Wachovia Bank, Meadowmont Branch

Wal-Mart Foundation R. Haven and Minna Wiley Richard and Brenda Wingo Stacey and Mark Yusko

> We served 53 burn victims and their families in 2009

SUSTAINER (\$500-\$999)

Auxiliary to Auctioneers Assoc. of

North Carolina

Ashley and Chris Barry

Michael and Jennifer Baucom

Jeanette and Neal Bench

Bill and Lee Blackman

Linda and Cliff Butler

Sharon and Dick Coop

Douglas and Deborah Dibbert

Pattie Dunn

Bren and Stan Eskridge

Jeffrey and Evelyn Fair

Robert and Kelley Faulk

Lynn and Steve Fromme

Steve and Nancy Fuller

GlaxoSmithKline

Margaret and Edward Holmes

Gene Jester

Richard and Elizabeth Kent

Hope Thornton-Koonce and Mack Koonce

William and Brenda Litton

Michael and Wendy Maxwell

Mary and Thaddeus Moore

John Morris

Jeffrey and Christine Nettesheim

Donald and Alberta Parson

William and Nancy Peterson

Marsha and Chet Roslanowick

Haynes and Janice Ross

Gerald Schafer

Steven and Susan Skolsky

Gary Sobba

Marco Soto

St. Thomas More School

State Employees Credit Union, Mebane

State Employees Credit Union, Statesville

State Employees Credit Union, Thomasville

Gray and Thomas Stoughton

Village Building Co., Inc.

Zimmer Gunsul Fraska Partnership

Cornerstone Society

cumulative donations based on gifts/pledges received through December 31, 2009

\$1,000,000+

SECU Foundation State of North Carolina

\$500,000+

William G. III and Gray Clark UNC Health Care

\$250.000-\$499.999

Blue Cross and Blue Shield of North Carolina Foundation

\$100,000-\$249,999

Amgen Foundation
Anonymous (in honor of Eric Munson)
The Duke Endowment
RBC Bank
Kate B. Reynolds Charitable Trust
U.S. Department of Housing &
Urban Development—Economic
Development Grant
Volunteer Association of UNC Hospitals
Wachovia Bank

In 2009, we hosted 39 lung transplant patients and their families

\$50,000-\$99,999

Anna Family/RESOLUTE Companies Charitable Fund Anonymous (2) BB&T Charitable Foundation Gracia Barry Big Rock Blue Marlin Tournament and Foundation The Cannon Foundation Cisco Systems Fred Dalldorf and Jane Bultman-Dalldorf **Butch and Tammy Davis** The Dickson Foundation Thomas and Mary Alice Eckman Lee Iron and Metal of Sanford, NC Leith Automotive Family Dana & Esteban McMahan NC Jaycee Burn Center

Josh & Marie Reynolds Foundation

Shelayne and Frank Sutton Wittenbach Business Systems

\$25,000-\$49,999

Atma Hotel Group, Inc. Mary Beth Boening David and Carol Callahan Capital Bank Charitable Foundation Mary and Dale Carey Carolinas Credit Union Foundation Corporate Express, Inc., South Atlantic Cathy and Mike Fields Franklin Street Partners Mia Hamm Foundation James and Pam Heavner Francis Adams Hendricks and Edith T. Hendricks Foundation Hillsdale Fund, Inc. The Ianirve Foundation The Kenan Family Foundation Mark Knelson, MD Lineberger Comprehensive Cancer Center Local Government Federal Credit Union McDonald-York, Inc. Steve and Kay Mills John Morris Oral and Maxillofacial Surgery Associates PPD, Inc. **Quintiles Transnational** Roche Sealy, Inc. Andrew and Margaret Silton Sports Endeavors

Donna Trohanis \$10.000-\$24.999

Tar Heel Homes, LLC

SunTrust

Bertsch Family Charitable Foundation, Inc.
Timothy and Kelly Biltz
Bill and Lee Blackman
James and Jean Blaine
Broyhill Family Foundation
Robyn and Scot Carpenter
Gilles and Elizabeth Cloutier
The Contractor Yard
Duke Energy Foundation
Durham Coca-Cola Bottling Company
East Chapel Hill Rotary Club
Laura Edwards
Susan Fellner, MD

We had 30 guests receiving treatment for life threatening eating disorders in 2009

In 2009, 30% of our guests were receiving chemotherapy/radiation treatment for cancer

Sharon and Richard Fownes Fujisawa Healthcare, Inc GlaxoSmithKline Margie and Tom Haber Robert Herrington Tom and Eva Higgins Mark Johnson, MD Kenan Advantage Group Laurin and Dolores Knutson Yvonne Knutson Kristen Fund of Triangle Community Foundation MEY Corporation Svlvia Mills Morgan Creek Capital Management Sally-Sanford Ney Novo Nordisk Inc. Roger and Linda Perry Ann Petersen Sarah Jo and Leonard Safrit Cecil and Linda Sewell Tom and Kathy Shea Steven and Susan Skolsky Richard and Nancy Stack State Employees Combined Campaign William Transou UNC Mens' Basketball Team University Inn Associates Richard and Brenda Wingo

Mark and Rhonda Zack

122 groups—civic clubs, churches, UNC service organizations, SECU branches, tennis teams, area high school service groups, hotel partners, UNC Hospitals' department teams, and families—served more than 4,000 meals to our guests in the past 12 months.

SECU Family House

STAFF

Greg Kirkpatrick

Executive Director

Kathy Yasui-Der

Executive Assistant

Luis Morales

Director of Operations

Janice Ross

House Manager

Janet Hudgens

Marketing & Volunteer Coordinator

LisaCaitlin Hess

Development Assistant

Sandra DeLeon

Housekeeper

BOARD OF DIRECTORS

OFFICERS

Dana McMahan, President

Tom Shea, MD, Vice President

Randall Welborn, Treasurer

Barbara Gordon, Secretary

Manish Atma

Gracia Barry

Mary Beck

Jim Copeland

Debbie Dibbert

Melrose Fisher

David Gerber, MD

Donald Hiscott

Sissy Holloman

V. Dianne Pledger

Wes Pope

Susan Skolsky

Shelayne Sutton

Bob Woodruff

"The House was such a blessing to me both financially and emotionally."

Mallory Code, cystic fibrosis patient

TAMPA, FL

"Staff, guests and volunteers became family."

Mary Alice Teets, mother of lung transplant patient PEMBROKE, NC, ROBESON COUNTY

"A serious illness is daunting, but Family House makes sure it's not devastating."

Pam Turrill, wife of Dick Turrill, bone marrow transplant recipient ORMOND BEACH, FL

Top 10 counties served per capita

- 1. Dare
- 2. Halifax
- 3. Gates
- 4. Scotland
- 5. Bladen
- 6. Carteret
- 7. New Hanover
- 8. Robeson
- 9. Richmond
- 10. Brunswick

Top 10 counties served by number of patients/ patient families served

- 1. Cumberland
- 2. New Hanover
- 3. Robeson
- 4. Onslow
- 5. Mecklenburg
- 6. Brunswick
- 7. Johnston
- Halifax
 Craven
- 10. Dare

If you would like a copy of the audited financial statements for fiscal years 2009 and 2008, please contact Kathy Yasui-Der by phone at 919.932.8004 or by e-mail at kathy@secufamilyhouse.org.



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www.secufamilyhouse.org

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OUR MISSION

SECU Family House at UNC Hospitals provides an affordable, safe, nurturing home away from home for seriously ill patients, their family members, and caregivers from throughout North Carolina and beyond.