



Your benefits are an important part of your overall compensation. We are pleased to offer a comprehensive array of valuable benefits to protect your health, your family and your way of life. This guide answers some of the basic questions you may have about your benefits. Please read it carefully, along with any supplemental materials you receive.

#### **Eligibility**

You are eligible for benefits if you work 30 or more hours per week. You may also enroll your eligible family members under certain plans you choose for yourself. Eligible family members include:

- Your legally married spouse
- Your registered domestic partner (RDP) and/or their children, where applicable by state law
- Your children who are your biological children, stepchildren, adopted children or children for whom you have legal custody (age restrictions may apply). Disabled children age 26 or older who meet certain criteria may continue on your health coverage.

#### When Coverage Begins

- New Hires: You must complete the enrollment process within 30 days of your date of hire. If you enroll on time, coverage is effective on the first of the month following 60 days of employment. If you fail to enroll on time, you will <u>NOT</u> have benefits coverage (except for company-paid benefits).
- Open Enrollment: Changes made during Open Enrollment are effective January 1 - December 31, 2022.

#### **Choose Carefully**

Due to IRS regulations, you cannot change your elections until the next annual Open Enrollment period, unless you have a qualified life event during the year. Following are examples of the most common qualified life events:

- Marriage or divorce
- Birth or adoption of a child
- Child reaching the maximum age limit
- Death of a spouse, RDP, or child
- You lose coverage under your spouse's/RDP's plan
- You gain access to state coverage under Medicaid or CHIP

#### **Making Changes**

To make changes to your benefit elections, you must contact Human Resources within 31 days of the qualified life event (including newborns). Be prepared to show documentation of the event such as a marriage license, birth certificate or a divorce decree. If changes are not submitted on time, you must wait until the next Open Enrollment period to make your election changes.

## Required Information—When you enroll, you will be required to enter a Social Security number (SSN) for all covered dependents. The Affordable Care Act (ACA), otherwise known as health care reform, requires the company to report this information to the IRS each year to show that you and your dependents have coverage. This information will be securely submitted to the IRS and

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## **Enrollment**

Visit http://
hubenroll.employee
navigator.com and login
using your user name &
password.

**Unique Company Identifier:** mokangoodwill

## Medical

We are proud to offer you a choice of 5 medical plans that provide comprehensive medical and prescription drug coverage. The plans also offer many resources and tools to help you maintain a healthy lifestyle. Following is a brief description of each plan.

## BlueKC 3000 PPO Broad Plan (Preferred Care Blue)

This is a plan design with premium savings, but still utilizing the Blue Network Savings. This plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the **Preferred-Care Blue network**. The calendar-year deductible must be met before certain services are covered.

## BlueKC 3000 PPO Optimized Plan (BlueSelect Plus)

This is a plan with premium savings, but still utilizing the Blue Network Savings. This plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the **Blue Select network**. The calendar-year deductible must be met before certain services are covered

## BlueKC 6500 Value PPO Broad Plan (Preferred Care Blue)

This plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the **Preferred-Care Blue network**. The calendar-year deductible must be met before certain services are covered.

## BlueKC 6500 Value PPO Optimized Plan (BlueSelect Plus)

This is a plan design with premium savings, but still utilizing the Blue Network Savings. This plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the **BlueSelect Plus network**. The calendar-year deductible must be met before certain services are covered.

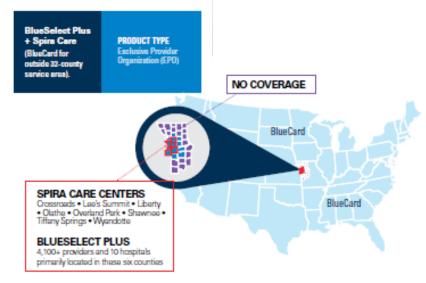
## BlueKC 3000 SpiraCare EPO Plan (Exclusive Provider Organization)

SpiraCare is built on an Exclusive Provider Organization (EPO) insurance model. While this plan is ideal for members who utilize the no-additional-cost primary and paediatric care at the Care Centers, members still have access to more than 3,000 providers in the **BlueSelect Plus network**. Members will also have the nationwide coverage of the BlueCard network outside of the 32-county Blue KC service area.



#### **Plan Definitions:**

- Annual Deductible: You must meet the entire annual deductible before the plan starts to pay for non-preventive medical and prescription drug expenses.
- Coinsurance: Once you've met the plan's annual deductible, you are responsible for a percentage of your medical expenses, which is called coinsurance. For example, the plan may pay 80 percent and you may pay 20 percent.
- Out-of-Pocket Maximum: Once your deductible and coinsurance add up to the plan's annual out-of-pocket maximum, the plan will pay 100 percent of all eligible covered services for the rest of the calendar year.



### **Medical Plans**

Following is a high-level overview of the coverage available. For complete coverage details, please refer to certificate or the Summary Plan Description (SPD) located at www.mokangoodwill.org.benefits.

Note-Only full-time employees working 30 or more hours per week are eligible to enroll in the medical plans.

Key Medical Benefits	Preferred Care Blue 3000 PPO Broad Plan	BlueSelect Plus 3000 PPO Optimized Plan	Preferred Care Blue 6500 Value PPO Broad Plan	BlueSelect Plus 6500 Value PPO Optimized Plan	BlueSelect Plus 3000 SpiraCare EPO Plan
	In-Network Only	In-Network Only	In-Network Only	In-Network Only	In-Network Only
Deductible (per calendar year)					
Individual / Family	\$3,000 / \$9,000	\$3,000 / \$9,000	\$6,500 / \$13,000	\$6,500 / \$13,000	\$3,000 / \$9,000
Out-of-Pocket Maximum (per	calendar year)				
Individual / Family	\$3,000 / \$9,000	\$3,000 / \$9,000	\$6,500 / \$13,000	\$6,500 / \$13,000	\$3,000 / \$9,000
Covered Services					
Office Visits (physician/specialist)	\$20 / \$60 copay	\$20 / \$60 copay	Deductible	Deductible	Deductible
SpiraCare Visit (physician/specialist/Urgent Care)	N/A	N/A	N/A	N/A	No charge
Routine Preventive Care	No charge	No charge	No charge	No charge	No charge
Outpatient Diagnostic (lab/X-ray)	Deductible	Deductible	Deductible	Deductible	Deductible
Complex Imaging	Deductible	Deductible	Deductible	Deductible	Deductible
Hi Tech Diagnostic (lab/x-ray)	Deductible	Deductible	Deductible	Deductible	Deductible
Emergency Room	Deductible	Deductible	Deductible	Deductible	Deductible
Urgent Care Facility	\$60 copay	\$60 copay	Deductible	Deductible	Deductible
Inpatient Hospital Stay	Deductible	Deductible	Deductible	Deductible	Deductible
Outpatient Surgery	Deductible	Deductible	Deductible Deductible		Deductible
Prescription Drugs (Tiers 1 /2	/ 3): Optum Rx				
Retail Pharmacy (34-day supply)	\$5 / \$30 / \$50	\$5 / \$30 / \$50	\$12 / 100% after deductible Tier 2 & 3	\$12 / 100% after deductible Tier 2 & 3	\$15 / \$50 / Deductible
Mail Order (102-day supply)	\$12.50 / \$75 / \$125	\$12.50 / \$75 / \$125	\$30 / 100% after deductible Tier 2 & 3	\$30 / 100% after deductible Tier 2 & 3	\$15 / \$125 / Deductible

- Out of Pocket Maximum includes deductible, coinsurance and copays
- Coinsurance percentages and copay amounts shown in the above chart represent what the member is responsible for paying.
- If you use an out of network provider, you will be responsible for any charges above the maximum allowed amount.
- SpiraCare Enrollment:
  - \* You must live in one of the following counties to be eligible for the SpiraCare plan: Kansas (Johnson & Wyandotte) Missouri (Jackson, Clay, Cass, Clinton, DeKalb, Johnson, Lafayette, Ray, Caldwell and Platte).
  - \* Hospitals Include: Children's Mercy Hospital, Children's Mercy Hospital-South, Liberty Hospital, North Kansas City Hospital, Olathe Health-Olathe Medical Center, Truman Medical Center-Hospital Hill, Truman Medical Center-Lakewood, Shawnee Mission Medical Center, The University of Kansas Health System.
  - \* SpiraCare Clinic Locations include: Crossroads, Lee's Summit, Liberty, Olathe, Shawnee, Wyandotte, Tiffany Springs and Overland Park.



# Understanding Your Plan's Network



While your primary care needs can be handled at your Spira Care Center, we recognize that certain circumstances call for outside care — like seeing a specialist, long-term behavioral health support or being admitted to a hospital.

For needs outside of a Care Center, you will have access to your plan's network within the Kansas City metro area and the nationwide Blue Card network for care when traveling outside your service area (applies toward your annual deductible).

It is important to understand if your plan is on an EPO or PPO insurance model.

Ask your human resources representative or look on your member ID card.

#### **EPO**

In an Exclusive Provider Organization (EPO) insurance model, members must receive all care from in-network providers (BlueSelect Plus network in the Kansas City area or BlueCard network outside the 32-county service area) except for emergency services. Non-emergency services received out-of-network will not be covered.

#### PPO

In a Preferred Provider Organization (PPO) insurance model, members are encouraged to receive care from in-network providers (BlueSelect Plus network in the Kansas City area or BlueCard network outside the 32-county service area) but have the option to receive care from out-of-network providers at a higher cost.

## Spira Care Centers



#### SPIRA CARE CENTERS OFFER:

#### INTEGRATED PRIMARY CARE



Routine Preventive Care



Adult & Pediatric Primary Care



Chronic Condition Management



Behavioral Health Consultations



Digital X-Rays\*\*



Routine Lab Draws



Patient Wellness Follow-Ups



Health Coaches On-Site

#### **CONVENIENT BENEFITS**



Select Number of Generic Prescriptions Filled On-Site\*



Referrals and Scheduling for In-Network Specialists



Support in Understanding Your Plan's Network



Extended Hours for Appointments



Access to A Healthier You Platform



Online Appointment Scheduling



Virtual Care and Online Communication with Your Care Team

#### THERE'S A SPIRA CARE CENTER NEAR YOU.

Crossroads

1916 Grand Boulevard Kansas City, MO 64108

Lee's Summit

760 NW Blue Parkway Lee's Summit, MO 64086

Liberty

8350 N Church Road Kansas City, MO 64158

**Olathe** 

15710 W 135th Street, Suite 200 Olathe, KS 66062

**Overland Park** 

7341 W 133rd St Overland Park, KS 66213

**Shawnee** 

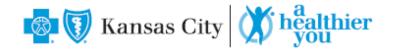
10824 Shawnee Mission Parkway Shawnee, KS 66203

**Tiffany Springs** 

8765 N Ambassador Drive Kansas City, MO 64154

Wyandotte

9800 Troup Avenue, Kansas City, KS 66111 (just East of Legends Outlets)



## TAKE YOUR HEALTH RISK ASSESSMENT TODAY

Know your risks. Easily complete a Health Risk Assessment (HRA) by accessing your personalized A Healthier You™ wellness portal online.

- 1 Visit MyBlueKC.com.
- If you are a first time visitor, click on REGISTER NOW. Please have your member ID card available to reference.
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Once logged in, click on A HEALTHIER YOU.

- Once on your portal home page, click on

  HEALTH RISK ASSESSMENT to complete
  your confidential questionnaire.
- Review your results and personal health summary. If you wish, share your results with your primary care doctor. Remember, your results are not shared with your employer and are intended to assist you in taking steps toward achieving your health goals.





## TAKE YOUR HRA ON YOUR COMPUTER, TABLET OR SMARTPHONE!



#### NOW AVAILABLE TO DOWNLOAD ON THE APP STORE & GOOGLE PLAY STORE



#### HAVING TROUBLE?

Call Blue KC Customer Service at the number on your member ID card and we can assist!

## **RATES**

### 2022 Goodwill of Western Missouri and Eastern Kansas **EMPLOYEE CONTRIBUTIONS**



Your contributions toward the cost of medical, dental and vision coverage are automatically deducted from your paycheck before taxes.

#### **MEDICAL COVERAGE**

AbilityOne Employee Contribution								
Medical: 3000 PPO Broad Plan	Employee	Employee + Spouse	Employee + Child(ren)	Family				
Employee Semi-Monthly Rates	\$429.36	\$987.56	\$815.80	\$1,202.24				
Medical: 3000 Optimized PPO Plan	Employee	Employee + Spouse	Employee + Child(ren)	Family				
Employee Semi-Monthly Rates	\$386.43	\$888.80	\$734.22	\$1,082.01				
Medical: 6500 Value PPO Broad Plan	Employee	Employee + Spouse	Employee + Child(ren)	Family				
Employee Semi-Monthly Rates	\$354.33	\$814.97	\$675.32	\$992.13				
Medical: 6500 Value PPO Optimized Plan	Employee	Employee + Spouse	Employee + Child(ren)	Family				
Employee Semi-Monthly Rates	\$318.90	\$733.48	607.78	892.92				
Medical: 3000 SpiraCare EPO Plan	Employee	Employee + Spouse	Employee + Child(ren)	Family				
Employee Semi-Monthly Rates	\$316.28	\$727.47	\$600.94	\$885.61				

#### **DENTAL COVERAGE**

AbilityOne Employee Contribution						
Dental	Employee	Employee + Spouse	Employee + Child(ren)	Family		
Employee Semi-Monthly Rates	\$16.31	\$31.79	\$30.42	\$46.39		

#### **VISION COVERAGE**

AbilityOne Employee Contribution								
Vision Employee Employee + Spouse Employee + Child(ren) Family								
Employee Semi-Monthly Rates \$4.12 \$8.20 \$8.83 \$13.03								





#### We are proud to offer you a dental plan.

**Delta Dental PPO:** This plan offers you the freedom and flexibility to use the dentist of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a dentist who participates in the Delta Dental Premier and/or PPO network. Following is a high-level overview of the coverage available.

Voy Dental Panafita	Delta	Dental PPO		
Key Dental Benefits	In-Network Only	Out-of-Network <sup>1</sup>		
Deductible (per calendar year)				
Individual / Family	\$50 / \$150			
Benefit Maximum (per calendar year; Preventive, Basic, and Major S	ervices combined)			
Per Individual	\$1,500			
Right Start 4 Kids (RS4K)				
Kids 12 and under	No charge, for all services covered under this plan, excluding Orthodontics, when seen by a in-network provider.			
Covered Services				
Diagnostic / Preventive Services	No charge Includes Unlimited Cleanings (regular, prophylaxis & periodon maintenance cleanings)			
Basic Services (endo/periodontic, composite filings, oral surgery)	20%*			
Major Services (crowns, bridges, root canal)	50%*			
Orthodontia (Child under age 19)	50%* / \$1,00	0 Maximum Benefit		

Coinsurance percentages shown in the above chart represent what the member is responsible for paying.

<sup>1.</sup> If you use an out-of-network provider, you will be responsible for any rges above the maximum allowed amount.



## **Vision**

#### We are proud to offer you a vision plan.

The **SunLife** vision plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the **Vision Service Provider (VSP)** network.

Following is a high-level overview of the coverage available.

Key Vision Benefits	In-Network		
Exam Copay (once every 12 months)	\$10		
Materials Copay	\$25		
Lenses (once every 12 months)			
Single Vision			
Bifocal	No charge after materials copay		
Trifocal			
Frames (once every 24 months)	\$130 Allowance + 20% off remaining balance		
Contact Lenses (once every12 months; in lieu of glasses)	\$130 Allowance		

<sup>\*</sup>Benefits with an asterisk ( \* ) require that the deductible be met before the Plan begins to pay.

We provide you with an opportunity to participate in up to two different flexible spending accounts (FSAs) administered through Ameriflex. FSAs allow you to set aside a portion of your income, before taxes, to pay for qualified health care and/or dependent care expenses. Because that portion of your income is not taxed, you pay less in federal income, Social Security and Medicare taxes.

#### **Health Care FSA**

For 2022, you may contribute up to \$2,750 to cover qualified health care expenses incurred by you, your spouse and your children up to age 26. Some qualified expenses include:

Coinsurance

Copayments

- Prescriptions
- Dental treatment
- **Deductibles**
- Orthodontia
- Eye exams/eyeglasses
- Lasik eye surgery

For a complete list of eligible expenses, visit www.irs.gov/pub/irs-pdf/p502.pdf.

#### **Dependent Care FSA**

For 2022, you may contribute up to \$5,000 (per family) to cover eligible dependent care expenses (\$2,500 if you and your spouse file separate tax returns). Some qualified expenses include:

- Care of a dependent child under the age of 13 by babysitters, nursery schools, preschool or daycare centers
- Care of a household member who is physically or mentally incapable of caring for him/herself and qualifies as your federal tax dependent

For a complete list of eligible expenses, visit www.irs.gov/pub/irs-pdf/p503.pdf.

## **FSA Rules**

#### YOU MUST ENROLL EACH YEAR TO PARTICIPATE

Because FSAs can give you a significant tax advantage, they must be administered according to specific IRS rules:

Health care FSA: Unused funds up to \$500 from one year can carry over to the following year. Carryover funds will not count against or offset the amount that you can contribute annually. Unused funds over \$500 will NOT be returned to you or carried over to the following year.

## Life and AD&D Insurance

#### Life/AD&D Insurance

Life Insurance provides your named beneficiary(ies) with a benefit in the event of your death.

Accidental Death and Dismemberment (AD&D) Insurance provides specified benefits to you in the event of a covered accidental bodily injury that directly causes dismemberment (i.e., the loss of a hand, foot, or eye). In the event that your death occurs due to a covered accident, both the Life and the AD&D benefit would be payable.

#### Basic Life/AD&D (100% Employee-paid)

This benefit is provided through USAble for all eligible full-time & part-time employees..

#### Group Life/AD&D (100% Employer-paid)

This benefit is provided through MetLife for all eligible full-time employees..

Basic Life/AD&D Benefit Amount	\$10,000 maximum
Group Life AD&D Benefit Amount	1x annual salary up to \$150,000 maximum

#### **Supplemental Life/AD&D** (100% **Employee-**paid)

This benefit is provided through MetLife for all full-time eligible employees. If you determine you need more than the basic coverage, you may purchase additional coverage through MetLife for yourself and your eligible family members.

	Benefit Option	Guaranteed Issue <sup>1</sup>			
Employee	Up to 5x base salary to a maximum of \$500,000; \$10,000 increments	\$150,000			
Spouse	Up to \$250,000 (not to exceed 50% of your additional life coverage); \$5,000 increments	\$50,000			
<b>Child(ren)</b> \$1,000 / \$5,000 / \$10,000					

<sup>1.</sup> During your initial eligibility period only, you can receive coverage up to the Guaranteed Issue amounts without having to provide Evidence of Insurability (EOI, or information about your health). Coverage amounts that require EOI will not be effective unless approved by the insurance carrier.

## **Disability**

Disability insurance provides benefits that replace part of your lost income when you become unable to work due to a covered injury or illness. Note-only full-time employees working 30 or more hours per week are eligible.

#### Voluntary Short-Term Disability

Provided at an affordable group rate through MetLife

Benefit Percentage	60%
Weekly Benefit Maximum	\$1,000
When Benefits Begin	15th day of accident or sickness
Maximum Benefit Duration	Up to 11 weeks

#### Employer Paid Long-Term Disability

Provided at NO COST to you through MetLife

Benefit Percentage	60%
Monthly Benefit Maximum	\$6,000
When Benefits Begin	After 90th day of disability
Maximum Benefit Duration	Social Security Retirement Age

## **Employee Assistance Program (EAP)**

Life is full of challenges, and sometimes balancing it is difficult. We are proud to provide a confidential program dedicated to supporting the emotional health and well-being of our employees and their families. The employee assistance program (EAP) is provided at NO COST to you through Personal Assistance Program.

#### This program can help with the following issues, among others:

- Mental health
- Relationships or marital conflicts
- Child and eldercare
- Substance abuse
- Grief and loss
- Legal or financial issues

#### **Personal Assistance Service Benefits:**

- Assistance for you and your household members
- Up to 6 short term sessions with a counselor per issue, per year, per individual
- Unlimited toll-free phone access and online resources using Goodwill code: 0534 or wayforward app code: goodwill mokan

## "Voluntary Benefits

Our benefit plans are here to help you and your family live well—and stay well. But did you know that you can strengthen your coverage even further? It's true! Our voluntary benefits through **SunLife** are designed to complement your health care coverage and allow you to customize our benefits to you and your family's needs. The best part? Benefits from these plans are paid directly to you! Coverage is also available for your spouse and dependents.

You can enroll in these plans during Open Enrollment—they're completely voluntary, which means you are responsible for paying for coverage at affordable group rates.

#### **Accident Insurance**

Accident insurance can soften the financial impact of an accidental injury by paying a benefit to you to help cover the unexpected out-of-pocket costs related to treating your injuries.

#### Critical Illness including a \$50 Wellness Benefit

Did you know that the average total out-of-pocket cost related to treating a critical illness is over \$7,000? With critical illness insurance, you'll receive a lump-sum benefit if you are diagnosed with a covered condition that you can use however you would like, including to help pay for: treatment (e.g. experimental), prescriptions, travel, increased living expenses, and more.

### Valuable Extras



#### HealthJoy TeleHealth App:

HealthJoy is an all-in-one cost containment and guidance platform that helps employees make better health decisions. The platform brings together medical professionals, advocates, Rx savings, an artificial intelligence-powered virtual assistant, and an easy-to-use app.

#### **Health Risk Assessment Incentive:**

Visit "A Healthier You" on www.mybluekc.com to take your Health Risk Assessment today for the opportunity to reduce your monthly premiums by \$25 each month. See A Healthier You Flyer for instructions on how to take the assessment.

#### We also offer the following additional benefits:

- Volunteer Time Off
- Education Assistance

Paid Time Off

- Pet Insurance
- Paid Parental Leave
- Helping Hands Fund
- 401 (a) & 403(b) Retirement Plans
- Discount Opportunities

#### Goodwill | 2022 Rate Grids

#### MetLife: Voluntary Life and AD&D Premiums

Deductions for voluntary Life/AD&D are taken from your paycheck after taxes.

All eligible full-time employees working 30 or more hours per week are allowed to increase their benefit amount by 1 increment (not to exceed the Guarantee Issue amount) without completing an Evidence of Insurability (EOI) form during open enrollment.

	Employee / Spouse Life And AD&D Semi-Monthly Premiums  Premium are based on the employee's age on each policy anniversary									
Benefit	0-29	30-34	35-39	40-44	45-49	50-54	55-59	60-64	65-69	70+
\$20	1.24	1.44	1.74	2.14	3.34	5.14	8.54	14.24	26.84	43.34
\$30	1.86	2.16	2.61	3.21	5.01	7.71	12.81	21.36	40.26	65.01
\$40	2.48	2.88	3.48	4.28	6.68	10.28	17.08	28.48	53.68	86.68
\$50	3.10	3.60	4.35	5.35	8.35	12.85	21.35	35.60	67.10	108.35
\$60	3.72	4.32	5.22	6.42	10.02	15.42	25.62	42.72	80.52	130.02
\$70	4.34	5.04	6.09	7.49	11.69	17.99	29.89	49.84	93.94	151.69
\$80	4.96	5.76	6.96	8.56	13.36	20.56	34.16	56.96	107.36	173.36
\$90	5.58	6.48	7.83	9.63	15.03	23.13	38.43	64.08	120.78	195.03
\$100	6.20	7.20	8.70	10.70	16.70	25.70	42.70	71.20	134.20	216.70
\$110	6.82	7.92	9.57	11.77	18.37	28.27	46.97	78.32	147.62	238.37
\$120	7.44	8.64	10.44	12.84	20.04	30.84	51.24	85.44	161.04	260.04
\$130	8.06	9.36	11.31	13.91	21.71	33.41	55.51	92.56	174.46	281.71
\$140	8.68	10.08	12.18	14.98	23.38	35.98	59.78	99.68	187.88	303.38
\$150	9.30	10.80	13.05	16.05	25.05	38.55	64.05	106.80	201.30	325.05

Coverage available up to \$500,000 depending on employee salary. To calculate rate, multiply available rate by your desired election amount or contact Human Resources. AD&D cost required in all available Life Insurance policies.

	Spouse Life and AD&D Semi-Monthly Premiums  Premiums are based on the employee's age on each policy anniversary									
Benefit	0-29	30-34	35-39	40-44	45-49	50-54	55-59	60-64	65-69	70+
\$5	.31	.36	.44	.54	.84	1.29	2.14	3.56	6.71	10.84
\$10	.62	.72	.87	1.07	1.67	2.57	4.27	7.12	13.42	21.67
\$15	.93	1.08	1.31	1.61	2.51	3.86	6.41	10.68	20.13	32.51
\$20	1.24	1.44	1.74	2.14	3.34	5.14	8.54	14.24	26.84	43.34
\$25	1.55	1.80	2.18	2.68	4.18	6.43	10.68	17.80	33.55	54.18
\$30	1.86	2.16	2.61	3.21	5.01	7.71	12.81	21.36	40.26	65.01
\$35	2.17	2.52	3.05	3.75	5.85	9.00	14.95	24.92	46.97	75.85
\$40	2.48	2.88	3.48	4.28	6.68	10.28	17.08	28.48	53.68	86.68
\$45	2.79	3.24	3.92	4.82	7.52	11.57	19.22	32.04	60.39	97.52
\$50	3.10	3.60	4.35	5.35	8.35	12.85	21.35	35.60	67.10	108.35

Coverage available up to 50% of employee elected amount. To calculate rate, multiply available rate by your desired election amount or contact Human Resources. AD&D cost required in all available Life Insurance policies

Child Amount for Voluntary Life	\$1,000	\$5,000	\$10,000
Child Life and AD&D Premium	0.145	0.73	1.46

Employee must also be enrolled in coverage to elect for Child Life and AD&D

#### Goodwill | 2022 Rate Grids

#### **USAble: Basic Life Premiums**

Eligible to all full-time and part-time employees

#### USAble All Staff Coverage: Voluntary Life and AD&D

\$10,000 of coverage \$1.60 semi-monthly deduction

#### **MetLife: Short Term Disability Premiums**

All eligible full-time employees are allowed to increase their coverage benefit amount by \$50 at open enrollment if you were already enrolled up to 60% of your salary. If you did not elect short-term disability when you were initially hired, you can only elect \$100 coverage amount at open enrollment with completing an Evidence of Insurability(EOI) form.

Maximum Weekly Benefit	Age Scale With Semi-Monthly Deduction						
Benefit	0-44	45-49	50-54	55-59	60+		
\$100	2.70	2.55	2.90	3.80	4.15		
\$150	4.05	3.83	4.35	5.70	6.23		
\$200	5.40	5.10	5.80	7.60	8.30		
\$250	6.75	6.38	7.25	9.50	10.38		
\$300	8.10	7.65	8.70	11.40	12.45		
\$350	9.45	8.93	10.15	13.30	14.53		
\$400	10.80	10.20	11.60	15.20	16.60		
\$450	12.15	11.48	13.05	17.10	18.68		
\$500	13.50	12.75	14.50	19.00	20.75		
\$550	14.85	14.03	15.95	20.90	22.83		
\$600	16.20	15.30	17.40	22.80	24.90		
\$650	17.55	16.58	18.85	24.70	26.98		
\$700	18.90	17.85	20.30	26.60	29.05		
\$750	20.25	19.13	21.75	28.50	31.13		
\$800	21.60	20.40	23.20	30.40	33.20		
\$850	22.95	21.68	24.65	32.30	35.28		
\$900	24.30	22.95	26.10	34.20	37.35		
\$950	25.65	24.23	27.55	36.10	39.43		
\$1,000	27.00	25.50	29.00	38.00	41.50		

Coverage available up to 60% of your weekly income. Coverage is rounded to the nearest \$50.

#### **SunLife: Accident Premiums**

Semi-Monthly Accident Premiums	
Employee Only	\$7.94
Employee & Spouse	\$10.40
Employee & Child(ren)	\$12.29
Family	\$14.75

### Goodwill | 2022 Rate Grids

#### **Sunlife: Critical Illness Premium**

How much does Critical Illness Cost?

Your cost depends on your age as of the effective date and whether or not you use tobacco. Because issue age rating applies, your premium will not increase due to age changes.

You may elect coverage for yourself up to \$10,000. Your benefit is subject to a 50% reduction, rounded to the next higher \$1,000, when you turn age 70.

Employee (	Employee Critical Illness Insurance Monthly Premiums											
Non-Tobacco User									Tobacc	o User		
Issue Age	<30	30-39	40-49	50-59	60-64	65+	<30	30-39	40-49	50-59	60-64	65+
\$10,000	8.40	13.60	21.80	41.60	60.30	70.60	12.30	22.70	38.50	76.80	102.90	108.80

If you elect coverage for yourself, you can elect coverage for your eligible family members. You may purchase coverage for your spouse in the amount of \$5,000.

If your dependents first became eligible for this coverage within the last 90 days, you can enroll your spouse for the amount of \$5,000 and \$5,000 for each child without answering health questions. You will need to complete a simple health questionnaire if your dependent became eligible more than 90 days ago. Once approved, the pre-existing condition limitations will apply.

Eligible family members include your spouse and children from live birth to less than 26. See your certificate of group insurance policy for additional eligibility details.

Spouse Critical Illness Insurance Monthly Premiums												
Non-Tobacco User								Tobacc	o User			
Issue Age	<30	30-39	40-49	50-59	60-64	65+	<30	30-39	40-49	50-59	60-64	65+
\$5,000	4.55	7.00	10.90	20.30	29.10	34.10	6.45	11.35	19.00	37.35	49.90	52.65

Child Critical Illness Insurance Monthly Premiums						
\$5,000	\$0.85					

One premium covers all of your dependent children

## **Employee Assistance Program**



## Your Resource for Life's Questions

Each of us experiences demands for our time and energy, both on and off the job. In addition to our responsibilities at work, we also seek to fulfill our family responsibilities, meet our financial obligations, enjoy personal interests, and maintain a healthy family and social life. The key to balancing it all is having access to the right tools, resources and support.

Personal Assistance Services (PAS) provides you with a wealth of confidential, professional services that can help you address challenges and strengthen your work and home life.

This is a pre-paid benefit funded completely by your employer and free to you and your dependents. The EAP is confidential - PAS does not disclose information to anyone about your participation unless you give your consent to do so (except as required by law).



#### Through PAS you have access to:

- Elder care managers
- Child care specialists
- Certified child development and parenting professionals
- Organization and time management specialists
- Retirement coaches
- Career coaches
- Tobacco cessation coaches
- Master's level licensed counselors
- Registered and licensed dietitians
- Certified financial counselors
- Attorneys
- Life coaches
- Health coaches
- Self-paced cognitive behavioral therapy through the wayForward digital app
- Downloadable resources, financial tools, legal forms and more on the PAS website

website: https://www.paseap.com
To register, use organization code: 0534
wayForward app code: goodwill mokan



Free & Confidential 800.356.0845 • www.paseap.com

Click here or scan to download the wayForward app

## Goodwill requires all employees enrolled in agency medical plans to participate in HealthJoy.

## Health Joy

# Healthcare Is Complicated. HealthJoy Makes It Simple.

## No Smartphone? No Worries.

HealthJoy is the first stop for all your healthcare and employee benefits needs. We make everything simple, quick and painless. Don't try and navigate your healthcare alone. HealthJoy makes the right decision the easy decision. We'll save you time, money and a ton of aggravation.

Talk with us today by calling **(877) 500-3212** or via email at groups@healthjoy.com.





## How to Download and Activate HealthJoy

HealthJoy is the first stop for all your healthcare and employee benefits needs. Getting started is simple, all you need to do is activate your HealthJoy account and download our app.





You'll receive a welcome message in two ways: email and text messages to your smartphone (when supplied by your company).

#### **Step 1: Receive Activation Email**

To activate, click the web link in either message from your smartphone. The link will take you to an activation screen where you can create an account.







Step 2: Create Password

You'll be taken to a web page asking you to create an 8 character password (minimum).

#### **Step 3: Add Family Members**

Adding family members is free, and we encourage you to invite all members of your immediate family that are over 18 years old. They will get access to all the same services including access to free healthcare Concierges and online doctors.

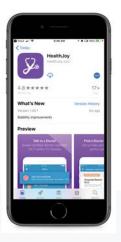




#### **Step 4: Download the App**

Next download, install and log into the HealthJoy app. The app is available for Android, iPhone, and iPad and requires an Internet connection. Just click the download button at the end of the setup process and will be taken to our app within your smartphone's app store.







#### Step 5: Log In

Finally, after you download the HealthJoy app, all you need to do is log in to the app with the email address where you received your invitation and the password you created. JOY, your virtual healthcare assistant, will welcome you to the app. You can start using the app within seconds.







#### Did you forget your password or missed your activation email?

Forgot password — If you forgot your password, all you need to do is open the HealthJoy app and tap the "Forgot Password?" link at the bottom of the login screen. We will send you a link to create a new password to the email your company supplied us.

New Activation Email — If you can't find or accidentally deleted our activation email, click "Set up your account" at the bottom of the login screen to request a new one. We will ask you for your email address, and our Concierge will confirm your eligibility. We'll send a new activation email as soon as possible.

If you have any other issue with activation or logging into our system, please call or email us at:

groups@healthjoy.com (877) 500-3212

## **HealthJoy Services**



#### **Healthcare Concierge**

Confused about your benefits? Don't worry — we are here to help. We can explain deductibles, formularies, out-of-pocket expenses, co-insurance, preauthorization, copays and more.



#### Online Medical Consultations

Not feeling well? Connect with a doctor anytime, anywhere - 24/7/365. We can even write prescriptions. Give us a call.



#### **Provider Recommendations**

Need an awesome doctor or facility that takes your insurance? Our Concierge will extensively research every recommendation and call to confirm in-network participation and availability.



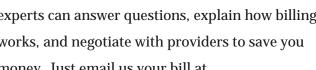
#### **Rx Savings Review**

Want to save money on your prescriptions? We'll review your medications and identify lowercost alternatives. Let our team help reduce your medication spend.



#### Medical Bill Review

Got a medical bill that's confusing? Our team of experts can answer questions, explain how billing works, and negotiate with providers to save you money. Just email us your bill at



**Health Spending Accounts** 

Trying to understand your HSA, HRA or FSA? We can explain what's a qualified expense including medical, dental, vision and prescription spending.

groups@healthjoy.com.

## Nationwide®pet in surance

My Pet Protection®plan summary



Nationwide pet insurance helps you cover veterinary expenses so you can provide your pets with the best care possible without worrying about the cost.

## **€**

#### My Pet Protection coverage highlights

We offer a choice of reimbursement options so you can find coverage that fits your budget. All plans have a \$250 annual deductible and \$7,500 maximum annual benefit. Coverage includes\*:

- Accidents
- Illnesses
- · Hereditary and congenital conditions
- Cancer

Plus, every My Pet Protection policy includes these additional benefits to maximize your value:

- · Lost pet advertising and reward expense
- Emergency boarding

- Dental diseases
- · Behavioral treatments

Loss due to theft

Mortality benefit

- · Rx therapeutic diets and supplements
- And more

( Included with every policy

### **vet**helpline®

- 24/7 access to veterinary experts (\$110 value)
- · Available via phone, chat and email
- Unlimited help for everything from general pet questions to identifying urgent care needs

### **PetRx***Express*<sup>sm</sup>

- Save time and money by filling pet prescriptions at participating in-store retail pharmacies across the U.S.
- Rx claims submitted directly to Nationwide
- More than 4,700 pharmacy locations

### $\bigcirc$

#### Additional highlights

- Exclusive product for employer groups only
- · Preferred pricing for employees

- · Multiple-pet discounts
- · Guaranteed issuance

## Get a fast, no-obligation quote today. PetsNationwide.com • 877-738-7874

\*Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions.

Products underwritten by Veterinary Pet Insurance Company (CA), Columbus, OH; National Casualty Company (all other states), Columbus, OH. Agency of Record: DVM Insurance Agency. All are subsidiaries of Nationwide Mutual Insurance Company. Subject to underwriting guidelines, review and approval. Products and discounts not available to all persons in all states. Insurance terms, definitions and explanations are intended for informational purposes only and do not in any way replace or modify the definitions and information contained in individual insurance contracts, policies or declaration pages, which are controlling. Nationwide, the Nationwide N and Eagle, vethelpline, and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company. ©2021Nationwide. 21PMC8302E\_GRP



# Pet insurance from Nationwide®

With two budget-friendly options, there's never been a better time to protect your pet.



Our popular My Pet Protection® pet insurance plans now feature more choices and more flexibility

- Get cash back on eligible vet bills: Choose your reimbursement level of 50% or 70%<sup>1</sup>
- Available exclusively for employees: Plans with preferred pricing only offered through your company
- Use any vet, anywhere: No networks, no pre-approvals

Choose your level of coverage with My Pet Protection®





How to use your pet insurance plan

Visit any vet, anywhere.

Submit claim.

Get reimbursed.



Get a fast, no-obligation quote today at **PetsNationwide.com** 

Some exclusions may apply. Certain coverages may be subject to pre-existing exclusion. See policy documents for a complete list of exclusions. Reimbursement options may not be available in all states.

<sup>2</sup>Starting prices indicated. Final cost varies according to plan, species and ZIP code.

Products underwritten by Veterinary Pet Insurance Company (CA), Columbus, OH; National Casualty Company (all other states), Columbus, OH. Agency of Record: DVM Insurance Agency. All are subsidiaries of Nationwide Mutual Insurance Company. Nationwide, the Nationwide N and Eagle, and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company. ©2021 Nationwide. 2IGRP8274C



#### Goodwill | Vacation Leave Policy

All Ability One employees are eligible to receive up to 10 vacation days after being employed with the agency for one year. No minimum hours are required. These vacation days do not roll over from year to year, but each employee is paid any remaining vacation hours on their anniversary. Below is the Ability One vacation annual amounts considering years of service. There is no waiting period for holiday pay.

Eligibility	Years of Service	Multiplier times the average hours per week	How and when this is awarded?	What if I don't use all my vacation?	What happens to it if I leave the agency?
No minimum number of	1-7	2	Vacation time is awarded on each	Vacation needs to be	If you leave the Agency,
hours. All employees	8-14	3	anniversary date and is pro-rated based on the	used within 12 months. If not,	you will be paid any unused vacation time as of the date of separation.
are eligible.	15+	4	number of hours worked each week.	remaining vacation will be paid out.	

Vacation will be calculated utilizing the following method: The most recent 12 months of pay history (anniversary date to anniversary date) will be used to calculate the average number of hours per week for vacation time. The total of these 26 pay periods will be divided by 52 to get the weekly average. The number will then be calculated by 2,3, or 4 depending on the years of service (see above).

Vacation may be used if the employee has accrued time available. Employees should submit vacation requests on the approved form and provide two weeks' notice to the supervisor when Vacation is planned. Vacation for unplanned or last minute requests may be approved at supervisor discretion. Supervisors are to take Agency and business needs into consideration when approving requests.

Hourly staff may use vacation in 1 hour increments; salaried staff follow the agency PTO guidelines. If an employee takes time off and does not have vacation hours to cover the absence, it will be time off without pay. Actual time worked plus vacations hours should not exceed regular work schedule.

Unused Vacation will be paid to an employee upon separation.

#### Goodwill | Sick Leave Policy



Sick pay hours are loaded on April 1st of each year and available through March 31st of the following year. Sick Leave hours are determined based on the average hours worked on annualized basis each week. Sick leave hours will be pro-rated based on the date of hire and remaining weeks in the year.

Full Time employees who average 35-40 hours per week will have 56 hours per year. Part Time employees who average 25-28 hours per week will have 39 hours per year. Part Time employees who average 18-20 hours per week will have 28 hours per year. Part Time employees who average 12 hours per week will have 17 hours per year.

#### **Use of Paid Sick Leave**

Employees may use paid sick leave in increments as small as one hour. An employee's request to use paid sick leave may be made orally or in writing. A leave request must be made at least 7 calendar days in advance where the need for the leave is foreseeable, and in other cases as soon as is practicable. Certification for absences of three or more consecutive full days is required. The employee must have received notice of the requirement to provide certification or documentation before he or she returns to work.

An employee may use paid sick leave for an absence resulting from: (i) physical or mental illness, injury, or medical condition of the employee; (ii) obtaining diagnosis, care, or preventive care from a health care provider by the employee; (iii) caring for the employee's child, parent, spouse, domestic partner, or any other individual related by blood or affinity whose close association with the employee is the equivalent of a family relationship who has any of the conditions or need for diagnosis, care, or preventive care described in (i) or (ii); or (iv) domestic violence, sexual assault, or stalking, if the time absent from work is for the purposes described in (i) or (ii) or to obtain additional counseling, seek relocation, seek assistance from a victim services organization, take related legal action, or assist an individual related to the employee as described in (iii) in engaging in any of these activities.

Unused sick leave is not payable upon termination.

#### **Holidays**

Ability One follows the federal holiday schedule as seen below. If a holiday falls on a Saturday, it will be observed on the previous Friday. If a holiday falls on a Sunday, it will be observed on Monday. There is no waiting period for holiday pay. If the government deems an additional day as a holiday during the year, AO will also receive that holiday (the facility must be closed to receive the time). To qualify for holiday pay, an employee must work the schedule shift before and after a holiday, unless excused. Full-time employees will receive 8 hours of holiday pay and part-time employees will receive 5 hours of holiday pay.

New Year's Day
Martin Luther King, Jr. Day
President's Day
Memorial Day
Independence Day
Labor Day
Columbus Day
Veterans Day
Thanksgiving Day
Christmas Day

#### Goodwill | Paid Parental Leave Policy

Goodwill will provide 6 weeks of paid parental leave to employees following the birth of an employee's child or the placement of a child with an employee in connection with adoption. The purpose of paid parental leave is to enable to employee to care for their newborn or newly adopted child. This policy will run concurrently with the Family Medical leave Act (FMLA), as applicable.

#### **Eligibility**

Eligible employees must meet the following criteria:

- Have been employed with the company for at least 12 months
- Have worked at least 1,250 hours during the 12 consecutive months immediately preceding the date the leave would begin.
- Be a full-time, regular employee (temporary employees and interns are not eligible for this benefit).

In addition, employees must meet one of the following criteria:

- Have given birth to a child.
- Be a spouse or committed partner of a woman who has given birth to a child
- Have adopted a child (the child must be age 17 or younger). The adoption of a new spouse's child is excluded from this policy.

#### Amount, Time Frame, and Duration of Paid Parental Leave

- Eligible employees will receive a maximum of 6 weeks of paid parental leave per birth or adoption of a child/children.
- Employee who has one full year of service qualifies for 50% of their average weekly salary. Employee
  who has three full years of service qualifies for 100% of their salary. Paid parental leave will be paid
  on a biweekly basis on regularly scheduled pay dates. A work week cannot exceed 40 hours unless
  designated by the Agency.
- Employees must take paid parental leave in one continuous period of leave during a three-month period surrounding the birth or adoption of a child. Any unused paid parental leave will be forfeited at the end of the 3-month time frame.
- Upon termination of the individual's employment at the Agency, s/he will not be paid for any unused paid paternity leave for which s/he was eligible.

After the paid parental leave is exhausted, the balance of FMLA leave (if applicable) will be compensated through employee's accrued sick, vacation, or PTO. Upon exhaustion of accrued sick, vacation or PTO, any remaining leave will be unpaid leave. Please refer to the Family and Medical Leave Policy for further guidance on the FMLA.

The Agency will maintain all benefits for employees during the paid parental leave period just as if they were taking any other Agency paid leave such as paid vacation leave, PTO or paid sick leave. If a company holiday occurs while the employee is on paid parental leave, such day will be charged to holiday pay; however, such holiday pay will not extend the total paid parental leave entitlement.

#### **Requests for Paid Maternity Leave**

The employee will provide his or her supervisor and the Human Resources Department with notice of the request for leave at least 30 days prior to the proposed date of the leave (or if the leave was not foreseeable, as soon as possible). The employee must complete the necessary HR forms and provide all documentation as required by the HR department to substantiate the request. As is the case with all company policies, the organization has the exclusive right to interpret this policy.

#### Goodwill | Volunteer Time Off (VTO) Policy



Goodwill of Western MO & Eastern KS recognizes the need to volunteer time to our community. Goodwill encourages employees to participate in volunteer activities by providing the benefit of paid time off to volunteer, also referred to as Volunteer Time-Off (VTO). Goodwill's VTO policy is designed to encourage individuals and work teams to conduct volunteer projects that support community needs. Employees may use VTO to contribute their time and talents to recognized charities, causes and not-for-profit organizations that make a positive difference in deepening community connections.

#### **Eligibility**

- All FT and PT employees in good standing can use the VTO policy subject to supervisor approval.
- Supervisors have the right to deny a request on account of organizational demands.
- Full-time employees can volunteer up to 16 hours per calendar year (one day every 6 months).
- FT employees may take VTO in 4 hour or 8 hour increments not to exceed 2 days in a calendar year.
- Part-time employees are eligible to take VTO up to 5 hours increments. To qualify as paid VTO the volunteer work must be performed during the employee's scheduled working hours.
- Temporary employees are not eligible to participate.
- The full balance of the VTO hours are available starting on January 1 of every year. Unused hours cannot be accrued or carried-over into the following year.
- VTO is never paid out if it is not used. Usage of VTO or lack of usage does not affect the accrual of vacation or any other type of time off.

#### **Exceptions**

Employees on leave of absence of any kind may not participate. Employees who have been placed on a Performance Improvement Plan (PIP), have a written attendance warning or have been subject to disciplinary action in the six month prior are not eligible to participate.

#### **Guidelines for Volunteering**

Goodwill employees can use their VTO to support programs and activities encouraging health and well-being in the community and the workplace, as well as human rights.

#### **Examples of projects approved for VTO:**

- Donating time at a food bank
- Cleaning up a public area, highway or park
- Collecting items, then filling and distributing back to school packs
- Participating in a Multiple Sclerosis bike-a-thon fundraiser
- Organizing a Cancer walk or run
- Playing in a fundraising tournament
- Volunteering in a classroom or school field trip
- Volunteering at an animal shelter
- Helping with events for a hospital program on health and wellness
- Doing skills-based volunteering at a not-for-profit location

Goodwill's organizational needs take precedence should there be a conflict with scheduling. If any concerns arise, your manager or Human Resources should be contacted.

#### Goodwill | Education Assistance Policy

Goodwill of Western MO and Eastern KS provides education assistance to employees to encourage career development through further education. An employee may qualify for up to \$5,000 per calendar year in education assistance. Education assistance is available to employees seeking an Associate Degree, Bachelor's Degree, Master's Degree, or Doctoral Degree. Education assistance is available based on a calendar year and dependent on the financial success of the Agency.

## To be eligible for the educational assistance program, an employee must: be an active, regular, full-time employee.

- Have completed one year of full-time employment before the course begins.
- Be in good standing, which means the employee cannot be on any disciplinary action or performance improvement plan at the time of application.
- Education assistance must be approved in advance by the employee's supervisor and Human Resources.

#### Additional guidelines:

- Employee must submit their application for approval to their supervisor and to the Benefits Manager. The application must be submitted prior to the start of classes.
- Employee must receive the grade of a "C" or above.
- Employee will have 30 days from course completion to submit receipts/course grades.
- Employee who does not meet the requirements of the class or provide required documents as outlined by this policy will be required to pay back funds through a repayment agreement over a 12-month period.
- Eligible expenses include tuition, fees and course materials like textbooks, supplies and equipment.
- Eligible expenses do not include the cost of computer or other supplies that can be retained by the employee after completing the course instruction. Supplies are those considered necessary for a course and stated in syllabus. (HR will make the final decision if an expense will be covered)
- Eligible employee can receive up to \$5,000 per calendar year in reimbursements for tuition, fees and course materials at an accredited institution.
- Assistance should not exceed \$2,500 per semester.
- Maximum assistance will not exceed \$20,000 per employee, over the total course of their employment.
- The employee must agree to stay with the company for one year after completing course work or earning a degree, or they must repay the tuition assistance on a prorated basis.

#### **Acceptable Hours:**

Approved course(s) and or program(s) are not to be taken during regular working hours. Class attendance should not conflict with the employee's job in any way.

Please contact your Benefits Manager for full details.

#### Goodwill | Employee Discounts & Additional Opportunities



Goodwill has many additional benefits for you to enjoy. Take a look here to find other opportunities for you and your family!

#### **Goodwill Store Discount:**



Employee discount of 30% at all the stores.

#### **Goodwill GED Scholarship Program:**



🏹 If you have not completed your GED and are interested in attending classes and sitting for the GED exam, we can help with scholarships for approved employees. Please contact your Benefits Specialist for more information.

#### **Cell Phone Plans and Equipment:**



Sprint Phone Service: Receive up to 10% discounts on select plans and special promotions on equipment. New customers visit www.sprint.com/goodwill or visit a retail store and mention code: NAGOI\_ZZZ. Existing customers visit www.sprint.com/verify or call (866) 639-8354 and mention code: NAGOI ZZZ.



AT&T Phone Service: Go to www.att.com/wireless/goodwillindintl, or visit an AT&T store and mention FAN: 2408927 to save 21% on select plans and to waive selected activation fees.

#### Office Supplies:



Dell Computers: Visit www.dell.com/mpp/goodwill for discounts up to 20% all personal purchases, or call (800) 695-8133 and reference Member ID: GS17104034

#### **Home Care:**



PENSKE Penske Truck Rental: Call (800) 467-3675 and mention "Goodwill" to save 10% on truck rentals.

#### Goodwill | Fringe Benefit - Health & Welfare - 401(a) Plan

Employees paid through Ability One contracts are eligible for health and welfare benefits per hour for each hour worked up to 40 hours a week. This benefit is paid by the government to allow us, the employer, to assist you in paying for benefits or retirement.

As an employee of Goodwill, you have choices as to how you would like this fringe benefit money spent on your behalf. Your options are shown below. Any remaining funds will be placed into a 401(a) retirement account in your name. \* see plan details on the following page

#### Important points to remember:

- If there is a change in the number of hours worked per week and your insurance deductions are more than your benefit amount, the amount you owe to us will be automatically deducted from payroll.
- If you elect to use the fringe benefit money to cover insurance premiums, you are required to remain enrolled in the insurance until the next open enrollment, unless you have a change in status (marriage, divorce, new baby, etc).
- If you choose to pay for insurance premiums through this fringe benefit money, any remaining money will be placed automatically into a 401(a) retirement account in your name. These funds will not be accessible until you have been separated from the Agency for one year, or you are at least 62 years old.

		nd how you could use it. The hours worked ne 401(a) account are not guaranteed.
Current Contract Fringe Benefit amount4.22/hr	Hours Worked Per Pay Period *	Pay Period Fringe Benefit Amount =
Insurance Benefit	Pay Period Cost	Remaining Fringe Benefit
Medical		
Dental		
Vision		
Basic Life		
Voluntary life		
Remaining 401(a) deposits		
Remaining Deductions		

#### Goodwill | Retirement Plan Information 401(a)



#### **Eligibility**

All Ability One contract employees are immediately eligible to participate in this plan.

#### Vesting

You are 100% vested in the State prevailing wage contributions.

#### Investment options, information and changes

You are able to direct investment of the retirement account balance by choosing among several investment options. For detailed information on your plan or how to change your elections, please call Principal at 1-800-547-7754 or online at www.principal.com

#### When can I begin receiving benefits from the retirement plan?

Benefits are payable at:

- Retirement (age 62)
- Death
- Disability (must have ceased employment)
- One year following the termination of employment
  - \*taxes and fees may apply to withdrawals.

A few details to get you started:

401a Retirement Plan #5-24405

Questions about how to enroll?

Contact your Benefits Manager: 816-842-7425 x 252

Questions about your plan?

Contact Principal Financial at 800-547-7754 or online at

www.Principal.com Questions about investment choices?

Contact Gary Liberty or Grant Ingram at 913-253-1400

#### Goodwill | Retirement Plan Info 403(b)

Goodwill's retirement plan, called a 403b, is available to you now, if you are over the age of 18. All employees are eligible for a 4% match of contributions after one year of employment.

#### Vesting:

- 50% after one year
- 100% after two years

A few details to get you started: 403b Retirement Plan #7-13400

#### Questions about how to enroll?

Visit www.principal.com/enroll or go to www.mokangoodwill.org under Work for Goodwill/Retirement Plan Information.

#### Questions about your plan?

Contact Principal Financial at 800-547-7754 or online at www.Principal.com

#### Questions about investment choices?

Contact Gary Liberty or Grant Ingram at 913-253-1400

#### When can I begin receiving benefits from the retirement plan?

- Retirement (age 59.5)
- Age 59-1/2 and still working
- Qualified reservist
- Death
- Disability
- Termination of Employment

#### What if I need to access the money for an emergency?

The plan offers financial hardship withdraws for "immediate and heavy financial need".

The plan also offers the loan option of borrowing up to 50% of the vested account balance.

How often can I make changes to the investment options in the retirement plan?

Anytime.





## Helping Hand Fund Contribution Election Form

The Employee Emergency Needs Fund (The Helping Hand Fund) was created by the Agency to aid employees who need financial assistance in significant hardship situations. A committee composed of employees representing each division administers the fund. The committee establishes the eligibility requirements, the procedures for the distribution of funds and determines whether the requests meet the established guidelines.

If you would like to become a contributor to the Employee Emergency Fund, please contact the Human Resources Department or complete this election form. Contributions to the Fund are made via payroll deductions and employees may contribute any amount between \$1.00 and \$10.00 per paycheck. *Contributions are not tax deductible*.

Contributing employees will be allowed a 35% discount at any local Goodwill store.

	e voluntary and will be automatically deducted from my iting. <i>Please return this to your manager or HR.</i>
Employee name	<u> </u>
Location:	
I would like to donate per pa	aycheck.
·	aycheck.  will not be returned upon separation from the Agency.

For information on applying to receive assistance from the fund, please visit www.mokangoodwill.org/benefits.

Please return to Human Resources via fax (816-842-7616) or scan to benefits@mokangoodwill.org



Your contributions toward the cost of benefits are automatically deducted from your pay check before taxes. The amount will depend upon the plan you select and if you choose to cover eligible family members.

## **Contact Information**

Coverage	Carrier	Phone #	Website/Email
Medical	BCBS of KC SpiraCare	(816) 395-2950 (913) 297-7472	www.bluekc.com www.spiracare.com
Dental	Delta Dental of KS	(800) 733-5823	www.deltadentalks.com
Vision & Voluntary Benefits	SunLife	(800) 733-7879	www.sunlife.com
Flexible Spending Accounts (FSAs)	Ameriflex	(888) 868-3539	www.myameriflex.com
Basic Life/AD&D	USAble	(800) 370-5856	www.usable.com
Voluntary Life / /AD&D & Disability	MetLife	(800) 638-5433	www.metlife.com
Employee Assistance Program (EAP)	Personal Assistance Service	(800) 356-0845	www.paseap.com / Code 0534
HealthJoy	HealthJoy	(877) 500-3112	www.groups@healthjoy.com
Pet Insurance	Nationwide	(877) 263-6008	Www.petinsurance.com

#### Our benefits website

www.mokangoodwill.org/work-forgoodwill/your-benefits.com can be accessed anytime you want additional information on our benefit programs or you can call (816) 842-7425 x123

#### **Questions?**

If you have additional questions, you may also contact:

Jen Boylan (816)708-4671 jen.boylan@hubinternational.com

Carri Guinn (816)708-4658 carri.guinn@hubinternational.com

Claims Advocacy (816)708-4666 Hub-kc.ebclaims@hubinternational.com

