



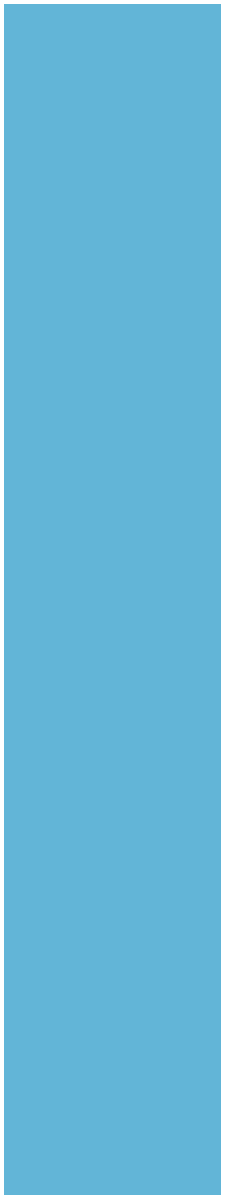
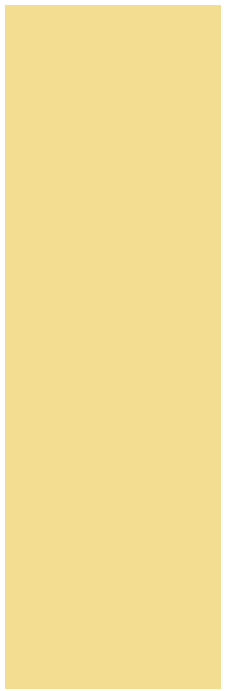
SECU FAMILY HOUSE

at UNC Hospitals

IMPACT REPORT

JULY 1, 2015 – JUNE 30, 2016







As they enter SECU Family House after a long day at UNC Hospitals, guests meet the rest of their care team. Front desk volunteers greet them with a warm smile, other families share comfort over dinner prepared by volunteer meal teams, and our staff and generous donors make sure Family House is affordable and safe. Ours is a dynamic team, with different people involved every day, yet we all work together to create a winning feeling: making a difference in the lives of our guests.

Janice


Janice McAdams, Executive Director



TEAMWORK

SECU Family House is a safe, nurturing, affordable home for patients and their loved ones who travel great distances to UNC Hospitals for life-saving procedures and serious illnesses. We provide guests lodging, meals, supportive programs, transportation and a caring support network. We serve families from all 100 North Carolina counties and beyond, helping them rest, heal, and gather strength when they need it most.





Mammie Summers was referred to UNC Hospitals from Womack Army Medical Center for breast cancer treatment, and stayed at Family House with her husband Garland and daughter Hillary.

We often found the Summers family cooking in the kitchen or sitting on the front porch in the rocking chairs, sharing conversations with other guests. As Mammie built her endurance, her family exercised together at the UNC Wellness Center. Mammie, who has never met a stranger, says these activities gave her the calm she so needed while she was away from home. This past Mother's Day, the family was proud to attend Hillary's graduation from Carolina.

Read more about Mammie by visiting
www.secufamilyhouse.org/diary/meet-mammie

GUESTS

"As soon as I walked in the door, I felt the warmth and knew I would be ok. Family House has everything I need as if I was at home."

— Mammie Summers,
Fayetteville, NC

2015 – 2016

2,279	Patients and family members served
279	Active military or veteran patients and guests
88%	Guests live in North Carolina
\$32	Average guest payment per night
\$82	Cost to operate a room at Family House for a night
\$3,280	Cost to operate all 40 rooms for a night
\$30,000	Cost to operate one room for an entire year
\$650	Average weekly savings we provide to a family
\$7,000	Average savings we provide to a transplant patient
95%	Guests say Family House has positive impact on recovery
95%	Average occupancy





The 9th annual Carolina Ball in October 2015 raised over \$192,500 in proceeds – enough to fully cover the cost to operate six of our 40 rooms for an entire year.

Former guests and loved ones returned to Family House last fall for our memorial service and luncheon to remember those who have passed. Volunteers, staff and guests who have known the families also appreciate this special event.

At our annual Volunteer Breakfast in April, we honored the contributions of our 115 regular volunteers who fold laundry, answer phones and care for our guests in countless ways. We recognized our Volunteer of the Year, Cheryl Batchelor from SECU Information Services. Cheryl and her team serve meals throughout the year and she also organizes a fundraiser golf tournament.



The 2016 BBQ and Golf Tournament in April raised net proceeds of \$95,000 - covering all 40 rooms at Family House for nearly a month. UNC Basketball legend Sean May hosted the BBQ at the Blue Zone at Kenan Stadium, and then the next day, 28 teams played at UNC Finley Golf Course under a perfect Carolina blue sky.

Volunteer meal teams provided more than 4,400 hours of service last year. Meal teams work together to prepare and serve food, then visit with guests over a meal.

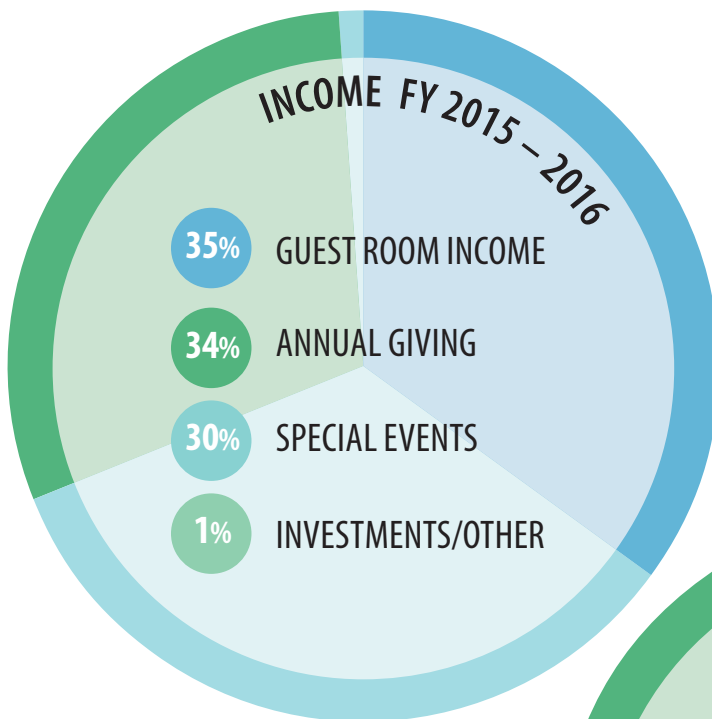




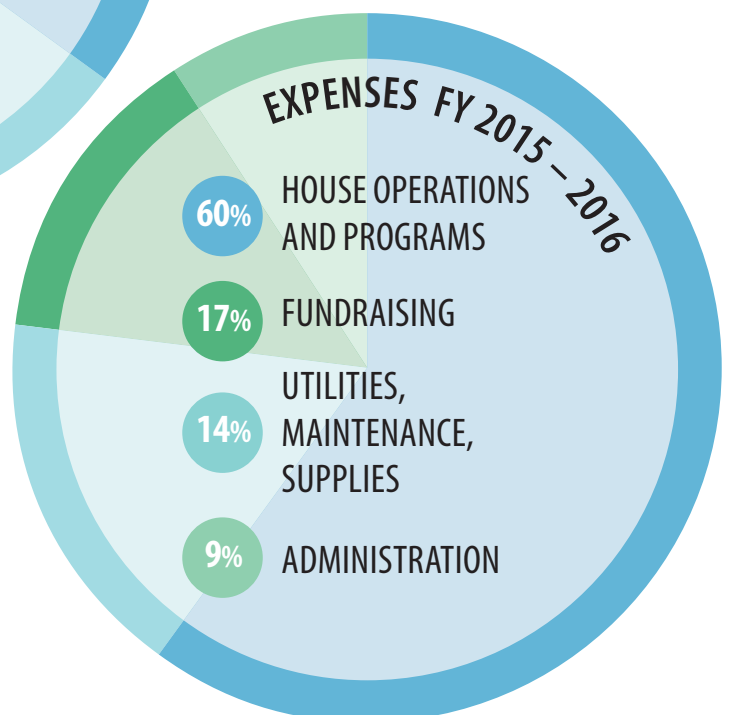
TOP COUNTIES SERVED

Cumberland (194)
 New Hanover (123)
 Carteret (103)
 Brunswick (99)
 Wayne (82)
 Robeson (81)
 Buncombe (73)
 Wake (68)
 Onslow (65)
 Guilford (53)

Listed by number of guests.



INCOME \$1.27 million*
OPERATING EXPENSES \$1.18 million*



* Unaudited financial data at end of fiscal year.

BOARD OF DIRECTORS

OFFICERS

Matt Ewend, MD, President

Chair and Professor of Neurosurgery,
UNC Health Care

David Young, Vice President

CEO, VIF International Education

Wendy Ruggiero, CPA, Treasurer

CFO, Capital Associates

Linda Butler, Secretary

Community Volunteer

DIRECTORS

Holly Alderman

Attorney, Schell Bray, PLLC

Bruce Ballentine

President, Ballentine Associates
Engineers

Ian Buchanan, MD

Vice President, Cancer and
Children's Services, UNC Health Care

Nancy Farmer

Community Volunteer

Tom Haber

Chief Executive, Hadley Investments

Sissy Holloman

Associate Vice President, LabCorp

Willy Hoos

Venture Partner, Pilot Mountain
Ventures

Bob James

Director (retired), Alcoa Global Health

Lynn Marcin

Vice President/City Executive,
SECU Carrboro

Maureen O'Connor

Executive Vice President, Blue Cross
Blue Shield of North Carolina

Jay Patel

Entrepreneur, Wintergreen Hospitality

Gordon Peterson

Executive Director, Southeastern Center
for Contemporary Art

Laura Reebye

Manager, Triangle Implant Center

Peggy Richmond

Evaluation Consultant

Alex Toledo, MD

Assistant Professor, Department of
Surgery, Abdominal Transplant,
UNC Hospitals

This year a small group of donors formed a team and issued a matching gift challenge to our community. The response was tremendous: Our 40-day challenge campaign raised over \$138,000 from more than 300 donors.

In addition to the “challenge team” (who wish to remain anonymous), we honor the many who contributed, including: a former guest who was inspired to raise \$1,000 because he knew it would be doubled . . . more than 80 first-time donors . . . two volunteers who increased their giving by ten-fold . . . 24 previous donors who renewed their support.

More than 1,100 donors contributed to Family House in the last year, and we thank you all!

2015 – 2016

\$809,950	Support raised
1,106	Donors
75	Corporate supporters
18	Foundation supporters
8	Church supporters
215	In-kind donors
258	Gifts-in-kind
\$78,991	Estimated value of in-kind contributions (includes auction items for events)





"During our six months at Family House, we had friends, family, and our church family praying for us and helping us financially. I donate and give back because I know firsthand what Family House has done for us." – Lana and Herbert Oxendine, Shannon, NC

"We give to Family House because we truly believe in the mission to comfort families looking not just for a place to sleep and eat, but also for a community to support them."
– Clay and Sarada Schossow, Carrboro, NC



"It is an easy decision for me to support Family House. As a volunteer, I have witnessed firsthand the positive impact Family House has on the health of our guests."
– Peg Perlman, Chapel Hill, NC

"Giving to the SECU Family House is an easy decision. The money directly benefits those in need at a vulnerable time of crisis."
– David and Bharathi Zvara, Chapel Hill, NC



DONORS

JULY 1, 2015 – JUNE 30, 2016

Beacon \$30,000+

Matt Ewend and Lisa Carey
The John William Pope
Foundation
Laura and Uday Reebye
[UNC Health Care](#)

Lighthouse \$10,000+

Deb and Amrita Bhowmick
Cathy and Mike Fields
Mia Hamm Foundation
Hope Through L.I.F.E. Foundation
Robert and Janice James
W.B. Champion Mitchell
Maureen and Tim O'Connor*
Performance Subaru
Peg Perlman
[SECU Information Services](#)
[Golf Tournament](#)
State Employees Combined
Campaign
Anonymous

Fireplace \$5,000+

L & N Andreas Foundation
Bruce and Pam Ballentine
Bertsch Family Charitable
Foundation
Blue Cross and Blue Shield of
North Carolina
Linda and Cliff Butler
Carol and David Callahan
Carlson Family Foundation

Earl and Margaret Chesson
Charitable Endowment Fund
of Triangle Community
Foundation
Kathy and David Clemmons
The Falk Family Charitable Fund
M. Ross and Charlotte Johnson
Lisa and Steve Jones
LabCorp
Janet and Paul McCarthy
John B. Morris III
Rossi Family Foundation
David and Tina Schmoock
Tom and Kathy Shea
[UNC Men's Basketball](#)
Ken and Cheryl Williams
Anonymous

Lantern \$2,500+

Mike and Mary Bryan Adair
Thomas Batiuk
Jessica Bishop and
Lewis Hendricks
Samantha Meltzer-Brody
and Seth Brody
Business Insurers of the
Carolinas
Paul and Sarah Casey
Munroe and Becky Cobey
Carla Daniel
Danis Construction Co.
Durable Design
Daniel and Jennifer Eller
Ian and Lucy Falk
Rob and Melrose Fisher

Peter and Kim Fox
Franklin Street Partners
Lynn and Steve Fromme
Gaston Missionary
Baptist Church
George and Carol George*
Charles and Patsy Harrison
Investors Title Company
Mark Knelson and
Mary Beth Boening
Local Government
Federal Credit Union
Sky Maynard
McAdams
McMichael Family Foundation
Michelle and Dennis Murphy
The Resolute Building Co.
Peggy Richmond and Moses
Carey
SKANSKA
Claude and Sarah Snow
[State Employees'](#)
[Credit Union - Carrboro](#)
SunTrust
Frank and Shelayne Sutton
Elizabeth and John Sweeney*
VIF International Education

Torch \$1,000+

Starr and Daniel Basmajian
Mary and James Beck
Bell Leadership Institute
Dianne Bertsch
Bill and Lee Blackman

Blue Cross and Blue Shield of
North Carolina Foundation*
Keith and Christy Bowman
Eric and Kathleen Bradford*
Bristol-Myers Squibb
Foundation*
Ian and Marianne Buchanan
Jacob Burns Foundation
Ray and Denise Carey
William and Tiffany Clark
Jamie F. Cooper
Debbie and Doug Dibbert
Virginia P. Dirschl
Tim and Beth Donahue
Thomas and Mary Alice Eckman
Nancy Farmer and Everette
James
Jean and Rick Fetterman
Tamra and Charlie Finn
Karin Gess
Joan Gillings
GlaxoSmithKline Foundation*
Julia Sprunt Grumbles
Josette Denise Harrelson
Hatteras Venture Partners
Holmes Oil
Ed and Sarah Hutchinson
Robert and Christina Jackson
Dan and Lissa Jensen
Gene and Jeannie Jester
Bishop and Nanci Jordan
Betty Kenan
Thomas S. Kenan III
David and Cynthia King

Sondra and Mike Komada
 Hope and Mack Koonce
 Dennis and Lynn Marcin
 Mike and Wendy Maxwell
 John and Janice McAdams
 Terry and Laurie McIntire
 McKinney and Silver*
 Kathryn Merkel*
 MHAworks
 Lewis and Maggie Morris
 Colin and Laurie Myer
 James and Suki Newton
 Gene Nichol and Glenn George
 Orange County Arts Commission
 Manisha Palta and
 Jonathan Jenkins
 Jay and Nimisha Patel
 Beverly Perdue and Bob Eaves
 Laura Piver
 Daniel Pomp and Andrea Eisen
 Leah Porter
 The Prentice Foundation
 Raintite Seamless Gutters
 The Rams Club
 Carol and Steve Richards
 David Robinson
 Karen Roggeman
 Marsha and Chet Roslanowick
 Janice and Haynes Ross
 Schell Bray
 Steve and Susan Skolsky
 Mark and Stacy Small
 Brian and Laura Stabler
 State Employees' Credit Union -
 Henderson
 State Employees' Credit Union -
 Hillsborough (Old Hwy 86)
 Gretchen Stroemer
 Swearingen Foundation
 T.A. Loving Company
 Jerry Wayne Teague
 Pat Thomson
 Alexander and Courtney Toledo

TradeMark-Morris
 Donna Trohanis
 United Way of the Greater
 Triangle
 Kim and Anahid Vrana
 Wendy Whitener and Phil
 Dzieduszeko
 Wells Fargo Advisors
 Brenda and Richard Wingo
 Bob and Becky Woodruff
 Allison and Ford Worthly
 Judy and Bill Wyatt
 Mark and Rhonda Zack
 Paige and Omar Zinn
 David and Bharathi Zvara
 Anonymous (3)
Friends \$500+
 Neil and Holly Alderman
 William and Martha Aldridge
 Miriam and Donald Alexander
 Sally G. Austin
 William and Solveig Aycock
 Peter and Nancy Bach
 Elizabeth Barber
 Ashley and Chris Barry
 Jeff and Cooper Biersach
 Carole Blossom
 James William Blue, Jr.
 Richard and Sophie Brock
 Liz and Craig Buchman
 Robert and Diana Burchhardt
 Mary Cefalo
 City Kitchen
 Barclay Close
 Sharon and Dick Coop
 Hampton and Katie Corley
 Norris Cotton and Tracy Mancini
 James and Lynn Dail
 Barbi and Bob Dalton
 Gray Clark
 Kyle Dilday
 Rebecca Dirksen and Sam Paul
 Peter Eckman

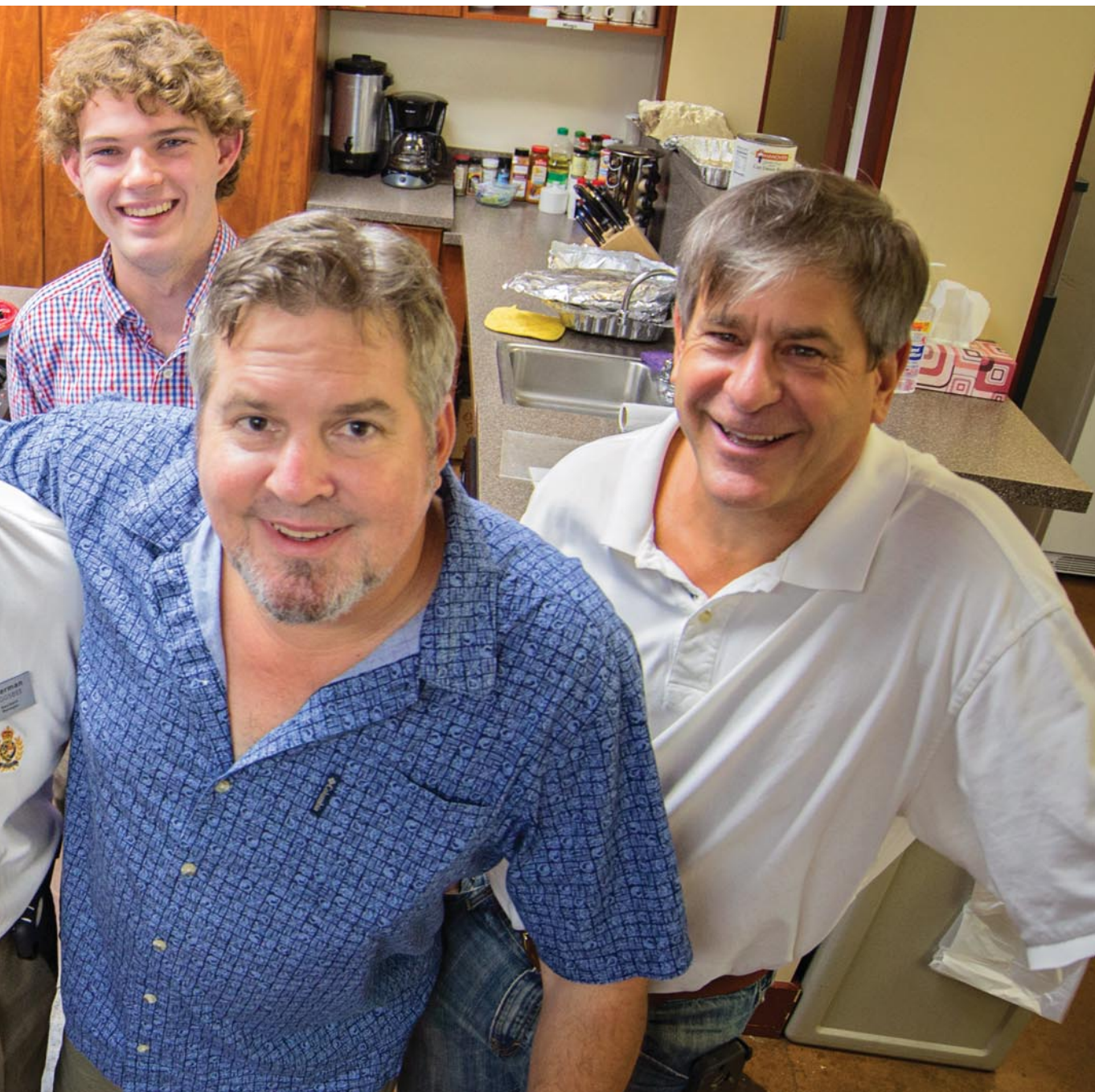
Melick and Carol Elliott
 Elena Elms
 Barbara Ewend
 Rebekah and Charlie Farris
 Ronald and Melissa Ferrucci
 Kent Fisher and Ali Fromme
 Donald A Frank, Jr.
 George and Linda Galante
 Patricia Gerrick
 Hazel Gibbs
 Jill Godwin
 Greater N.C. Area Combined
 Federal Campaign
 Shontel and Whitney Grumhaus
 Thomas and Margie Haber
 Linda Harrelson
 Chris and Lee Harris
 Horace Harris
 Joe and Veatrice Harris
 Jaime and Kelly Hernandez
 Gary and Patty Hill
 Deborah and Mike Hining
 William and Beth Hoos
 The Jelly Foundation
 Yvonne and J. Charles Jennette
 Brad and Sharon Kimball
 Jay and Mary Ann Klompemaker
 Charles Van Der Horst and Laura
 Svetsky
 Raymond and Kay Lauver
 Warner Lucas
 Taylor and Tom Ludlam
 Dennis and Janice McCampbell*
 Jill McCorkle
 McDonald-York
 Mark and Stef McKenna
 Dana and Esteban McMahan
 John and Sherene Min
 Elizabeth and Drew Miracle
 Mark and Elizabeth Moshier
 moss+ross
 Brian and Jeanne Murray
 Hyman and Loretta Muss

Leslie Naile
 Neisler Foundation
 Jean and Bobby Neville
 Suki and James Newton
 Mark and Olga Otter
 Lana and Herbert Oxendine
 Florence and Jim Peacock
 Ann Petersen and Jim Glover
 Gordon and Nancy Peterson
 Victor and Retta Cortez Phillip
 Meg and Marty Pomerantz
 Putt-Putt, LLC
 Wendy and Dino Ruggiero
 Todd and Susan Rust
 Judi Seagroves
 Nathan and Jeanie Stasko
 State Employees' Credit Union -
 Chapel Hill (Elliott Road)
 State Employees' Credit Union -
 Hillsborough (Churton Grove)
 State Employees' Credit Union -
 Lumberton (West Fifth Street)
 State Employees' Credit Union -
 Monroe
 State Employees' Credit Union -
 Statesville
 Cathy and John Stow
 Jeff and Janis Tillman
 Kevin and Sherry Tompkins
 Eileen Tyler
 UNC Faculty-Staff Recreation
 Association
 Verizon*
 Walmart Rewards Program
 Kate and Hunter Walton
 Joan Watts
 Mark and Ann Weissler
 Randall and Shelia Welborn
 Joe and Kay West
 Jack and Dori Wiggen
 Giles and Beverly Williams
 Efrid and Kay Wilson



VOLUNTEERS

"We are paying forward some of the life lessons we absorbed so many years ago on those dusty fields and indoor courts from Sherman." — John Perry, one of "Sherman's Boys"



"Sherman's Boys" prepare dinner several times a year to honor their former youth league coach, our Evening House Manager Sherman Riggsbee. Sherman coached thousands of Chapel Hill youth in his career as a teacher and coach, passing on lessons of inclusion, camaraderie and working together. Former teammates Morris Fine, Drew Howell, Bill Kempf, John Lovingood and John Perry, along with Britt Irwin and other family members who have also become Sherman's Boys, keep the team spirit alive at Family House.

2015 – 2016

13,668

Volunteer hours logged

299

Meals provided to
Family House guests

115

Regular volunteers

18

Volunteer groups from
UNC-Chapel Hill

15

State Employees' Credit Union
branches involved in the House



123 Old Mason Farm Road
Chapel Hill, NC 27517
www.secufamilyhouse.org
919.932.8000

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