Currently Goodwill of Western MO and Eastern KS, headquartered in Kansas City, MO employs 567 employees as noted in the above categories. Approx. 28% of our team has a disability or other challenge. We serve 82 counties and have 14 retail locations, 2 attended donation centers, 1 Retail Outlet Center and another 4 locations where the community can go to for Career Services.

Contractors Goodwill MOKAN currently uses contractors on a limited basis. They are hired through staffing agencies to fill in temporarily for administrative roles. The retail team also uses temporary labor in difficult to staff locations and when there is a shortage of labor to meet demand.

Volunteers: Goodwill MOKAN partners with community members including individuals, schools, and corporate groups to assist our participants with topics such as mock interviewing, resume building, and digital skills development. Goodwill MOKAN also partners with Americorps VISTA, the Senior Community Services Employment Program, and various internship opportunities.
Workforce Composition - 2018

Total Employee Counts = 532

By Business Unit
- Retail: 424 (80%)
- Contract Service: 67 (13%)
- Admin: 41 (8%)

By Employment Status
- Full Time: 341 (64%)
- Part Time: 191 (36%)

By Pay Type
- Salaried: 487 (85%)
- Hourly: 45 (5%)

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