As they enter SECU Family House after a long day at UNC Hospitals, guests meet the rest of their care team. Front desk volunteers greet them with a warm smile, other families share comfort over dinner prepared by volunteer meal teams, and our staff and generous donors make sure Family House is affordable and safe. Ours is a dynamic team, with different people involved every day, yet we all work together to create a winning feeling: making a difference in the lives of our guests.

Janice McAdams, Executive Director

SECU Family House is a safe, nurturing, affordable home for patients and their loved ones who travel great distances to UNC Hospitals for life-saving procedures and serious illnesses. We provide guests lodging, meals, supportive programs, transportation and a caring support network. We serve families from all 100 North Carolina counties and beyond, helping them rest, heal, and gather strength when they need it most.
Mammie Summers was referred to UNC Hospitals from Womack Army Medical Center for breast cancer treatment, and stayed at Family House with her husband Garland and daughter Hillary.

We often found the Summers family cooking in the kitchen or sitting on the front porch in the rocking chairs, sharing conversations with other guests. As Mammie built her endurance, her family exercised together at the UNC Wellness Center. Mammie, who has never met a stranger, says these activities gave her the calm she so needed while she was away from home. This past Mother’s Day, the family was proud to attend Hillary’s graduation from Carolina.

Read more about Mammie by visiting www.secufamilyhouse.org/diary/meet-mammie

“As soon as I walked in the door, I felt the warmth and knew I would be ok. Family House has everything I need as if I was at home.”
– Mammie Summers, Fayetteville, NC

<table>
<thead>
<tr>
<th>2015 – 2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,279 Patients and family members served</td>
</tr>
<tr>
<td>279 Active military or veteran patients and guests</td>
</tr>
<tr>
<td>88% Guests live in North Carolina</td>
</tr>
<tr>
<td>$32 Average guest payment per night</td>
</tr>
<tr>
<td>$82 Cost to operate a room at Family House for a night</td>
</tr>
<tr>
<td>$3,280 Cost to operate all 40 rooms for a night</td>
</tr>
<tr>
<td>$30,000 Cost to operate one room for an entire year</td>
</tr>
<tr>
<td>$650 Average weekly savings we provide to a family</td>
</tr>
<tr>
<td>$7,000 Average savings we provide to a transplant patient</td>
</tr>
<tr>
<td>95% Guests say Family House has positive impact on recovery</td>
</tr>
<tr>
<td>95% Average occupancy</td>
</tr>
</tbody>
</table>
The 9th annual Carolina Ball in October 2015 raised over $192,500 in proceeds – enough to fully cover the cost to operate six of our 40 rooms for an entire year.

Former guests and loved ones returned to Family House last fall for our memorial service and luncheon to remember those who have passed. Volunteers, staff and guests who have known the families also appreciate this special event.

At our annual Volunteer Breakfast in April, we honored the contributions of our 115 regular volunteers who fold laundry, answer phones and care for our guests in countless ways. We recognized our Volunteer of the Year, Cheryl Batchelor from SECU Information Services. Cheryl and her team serve meals throughout the year and she also organizes a fundraiser golf tournament.
The 2016 BBQ and Golf Tournament in April raised net proceeds of $95,000—covering all 40 rooms at Family House for nearly a month. UNC Basketball legend Sean May hosted the BBQ at the Blue Zone at Kenan Stadium, and then the next day, 28 teams played at UNC Finley Golf Course under a perfect Carolina blue sky.

Volunteer meal teams provided more than 4,400 hours of service last year. Meal teams work together to prepare and serve food, then visit with guests over a meal.
TOP COUNTIES SERVED
Cumberland (194)
New Hanover (123)
Carteret (103)
Brunswick (99)
Wayne (82)
Robeson (81)
Buncombe (73)
Wake (68)
Onslow (65)
Guilford (53)

Listed by number of guests.

INCOME FY 2015 – 2016
35% GUEST ROOM INCOME
34% ANNUAL GIVING
30% SPECIAL EVENTS
1% INVESTMENTS/OTHER

INCOME $1.27 million*
OPERATING EXPENSES $1.18 million*

EXPENSES FY 2015 – 2016
60% HOUSE OPERATIONS AND PROGRAMS
17% FUNDRAISING
14% UTILITIES, MAINTENANCE, SUPPLIES
9% ADMINISTRATION

* Unaudited financial data at end of fiscal year.
OFFICERS

**Matt Ewend, MD, President**
Chair and Professor of Neurosurgery, UNC Health Care

**David Young, Vice President**
CEO, VIF International Education

**Wendy Ruggiero, CPA, Treasurer**
CFO, Capital Associates

**Linda Butler, Secretary**
Community Volunteer

DIRECTORS

**Holly Alderman**
Attorney, Schell Bray, PLLC

**Bruce Ballentine**
President, Ballentine Associates Engineers

**Ian Buchanan, MD**
Vice President, Cancer and Children’s Services, UNC Health Care

**Nancy Farmer**
Community Volunteer

**Tom Haber**
Chief Executive, Hadley Investments

**Sissy Holloman**
Associate Vice President, LabCorp

**Willy Hoos**
Venture Partner, Pilot Mountain Ventures

**Bob James**
Director (retired), Alcoa Global Health

**Lynn Marcin**
Vice President/City Executive, SECU Carrboro

**Maureen O’Connor**
Executive Vice President, Blue Cross Blue Shield of North Carolina

**Jay Patel**
Entrepreneur, Wintergreen Hospitality

**Gordon Peterson**
Executive Director, Southeastern Center for Contemporary Art

**Laura Reebye**
Manager, Triangle Implant Center

**Peggy Richmond**
Evaluation Consultant

**Alex Toledo, MD**
Assistant Professor, Department of Surgery, Abdominal Transplant, UNC Hospitals
This year a small group of donors formed a team and issued a matching gift challenge to our community. The response was tremendous: Our 40-day challenge campaign raised over $138,000 from more than 300 donors.

In addition to the “challenge team” (who wish to remain anonymous), we honor the many who contributed, including: a former guest who was inspired to raise $1,000 because he knew it would be doubled . . . more than 80 first-time donors . . . two volunteers who increased their giving by ten-fold . . . 24 previous donors who renewed their support.

More than 1,100 donors contributed to Family House in the last year, and we thank you all!

2015 – 2016

$809,950 Support raised
1,106 Donors
75 Corporate supporters
18 Foundation supporters
8 Church supporters
215 In-kind donors
258 Gifts-in-kind
$78,991 Estimated value of in-kind contributions (includes auction items for events)
“During our six months at Family House, we had friends, family, and our church family praying for us and helping us financially. I donate and give back because I know firsthand what Family House has done for us.” — Lana and Herbert Oxendine, Shannon, NC

“We give to Family House because we truly believe in the mission to comfort families looking not just for a place to sleep and eat, but also for a community to support them.” — Clay and Sarada Schossow, Carrboro, NC

“It is an easy decision for me to support Family House. As a volunteer, I have witnessed firsthand the positive impact Family House has on the health of our guests.” — Peg Perlman, Chapel Hill, NC

“Giving to the SECU Family House is an easy decision. The money directly benefits those in need at a vulnerable time of crisis.” — David and Bharathi Zvara, Chapel Hill, NC
DONORS

JULY 1, 2015 — JUNE 30, 2016

Beacon $30,000+
Matt Ewend and Lisa Carey
The John William Pope Foundation
Laura and Uday Reebie
UNC Health Care

Lighthouse $10,000+
Deb and Amrita Bhowmick
Cathy and Mike Fields
Mia Hamm Foundation
Hope Through L.I.F.E. Foundation
Robert and Janice James
W.B. Champion Mitchell
Maureen and Tim O’Connor*
Performance Subaru
Peg Perlman
SECU Information Services
Golf Tournament
State Employees Combined Campaign
Anonymous

Fireplace $5,000+
L & N Andreas Foundation
Bruce and Pam Ballentine
Bertsch Family Charitable Foundation
Blue Cross and Blue Shield of North Carolina
Linda and Cliff Butler
Carol and David Callahan
Carlson Family Foundation
Earl and Margaret Chesson
Chesapeake Bay Foundation
Kathy and David Clemons
The Falk Family Charitable Fund
M. Ross and Charlotte Johnson
Lisa and Steve Jones
LabCorp
Janet and Paul McCarthy
John B. Morris III
Rossi Family Foundation
David and Tina Schmoock
Tom and Kathy Shea
UNC Men’s Basketball
Ken and Cheryl Williams
Anonymous

Lantern $2,500+
Mike and Mary Bryan Adair
Thomas Batik
Jessica Bishop and Lewis Hendricks
Samantha Meltzer-Brody
and Seth Brody
Business Insurers of the Carolinas
Paul and Sarah Casey
Munroe and Becky Cobey
Carla Daniels
Danis Construction Co.
Durable Design
Daniel and Jennifer Eller
Ian and Lucy Falk
Rob and Melrose Fisher
Peter and Kim Fox
Franklin Street Partners
Lynn and Steve Fromme
Gaston Missionary Baptist Church
George and Carol George*
Charles and Patsy Harrison
Investors Title Company
Mark Knelson and Mary Beth Boening
Local Government
Federal Credit Union
Sky Maynard
McAdams
McMichael Family Foundation
Michelle and Dennis Murphy
The Resolute Building Co.
Peggy Richmond and Moses Carey
SKANSKA
Claude and Sarah Snow
State Employees’ Credit Union - Carrboro
SunTrust
Frank and Shelayne Sutton
Elizabeth and John Sweeney*
VIF International Education

Torch $1,000+
Starr and Daniel Basmajian
Mary and James Beck
Bell Leadership Institute
Dianne Bertsch
Bill and Lee Blackman
Blue Cross and Blue Shield of North Carolina Foundation*
Keith and Christy Bowman
Eric and Kathleen Bradford*
Bristol-Myers Squibb Foundation*
Ian and Marianne Buchanan
Jacob Burns Foundation
Ray and Denise Carey
William and Tiffany Clark
Jamie F. Cooper
Debbie and Doug Dibbert
Virginia P. Dirschl
Tim and Beth Donahue
Thomas and Mary Alice Eckman
Nancy Farmer and Everett James
Jean and Rick Fettermen
Tamra and Charlie Finn
Karin Gess
Joan Gillings
GlaxoSmithKline Foundation*
Julia Sprunt Grumbles
Josette Denise Harrelson
Hatteras Venture Partners
Holmes Oil
Ed and Sarah Hutchinson
Robert and Christina Jackson
Dan and Lissa Jensen
Gene and Jeannie Jester
Bishop and Nanci Jordan
Betty Kenan
Thomas S. Kenan III
David and Cynthia King
Sondra and Mike Komada
Hope and Mack Koonce
Dennis and Lynn Marcin
Mike and Wendy Maxwell
John and Janice McAdams
Terry and Laurie McIntire
McKinney and Silver*
Kathryn Merkel*
MHA works
Lewis and Maggie Morris
Colin and Laurie Myer
James and Suki Newton
Gene Nichol and Glenn George
Orange County Arts Commission
Manisha Palta and Jonathan Jenkins
Jay and Nimisha Patel
Beverly Perdue and Bob Eaves
Laura Piver
Daniel Pomp and Andrea Eisen
Leah Porter
The Prentice Foundation
Rainitte Seamless Gutters
The Rams Club
Carol and Steve Richards
David Robinson
Karen Roggeman
Marsha and Chet Roslanowick
Janice and Haynes Ross
Schell Bray
Steve and Susan Skolsky
Mark and Stacy Small
Brian and Laura Stabler
State Employees’ Credit Union - Henderson
State Employees’ Credit Union - Hillsborough (Old Hwy 86)
Gretchen Stroemer
Swareingen Foundation
T.A. Loving Company
Jerry Wayne Teague
Pat Thomson
Alexander and Courtney Toledo
TradeMark-Morris
Donna Trohanis
United Way of the Greater Triangle
Kim and Anahid Vrana
Wendy Whitener and Phil Dzieduszko
Wells Fargo Advisors
Brenda and Richard Wingo
Bob and Becky Woodruff
Allison and Ford Worthly
Judy and Bill Wyatt
Mark and Rhonda Zack
Paige and Omar Zinn
David and Bharathi Zvara
Anonymous (3)

Friends $500+
Neil and Holly Alderman
William and Martha Aldridge
Miriam and Donald Alexander
Sally G. Austin
William and Solveig Aycock
Peter and Nancy Bach
Elizabeth Barber
Ashley and Chris Barry
Jeff and Cooper Biersach
Carole Blossom
James William Blue, Jr.
Richard and Sophie Brock
Liz and Craig Buchman
Robert and Diana Burchhardt
Mary Cefalo
City Kitchen
Barclay Close
Sharon and Dick Coop
Hampton and Katie Corley
Norris Cotton and Tracy Mancini
James and Lynn Dail
Barbi and Bob Dalton
Gray Clark
Kyle Dilday
Rebecca Dirksen and Sam Paul
Peter Eckman
Melick and Carol Elliott
Elena Elms
Barbara Ewend
Rebekah and Charlie Farriss
Ronald and Melissa Ferrucci
Kent Fisher and Ali Fromme
Donald A Frank, Jr.
George and Linda Galante
Patricia Gerrick
Hazel Gibbs
Jill Godwin
Greater N.C. Area Combined Federal Campaign
Shontel and Whitney Grumhaus
Thomas and Margie Haber
Linda Harrelson
Chris and Lee Harris
Horace Harris
Joe and Veatrice Harris
Jaime and Kelly Hernandez
Gary and Patty Hill
Deborah and Mike Hining
William and Beth Hoos
The Jelly Foundation
Yvonne and J. Charles Jennette
Brad and Sharon Kimball
Jay and Mary Ann Klompmaker
Charles Van Der Horst and Laura Svetsky
Raymond and Kay Lauver
Warner Lucas
Taylor and Tom Ludlam
Dennis and Janice McCampbell*
Jill McCorkle
McDonald-York
Mark and Stef McKenna
Dana and Esteban McManah
John and Sherene Min
Elizabeth and Drew Miracle
Mark and Elizabeth Mosher
moss+ross
Brian and Jeanne Murray
Hyman and Loretta Muss
Leslie Naile
Neisler Foundation
Jean and Bobby Neville
Suki and James Newton
Mark and Olga Otter
Lana and Herbert Oxendine
Florence and Jim Peacock
Ann Petersen and Jim Glover
Gordon and Nancy Peterson
Victor and Retta Cortez Phillip
Meg and Marty Pomerantz
Putt-Putt, LLC
Wendy and Dino Ruggiero
Todd and Susan Rust
Judi Seagroves
Nathan and Jeanie Stasko
State Employees’ Credit Union - Chapel Hill (Elliott Road)
State Employees’ Credit Union - Hillsborough (Churton Grove)
State Employees’ Credit Union - Lumberton (West Fifth Street)
State Employees’ Credit Union - Monroe
State Employees’ Credit Union - Statesville
Cathy and John Stow
Jeff and Janis Tillman
Kevin and Sherry Tompkins
Eileen Tyler
UNC Faculty-Staff Recreation Association
Verizon*
Walmart Rewards Program
Kate and Hunter Walton
Joan Watts
Mark and Ann Weissler
Randall and Shelia Welborn
Joe and Kay West
Jack and Dori Wigen
Giles and Beverly Williams
Efrid and Kay Wilson

Blue donors proud partnership with UNC
Green donors proud partnership with State Employees’ Credit Union
* indicates matching gift donors
“We are paying forward some of the life lessons we absorbed so many years ago on those dusty fields and indoor courts from Sherman.” – John Perry, one of “Sherman’s Boys”
“Sherman’s Boys” prepare dinner several times a year to honor their former youth league coach, our Evening House Manager Sherman Riggsbee. Sherman coached thousands of Chapel Hill youth in his career as a teacher and coach, passing on lessons of inclusion, camaraderie and working together. Former teammates Morris Fine, Drew Howell, Bill Kempf, John Lovingood and John Perry, along with Britt Irwin and other family members who have also become Sherman’s Boys, keep the team spirit alive at Family House.

<table>
<thead>
<tr>
<th>2015 – 2016</th>
<th>13,668</th>
<th>Volunteer hours logged</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>299</td>
<td>Meals provided to</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Family House guests</td>
</tr>
<tr>
<td></td>
<td>115</td>
<td>Regular volunteers</td>
</tr>
<tr>
<td></td>
<td>18</td>
<td>Volunteer groups from</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UNC-Chapel Hill</td>
</tr>
<tr>
<td></td>
<td>15</td>
<td>State Employees’ Credit Union branches involved in the House</td>
</tr>
</tbody>
</table>