



COUNTY RESOURCES

Official County Shelter

-Ashe County High School

Food/Water Distribution Sites and/or Hot Meals **(please contact directly for details)**

-Ashe Food Pantry

-Jefferson United Methodist Church

-Ashe Really Cares

-West Jefferson United Methodist Church

-The Gathering Church (showers available 9a-9p)

-Bald Mountain & Stuart's Nursery

Potable Water **(bring containers)**

-Fleetwood Fire Department

-Cattle Market on Hwy 16

-Lansing Fire Department

Medical

UPDATE: Oxygen tent at AMH will no longer be available

-Oxygen tank refills at Boone Drug

- **NEW!** Medical Clinic on Saturday 10/05/2024 12pm-4pm at Ashe Family Healthcare at Hwy 221 Business. FREE-no insurance required. Call 336-846-6100 for information or appointment, walk-ins also welcome!

Reunification Services

-To find a loved one – 1-800-REDCROS (1-800-733-2767)

Convenience Centers & Landfill

-Open 7am-5pm: Baldwin, 163, 16, Bina, and Bare Creek

-Closed: Riverview and Doggett

- **NEW!** Landfill now open 8am-4pm (regular business hours)

Recovery Resources

-Ashe County Department of Social Services (336-846-5719)

-FEMA applications are now open for NC (Help line: 1-800-621-3362, online: www.disasterassistance.gov)

*you will need your home, mailing, & email address, phone number, SSN, banking & insurance information

-Crisis Cleanup (844-965-1386) – for help with debris removal, muck out, tree surgery, roof tarping





Cell/Internet Service (enable Wi-Fi calling on your mobile device before leaving a service area)

If you do not have cell or internet service, we have Starlink Wi-Fi available in the following areas:

- Pond Mountain Volunteer Fire Department: SSID: PondMTNFD, Password: Emergency
- Lansing Volunteer Fire Department: SSID: LansingFD, Password: Emergency
- Warrensville Volunteer Fire Department, SSID: WarrensvilleFD, Password: Emergency
- Glendale Springs Volunteer Fire Department, SSID: Starlink - Glendale Springs, Password: Station16
- Fleetwood Volunteer Fire Department, SSID: Starlink – Fleetwood, Password: Fleetwood2024
- Todd Volunteer Fire Department, SSID: Starlink - Todd VFD, Password: Todd2024

DONATIONS, DISTRIBUTION SITES, AND VOLUNTEER INFORMATION

Official County Monetary Donations

c/o Ashe County Recovery and Restoration, 150 Government Circle, Suite 1400, Jefferson, NC 28640

***Checks only at this time; more ways to provide monetary donations coming soon!**

Official County Donation and Distribution Sites Monday-Friday 8am-5pm

(small loads)

- Family Central Cafeteria
- Mountain View Elementary School
- Blue Ridge Elementary School (*charging station)
- Westwood Elementary School

-(large loads) Fallen Heroes Drive (behind Sheriff's Office)

Smaller Items needed (new in packaging)

- Diapers (adult and child)
- Cleaning supplies
- Non-perishable foods
- Toiletries (incl feminine hygiene & dry shampoo)
- Wipes (hand, baby, and cleaning)
- Peanut butter/protein foods
- Individual bags of chips, crackers
- Baby food and formula
- Ensure drinks
- Small grills (charcoal and propane as applicable)
- Linens (blankets, pillows, towels, washcloths)
- Paper products (tp, paper towels, cups, plates)
- Water
- Hand sanitizer
- Tooth brushes/toothpaste
- Hydration packs/Gatorade packs for water
- Trash bags
- Lanterns (with batteries if applicable)
- Can Openers (manual)
- Pet supplies (food, litter)

Larger Items needed (For Recovery Efforts)

- Chainsaws and replaceable chainsaw blades
- Generators
- Flashlights and batteries
- Shovels
- Gas and gas cans (for chainsaws, generators)
- Oil for chainsaws
- Work Gloves (Large/XLarge)
- Tarps





Ashe Animal Shelter Needs (shipped to the Shelter or dropped on the porch at 3 W 6th St., West Jefferson)

- Plastic clamshell dog crates
- Wet kitten food
- Leashes and collars
- Dawn dish soap
- Blankets, sheets (no pillows or blankets with stuffing)
- 2 commercial fans
- Dog, puppy, and cat food
- Plastic kitten bell balls
- Litter pans, litter, pine shavings, pellet litter
- Paper towels
- Kitchen towels, washcloths

Other Area Collection Sites (please contact directly for details)

- Ashe Really Cares
- Lansing Fire Dept
- Midway Baptist Church
- Salvation Army (clothing)
- Randy Marion Ford
- Fleetwood Fire Dept
- Warrensville Fire Dept (Warrensville Baptist Church)
- West Jefferson United Methodist Church
- Appalachian Church
- Jimmy & Jean's Family Entertainment

Volunteers

-Please contact Jennifer Richardson, Ashe County Volunteer Coordinator if you wish to donate time and manpower.
Mobile: 336-877-7764; email: jenniferrichardson@ashecountygov.com

** Please understand that we are still in emergency rescue mode and that is our number one priority; therefore, this is in no way a full list of community resources. These are changing rapidly and we are unable to keep up with all of the groups, churches, and individuals offering assistance but we THANK each and every one for their hearts and help. If we have missed you, it was not intentional and you are free to reach out to our Public Information Officer at 336-977-4725 to let her know of resources available.*

Official updates and news can be found on the Ashe County (Official Site Ashe County NC) Facebook page, the Ashe County Department of Social Services Facebook page, and the Ashe County Emergency Management Facebook page.

This is an official communication. As this emergency situation rapidly changes, it is essential to distribute and share official, accurate information. For any disaster recovery needs, please contact Emergency Management at 336-846-5522.

