

REPORT TO THE COMMUNITY 2012

"There's a sweet, sweet spirit in this place. I felt safe and supported by strangers that became family. You made the blow bearable.
Thank you."

anonymous

former Family House guest

SECU Family House

2012 BOARD OF DIRECTORS Officers

Jim Copeland, President
President (retired), UNC Medical Foundation

Mary Beck, Vice President Senior Vice President, UNC Hospitals System Affiliations Barbara Gordon, Secretary Community Volunteer

Bob Woodruff, Treasurer (January to July)
President, The Cedars of Chapel Hill

Wes Pope, Treasurer (August to December) Senior Vice President, Yadkin Valley Bank & Trust Company

Directors

Bruce Ballentine President, Ballentine Associates, PA

Linda Butler Community Volunteer

Lisa Carey, MD
Physician-in-Chief of the N.C. Cancer
Hospital, Chief of Hematology and
Oncology at the UNC School of Medicine

Mary Carey Community Volunteer

Debbie Dibbert
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Nancy Farmer Community Volunteer

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Tony Meyer, MD Chair, UNC Department of Surgery

Gordon Peterson Partner, BB Creative

Dianne Pledger Executive Director, NC Freedom Monument Project

Laura Reebye Manager, Triangle Implant Center

2012 Staff

Greg Kirkpatrick Executive Director

Kathy Yasui-Der Executive Assistant

Janice Ross House Manager

Sherman Riggsbee Resident Manager

Yvonne Knutson
Director of Marketing and
Community Relations

Allison Worthy Volunteer Coordinator

Kirsten Beattie Development Officer

Ann Weissler Development Assistant

Sandra DeLeon Supervising Housekeeper "Thank you very much for our stay, everyone was so helpful and friendly. It was like home away from home. May God bless you in all you do!"

Cathy Hall

caregiver of abdominal surgery patient

HOPE MILLS, NC

OUR MISSION

SECU Family House at UNC Hospitals provides an affordable, safe, nurturing home away from home for seriously ill adult patients, their family members, and caregivers from throughout North Carolina and beyond.

Visit us online — www.secufamilyhouse.org

Find us on Facebook — facebook.com/FamilyHouseChapelHill

Follow us on Twitter — twitter.com/SECUFamilyHouse



From the Director

As SECU Family House begins its sixth year of operations, it's easy to take for granted all that we have and are today. As you scroll through these pages outlining what a typical year for us now looks like—our dedicated core of volunteers, successful programs and fundraising events, and the people who define us—I'd ask you to remember where we started.

Thirteen years ago, an idea sparked that UNC Hospitals needed dedicated, affordable housing for seriously ill adult patients and their family members or caregivers. The spark grew as Chapel Hill families began opening their homes, recruiting their churches, and enlisting their coworkers to hold bake sales, garage sales, and small fundraisers.

In 2005, Greg Kirkpatrick took charge of the campaign to raise funds to build Family House; the State Employees' Credit Union Foundation put our dreams within reach with a \$2 million challenge grant; and in 2006 we broke ground on the current site. For those who were not here, those years between breaking ground and opening may seem like they went by in a blur.

Those who were here, however, have many memories of the hard work that went into opening the House.

Greg, the campaign steering committee, and the early Boards of Directors all worked together to ultimately raise \$8.1 million to open the House and create an operating reserve and endowment. From day one, Family House has operated free from debt, thanks to their efforts.

In those weeks before opening, each of our 40 rooms was stocked with furniture. Volunteers laundered linens, made beds, and put the finishing



touches on rooms. They stocked the kitchen, organized furniture and decorations, dusted, swept, vacuumed, and scrubbed until we were ready for our first guests.

On March 31, 2008, when our doors officially opened, two mothers whose daughters were hospitalized waited in the parking lot, overwhelmed with relief that they would no longer be sleeping in their cars or in the hospital waiting room. Family House was here. We were ready.

Throughout this Report to the Community, you will read remarkable statistics about how far we've come in five years, who we serve, and how we serve. As you do, please join us in

Many Thanks

At the end of 2012, Greg Kirkpatrick left Family House after more than 7 years to pursue consulting opportunities



regionally and beyond. We thank him for his service and wish him the best in his new endeavors. recognizing the efforts of so many to make this vision a reality.

Five years in, this "home away from home" continues to get better with age. We offer volunteer-cooked meals most weeknights and many weekends, as well as evening entertainment several times a month. Our video and book libraries continue to renew and our pantry remains stocked with generous community donations. This spring, we were thrilled to extend free WiFi from public areas into our guest rooms, thanks to a donation from VIF International Education.

We would not be where we are today without the efforts of Greg Kirkpatrick. In December 2012, Greg bid farewell to SECU Family House to open a new chapter in his life. We are grateful for his service, which has left this House in an excellent position to pursue our next vision: an expansion so that we can widen our circle of care to embrace even more families in the coming years.

I have been honored to serve Family House as Interim Executive Director; but I am happy to announce the new Executive Director: Janice McAdams joined Family House in June 2013 after more than 16 years at Trinity School of Durham and Chapel Hill. In addition to years of experience in all facets of fundraising—including special events, annual fund, major gifts, and capital campaigns—she demonstrates the compassion and commitment to our mission that you have come to expect. We look forward to you getting to know her:

Thanks to each and every one of you, and especially to those listed in these pages, for helping us provide housing, healing and hope to so many.

Janice Ross INTERIM EXECUTIVE DIRECTOR

A House Full of Love

Signature Events

Each year, SECU Family House depends on two signature events to raise operating funds for the House. These combined events raise nearly one-third of the income we require each year simply to run our facility and keep rates low for families staying here.

The fourth Tar Heels for SECU Family House BBQ and Golf Tournament took place April 25-26, 2012, with a Thursday evening BBQ and auction at SECU Family House, followed by a golf tournament the next day at UNC's Finley Golf Course. The event involved about 400 participants, including sponsors, donors, golfers, UNC coaches, volunteers, and House guests, and netted a record-breaking \$140,000. We couldn't have done it without our co-hosts, UNC's Athletic



LEFT PAGE: Fall gala guests dined at The Carolina Inn (above), led in the festivities by emcee Tisha Powell of ABC I I and auctioneer Leland Little (above right). Pictured right are Linda Butler, Bubba Cunningham, Kelly Ross, Maggie Morris and Barbara Gordon at the golf tournament.

RIGHT PAGE: Bidders competed for Tar Heel auction items (left), and puppets delighted during the fall Culture Series (bottom left).

Director Bubba Cunningham and Men's Basketball Coach Roy Williams, as well as our sponsors, led by UNC Health Care, Butch and Tammy Davis, and Uday and Laura Reebye.

On Friday, September 21, we adorned The Carolina Inn with art for The Art of Giving Gala, a dinner and celebration featuring an array of art and art-themed auction items. More than 320 participants attended, raising more than \$134,000 in net funds, including \$42,900 alone in bids to "Fund a Family" with gifts ranging from \$100 to \$2,500. UNC Health Care presented the event, with generous support from Uday and Laura Reebye and 15 other sponsors.

Culture at the House

In an area rich with arts, culture, athletics and history, SECU Family House is perfectly positioned to bring culture into the House. Beyond the beautiful artwork and pottery featured in our House, a few times a year we open our home to highlight authors, poets, musicians, artists, and more as part of our Culture Series. The 2012 series featured:



- A conversation between Michael Brown, an area mural artist whose own work features in our Great Room, and Fred Black, a well-known Chapel Hill denizen, hosted by Jean and Bobby Neville on March 1
- Chancellor Holden Thorp performing with the UNC Jazz Ensemble, hosted by Florence and Jim Peacock on March 28
- Chapel Hill native Missy Julian Fox and Andrea Griffith Cash of The Chapel Hill Magazine conversing about Missy's memories of growing up in town, hosted by Missy on October 3
- A delightful, playful and artistic puppet show performance by Marianne Gingher and Deborah Seabrooke and their Jabberbox Puppets theater, hosted by Patti Thorp and Julia Grumbles on November 7





We also were pleased to offer 80 musical performances in 2012 as part of our Music and Arts Program, which is coordinated by volunteer George Spencer and funded by grants from The Mary Duke Biddle Foundation and The Strowd Roses Foundation. Tap dancers, guitarists, pianists, string quartets, folk singers and more provided evening entertainment and a welcome diversion to House guests.



To receive invitations to or suggest ideas for our Culture Series, contact Yvonne Knutson at yvonne@secufamilyhouse.org or 919.932.8001.

Save the Date for our 2013 House Party

Our annual house party will take place **Friday, September 20**, at The Carolina Club. *The Carolina Ball* will feature a live and silent auction of North Carolina treasures, from coast to piedmont to peak. Attendees will enjoy a seated dinner, casino games, and dancing to the music of hot local band *Liquid Pleasure*. It will be a can't-miss event. We'll share news on our website and through social media, so be sure to follow us on Twitter or like us on Facebook.

From the President

After five years of operation, SECU Family House at UNC Hospitals is stronger than ever. You will see this in the stories and statistics in these pages. We are proud of our continued operation without debt and establishment of reserves for inevitable capital replacement costs.

Thanks to a small, dedicated staff and more than 90 regular volunteers, SECU Family House is making a difference to the families who stay here while they or loved ones receive world-class treatments at UNC Hospitals.

In 2012 we housed 2,229 adult patients, family members and caregivers. However, demand for our rooms meant that another 2,987 were unable to stay here. Thanks to our volunteers and our local hotel partners (see page 7), we were able to secure discounted rates close by for those families. But there is more we can do, and so we must.

Our new Executive Director will have the challenge of continuing our outstanding service and financial strength while developing and leading a capital campaign to expand our home. We will never meet the total need, but serving less than half the families who need our services isn't good enough.

We know we can continue to count on your continued support—as volunteers, meal providers, event attendees, corporate sponsors, foundation grantors, and donors—to make SECU Family House a shining example of people coming together to support families from across North Carolina in their time of need.

Thank you for your role in making SECU Family House a very special place.

Bob Woodruff

PRESIDENT, 2013 BOARD OF DIRECTORS
SECU FAMILY HOUSE AT UNC HOSPITALS

Support from Our Super Volunteers



The dedicated, compassionate volunteers at SECU Family House make our house a home for so many. We rely on their daily contributions: serving as greeters and resources to house guests; introducing families to the House through tours; performing household chores including folding laundry, stocking and organizing the pantry, cleaning the kitchen, helping to maintain the gardens and libraries, and pitching in for all kinds of projects around the House.

When our rooms are full and we are unable to accommodate everyone on the waiting list—which happens

more often than not—front desk volunteers arrange for discounted rates at local hotels. Volunteers are the face of the House to many guests, offering their compassionate care and a soothing word or smile.

Clockwise from upper left: Meal providers, SECU employees, therapy dogs, and holiday house decorators all help to make our house feel like home.

We can't thank our volunteers enough for all that they do, and would like to specially recognize the four volunteers who committed the greatest amount of time to the House in 2012, demonstrating a truly remarkable commitment to our mission and this community:

Hazel Gibbs 353 hours
Dianne Woodward 307 hours
Ann Weissler 257 hours
Suzi Lagina 238 hours

Thank you as well to all our community meal providers, who provide home-cooked meals most weeknights

The following groups or individuals volunteer their time, culinary talents, and full meals anywhere from four to 24 times a year:

Amante Pizza Durham-Chapel Hill

Carol Baer & Friends, coordinated by Carol Baer

Linda Butler's Dinner Group, coordinated by Linda Butler

The Cedars Directors, coordinated by William Anna

Chapel Hill Country Club Racquettes, coordinated by Wivi Sternbach

The Chapel Hill Service League

Chapel Hill Supper Club (Robinson, Blackman, Lay, Cloutier, Perreault, Wileman)

Steve Cherrier

Charles and Patsy Harrison, Wayne and Pam Herndon, Carole Harrison Marshall, and Cliff and Debbie Carroll

Heart to Heart, coordinated by Kathleen Paul and Stephanie Peele Heels Meals (James, Scott, Maxwell, Wagoner, Frick, Gregory and Heineman families)

In His Service Ministry (Eric and Carmen Hurst)

Keller Williams Commercial Realty, coordinated by Mike Clayton

Long Time Family Friends Group, coordinated by Lynn Fromme

Lorio Dinner Group, coordinated by Jeanne Lorio

Love Thy Neighbor (Delores Bynum)

The Oaks Men's Club, coordinated by Frank Sutton

Rock Springs Baptist Church, coordinated by Larry Robinson and Sandra Lasater

Pat and Eddie Williams

The Woodruff Warriors, coordinated by Bob Woodruff



SECU: A Culture of Giving

The State Employees' Credit
Union is more than a name at Family
House. SECU branches and employees
are vital to the services we are able
to provide guests—as meal providers,
wish list item donors, and fund
raisers, they demonstrate pride in
and commitment to our mission.

Thank you to the following branches or departments, who provided meals last year:



We would be remiss if we didn't acknowledge the efforts of George Spencer, who coordinates acts for our Music & Arts Program, bringing in musical and performance acts several times a month to provide evening entertainment at the House. A special thank you, too, to Delia Keefe, who regularly brings Max, her cuddly, lovable golden retriever, to the House to lift the spirits of guests.

and many weekend evenings.

Our volunteers, meal providers, and entertainers make this House a home. We honor them for their dedication and kindness.

SECU Advisory Board – RTP/Durham Park West

SECU Audit Services

SECU Butner Advisory and LRC Board

SECU Cardholder Services

SECU Carrboro*

SECU Chapel Hill - Elliott Road*

SECU Chapel Hill - Hamilton Road*

SECU Chapel Hill – North Chatham Parkway*

SECU Chapel Hill - Pittsboro Street*

SECU Clayton

SECU Hillsborough - Churton Grove*

SECU Hillsborough - Old 86*

SECU Information Services*

SECU Lillington

SECU Raleigh – Stonehenge

SECU Raleigh – Wake Forest

SECU Warrenton

SECU Record Service Department

The branches above marked with an asterisk (*) also held fundraisers, including candy and bake sales, for Family House in 2012, along with the following:

SECU Elizabeth City

SECU Garner – Benson Road

SECU Garner – Vandora Springs

SECU Knightdale

SECU N.C. State University

SECU Raleigh - Six Forks

SECU Rocky Mount

A number of branches, departments and employees from across the state also participated in the IT services department's annual golf tournament, which raised \$14,000 for SECU Family House. We also regularly receive in-kind donations of everything from paper towels to computer equipment. Thank you to everyone at SECU for being our partners in care.

Dana Pearsall—Family Values



Dana Pearsall is a force to be reckoned with. This dedicated volunteer has co-chaired Family House events, served on countless committees, regularly served meals, and donated endless time and energy to the Family House mission.

Her motivation is strong: Dana has resolved to teach her five children the important lessons in life. So once a month, Dana, her children, and a handful of classmates from East Chapel Hill High School prepare a gourmet, home-cooked dinner for Family House guests. Together, they serve the food to families, then Dana encourages these bright, young students to sit down with guests to get to know them and listen to their remarkable stories.

Thanks to volunteer Wivi Sternbach, who introduced her to the House, Dana has supported us from the beginning. She attended one of the House's earliest fall galas before agreeing to co-chair to plan the event,

which she did for the next two years before passing the baton. Fortunately for Family House, she continues to lend her artistic and organizational talents to helping our fundraising events succeed. For The Art of Giving, the 2012 fall gala, Dana donated a live auction item: a stunning, personal portrait sitting for a child.

Cooking meals was a natural step for Dana. With help from her children

"Volunteering at Family House is a great thing to do. It always gives me MUCH more than I put in."

Lynn Fromme volunteer

You Can be a Volunteer

Opportunities for volunteering abound. We rely on volunteers to provide evening entertainment for the guests. Hair stylists, masseuses and manicurists ply their trades here as well, offering a unique in-kind service to our guests. You can lead an art class or a knitting group. Whatever your skill is, we can find a way to incorporate it to the benefit of our guests. Contact Allison Worthy at allison@secufamilyhouse.org or 919.932.8009 to inquire about opportunities.

and a desire to stay involved, Dana decided to share her love of cooking with Family House guests. Wivi, one of the seasoned meal providers, eagerly showed Dana the ropes: how to set up the serving line, what types of foods guests particularly like, how much food to prepare for 40, and more.

Dana not only talks the talk; she walks the walk. Her goal is to inspire other families through her family's example, encouraging her children to connect with a charity, get personally involved with it, and stick with it, as she has done with Family House.

While she says that she derives a personal sense of fulfillment through her volunteer work, this self-taught artist and busy mother says that it's a desire to get more young people involved with the House that keeps her passions alive. Clearly, family values reign supreme in the Pearsall household.

With Help from Our Friends

For the last two years, SECU Family House has been unable to accommodate 60% of the patients or families referred to us when we are full. The good news is that, thanks to our dedicated volunteers and partnerships with area hotels, we are able to help those who can't stay here find steeply discounted rates nearby. We work with 13 area hotels on a regular basis, all of whom help us to provide housing to families facing medical crises at a reduced rate. These five hotels stand out for going above and beyond:

- Aloft Hotel
- Chapel Hill University Inn
- Comfort Inn
- · Quality Inn
- Sheraton Inn

The Sheraton Inn also partnered with us in March 2013, when its in-house restaurant, Shula's 347 Grill, donated food and servers for more than 100 people who attended a local Chamber of Commerce event at Family House.

Also in spring of 2013, SECU Family House received a generous donation from the Quality Inn of modern guest room furniture, including dressers, nightstands and headboards, helping us to update and replace furniture. The rooms look brand new once again!

Thank you to all of our hotel partners for helping to fill the need and supporting our mission.

Alison Steele with TWILL, a local women's leadership group, rolls in a huge donation of items from our Wish List. We couldn't achieve our mission without this kind of help!

ECU FAMILY HOUSE AT UNC HOSPITALS CAPITAL AND ENDOWMENT CAMPAIGN

You Can Fulfill **Our Wish List**

We rely on donations of groceries and household items for our guests to use while they stay with us. We maintain a Wish List on our website at www.secufamilyhouse.org/ get-involved/wish-list, and we now have a wish list on Amazon so you can ship items for free. Items we are most in need of are:

- ➤ Gift cards from local grocers and retailers allow us to purchase items we urgently need.
- ➤ Ready-to-eat foods, including canned goods, make a convenient, quick meal for our guests on the run, or folks who come back late from the hospital at night.
- ➤ We provide hotel-sized toiletries (shampoo, conditioner, lotion, soap, etc.) to every guest when they arrive. Consider donating your stash from hotel visits, or buy a few extra for our guests when you pick up your travel-sized items on business trips.
- ➤ Napkins and paper towels go quickly in our busy kitchen.
- ➤ Perishable food items, like milk and eggs, are in high demand and much harder to get donated.

Circle of Hope

The 2012 Circle of Hope includes those who made tax-deductible gifts of \$100 or more to SECU Family House between January 1, 2012, and December 31, 2012. We are extraordinarily grateful for all the gifts we receive during the year, and grateful for the support we receive by way of special events, including the purchase of auction items and ticket and raffle purchases, all of which directly benefit guests at the House. The gifts below, however, reflect only tax-deductible gift amounts.

PILLAR SOCIETY \$25,000+

The John William Pope Foundation State Employees Combined Campaign UNC Health Care

KEYSTONE SOCIETY 10,000+

L & N Andreas Foundation
The Bob Boyd Family Fund
Fred Dalldorf and
Jane Bultman-Dalldorf
Butch and Tammy Davis
Mia Hamm Foundation
Home Health Foundation of
Chapel Hill Endowment Fund of
Triangle Community Foundation
Robert and Janice James
Lineberger Comprehensive

CAROLINA CIRCLE \$5,000+

Cancer Center

UNC Men's Basketball

Uday and Laura Reebye

Anonymous
Bertsch Family Charitable Foundation
Lisa Carey and Matt Ewend
Cathy and Mike Fields
Ettie Chin Hong Fund of
The New York Community Trust
Eleanor M Kilgour
Morris Commercial
Tom and Kathy Shea
SKANSKA
The Falk Family Charitable Fund
Roy and Wanda Williams

STEWARD \$2,500+

Anonymous
Carole Blossom and Pat Thomson
Nathaniel and Kathy Brown
Linda and Cliff Butler
The Ruth Harbison Carr Family
Foundation
Clancy & Theys Construction Co.
Munroe and Becky Cobey
Franklin Street Partners

Genentech, A Member of the Roche Group Kylie and Clint Harris Hope Through L.I.F.E. Foundation Gene and Jeannie Jester Yvonne Knutson Local Government Federal Credit Union

Ann Petersen
Pozen, Inc.
State Employees' Credit Union—
Carrboro

Lewis and Maggie Morris

The Prentice Foundation
Wells Fargo Advisors
The Wells Fargo Foundation
Bob Woodruff

CAREGIVER \$1,000+

Anonymous (2) Anna Family/RESOLUTE Companies Charitable Fund of Triangle Community Foundation Bruce and Pam Ballentine Starr and Daniel Basmajian Mary and James Beck Bill and Lee Blackman Jim and Jean Blaine Troy Buder Business Insurers of the Carolinas Casey and Cayman Campbell Mary and Dale Carey Carlson Family Foundation The Cat's Cradle Chapel Hill Service League Earl and Margaret Chesson Poly and Sissy Cohen

Hampton and Katie Corley
Charlotte Craddock
Huyen Dunn
Jeff and Amber Elliott
Marcia and Charles Ellis
Gale Erskine and Patricia Powell
Lynn and Steve Fromme
David and Ann Gerber

Gilead Sciences, Inc. Dick and Barbara Gordon Julia Sprunt Grumbles David Guo Evan Gwyn lanet and Eldad Hadar Holmes Oil, Inc. Nancy Farmer and Everette lames M. Ross and Charlotte Johnson Mark Johnson K&L Gates LLP Brian and Movra Kileff David King Greg and Lauren Kirkpatrick Mark Knelson LabCorp Leland Little Auction & Estate Sales, Ltd. Dennis and Lynn Marcin John and Sheila McDonald Terry and Laurie McIntire Dana and Esteban McMahan MHAworks, PA Mike and Elston Miles Morgan Creek Capital Management

Kamakshi Rao Marsha and Chet Roslanowick Louis and Janet Shaheen Steve and Susan Skolsky State Employees' Credit Union-Chapel Hill (Pittsboro Street) State Employees' Credit Union-Raleigh (Six Forks) Strowd Roses Foundation SunTrust Swearingen Foundation T.A. Loving Company The Chapel of the Cross Alexander and Courtney Toledo Donna Trohanis **UNC** Department of Surgery Mark and Rhonda Zack

SUSTAINER \$500+

Anonymous (5)
Akridge Family Foundation
Neil and Holly Alderman
Ashley and Chris Barry
BB&T—Elliott Road
Blackman & Sloop, CPAs, PA.
David and Carol Callahan
Campbell University

Since we opened in March 2008:

- ➤ We have served more than 8,000 patients or families of patients.
- ➤ We have provided more than 120,000 overnight stays to patients and/or patient families from all 100 of North Carolina's counties, 35 other states and 7 foreign countries.

David and Susan Parker Performance Subaru Picture Park, Inc. Laura Piver Raintite Seamless Gutters The Rams Club

Paul Muenzner

One to One DocuSource

Barclay Close James and Roberta Copeland Mary Coulter Douglas and Deborah Dibbert The Leon Algernon Dunn, Jr. and Pattie McCay Dunn Foundation

In 2012:

- ➤ We operated at 94% occupancy and served 2,229 patients or families of patients.
- ➤ We provided 27,498 stays to patients/patient families from 97 of NC's 100 counties and 20 other states.
- Ninety-three percent of our guests came from North Carolina.
- ➤ The average stay for guests was 6 nights.

Thomas and Mary Alice Eckman lan and Lucy Falk Ronald and Melissa Ferrucci J. Charlie Finn Rob and Melrose Fisher Fujitsu Computer Products of America Steve and Nancy Fuller Nicci and Martin Gafinowitz George and Carol George Jill Godwin Goodman Millwork, Inc. Greater North Carolina Area Combined Federal Campaign Dean and Audrey Gyoerkoe Martin and Sheila Harrell Richard and Pat Hatfield Gary and Patty Hill Thomas S. Kenan, III Hope and Mack Koonce Judith and Thomas Kraska Raymond and Kay Lauver Judi Lilley Caitlin Magraw Carol Manzon Michael and Wendy Maxwell McKinney & Silver, LLC Anthony and Marian Meyer Scott Morris Leslie Neal Neisler Foundation lames and Susan Newton Warren and Anna Newton Elizabeth Pungello Cliff Ransdell Kristy L. Richards Haynes and Janice Ross Silverback Foundation, Inc. Chris and Ann Smith Brian and Laura Stabler State Employees' Credit Union-

Chapel Hill (Elliott Road)

State Employees' Credit Union— Hillsborough (Churton Grove) State Employees' Credit Union— Lumberton (Fayetteville Road) William and Kay Wagner Randall and Shelia Welborn Giles and Beverly Williams David and Bharathi Zvara

FRIEND \$100+

Anonymous (3) Mike and Mary Bryan Adair Stephanie Adams David and Judy Adkins Virginia Aldige William and Martha Aldridge lay and Beth Alley Kevin Almond John and Leigh Anderson Richard Appel Armenia Church, Christian Women's Fellowship Ashpole Center United Methodist Church Liz Austin Chris and Sarah Ayer Matthew P. Ayotte Carey and David Baddour Richard and Lynda Baddour Tomas and Carol Baer Oscar and Emily Bagley Norma Ball Peggy Ball Grace Baranek Andy and Sallie Barrett Elinor Basnight James A. and Angie Bass Eldridge and Dorothy B. Batchelor Michael and Jennifer Baucom Amy M. Bejsovec Kathryn Bell leanette Bench

Elliott Bennett-Guerrero and Karin Bagan Virginia Benson Barbara Bernstein Regina and Robert Black Celia Blalock Pat and Bill Blau James Blue James William Blue, Jr. Mary Beth Boening D. Gayle and Marguerite Bomar Donald Boulton Frank and Cissy Branch Lynne Bresler and Mike Vaught Robert and Frankie Brock Mike and Carrie Brogren **Jeraldine Brooks** Steven and Iennie Brooks Celia Brown Patricia Brown Lynne Buck Vernadette and Joseph Buck Joellen Buckio Sadie and Leland Bugbee G.Thomas and Edy Bulthuis James Bumpus Lester Bush Andrew Calder Ben Calvo and Patricia Rivera Pam and Eddie Capel Robyn and Scot Carpenter Mary Margaret Carroll

"The meals provided by outside groups were fabulous! It gets so expensive eating meals out when staying at SECU or hotels.
This was just another way to cut costs."

anonymous guest survey comment

Sara and John Carroll William and Mattie Carter John Cartwright Helen and James Casti Mary Cefalo Susan and Jay Chandler John and Barbara Chapman John and Elizabeth Chapman Thomas E. Ciesielski, MD City Kitchen William and Tiffany Clark Christopher and Claudia Clark Gray Clark Michael Clarke David and Kathy Clemmons Charles and Betty Clendenon

Volunteer Hours:

- ➤ Eighty-eight volunteers working regular shifts provided more than 8,400 hours staffing the front desk, cleaning the kitchen, picking up food from Trader Joe's, folding laundry, and planning entertainment programs.
- ➤ Eight community and corporate volunteer groups served 137 hours on special projects at the house.
- Volunteers spent approximately 3,270 hours preparing and serving meals to our guests.
- Volunteers dedicated 415 hours of planning for Family House fundraising events.
- ➤ Volunteer performers provided 197.5 hours of entertainment over 83 nights.
- In total, volunteers contributed more than 12,400 hours in 2012, up 13% from the 11,000 hours served in 2011

Bruce and Ada Coley Jim and Mary Conlon Jill A. Conrad Sharon and Dick Coop Glenn and Emma Corley Connie Cort Dennis and Susan Costello Susan Criscenzo James and Betty Currey, Jr. John and Margaret Daniels Lynn Danzker Martin and Sharon Davis lames and lanet Dean William and Leigh Deans Juniors Debnam Francois Deprez Channing and Kathleen Der Susan DiFelice Susan Dolan Bob Doyle and Associates lackson Dube Daniel Blau and Eva Dubuisson Sharon Dunaway Noel and Shelby Dunivant David and Margaret Dwyer Shelton and JoAnne Earp Peter Eckman leff and Kamie Edwards Neill and Courtney H Edwards Vance and Laurie Edwards Ken and Kim Eheman Bernice Elliott Melick and Carol Elliott John and Diane Errickson Ira Erteschik Kaye Ewing Stephen Farmer Robert and Kelley Faulk

"What a wonderful 'home away from home.' Everything, especially the volunteers, was great. People helping people... what life should always be about."

John and Gay Feher

Former Family House Guest

Laura Fenn Peter Finger Paul and Maureen Fiorello Kent Fisher and Ali Fromme David and Meredith Fitch Louis and Anne Fogleman Otis and Amelia Foster lames and Mimi Fountain Carl Fox Michael Fried and Beth Jonas Walter and Gloria Frye Kalypso Furniss Millie and Frank Gaddy Don and Holly Gafner George and Laura Breen Galante George and Linda Galante Kenneth and Leslie Garris Gav Rakes Garden Club Richard Geib Getaway Travel Lallie and David Godschalk Mike and Nancy Godwin Carolyn Goldfinch Barbara D. Goldman Virginia and Henry Grabowski Audrey Green and Jeff Moe Claire Broyhill-Greene and Tim Greene Clay Greene Harlen and Jan Greene Marcella and Paul Grendler Jonathan and Stephanie Grubbs

Judith and John Guibert William and Elise Guthridge Alan and Anne Haig Cliff and Heather Haley Cathy and Tom Hall Leo Otis Hall Robert and Kate Hall Miles Hammond Rodney and Carole Hancock Chris and Maggie Hanes Icsolene Hargett Frank and Suk Hargrove

Peggy and Richard Harkey James and Irene Harrington Chris and Lee Harris Philip and Marilyn S Harris

Todd Harris

Patrick and Diane Hartley Myra and Linwood Hartsell

Sarah Harvel

Shannon and Sara Harward Sandra Lyn Hayner

William and Deborah Hazle

Top 10 Counties for 2012 by families served overall and families

- 2. New Hanover (104)
- 3. Onslow (89)
- 4. Brunswick (83)
- 5. Craven (66)
- 6. Mecklenburg (64)
- 7. Wayne (63)
- 8. Carteret (59)
- 10. Robeson (55)

Per Capita:

- I. Polk
- 2. Dare
- 3. Duplin
- 4. Carteret
- 5. Brunswick
- 6. Northhampton
- 7. Pender
- 8. Craven
- 9. Beaufort
- 10. Halifax

Rachel B. Heller

Lawrence and Nina Helms

Ann Herndon

Earl and Rena Herndon

Caryn Hertz

Linda Hill

Lori and James Hill

Deborah Hock

Sissy and William Holloman

Bill and Mona Holmes

George and Alice Holt

William and Vickie Hood

Lois Jean Houpe

Bill and Debbie Howard

Paul Hrusovsky and David Lindquist

Stephanie Hughes and

Charlie Kernick

George Hunt

Ed and Sarah Hutchinson

Betty Hutton

IBM Employee Services Center

Beth Isenhour

Charles and Norma Jean Jackson Michael and Donna Jacobs

Patricia Jacoway Betty and Chuck James

Drew James

Glenda Jarrett Yvonne and J. Charles Jennette

David B. Johnson

Robert and Paula Johnson

Cecelia T. Jolls

Jeffery M. Jones

Bishop and Nanci Jordan

W.L. and Sheila Keeling

Genevia Kellogg

Edith Kelly

John and Denise Kennihan

Bettye Kilpatrick

Linda Kornberg

Barry and Nicole Lake

Lane Business Systems

Lucienne Laureano

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"The more time you spend there, the more you will meet others who are going through similar of life's trials. Through all the pain and suffering, we've shared tears, laughs and a few smiles.

Not only is the Family House a place to stay for comfort and rest, but it's a place of loving people and support. It's a place that is truly blessed."

Excerpt from a poem by Don Sills Caregiver of Sarcoma Patient HAVELOCK, NC

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We have taken great care to prepare this list accurately, but we know that we are only human. If you have any questions or comments about the list, please contact Kirsten Beattie at 919.932.8005 or kirsten@secufamilyhouse.org.

If you would like a copy of the audited financial statements for 2012, please contact Kathy Yasui-Der by phone at 919.932.8004 or by email at kathy@secufamilyhouse.org.

Linda Peterson—Paying It Forward



Since SECU Family House opened its doors March 31, 2008, a growing number of guests have paid it forward once they've returned home. We are humbled and touched by the number of families who continue to stay in touch with notes and cards, send financial donations, collect items from our Wish List, spread the word about our facility in their communities, and do what they can to give back to benefit other families.

Such is the case with Linda Peterson. Hailing from Raleigh, N.C., Linda stayed at Family House several months while her husband, Aaron "Skip" Peterson, received treatment for myelodysplastic syndrome (MDS), a group of diseases in which the bone marrow does not make enough healthy blood cells. Skip's

MDS eventually turned into leukemia, which meant he required a bone marrow transplant.

Skip survived nearly two years until he passed away last summer, leaving behind a grieving wife with a strong faith and a sense of giving back to the community.

A retired elementary and middle school teacher, Linda likes being busy. Once a month, she and a team of chefs prepare a home-cooked dinner for our guests. As with most meal providers, not only do they provide a healthy, scrumptious meal, but they also take time to sit down and eat with House guests—listening, sharing stories and providing the kind of support that only someone who's been in that position could totally

Linda Peterson and friends serve dinner at the House. Below, Linda with Skip.

understand. Compassionate caring: This is what Linda and her friends bring to their meals.

Linda believes that Family House helps patients with their recovery, staying true to its motto of "housing, healing, hope." When she was a guest here, she found great comfort in knowing that there was always someone around to comfort her, whether it was in the kitchen for that first cup of coffee in the early morning, or hanging out in the Great Room during a therapy dog visit. Linda says that Family House continues to be a source of strength for her as she finds solace in her time spent here.

Skip and Linda were married for 37 years. They vowed to find joy in each day. Since Skip's passing, Linda has chosen to continue to live her life that way by paying it forward, finding great joy in the meals she helps to provide for our guests as she honors the memory of her beloved husband in a place that became a second home to her for some time.



Ann Petersen—Along for the Ride



Ann Petersen's life changed in 1994 when she was diagnosed with breast cancer. Already a driven individual and successful attorney, she decided soon after her treatments ended that her next mission in life would be to give back to the community that was so instrumental in helping her through her illness.

She has thrown herself into that mission wholeheartedly: An active member of Paws4Ever, an animal rescue group in Mebane, she's also a founding member of the Chapel Hill Breast Cancer Foundation, a nonprofit organization that raises money for breast cancer research right here in North Carolina.

Several years ago, when Family House was still just an idea, Ann was introduced to our cause by a longtime friend, Yvonne Knutson, who at that time was helping to raise funds for the capital campaign to build Family House and now is director of marketing and community relations.

Knowing firsthand what it's like to

face treatment when your loved ones don't live nearby, Ann didn't need much convincing to contribute to the capital campaign that eventually built Family House. She and her family donated the furnishings of a room in memory of her late father, Robert Bach.

Since then, Ann's contributions to Family House have been innumerable, ranging from one-of-a-kind and popular auction donations—including a Volvo convertible painted Carolina Blue and her house in Kiawah—to co-chairing the annual golf tournament at UNC Finley Golf Course, and extending to countless small ways that she consistently gives back.

For Ann, these contributions are a way for her to give back to the community of people who were there for her when she was so sick. As a full-time attorney, she's not able to volunteer regularly at the House, but she can and does raise needed funds, especially for our two annual

fundraisers. Truth be told, she's also a sports addict, more specifically a HUGE Carolina fan, so the barbeque and golf tournament have helped Ann marry her love for all things Tar Heel with her desire to help raise as much money as she can for Family House.

Family House donors come from all walks of life, each with their own rich and interesting life stories. While Ann's is no different in some respects, it is her unbridled enthusiasm to live a purpose-driven life that makes her shine in the eyes of so many. Ann's motto in life comes from a quote by Mavis Leyrer:

Life's journey is not to arrive at the grave safely, in a well-preserved body, but rather to skid in sideways, totally worn out, shouting "Holy [cow], what a ride!"

Thanks for taking us along for the ride, Ann.



Fund a Family

In 2012, our costs to operate a room for one night were \$66. Our nightly fee for a standard room is \$35 and \$50 for a suite. Thanks to individual, corporate and foundation giving, we are able to offer our rooms for as little as \$5 nightly to families who demonstrate financial need. The average contribution from families per

night is \$27. Therefore, every gift of \$39 underwrites one room per night. Fund a Family with your \$39 gift today. You may make that gift online or read about other ways to make a gift at:

www.secufamilyhouse.org/donate/donate-now.



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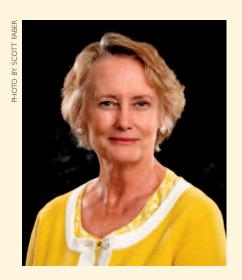
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New Leadership Under the Roof



Please join us in giving a warm welcome to Janice McAdams, a development professional with more than 16 years of fundraising experience, who has been named executive director of SECU Family House at UNC Hospitals.

Janice officially started in June 2013, filling the role left by former Executive Director Greg Kirkpatrick, who stepped down in December 2012 after more than seven years with the organization. Janice Ross, who directs operations at SECU Family House, served as interim executive director.

"Janice McAdams rose to the top as a natural and exceptional fit for this position," says SECU Family House Board President Bob Woodruff. "She brings with her years of experience in all facets of fundraising, as well as the compassion, leadership and community spirit our families, volunteers, and donors have come to expect."

Janice comes to Family House from Trinity School of Durham and Chapel Hill, where she worked since 1997 as Director of Advancement and, more recently, Director of Community Advancement. Among her many accomplishments, she oversaw exponential growth in the Trinity

Annual Fund, guided two capital campaigns totaling \$10 million and established a scholarship endowment.

Janice holds a master's of education and a doctoral degree from the School of Education at the UNC-Chapel Hill. Her other professional experiences come from University United Methodist Preschool, the NC Department of Human Resources day care section, and Frank Porter Graham Child Development Center. She lives in Chapel Hill with her husband, John, and has three grown children.

Welcome, Janice! Please be sure to stop in and meet her next time you're in the neighborhood.

